Certificate No.

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TARIFF

of Lake Union Ferry Company Furnishing Passenger/Cycle Ferry Service on Lake Union

Issued by Lake Union Ferry Company 506 2nd Ave, Suite 2300, Seattle, WA 98104

PASSENGER FARES:

Pass Type	Fare
One-Way	
Adults	\$4.00
Youth (Ages 6 to 18)	\$3.00
Child (Ages 2 to 5)	\$2.00
Seniors (Age 65+)	\$3.00
Roundtrip	
Adults	\$7.00
Youth (Ages 6 to 18)	\$5.00
Child (Ages 2 to 5)	\$3.00
Seniors (Age 65+)	\$5.00
Hop-on, Hop-off Day Pass	
Adults	\$12.00
Youth (Ages 6 to 18)	\$9.00
Child (Ages 2 to 5)	\$6.00
Seniors (Age 65+)	\$9.00
Monthly Commuter Pass	\$130.00

One-Way Includes one ride on the ferry Roundtrip Includes two rides in one calendar day Hop-on, Hop-off Includes unlimited rides for one calendar day Monthly Commuter Includes two rides per day for one 30 day period starting from the time of the first trip.

TERMS AND RULES:

- 1. The ferry is operated on first come, first served basis.
- 2. All tickets must be used within one year of purchase.
- 3. Infants: There will be no charge for infants under 2 years who do not occupy a seat.
- 4. Youth and Children: All minors must be accompanied by an adult.
- 5. No Smoking: Smoking of all substances is prohibited on all vessels. This includes all tobacco products, E-cigarettes and medical or recreational marijuana.
- 6. One Way Passes: When the service operates in a triangle or loop route the one-way pass shall at most include only a transit back to the original departure location.
- Schedule Maintenance: The company will not be liable for delays caused by accidents, breakdowns, weather or other conditions beyond its control. Though every effort will be made to meet the published time schedule, the carrier makes no guarantee to arrive or depart from any point at any time.
- 8. Objectionable Passengers: The company reserves the right to refuse to transport persons under the influence of drugs and alcohol, or who are incapable of taking care of themselves, or whose condition, conduct or behavior may be objectionable to other passengers. The company reserves the right to refuse carriage of any materials considered unsafe or not in the best interest of the passengers.
- 9. Bicycles: Bicycles are allowed in designated areas. Limited space available.
- 10. Animals: Service animals, as defined by the Americans with Disabilities Act, will be carried free of charge. Pets that are leashed and well behaved are allowed on board at the discretion of the operator. Pet owners will be responsible for any extra cleaning/sanitizing of the vessel that may be necessary because of their pet.
- 11.Lost and Found: The company is not responsible for personal articles lost or left on vessels.
- 12.Carry-on Items: When the vessel is full carry-on items must be stored on your lap or at your feet. The company will not be liable for loss or damage to carry-on items carried on board the vessel.
- 13. Baggage Items: Baggage items that cannot be stored on your lap or at your feet must be stored in designated areas. The company will not be liable for loss or damage to baggage items carried on board the vessel.
- 14. Holiday Closures: Thanksgiving, Christmas Eve (Dec. 24), Christmas Day (Dec. 25).
- 15.Refunds: No refunds will be given for lost tickets.

Issue Date:

16.Customers with service concerns or complaints can contact the company at lakeunionferry@gmail.com. If the customer is not satisfied with the solution of the company the customer has the right to file a complaint with the Utilities and Transportation Commission at 1-888-333-9882 or on-line at www.utc.wa.gov