



STATE OF WASHINGTON
UTILITIES AND TRANSPORTATION COMMISSION

621 Woodland Square Loop S.E. • Lacey, Washington 98503
P.O. Box 47250 • Olympia, Washington 98504-7250
(360) 664-1160 • TTY 1-800-833-6384 or 711

June 26, 2025

inContact, Inc.
Attn: Barry Cooper, President
75 West Towne Ridge Parkway, Tower 1
Sandy, UT 84070

Dear Barry Cooper,

Effective June 26, 2025, the Utilities and Transportation Commission grants inContact, Inc. registration in Docket UT-250426 as a competitive telecommunications company. Enclosed is a certificate providing evidence that inContact, Inc. is authorized to provide telecommunication services in the state of Washington. As a registered telecommunications company, inContact, Inc. must comply with the statutes and rules governing telecommunications companies including RCW Title 80, WAC 480-80, WAC 480-120, and WAC 480-121. WAC 480-121-063 identifies regulatory requirements that are waived for competitively classified telecommunication companies.

In accordance with WAC 480-120-382, inContact, Inc. must submit to the Commission an annual report form and pay regulatory fees no later than May 1 of each year.

Sincerely,

Jeff Killip
Executive Director and Secretary

NOTICE TO PARTIES: This is an order delegated to the Secretary for decision. In addition to serving you a copy of the decision, the Commission will post on its Internet Web site for at least 14 days a listing of all matters delegated to the Secretary for decision. You may seek Commission review of this decision. You must file a request for Commission review of this order no later than fourteen (14) days after the date the decision is posted on the Commission's Web site. The Commission will schedule your request for review for consideration at a regularly scheduled open meeting. The Commission will notify you of the time and place of the open meeting at which the Commission will review the order.

The Commission will grant a late-filed request for review only on a showing of good cause, including a satisfactory explanation of why the person did not timely file the request. A form for late-filed requests is available on the Commission's Web site.

This notice and review process is pursuant to the provisions of RCW 80.01.030 and WAC 480-07-904(1)(k).