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Records Management

05/07/18 09:25

This letter is to ask for mitigation regarding the penalties that occurred by Wise choice movers, LLC. I would first like to state that I Brandon Wise, Owner of Wise choice movers as well as my staff, fully understand the severity of these penalties and violations that have occurred while operating a household goods company. We admit 100% fault in these occurrences and have promptly taken proper steps to correct the issues and have also put in place a system to make sure these violations do not repeat. As we were going through our compliance review with Sandi Yeomans, we were made aware of several violations that needed to be fixed immediately. Most of these violations were fixed with-in days and the rest such as truck maintenance, were handled as soon as we could get the vehicles into the mechanic. Nobody in the company takes these violations more serious than me and I want nothing more than to have a satisfactory rating with the UTC. We have implemented steps to take in our training of staff as well as paperwork filing to make sure we are in compliance before operating a commercial vehicle. This is the first company I ever started and take pride in our excellent customer service and many satisfied customers. Although paperwork is not my strongest suit I strive to better my skills as business owner and am taking proper steps to do so. This compliance review was a big eye opener on what is expected of me as owner and my staff as a company in order to maintain a safe household goods business. The majority of our penalty amount was based on not having a driver physical completed on drivers before operating a commercial vehicle. Not only did that affect the safety of our customers and staff but also the safety of the public. Although we had the majority of our drivers take the physical before becoming a driver, we either did not maintain the paperwork or the card was expired. There really is not a valid reason we could not and can-not maintain these records other than negligence on my part. Going forward we will be staying on top of filing proper paper work and practicing safe operating procedures in order to stay in compliance with the UTC. We now have every driver folder up to date and completed as well as set up procedures to make sure this does not happen again. However I am simply asking for financial forgiveness when it comes to these penalties, mainly the repeated fine based around the driver physical. With end of the year taxes, UTC dues and overall overhead of the business these penalties would hinder my company and would be forced to shut down. We are a small business and this is how I support my family of 4. This has caused a lot of stress on me and I realize I have nobody to blame but myself, however if you could find a way to dramatically reduce these penalties I would be able to go forward with my business and strive to maintain a safe and effective household goods moving company. Thank for taking your time to review and consider this.

Sincerely,

Brandon Wise

Wise Choice Movers, LLC