

## Attachment A

**From:** Young, Betty (UTC)  
**To:** ["A-STAR LIMOUSINE"](#)  
**Subject:** RE: Please let this letter serve as written notice..  
**Date:** Thursday, November 14, 2013 7:48:00 AM

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Andrew –

Thank you for your response and for verifying that your vehicles seat no more than 14 passengers. In the future, if you decide to incorporate larger vehicles with more seating capacity, please contact the UTC for information about a charter and excursion permit.

This closes our review. If you have any questions, please let me know.

Betty Young  
Compliance Investigator  
Transportation Safety Enforcement  
Washington Utilities and Transportation Commission  
Phone: 360-664-1202  
Fax: 360-586-1172

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**From:** A-STAR LIMOUSINE [mailto:astarlimousine@hotmail.com]  
**Sent:** Wednesday, November 13, 2013 5:57 PM  
**To:** Young, Betty (UTC)  
**Cc:** astarlimousine@hotmail.com  
**Subject:** Please let this letter serve as written notice..  
**Importance:** High

Dear Betty,

In regards to your email sent today 11.13.13. I left you a voice-mail to follow up on your request. I'll look forward to hearing back from you soon!

Please let this letter serve as written notice that I do not believe my business requires a charter and excursion certificate for the following reasons:

1. Our stretch SUV's are rented out the exact same way a small limousine is rented. There is no difference.
2. The Max seating capacity is 14. No exceptions.
3. **We have never used or advertised the term "Charter or Excursions". Excursion is simply the name of our Ford Excursion stretch SUV.**
4. No other limousine services (from Spokane) are on your list of current Charter and Excursion Companies. They appear to be charter & bus companies.

Our small fleet of limousines require a reservation made in advance and with a

**Attachment A (continued)**

deposit. Most reservations are celebrations that include Birthday's, Anniversaries, Weddings, etc. This is the first we have ever been contacted by the UTC. I feel confident that we fall under a different "for hire" description. We strive at keeping up with all requirements and safety recommendations. And take pride in being fully licensed and insured. Please let us know if you feel otherwise.

Sincerely,  
Michelle & Andrew

**A-Star Limousine**

*"Where YOU are the star!"*

(509) 879-7948

[www.a-starlimousine.com](http://www.a-starlimousine.com)

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From: BYoung@utc.wa.gov  
To: astarlimousine@hotmail.com  
Subject: FW: Charter and Excursion Services in Washington  
Date: Wed, 13 Nov 2013 21:44:20 +0000

A-Star Limousine:

The Washington Utilities and Transportation Commission (commission) received information that A-Star Limousine is offering charter and excursion services on its website (<http://www.a-starlimousine.com/>).

There are various licensing requirements for limousine, for hire and charter and excursion companies operating in Washington. In order for A-Star Limousine to legally provide these types of transportation, your company must be properly licensed. We understand you currently have a limousine license from the Washington Department of Licensing. However, larger vehicles, such as your stretched SUVs, fall under our jurisdiction as charter buses. Therefore, any passenger transportation services you provide within Washington State in those vehicles require you to have authority from the commission.

Operating as a charter or excursion provider within Washington without the required certificate is illegal, is considered a gross misdemeanor, and is punishable as such (see RCW [81.70.220](#) and WAC [480-30-246](#)). Until and unless the commission grants your company the proper authority, you must cease providing charter and excursion services subject to commission regulation.

**To avoid enforcement action by the commission, no later than November 25, 2013, you must either:**

## Attachment A (continued)

- Submit a completed [application](#), file proof of insurance and include the application fee. For questions about the application process, please contact our Licensing Services staff at (360) 664-1170.

**OR**

- Explain in writing why you feel your business does not require a charter and excursion certificate from the commission. Please explain the nature of your company's operations in detail.

Please let me know if you have questions.

Betty Young  
Compliance Investigator  
Transportation Safety Enforcement  
Washington Utilities and Transportation Commission

**Attachment B**

STATE OF WASHINGTON

**UTILITIES AND TRANSPORTATION COMMISSION**

1300 S. Evergreen Park Dr. S.W., P.O. Box 47250 • Olympia, Washington 98504-7250

(360) 664-1160 • TTY (360) 586-8203

September 20, 2018

Michelle Mary Palm  
d/b/a A-Star Limousine LLC  
816 W Francis Ave #141  
Spokane, WA 99205-6212

**Re: Charter/Party Bus Services**

Dear Ms. Palm:

The purpose of this letter is to assist you in understanding Washington's passenger transportation licensing requirements for charter and party bus services.

The Washington Utilities and Transportation Commission (Commission) believes that you are advertising passenger transportation services that require a certificate of authority from the Commission. Both the 20-passenger stretch Hummer and the party bus featured on your website and Facebook page exceed the authority of your limousine license and require a charter certificate from the Commission.<sup>1</sup> Offering these services without a charter certificate is illegal, is considered a gross misdemeanor, and is punishable as such (see RCW 81.70.220 and WAC 480-30-246).

To avoid enforcement action by the Commission, no later than October 5, 2018, please either:

- Submit a completed application, file proof of insurance and include the application fee. For questions about the application process, please contact our Licensing Services staff at (360) 664-1222.

**OR**

- Explain in writing why you believe your business does not require passenger transportation authority from the Commission. Please explain the nature of your

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<sup>1</sup> See WAC 308-83-010(12).

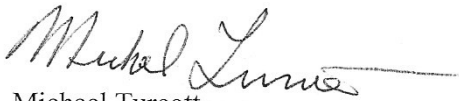
**Attachment B (continued)**

A-Star Limousine LLC  
September 20, 2018  
Page 2

company's operations in detail. Please direct your written response to me at PO Box 47250, Olympia, WA 98504-7250 or by email at [mike.turcot@utc.wa.gov](mailto:mike.turcot@utc.wa.gov).

If you have further questions or comments about our findings, you may also reach me at (360) 664-1174.

Sincerely,



Michael Turcott  
Compliance Investigations Supervisor, Consumer Protection

Enclosure

## Attachment C

**From:** Turcott, Mike (UTC)  
**To:** ["A-STAR LIMOUSINE"](#)  
**Subject:** RE: Corrospondance  
**Date:** Friday, October 19, 2018 9:19:00 AM

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Dear Mrs. Palm,

Thank you for your response. Will you send me a copy of the inspection report you are referring to?

Just to be clear, seating capacity refers to the manufacturer's rated seating capacity. Removing seats or limiting occupancy to 14 passengers does not change the manufacturer's rated seating capacity.

If you operate a vehicle with a manufacturer's rated seating capacity of 14 passengers or more, this exceeds the authority of your limousine license and you must obtain a charter certificate from the UTC. If you advertise or enter into an agreement to provide passenger transportation for more than 14 passengers you must obtain a charter certificate from the UTC.

Additionally, operating any party bus, regardless of seating capacity, required a charter certificate from the UTC. A vehicle in which passengers are able to stand and circulate throughout the vehicle is a party bus.

Let me know if any of this is not clear to you. Our goal is compliance and we would prefer to work with companies to help them obtain the necessary permits.

Sincerely,

Mike Turcott  
Compliance Investigations Supervisor  
360-664-1174 (office)  
[mike.turcott@utc.wa.gov](mailto:mike.turcott@utc.wa.gov)

**Utilities and Transportation Commission**

Respect. Professionalism. Integrity. Accountability.  
[www.utc.wa.gov](http://www.utc.wa.gov)

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**From:** A-STAR LIMOUSINE [mailto:astarlimousine@hotmail.com]  
**Sent:** Wednesday, October 03, 2018 11:42 PM  
**To:** Turcott, Mike (UTC) <mike.turcott@utc.wa.gov>  
**Subject:** Corrospondance

**Attachment C (continued)**

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**From:** A-STAR LIMOUSINE <[astarlimousine@hotmail.com](mailto:astarlimousine@hotmail.com)>

**Sent:** Wednesday, October 3, 2018 11:30 PM

**To:** [mike.turcot@utc.wa.gov](mailto:mike.turcot@utc.wa.gov)

**Subject:** Corrospondance

Dear Mike,

Regarding the letter you sent to me on September 20, 2018, it states to respond to you with a UTC application or to Explain in writing why I believe my business does not require passenger transportation authority.

That is my wish to explain my business operations in detail and confirm my status of a limousine service in Washington State. I understand that we are limited to 14 passenger seating capacity under our current licensing and insurance requirements.

After several months of interior and exterior renovation, I was successful at getting a "pass" through DOT inspection just today as a 14 passenger stretch SUV. (Thank you for the motivation with a deadline!!) Once I submit that along with associated licensing fees, it should be ready to operate.

My website has been updated with only my current fleet. I have attached the current registration, insurance and WSP Inspection Sheet. Please let me know if you have any other questions or concerns.

Sincerely,

Michelle @ **A-Star Limousine**

*"Where YOU are the star!"*

(509) 879-7948

[www.a-starlimousine.com](http://www.a-starlimousine.com)

# Attachment D

SharePoint

Newsfeed

OneDrive

Sites

Hoxit, Jason (UTC) ▾



Companies

Cases

Search Company Name



- History
- Contacts
- Industries
- Cases
- Cancel
- Permits & Insurance

[View Version History](#)

Company Name\*      A-Star Limousine LLC

DBA Names            A-Star Limousine LLC

Company Legacy ID    18231

Unified Business Identifier 603-532-061

Regulatory Status     Unregulated

Contact Name         Michelle Mary Palm

Contact Title

Contact Phone

Contact E-Mail Address

Contact Fax

Address Change Date

Physical Address Street    816 W Francis Ave #141

Physical Address City      Spokane

Physical Address State     WA

Physical Address Zip        99205

Mailing Address Street    816 W Francis Ave PMB 141

Mailing Address City        Spokane

Mailing Address State      WA

Mailing Address Zip        99205

Website

Comments

Company ID            18,231

Version: 4.0

Created at 3/13/2017 6:21 PM by  UTCSPSETUP (UTC)

Cancel



**Attachment D (continued)**

Last modified at 3/15/2018 10:33 AM by  Wyse, Lisa (UTC)

# Attachment E



Home  
|  
Fleet  
&  
Rates  
|  
Specials  
&  
Discounts  
|  
Spokane  
Limo  
Bus  
Call  
Now  
for  
Quotes  
or  
Reservations  
(509)  
879-  
7948

TEXT NOW for Quote  
Thank you messaging me.

### Buses & Rates

Vehicle: Limo Bus  
Color: Black  
Passengers:  
Amenities:  
5 Hours - \$500

### A-Star's Luxury Limo Bus Rentals

Spokane's only luxury bus rentals for all your group transportation needs. If your going on a brew hop or wine tasting tour or just using for shuttle service our busses are perfect!

This easy on and off option makes multiple stops very accommodating to large groups. You can plan a tour or we are happy to do it for you. Our experienced chauffeurs are able to identify your groups wants and needs and guarantee a fantastic event!

The Mercedes "Limo Nights" all black limo bus seats 10-12, has flat screen TV's and bluetooth. Can rent for \$150 per hour or 5 hours for \$500.

The Stretched Hummer seats 20, Has Aux and Bluetooth connections for music, Can rent for \$200 per hour or \$400 for Round trip service. Perfect for bachelor(ette) parties

#### Rental Agreement:

1. A credit card deposit is required to secure the reservation. Payment is due upon arrival.
2. No cancellations after 10 days, your card is subject to fee equal to the total balance due.
3. All deposits are non-refundable.
4. Vehicles cannot and will not be loaded beyond seating capacity.
5. FEES: Carpet/Seat burns \$100, Sanitation \$250
6. Law prohibits drug use and other illegal behavior the customer is responsible for any fines.
7. The driver has the right to terminate the service at any time without refund or notice.
8. It is illegal to stand through the sunroof while the vehicle is moving.
9. Smoking and underage drinking is prohibited.
10. The company and driver are not responsible for items left in the vehicle.
11. The client assumes full financial liability for any damage(s) to the vehicle caused during the duration of the rental by them or any member of the party.
12. Overtime rates will apply after a 10 minute grace period of pre-arranged drop off at the rate of \$3 per minute.

### About Our Company

A-Star Limousine  
816 W. Francis PMB#141  
Spokane, WA 99205  
Telephone: (509) 879-7948

- Who We Are
- Green Policy
- Why Rent a Limo?



\* Additional charges may apply if leaving the greater Spokane area.



**Attachment F**

Page 1 of 1

**BUSINESS INFORMATION**

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Business Name:

**A-STAR LIMOUSINE LLC**

UBI Number:

**603 532 061**

Business Type:

**WA LIMITED LIABILITY COMPANY**

Business Status:

**ACTIVE**

Principal Office Street Address:

**816 W FRANCIS #141, SPOKANE, WA, 99205, UNITED STATES**

Principal Office Mailing Address:

**816 W FRANCIS #141, SPOKANE, WA, 99205, UNITED STATES**

Expiration Date:

**08/31/2019**

Jurisdiction:

**UNITED STATES, WASHINGTON**

Formation/ Registration Date:

**08/07/2015**

Period of Duration:

**PERPETUAL**

Inactive Date:

Nature of Business:

**TRANSPORTATION & WAREHOUSING****REGISTERED AGENT INFORMATION**

---

Registered Agent Name:

**TED BELGARDE**

Street Address:

**5504 N MONROE, SPOKANE, WA, 99205-0000, UNITED STATES**

Mailing Address:

**5504 N MONROE, SPOKANE, WA, 99205-0000, UNITED STATES****GOVERNORS**

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<b>Title</b>	<b>Governors Type</b>	<b>Entity Name</b>	<b>First Name</b>	<b>Last Name</b>
GOVERNOR	INDIVIDUAL		MICHELLE	PALM

# Attachment F (continued)

eServices

Page 1 of 1

## Washington State Department of Revenue

[Services](#)  
 [Business Lookup](#)  
 [A-STAR LIMOUSINE LLC](#)

### License Information:

[New search](#)   [Back to results](#)

**Entity name:** A-STAR LIMOUSINE LLC  
**Business name:** A-STAR LIMOUSINE LLC  
**Entity type:** [Limited Liability Company](#)  
**UBI #:** 603-532-061    **Business ID:** 001    **Location ID:** 0001  
**Location:** Open  
**Location address:** 816 W FRANCIS AVE # 141  
 SPOKANE WA 99205-6512 USA  
**Mailing address:** 816 W FRANCIS AVE PMB 141  
 SPOKANE WA 99205-6512 USA  
**Excise tax account and reseller permit status:** [Open \(View\)](#)  
**Secretary of State status:** [Click here](#)

### Endorsements

Endorsements held at this location	License #	Count	Details	Status	Expiration date	First issuance date
<a href="#">Limousine Carrier</a>				Active	Aug-31-2019	Nov-24-2015
<a href="#">Limousine Vehicles</a>		6		Active	Aug-31-2019	Nov-24-2015
<a href="#">Spokane General Business - Non-Resident</a>				Active	Aug-31-2019	Nov-23-2015

3 Rows

### Governing People May include governing people not registered with Secretary of State

Governing people	Title
------------------	-------

PALM, MICHELLE MARY

The Business Lookup information is updated nightly.  
Search date and time: 1/11/2019 11:21:24 AM

*Working together to fund Washington's future*

# Attachment F (continued)

eServices

Page 1 of 1

## Washington State Department of Revenue

[Services](#)  
 [Business Lookup](#)  
 [A-STAR LIMOUSINE LLC](#)

### Tax Information

[New search](#)   [Back to results](#)

**Entity name:** A-STAR LIMOUSINE LLC  
**Entity type:** [Limited Liability Company](#)  
**Excise tax account ID #:** 603-532-061  
**UBI #:** 603-532-061  
**Opened:** August 1, 2015  
**Closed:**  
**Mailing address:** 816 W FRANCIS AVE PMB 141  
 SPOKANE WA 99205-6512 USA  
**NAICS:** 485320 - Limousine Service  
**Reseller permit:** None

### Business License Locations

[Filter](#)

Business name	License account ID #	Location address
<a href="#">A-STAR LIMOUSINE LLC</a>	603532061-001-0001	816 W FRANCIS AVE # 141 SPOKANE WA 99205-6512

The Business Lookup information is updated nightly.  
 Search date and time: 1/11/2019 11:21:55 AM

*Working together to fund Washington's future*

# Attachment G

Spokane Limousine Service A Star Limousine

**Spokane Limousine Service A Star Limousine**

@spokanelimousine

- Home
- Services
- Reviews
- Photos
- Videos
- Posts
- Events
- About
- Community
- Info and Ads
- MOBILE WEB APP
- Instagram feed
- Twitter

**Posts**

Spokane Limousine Service A Star Limousine shared a post 26 mins · 🌐

What a fun night full of great basketball! 🏀 Congratulations to the \$100 gift certificate winners Aaron Miller and Tiffany Dagenhardt! 🏀

University Titan Men's Basketball January 25 at 9:20 PM 🌐

Thank you A-Star Limousine for sponsoring our game tonight. If your looking for a limo for Prom, weddings, or just fun on the town look them up! #titanbasketball #titanstrong Spokane Limousine Service A Star Limousine

Like Comment Share

Call Now Send Message

**About**

2,475 people like this

2,382 people follow this

816 W Francis Ave # 141  
Spokane, Washington 99205

Get Directions

(509) 379-7948

Send Message

www.a-starlimousine.com

Exotic Car Rental - Limo Service - Travel Company

Price Range \$

Suggest Edits

See All

**Related Pages**

**Spokane Pub Crawls**

Event

Like

**Nectar Catering and E...**

Caterer

Like

**Talus Rock Retreat**

Travel & Transportation

Like

Exotic Car Rentals in Spokane, Washington

Chat (7)

1:41 AM  
1/29/2019

# Attachment H

The screenshot shows a Facebook Messenger chat window. At the top, the Facebook navigation bar is visible with a search bar and navigation icons. The chat header shows the contact name "Spokane Limousine Service A Star Limousine" with a verified badge and an information icon. The contact's profile picture and name are also visible in the top left of the chat area. The chat history shows a message from the contact: "Hi Mark, Absolutely... What's up?". The user, Mark, responds with a blue bubble: "I have a question. Can you help?". The contact replies: "Perfect, sounds fun! Our stretch Hummer seats 20 and is the largest in our fleet. It's \$200 per hour and books up fast! A credit card is required to secure the reservation, however charges are not processed until the day of your event. Just like a hotel. You can choose to pay cash as well. A few other things... Rent 4 hours get a 5th hour free. We also have a 'round trip' package that could work well if you're going maybe downtown or the casino for the night. Please let me know if you have other questions or would like to reserve!". Mark then sends two blue bubbles: "Our plans aren't set in stone yet, but I'm thinking we'd like to book the ride for 10 hours (4pm-2am). Would that essentially get us 8 hours for \$1600 with 2 hours free? We'd like to have" and "the round trip service to pick us up at our hotel and then drove around to different bars and stuff around the downtown Spokane area". The contact replies: "Exactly! The round trip would simply drop you off somewhere at four and then pick you up at 2:am. Renting consecutively, you have the car and driver all day/night. Sounds like it's going to be a blast! Let me know once plans have been ironed out! I'd be happy to get you guys on the schedule!". Mark sends two more blue bubbles: "I just got off the phone with one of the guys helping with planning and I think we're good to get a date booked. Are you available on 6/15/19? If so, it'll be \$1600 for 10 hours" and "and my buddy can put a hold on his credit card by calling (509) 879-7948?". The contact replies: "That day is completely open right now! Yes, have him call me anytime! Thank you so much!". At the bottom of the chat area, there is a placeholder text: "Could not display composer".

Search

Messenger

Spokane Limousine Service A Star Limousine

2.4K people like this  
Exotic Car Rental

10:08 AM

I have a question. Can you help?

Hi Mark, Absolutely... What's up?

I have a large group of buddies looking to reserve a vehicle for a bachelor party - most likely about 16-18. Is the stretch hummer the only vehicel that would fit us? If so, what's the process/cost to reserve it?

Perfect, sounds fun! Our stretch Hummer seats 20 and is the largest in our fleet. It's \$200 per hour and books up fast! A credit card is required to secure the reservation, however charges are not processed until the day of your event. Just like a hotel. You can choose to pay cash as well. A few other things... Rent 4 hours get a 5th hour free. We also have a "round trip" package that could work well if you're going maybe downtown or the casino for the night. Please let me know if you have other questions or would like to reserve!

Our plans aren't set in stone yet, but I'm thinking we'd like to book the ride for 10 hours (4pm-2am). Would that essentially get us 8 hours for \$1600 with 2 hours free? We'd like to have

the round trip service to pick us up at our hotel and then drove around to different bars and stuff around the downtown Spokane area

Exactly! The round trip would simply drop you off somewhere at four and then pick you up at 2:am. Renting consecutively, you have the car and driver all day/night. Sounds like it's going to be a blast! Let me know once plans have been ironed out! I'd be happy to get you guys on the schedule!

I just got off the phone with one of the guys helping with planning and I think we're good to get a date booked. Are you available on 6/15/19? If so, it'll be \$1600 for 10 hours

and my buddy can put a hold on his credit card by calling (509) 879-7948?

That day is completely open right now! Yes, have him call me anytime! Thank you so much!

Could not display composer