

Trilogy MedWaste West, LLC
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PROPOSED RATE INCREASE NOTICE

Dear Valued Customer:

May 31, 2022

Trilogy MedWaste West (“Trilogy”) is pleased to be your biomedical provider and we greatly appreciate your continued business.

In this post pandemic, supply chain-impacted operating environment, the biomedical waste industry is facing particular challenges. Rapidly accelerating costs for processing biomedical waste, labor, fuel, equipment, transportation and maintenance expenses have all escalated dramatically, increasing costs for us to continue to provide collection, transportation, and/or disposal services for you. All of the above mentioned costs continue to rise particularly over recent times since our predecessor’s last rate adjustment effective July 1, 2019.

Due to the above cost pressures, we have submitted proposed revised rates subject to the review and approval of the Washington Utilities and Transportation Commission (“UTC”). If approved, the new rates would become effective July 1, 2022. While we regret having to adjust rates, in order to maintain appropriate service levels we must seek to recoup some of the attrition in our cost base we have experienced over the past three years.

The UTC will review our filing and has the authority to set final rates that may vary from our requests, either higher or lower or structured differently, depending on the results of its review. To comment to the UTC on our requested changes: use the online comment form at <http://www.utc.wa.gov/comment>; email comments@utc.wa.gov; phone 1-888-333-9882; or write to P.O. Box 47250, Olympia, WA, 98504-7250. Please include your name, mailing address, the name of the company, and docket number(s). If you have questions about the UTC’s process, please contact the UTC using one of the above methods. The UTC provides reasonable accommodation to participants with disabilities; for accommodations, please email human_resources@utc.wa.gov or call 1-360-664-1132.

As an industry leader in the management of biomedical waste, Trilogy continues to work diligently to develop, implement, and approve upon the most efficient collection, transportation, and processing systems available. We remain committed to finding new and innovative ways to provide the highest caliber biomedical waste service at competitive and cost effective rate levels that you have come to rely upon.

For questions about service or if you need additional information about the rate adjustment proposal, please call us at (888) 763-3927 or email at comments@utc.wa.gov.

Again, thank you for your business and for your understanding as we mutually continue to navigate this new very challenging economic environment.

Jeff Norton
Senior District Manager