

**BEFORE THE WASHINGTON
UTILITIES AND TRANSPORTATION COMMISSION**

WASHINGTON UTILITIES AND
TRANSPORTATION COMMISSION,

Complainant,

v.

SHUTTLE EXPRESS, INC.,

Respondent.

DOCKET TC-200151

ORDER 02

GRANTING MOTION TO
CONTINUE ANSWER DUE DATE

BACKGROUND

- 1 On May 15, 2020, the Washington Utilities and Transportation Commission (Commission) issued a Complaint against Shuttle Express, Inc., (Shuttle Express or Company) alleging violations of WAC 480-30 (Complaint).
- 2 On May 26, 2020, the Company contacted the presiding officer to request an additional 30 days to respond to the Complaint. The Company explained that, due to the COVID-19 pandemic, it is temporarily unable to access relevant records.
- 3 On May 26, 2020, Staff responded that it has no objection to the Company's request.

DISCUSSION

- 4 We grant Shuttle Express's Motion and grant a 30-day continuance to answer the Complaint. A party is not required to file an answer to a formal complaint brought by the Commission, but any answer would be due 20 days following service of the complaint.¹ In this case, Shuttle Express's answer would be due on June 4, 2020.
- 5 We find good cause to grant the Company's unopposed request for a continuance.² Shuttle Express states that it has few staff in the office at the present time and that it is not able to respond to the Complaint in a timely manner. Because the Commission has not yet set a

¹ WAC 480-07-370(2).

² "The commission will grant a continuance if the requesting party demonstrates good cause for the continuance and the continuance will not prejudice any party or the commission." WAC 480-07-385(2)(a).

procedural schedule for this case or noticed a date for the hearing, a minor delay will not burden the Commission or any party.

6 While an answer is not required, an answer from Shuttle Express, including specific admissions or denials of all material allegations in the Complaint, would likely assist the Commission in resolving this case.

7 A 30-day extension of time would fall on July 4, 2020, which is a holiday. Therefore, the Commission grants Shuttle Express until the following Monday, July 6, 2020, to file any answer to the Complaint.

ORDER

8 **THE COMMISSION ORDERS THAT:**

9 (1) Shuttle Express, Inc.'s Motion for a Continuance in Docket TC-200151 is
GRANTED.

10 (2) Shuttle Express, Inc., must file its answer on or before July 6, 2020.

DATED at Lacey, Washington, and effective May 27, 2020.

WASHINGTON UTILITIES AND TRANSPORTATION COMMISSION

/s/ Michael Howard
MICHAEL HOWARD
Administrative Law Judge