

# **ATTACHMENT B**



» Important Information

pse.com



Issued: November 9, 2021

Account Number: [REDACTED]

## NOTICE OF CORRECTED CHARGES

### Notice of Corrected Charges

We found a mistake on your account, corrected the error and adjusted your bill shown in the Detail Information section. If you need to arrange an interest-free installment payment plan, please call us at 1-866-767-5853, Monday-Friday, 8 a.m. - 5 p.m.

### How to reach us

For self-service options visit our website at [pse.com](http://pse.com).

Email: [customer@pse.com](mailto:customer@pse.com)

Customer Service: 1-888-225-5773 | TTY: 1-800-962-9498  
 Hours: 7:30 a.m. – 6:30 p.m. M – F | TRS: 1-866-831-5161  
 Puget Sound Energy: P.O. Box 91269, Bellevue, WA 98009  
**24 Hour Emergency and Outage line: 1-888-225-5773**

### Your Account Summary

#### Previous Charges:

|  |           |
|--|-----------|
| Amount of Your Last Bill (dated 9/10/2020) | \$ 166.67 |
| Payments received (9/11/2020 – 11/9/2021)  | -1,820.76 |

|                               |                     |
|-------------------------------|---------------------|
| <b>Total Previous Charges</b> | <b>\$ -1,654.09</b> |
|-------------------------------|---------------------|

#### Current Charges:

|                   |             |
|-------------------|-------------|
| Corrected Charges | \$ 1,806.95 |
|-------------------|-------------|

|                              |                    |
|------------------------------|--------------------|
| <b>Total Current Charges</b> | <b>\$ 1,806.95</b> |
|------------------------------|--------------------|

*Total includes current and past due charges*

|                 |               |
|-----------------|---------------|
| <b>Total \$</b> | <b>152.86</b> |
|-----------------|---------------|

**Late Payments** | A late payment fee of 1% per month will apply to past due charges, if any, and amounts unpaid more than 10 business days after the statement due date. Amounts will be considered delinquent if payment is not received on or before the due date.

### We're here to help

If you're having difficulty paying your PSE bill, consider setting up payment arrangements for smaller, multiple payments over time. Sign in to your account or contact us.

[pse.com/paymentarrangement](http://pse.com/paymentarrangement)



♥ I want to donate \$ \_\_\_\_\_ to the Warm Home Fund

🖨️ [pse.com](http://pse.com) to pay online or to find pay station locations

✉️ Mail this coupon and make check payable to Puget Sound Energy

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**DUE DATE** December 2, 2021  
**TOTAL DUE** \$152.86

Serving: [REDACTED]

**Puget Sound Energy**  
 P.O. BOX 91269  
 Bellevue, WA 98009-9269

Your bill includes charges for electricity and/or natural gas, delivery services, general administration and overhead, metering, taxes, conservation expenses and other items.

**Electric Detail Information:** [REDACTED]

**Corrected Statement Detail**

The below information reflects the difference between the original amount billed and any adjustments made to your account.

| Billing Period        | Original Bill |                        | Adjustment   |                        | Corrected Bill           |                         |
|-----------------------|---------------|------------------------|--------------|------------------------|--------------------------|-------------------------|
|                       | Meter Number  | [REDACTED]             | Adjusted kWh | Adjusted Amount Billed | Meter Number: [REDACTED] |                         |
|                       | Original kWh  | Original Amount Billed |              |                        | Corrected kWh            | Corrected Amount Billed |
| 9/10/2020 - 10/8/2020 | 861           | \$ 87.98               | 0            | \$ 0.00                | 861                      | \$ 87.98                |
| 10/9/2020 - 11/6/2020 | 941           | 98.33                  | 0            | 0.00                   | 941                      | 98.33                   |
| 11/7/2020 - 12/9/2020 | 1,098         | 116.72                 | 0            | 0.00                   | 1,098                    | 116.72                  |
| 12/10/2020 - 1/8/2021 | 1,301         | 141.08                 | 0            | 0.00                   | 1,301                    | 141.08                  |
| 1/9/2021 - 2/6/2021   | 1,440         | 156.40                 | 0            | 0.00                   | 1,440                    | 156.40                  |
| 2/7/2021 - 3/9/2021   | 1,531         | 166.57                 | 0            | 0.00                   | 1,531                    | 166.57                  |
| <b>Total</b>          | <b>7,172</b>  | <b>\$ 767.08</b>       | <b>0</b>     | <b>\$ 0.00</b>         | <b>7,172</b>             | <b>\$ 767.08</b>        |

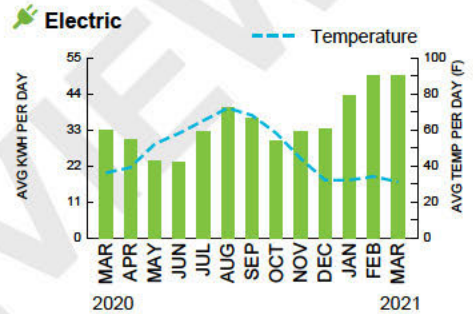
**THIS IS AN EXPLANATION OF YOUR CORRECTED CHARGES**  
For more information about your corrected charges, see details below.

| Rate Schedule | Meter #    | Start Date | End Date | Multiplier | Kilowatt Hours (kWh) | Electric Demand (kW) | Reactive Power (kVAR) | Meter Read Type |
|---------------|------------|------------|----------|------------|----------------------|----------------------|-----------------------|-----------------|
|               |            | Read       | Read     |            |                      |                      |                       |                 |
| Residential 7 | [REDACTED] | 9/9        | 10/8     | 1          | 861                  | —                    | —                     | Corrected Read  |
|               |            | 54660      | 55521    |            |                      |                      |                       |                 |
| Residential 7 | [REDACTED] | 9/9        | 10/8     | 1          | 861                  | —                    | —                     | Actual Read     |
|               |            | 54660      | 55521    |            |                      |                      |                       |                 |

**Corrected charges for the period 9/10/2020 - 10/8/2020**

| Your Electric Charge Details (29 days)                 | Rate x Unit          | =  | Charge |
|--|----------------------|----|--------|
| 861 kWh used for service 9/10/2020 - 10/8/2020         |                      |    |        |
| Basic Charge   | \$7.49 per month     | \$ | 7.49   |
| Electricity  |                      |    |        |
| Tier 1 (First 434 kWh Used)<br>(9/10/2020 - 9/30/2020) | 0.092292 434 kWh     |    | 40.05  |
| Tier 2 (Above 434 kWh Used)<br>(9/10/2020 - 9/30/2020) | 0.111253 189.482 kWh |    | 21.08  |
| Tier 1 (First 166 kWh Used)<br>(10/1/2020 - 10/8/2020) | 0.092288 166 kWh     |    | 15.32  |
| Tier 2 (Above 166 kWh Used)<br>(10/1/2020 - 10/8/2020) | 0.111249 71.518 kWh  |    | 7.96   |
| Energy Exchange Credit                                 | -0.007386 861 kWh    |    | -6.36  |
| Other Electric Charges & Credits                       | 0.002838 861 kWh     |    | 2.44   |
| Subtotal   |                      |    | 87.98  |
| Taxes  |                      |    |        |
| State Utility Tax (\$3.41 included in above charges)   | 3.873%               |    |        |

**Your Usage Information**



|                       | Last Year | This Year     |
|-----------------------|-----------|---------------|
| Average daily kWh     | 32.63     | <b>49.39</b>  |
| Average daily cost    | \$3.25    | <b>\$5.37</b> |
| Days in billing cycle | 32        | <b>31</b>     |
| Average temperature   | 36°F      | <b>31°F</b>   |

**Emergency or Power Outage  
Dial 1-888-225-5773**

To report a natural gas or electric emergency or a power outage, 24 hours a day, call **1-888-225-5773**

Para informar sobre emergencias eléctricas, de gas o apagones 24 horas al día, llame al **1-888-225-5773**

若欲報告天然氣或電氣突發事件，或停電事故，每天 24 小時均可致電 **1-888-225-5773**

Чтобы сообщить об аварии, связанной с природным газом или электроэнергией, или о перерыве в подаче электроэнергии, звоните в любое время суток по номеру **1-888-225-5773**

We can translate for other languages. Call **1-888-225-5773**.

**Keeping our word.**

You will receive a \$50 credit on your PSE bill if we do not keep a set appointment to install new or reconnect existing service or inspect natural gas equipment. Exceptions apply during major storms or significant events beyond our control.

**You deserve excellent service.**

Every day we aim to give you clear, understandable answers to your questions about bills, credits, deposits and your energy service. If you have a complaint or dispute with your bill or service, please call us at **1-888-225-5773**. If you are not satisfied with the response, ask to speak with a supervisor. If you are still not satisfied, you may contact the Consumer Affairs section of the Utilities and Transportation Commission at **1-888-333-WUTC (9882)** or complete an online complaint form at **www.utc.wa.gov**.



| Your Electric Charge Details (Continued) | Rate x Unit | =  | Charge |
|--|-------------|----|--------|
| Corrected Electric Charges               |             | \$ | 87.98  |

### THIS IS AN EXPLANATION OF YOUR CORRECTED CHARGES

For more information about your corrected charges, see details below.

| Rate Schedule | Meter #    | Start Date | End Date | Multiplier | Kilowatt Hours (kWh) | Electric Demand (kW) | Reactive Power (kVAR) | Meter Read Type |
|---------------|------------|------------|----------|------------|----------------------|----------------------|-----------------------|-----------------|
|               |            | Read       | Read     |            |                      |                      |                       |                 |
| Residential 7 | [REDACTED] | 10/8       | 11/6     | 1          | 941                  | —                    | —                     | Corrected Read  |
|               |            | 55521      | 56462    |            |                      |                      |                       |                 |
| Residential 7 | [REDACTED] | 10/8       | 11/6     | 1          | 941                  | —                    | —                     | Actual Read     |
|               |            | 55521      | 56462    |            |                      |                      |                       |                 |

### Corrected charges for the period 10/9/2020 - 11/6/2020

| Your Electric Charge Details (29 days)                  | Rate x Unit          | =  | Charge |
|---|----------------------|----|--------|
| 941 kWh used for service 10/9/2020 - 11/6/2020          |                      |    |        |
| Basic Charge  | \$7.49 per month     | \$ | 1.55   |
| Basic Charge  | \$7.49 per month     |    | 5.94   |
| Electricity   |                      |    |        |
| Tier 1 (First 124 kWh Used)<br>(10/9/2020 - 10/14/2020) | 0.092288 124 kWh     |    | 11.44  |
| Tier 2 (Above 124 kWh Used)<br>(10/9/2020 - 10/14/2020) | 0.111249 70.689 kWh  |    | 7.86   |
| Tier 1 (First 476 kWh Used)<br>(10/15/2020 - 11/6/2020) | 0.094437 476 kWh     |    | 44.95  |
| Tier 2 (Above 476 kWh Used)<br>(10/15/2020 - 11/6/2020) | 0.114643 270.311 kWh |    | 30.99  |
| Energy Exchange Credit                                  | -0.007386 941 kWh    |    | -6.95  |
| Power Cost Adjustment (10/9/2020 - 10/14/2020)          | 0.000154 194.689 kWh |    | 0.03   |
| Power Cost Adjustment (10/15/2020 - 11/6/2020)          | 0.000000 746.311 kWh |    | 0.00   |
| Other Electric Charges & Credits                        | 0.002684 941 kWh     |    | 2.52   |
| Subtotal  |                      |    | 98.33  |
| Taxes   |                      |    |        |
| State Utility Tax (\$3.81 included in above charges)    | 3.873%               |    |        |
| Corrected Electric Charges                              |                      | \$ | 98.33  |

### THIS IS AN EXPLANATION OF YOUR CORRECTED CHARGES

For more information about your corrected charges, see details below.

| Rate Schedule | Meter #    | Start Date | End Date | Multiplier | Kilowatt Hours (kWh) | Electric Demand (kW) | Reactive Power (kVAR) | Meter Read Type |
|---------------|------------|------------|----------|------------|----------------------|----------------------|-----------------------|-----------------|
|               |            | Read       | Read     |            |                      |                      |                       |                 |
| Residential 7 | [REDACTED] | 11/6       | 12/9     | 1          | 1,098                | —                    | —                     | Corrected Read  |
|               |            | 56462      | 57560    |            |                      |                      |                       |                 |
| Residential 7 | [REDACTED] | 11/6       | 12/9     | 1          | 1,098                | —                    | —                     | Actual Read     |
|               |            | 56462      | 57560    |            |                      |                      |                       |                 |

### Corrected charges for the period 11/7/2020 - 12/9/2020

| Your Electric Charge Details (33 days)               | Rate x Unit          | =  | Charge |
|--|----------------------|----|--------|
| 1,098 kWh used for service 11/7/2020 - 12/9/2020     |                      |    |        |
| Basic Charge   | \$7.49 per month     | \$ | 7.49   |
| Electricity  |                      |    |        |
| Tier 1 (First 600 kWh Used)                          | 0.094437 600 kWh     |    | 56.66  |
| Tier 2 (Above 600 kWh Used)                          | 0.114643 498 kWh     |    | 57.09  |
| Energy Exchange Credit                               | -0.007386 1,098 kWh  |    | -8.11  |
| Power Cost Adjustment (11/7/2020 - 11/30/2020)       | 0.000000 798.545 kWh |    | 0.00   |
| Power Cost Adjustment (12/1/2020 - 12/9/2020)        | 0.002135 299.455 kWh |    | 0.64   |
| Other Electric Charges & Credits                     | 0.002684 1,098 kWh   |    | 2.95   |
| Subtotal   |                      |    | 116.72 |
| Taxes  |                      |    |        |
| State Utility Tax (\$4.52 included in above charges) | 3.873%               |    |        |
| Corrected Electric Charges                           |                      | \$ | 116.72 |

**THIS IS AN EXPLANATION OF YOUR CORRECTED CHARGES**

For more information about your corrected charges, see details below.

| Rate Schedule | Meter #    | Start Date | End Date | Multiplier | Kilowatt Hours (kWh) | Electric Demand (kW) | Reactive Power (kVAR) | Meter Read Type |
|---------------|------------|------------|----------|------------|----------------------|----------------------|-----------------------|-----------------|
|               |            | Read       | Read     |            |                      |                      |                       |                 |
| Residential 7 | [REDACTED] | 12/9       | 1/8      | 1          | 1,301                | —                    | —                     | Corrected Read  |
|               |            | 57560      | 58861    |            |                      |                      |                       |                 |
| Residential 7 | [REDACTED] | 12/9       | 1/8      | 1          | 1,301                | —                    | —                     | Actual Read     |
|               |            | 57560      | 58861    |            |                      |                      |                       |                 |

**Corrected charges for the period 12/10/2020 - 1/8/2021**

| Your Electric Charge Details (30 days)                   | Rate x Unit           | =         | Charge        |
|--|-----------------------|-----------|---------------|
| 1,301 kWh used for service 12/10/2020 - 1/8/2021         |                       |           |               |
| Basic Charge   | \$7.49 per month      | \$        | 7.49          |
| Electricity  |                       |           |               |
| Tier 1 (First 440 kWh Used)<br>(12/10/2020 - 12/31/2020) | 0.094437 440 kWh      |           | 41.55         |
| Tier 2 (Above 440 kWh Used)<br>(12/10/2020 - 12/31/2020) | 0.114643 514.066 kWh  |           | 58.93         |
| Tier 1 (First 160 kWh Used) (1/1/2021 - 1/8/2021)        | 0.093697 160 kWh      |           | 14.99         |
| Tier 2 (Above 160 kWh Used)<br>(1/1/2021 - 1/8/2021)     | 0.113903 186.934 kWh  |           | 21.29         |
| Energy Exchange Credit                                   | -0.007386 1,301 kWh   |           | -9.61         |
| Federal Wind Power Credit<br>(12/10/2020 - 12/31/2020)   | -0.001893 954.066 kWh |           | -1.81         |
| Federal Wind Power Credit (1/1/2021 - 1/8/2021)          | -0.001440 346.934 kWh |           | -0.50         |
| Renewable Energy Credit<br>(12/10/2020 - 12/31/2020)     | -0.000082 954.066 kWh |           | -0.08         |
| Renewable Energy Credit (1/1/2021 - 1/8/2021)            | -0.000043 346.934 kWh |           | -0.01         |
| Other Electric Charges & Credits                         | 0.006794 1,301 kWh    |           | 8.84          |
| Subtotal   |                       |           | 141.08        |
| Taxes  |                       |           |               |
| State Utility Tax (\$5.46 included in above charges)     | 3.873%                |           |               |
| <b>Corrected Electric Charges</b>                        |                       | <b>\$</b> | <b>141.08</b> |

**THIS IS AN EXPLANATION OF YOUR CORRECTED CHARGES**

For more information about your corrected charges, see details below.

| Rate Schedule | Meter #    | Start Date | End Date | Multiplier | Kilowatt Hours (kWh) | Electric Demand (kW) | Reactive Power (kVAR) | Meter Read Type |
|---------------|------------|------------|----------|------------|----------------------|----------------------|-----------------------|-----------------|
|               |            | Read       | Read     |            |                      |                      |                       |                 |
| Residential 7 | [REDACTED] | 1/8        | 2/6      | 1          | 1,440                | —                    | —                     | Corrected Read  |
|               |            | 58861      | 60301    |            |                      |                      |                       |                 |
| Residential 7 | [REDACTED] | 1/8        | 2/6      | 1          | 1,440                | —                    | —                     | Actual Read     |
|               |            | 58861      | 60301    |            |                      |                      |                       |                 |

**Corrected charges for the period 1/9/2021 - 2/6/2021**

| Your Electric Charge Details (29 days)               | Rate x Unit         | =         | Charge        |
|--|---------------------|-----------|---------------|
| 1,440 kWh used for service 1/9/2021 - 2/6/2021       |                     |           |               |
| Basic Charge   | \$7.49 per month    | \$        | 7.49          |
| Electricity  |                     |           |               |
| Tier 1 (First 600 kWh Used)                          | 0.093697 600 kWh    |           | 56.22         |
| Tier 2 (Above 600 kWh Used)                          | 0.113903 840 kWh    |           | 95.68         |
| Energy Exchange Credit                               | -0.007386 1,440 kWh |           | -10.64        |
| Other Electric Charges & Credits                     | 0.005311 1,440 kWh  |           | 7.65          |
| Subtotal   |                     |           | 156.40        |
| Taxes  |                     |           |               |
| State Utility Tax (\$6.06 included in above charges) | 3.873%              |           |               |
| <b>Corrected Electric Charges</b>                    |                     | <b>\$</b> | <b>156.40</b> |

**THIS IS AN EXPLANATION OF YOUR CORRECTED CHARGES**

For more information about your corrected charges, see details below.

| Rate Schedule | Meter #    | Start Date | End Date | Multiplier | Kilowatt Hours (kWh) | Electric Demand (kW) | Reactive Power (kVAR) | Meter Read Type |
|---------------|------------|------------|----------|------------|----------------------|----------------------|-----------------------|-----------------|
|               |            | Read       | Read     |            |                      |                      |                       |                 |
| Residential 7 | [REDACTED] | 2/6        | 3/9      | 1          | 1,531                | —                    | —                     | Corrected Read  |
|               |            | 60301      | 61832    |            |                      |                      |                       |                 |
| Residential 7 | [REDACTED] | 2/6        | 3/9      | 1          | 1,531                | —                    | —                     | Actual Read     |
|               |            | 60301      | 61832    |            |                      |                      |                       |                 |

**Corrected charges for the period 2/7/2021 - 3/9/2021**

| Your Electric Charge Details (31 days)               | Rate x Unit         | =         | Charge        |
|--|---------------------|-----------|---------------|
| 1,531 kWh used for service 2/7/2021 - 3/9/2021       |                     |           |               |
| Basic Charge   | \$7.49 per month    | \$        | 7.49          |
| Electricity  |                     |           |               |
| Tier 1 (First 600 kWh Used)                          | 0.093697 600 kWh    |           | 56.22         |
| Tier 2 (Above 600 kWh Used)                          | 0.113903 931 kWh    |           | 106.04        |
| Energy Exchange Credit                               | -0.007386 1,531 kWh |           | -11.31        |
| Other Electric Charges & Credits                     | 0.005311 1,531 kWh  |           | 8.13          |
| Subtotal   |                     |           | 166.57        |
| Taxes  |                     |           |               |
| State Utility Tax (\$6.45 included in above charges) | 3.873%              |           |               |
| <b>Corrected Electric Charges</b>                    |                     | <b>\$</b> | <b>166.57</b> |

A rate change became effective during this billing period. The listed rate item(s) that changed shows the dates, prices and charges for each portion of the bill period when they were in effect. Copies of the rate schedules are available upon request.

**Natural Gas Detail Information:** [REDACTED]

**Corrected Statement Detail**

The below information reflects the difference between the original amount billed and any adjustments made to your account.

| Billing Period        | Original Bill         |                        | Adjustment      |                        | Corrected Bill           |                         |
|-----------------------|-----------------------|------------------------|-----------------|------------------------|--------------------------|-------------------------|
|                       | Meter Number: 1264897 |                        | Adjusted Therms | Adjusted Amount Billed | Meter Number: [REDACTED] |                         |
|                       | Original Therms       | Original Amount Billed |                 |                        | Corrected Therms         | Corrected Amount Billed |
| 9/10/2020 - 10/8/2020 | 46.038                | \$ 49.88               | 0               | \$ 7.83                | 46.038                   | \$ 57.71                |
| 10/9/2020 - 11/6/2020 | 87.369                | 86.05                  | 0               | 14.85                  | 87.369                   | 100.90                  |
| 11/7/2020 - 12/9/2020 | 165.736               | 164.11                 | 0               | 28.18                  | 165.736                  | 192.29                  |
| 12/10/2020 - 1/8/2021 | 173.196               | 170.98                 | 0               | 29.44                  | 173.196                  | 200.42                  |
| 1/9/2021 - 2/6/2021   | 217.033               | 211.35                 | 0               | 36.90                  | 217.033                  | 248.25                  |
| 2/7/2021 - 3/9/2021   | 209.75                | 204.64                 | 0               | 35.66                  | 209.75                   | 240.30                  |
| <b>Total</b>          | <b>899.123</b>        | <b>\$ 887.01</b>       | <b>0</b>        | <b>\$ 152.86</b>       | <b>899.123</b>           | <b>\$ 1,039.87</b>      |

**THIS IS AN EXPLANATION OF YOUR CORRECTED CHARGES**

For more information about your corrected charges, see details below.

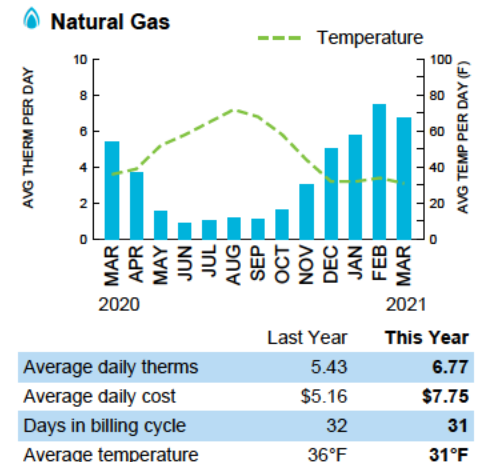
| Rate Schedule  | Meter #    | Start Date | End Date | CCF        | Therms (Usage) | Meter Read Type |
|----------------|------------|------------|----------|------------|----------------|-----------------|
|                |            | Read       | Read     | Btu Factor |                |                 |
| Residential 23 | [REDACTED] | 9/9        | 10/8     | 46         | 46.038         | Corrected Read  |
|                |            | 5425       | 5471     | 1.000828   |                |                 |
| Residential 23 | [REDACTED] | 9/9        | 10/8     | 46         | 46.038         | Actual Read     |
|                |            | 5425       | 5471     | 1.000828   |                |                 |

Total therms used = CCF x Btu Factor

**Corrected charges for the period 9/10/2020 - 10/8/2020**

| Your Natural Gas Charge Details (29 days)            | Rate x Unit            | =  | Charge |
|--|------------------------|----|--------|
| 46.038 therms used for service 9/10/2020 - 10/8/2020 |                        |    |        |
| Basic Charge   | \$11.52 per month      | \$ | 8.34   |
| Basic Charge   | \$11.52 per month      |    | 3.18   |
| Natural Gas  |                        |    |        |
| Delivery Charge (9/10/2020 - 9/30/2020)              | 0.418810 33.206 Therms |    | 13.91  |
| Delivery Charge (10/1/2020 - 10/8/2020)              | 0.458570 12.833 Therms |    | 5.88   |
| Gas Cost (9/10/2020 - 9/30/2020)                     | 0.391960 33.206 Therms |    | 13.02  |
| Gas Cost (10/1/2020 - 10/8/2020)                     | 0.354940 12.833 Therms |    | 4.55   |
| New Customer Rate                                    | 0.170000 46.038 Therms |    | 7.83   |
| Other Natural Gas Charges & Credits                  | 0.021790 46.038 Therms |    | 1.00   |
| Subtotal   |                        |    | 57.71  |
| Taxes  |                        |    |        |
| State Utility Tax (\$2.22 included in above charges) | 3.852%                 |    |        |

**Your Usage Information**



| Your Natural Gas Charge Details (Continued) | Rate x Unit | =  | Charge |
|---|-------------|----|--------|
| Corrected Natural Gas Charges               |             | \$ | 57.71  |

**THIS IS AN EXPLANATION OF YOUR CORRECTED CHARGES**

For more information about your corrected charges, see details below.

| Rate Schedule  | Meter #    | Start Date | End Date | CCF        | Therms (Usage) | Meter Read Type |
|----------------|------------|------------|----------|------------|----------------|-----------------|
|                |            | Read       | Read     | Btu Factor |                |                 |
| Residential 23 | [REDACTED] | 10/8       | 11/6     | 84         | 87.369         | Corrected Read  |
|                |            | 5471       | 5555     | 1.040107   |                |                 |
| Residential 23 | [REDACTED] | 10/8       | 11/6     | 84         | 87.369         | Actual Read     |
|                |            | 5471       | 5555     | 1.040107   |                |                 |

Total therms used = CCF x Btu Factor

**Corrected charges for the period 10/9/2020 - 11/6/2020**

| Your Natural Gas Charge Details (29 days)            | Rate x Unit            | =  | Charge |
|--|------------------------|----|--------|
| 87.369 therms used for service 10/9/2020 - 11/6/2020 |                        |    |        |
| Basic Charge   | \$11.52 per month      | \$ | 11.52  |
| Natural Gas  |                        |    |        |
| Delivery Charge (10/9/2020 - 10/31/2020)             | 0.458570 69.244 Therms |    | 31.75  |
| Delivery Charge (11/1/2020 - 11/6/2020)              | 0.469380 18.125 Therms |    | 8.51   |
| Gas Cost (10/9/2020 - 10/31/2020)                    | 0.354940 69.244 Therms |    | 24.58  |
| Gas Cost (11/1/2020 - 11/6/2020)                     | 0.429560 18.125 Therms |    | 7.79   |
| New Customer Rate                                    | 0.170000 87.369 Therms |    | 14.85  |
| Other Natural Gas Charges & Credits                  | 0.021790 87.369 Therms |    | 1.90   |
| Subtotal   |                        |    | 100.90 |
| Taxes  |                        |    |        |
| State Utility Tax (\$3.89 included in above charges) | 3.852%                 |    |        |
| Corrected Natural Gas Charges                        |                        | \$ | 100.90 |

**THIS IS AN EXPLANATION OF YOUR CORRECTED CHARGES**

For more information about your corrected charges, see details below.

| Rate Schedule  | Meter #    | Start Date | End Date | CCF        | Therms (Usage) | Meter Read Type |
|----------------|------------|------------|----------|------------|----------------|-----------------|
|                |            | Read       | Read     | Btu Factor |                |                 |
| Residential 23 | [REDACTED] | 11/6       | 12/9     | 157        | 165.736        | Corrected Read  |
|                |            | 5555       | 5712     | 1.055643   |                |                 |
| Residential 23 | [REDACTED] | 11/6       | 12/9     | 157        | 165.736        | Actual Read     |
|                |            | 5555       | 5712     | 1.055643   |                |                 |

Total therms used = CCF x Btu Factor

**Corrected charges for the period 11/7/2020 - 12/9/2020**

| Your Natural Gas Charge Details (33 days)             | Rate x Unit             | =  | Charge |
|---|-------------------------|----|--------|
| 165.736 therms used for service 11/7/2020 - 12/9/2020 |                         |    |        |
| Basic Charge  | \$11.52 per month       | \$ | 11.52  |
| Natural Gas   |                         |    |        |
| Delivery Charge                                       | 0.469380 165.736 Therms |    | 77.79  |
| Gas Cost  | 0.429560 165.736 Therms |    | 71.19  |
| New Customer Rate                                     | 0.170000 165.736 Therms |    | 28.18  |
| Other Natural Gas Charges & Credits                   | 0.021790 165.736 Therms |    | 3.61   |
| Subtotal  |                         |    | 192.29 |
| Taxes   |                         |    |        |
| State Utility Tax (\$7.41 included in above charges)  | 3.852%                  |    |        |
| Corrected Natural Gas Charges                         |                         | \$ | 192.29 |

**THIS IS AN EXPLANATION OF YOUR CORRECTED CHARGES**

For more information about your corrected charges, see details below.

| Rate Schedule  | Meter #    | Start Date | End Date | CCF        | Therms (Usage) | Meter Read Type |
|----------------|------------|------------|----------|------------|----------------|-----------------|
|                |            | Read       | Read     | Btu Factor |                |                 |
| Residential 23 | [REDACTED] | 12/9       | 1/8      | 165        | 173.196        | Corrected Read  |
|                |            | 5712       | 5877     | 1.049673   |                |                 |
| Residential 23 | [REDACTED] | 12/9       | 1/8      | 165        | 173.196        | Actual Read     |
|                |            | 5712       | 5877     | 1.049673   |                |                 |

Total therms used = CCF x Btu Factor

**Corrected charges for the period 12/10/2020 - 1/8/2021**

| Your Natural Gas Charge Details (30 days)             | Rate x Unit             | =         | Charge        |
|---|-------------------------|-----------|---------------|
| 173.196 therms used for service 12/10/2020 - 1/8/2021 |                         |           |               |
| Basic Charge  | \$11.52 per month       | \$        | 11.52         |
| Natural Gas   |                         |           |               |
| Delivery Charge                                       | 0.469380 173.196 Therms |           | 81.29         |
| Gas Cost  | 0.429560 173.196 Therms |           | 74.40         |
| New Customer Rate                                     | 0.170000 173.196 Therms |           | 29.44         |
| Other Natural Gas Charges & Credits                   | 0.021790 173.196 Therms |           | 3.77          |
| Subtotal  |                         |           | 200.42        |
| Taxes   |                         |           |               |
| State Utility Tax (\$7.72 included in above charges)  | 3.852%                  |           |               |
| <b>Corrected Natural Gas Charges</b>                  |                         | <b>\$</b> | <b>200.42</b> |

**THIS IS AN EXPLANATION OF YOUR CORRECTED CHARGES**

For more information about your corrected charges, see details below.

| Rate Schedule  | Meter #    | Start Date | End Date | CCF        | Therms (Usage) | Meter Read Type |
|----------------|------------|------------|----------|------------|----------------|-----------------|
|                |            | Read       | Read     | Btu Factor |                |                 |
| Residential 23 | [REDACTED] | 1/8        | 2/6      | 207        | 217.033        | Corrected Read  |
|                |            | 5877       | 6084     | 1.048469   |                |                 |
| Residential 23 | [REDACTED] | 1/8        | 2/6      | 207        | 217.033        | Actual Read     |
|                |            | 5877       | 6084     | 1.048469   |                |                 |

Total therms used = CCF x Btu Factor

**Corrected charges for the period 1/9/2021 - 2/6/2021**

| Your Natural Gas Charge Details (29 days)            | Rate x Unit             | =         | Charge        |
|--|-------------------------|-----------|---------------|
| 217.033 therms used for service 1/9/2021 - 2/6/2021  |                         |           |               |
| Basic Charge   | \$11.52 per month       | \$        | 11.52         |
| Natural Gas  |                         |           |               |
| Delivery Charge                                      | 0.469380 217.033 Therms |           | 101.87        |
| Gas Cost   | 0.429560 217.033 Therms |           | 93.23         |
| New Customer Rate                                    | 0.170000 217.033 Therms |           | 36.90         |
| Other Natural Gas Charges & Credits                  | 0.021790 217.033 Therms |           | 4.73          |
| Subtotal   |                         |           | 248.25        |
| Taxes  |                         |           |               |
| State Utility Tax (\$9.56 included in above charges) | 3.852%                  |           |               |
| <b>Corrected Natural Gas Charges</b>                 |                         | <b>\$</b> | <b>248.25</b> |

**THIS IS AN EXPLANATION OF YOUR CORRECTED CHARGES**

For more information about your corrected charges, see details below.

| Rate Schedule  | Meter #    | Start Date | End Date | CCF        | Therms (Usage) | Meter Read Type |
|----------------|------------|------------|----------|------------|----------------|-----------------|
|                |            | Read       | Read     | Btu Factor |                |                 |
| Residential 23 | [REDACTED] | 2/6        | 3/9      | 198        | 209.75         | Corrected Read  |
|                |            | 6084       | 6282     | 1.059345   |                |                 |
| Residential 23 | [REDACTED] | 2/6        | 3/9      | 198        | 209.75         | Actual Read     |
|                |            | 6084       | 6282     | 1.059345   |                |                 |

Total therms used = CCF x Btu Factor

**Corrected charges for the period 2/7/2021 - 3/9/2021**

| Your Natural Gas Charge Details (31 days)            | Rate x Unit             | =         | Charge        |
|--|-------------------------|-----------|---------------|
| 209.75 therms used for service 2/7/2021 - 3/9/2021   |                         |           |               |
| Basic Charge   | \$11.52 per month       | \$        | 11.52         |
| Natural Gas  |                         |           |               |
| Delivery Charge                                      | 0.469380 209.750 Therms |           | 98.45         |
| Gas Cost   | 0.429560 209.750 Therms |           | 90.10         |
| New Customer Rate                                    | 0.170000 209.750 Therms |           | 35.66         |
| Other Natural Gas Charges & Credits                  | 0.021790 209.750 Therms |           | 4.57          |
| Subtotal   |                         |           | 240.30        |
| Taxes  |                         |           |               |
| State Utility Tax (\$9.26 included in above charges) | 3.852%                  |           |               |
| <b>Corrected Natural Gas Charges</b>                 |                         | <b>\$</b> | <b>240.30</b> |

A rate change became effective during this billing period. The listed rate item(s) that changed shows the dates, prices and charges for each portion of the bill period when they were in effect. Copies of the rate schedules are available upon request.



Your electric bill reflects changes in rates that went into effect on November 1, 2021.  
Your gas bill reflects changes in rates that went into effect on November 1, 2021.

## Definitions

### Electric

**Basic Charge** — Covers the costs for meters, meter reading, billing and other costs that do not vary with energy use or the number of days covered by the bill.

**Multiplier** — Converts the amount of electricity used as measured by your meter into kWh.

**kWh** — Your use of electricity is billed in units called kilowatt hours. It is a unit of energy that equals 1,000 watts of electricity consumed in one hour.

**Energy Exchange Credit** — Federal Columbia River Benefits supplied by Bonneville Power Administration from low-cost power generated by federal hydroelectric dams.

**Other Electric Charges and Credits** — Includes the Conservation Program and Power Cost Adjustment (if any) charges, and the Merger, Federal Wind Power, and Renewable Energy credits.

### Natural Gas

**Basic Charge** — Covers the costs for meters, meter reading, billing and other costs that do not vary with energy use or the number of days covered by the bill.

**CCF** — Your meter measures the volume of natural gas used in hundreds of cubic feet.

**Btu Factor** — Converts your CCF energy usage into therms by adjusting it for actual heat content. Btu stands for British Thermal Unit.

**Therm** — Your use of natural gas is billed in units called therms. It is a unit of heat that equals 100,000 Btu.

**Other Natural Gas Charges and Credits** — Includes the Conservation Program charge and the Merger credit.

PREVIEW

PREVIEW