

**BEFORE THE WASHINGTON
UTILITIES AND TRANSPORTATION COMMISSION**

In the Matter of Determining the Proper
Carrier Classification of, and Complaint
for Penalties Against:

PACK'S DELIVERY LLC
D/B/A PACK'S SHUTTLE

DOCKET TE-180710

DECLARATION OF
JASON HOXIT

Jason Hoxit, under penalty of perjury under the laws of the State of Washington, declares as follows:

1. I am employed by the Washington Utilities and Transportation Commission (Commission) as a Compliance Investigator in the Consumer Protection Division. As a Compliance Investigator, my responsibilities include conducting investigations regarding the business practices of regulated utility and transportation companies. As part of those duties, I investigate charter party and excursion carriers that may be operating without the required Commission-issued certificate.
2. On July 23, 2018, I received a complaint from a company in Moses Lake, WA. The complaint alleged that Pack's Delivery LLC d/b/a Pack's Shuttle (Pack's Shuttle) transported passengers in a bus with a large seating capacity from a Best Western hotel in Moses Lake to the Gorge Amphitheatre for a concert on July 21, 2018.
3. I reviewed Commission records on July 23, 2018, to determine if Pack's Shuttle had an active charter party and excursion certificate. Commission records show that Pack's Shuttle previously operated as a certificated charter party and excursion carrier in the state of Washington.¹ Pack's Shuttle's address on file at the Commission is recorded as 618 E. Wheeler Rd., Moses Lake, WA 98837, with an email address of n.pack@packsdelivery.com. According to records, the Commission notified Pack's Shuttle that it was canceling its certificate (CH-067051) on March 20, 2017, due to insufficient proof of insurance, and directed the company to

¹ See Attachment A for a copy of Commission records documenting the company's inactive status, captured on Aug. 27, 2018.

“immediately CEASE all operations associated with this certificate.”²

4. On July 23, 2018, I searched the Business Licensing Service through the Washington State Department of Revenue’s website for Pack’s Shuttle. I found the governing people of Nathaniel Pack and Stacie Pack, and a mailing address of 618 E. Wheeler Rd., Moses Lake, WA 98837.³
5. On Aug. 4, 2018, I located a Pack’s Shuttle advertisement on an A-frame board located in the Holiday Inn Express & Suites lobby at 1735 E. Kittleson Rd., Moses Lake, WA 98837. The board advertised shuttle service to a concert at the Gorge Amphitheatre and displayed the company’s telephone number, (509) 762-1234.⁴ The telephone number of (509) 762-1234 matches the telephone number associated with Pack’s Shuttle’s previously held charter certificate, as shown in Attachment A.
6. On Aug. 4, 2018, I called the phone number listed on Pack’s Shuttle’s advertisement and posed as a potential customer under an assumed name. I asked if the company could provide transportation service to the music festival at the Gorge Amphitheatre for a group of nine people on the same day, Aug. 4, 2018. Pack’s Shuttle stated that it has a 15 passenger bus and stated that it would cost \$45 per person for round trip transportation from the Holiday Inn Express to the Gorge Amphitheatre and back.⁵

DATED this 5th day of September, 2018, at Olympia, Washington.

JASON HOXIT

² See Attachment B for a copy of the notice of cancellation, dated March 20, 2017.

³ See Attachment C for a copy of Washington State Department of Revenue’s Business Licensing Service, captured on July 23, 2018.

⁴ See Attachment D for a copy of Pack’s Shuttle’s advertisement at Holiday Inn Express & Suites Moses Lake, captured on Aug. 4, 2018.

⁵ See Attachment E for a copy of the phone conversation with Pack’s Shuttle, dated Aug. 4, 2018.