

**RULES AND REGULATIONS**

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**RULE 2—  
DEFINITIONS**

**DEFINITIONS**

When used in ~~these Rules and Regulations~~ this Tariff the following terms shall have the meanings defined below:

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1. After-hours – After hours are between 5 p.m. and 9 p.m., Mondays through Fridays, or any time on Saturdays, Sundays, and holidays.

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2. Applicant - A. —An applicant is any person, corporation, partnership, government agency, or other entity that applies for service with a gas utility or who reapplies for service at a new or existing location after service has been discontinued.

3. BTU - British Thermal Unit

4. British Thermal Unit - The standard unit for measuring a quantity of thermal energy. One BTU equals the amount of thermal energy required to raise the temperature of one pound of water one degree Fahrenheit and is exactly defined as equal to 1,055.05585262 joules. 100,000 BTUs is equivalent to one therm.

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5. Commission - The Washington Utilities Transportation Commission, otherwise referred to as WUTC or the Commission.

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6. Company - Cascade Natural Gas Corporation (Cascade) or its assigned agents acting through its duly authorized officers or employees within the scope of their respective duties.

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7. ~~B.~~ Core Customer – A core customer is one for whom the Company purchases and serves natural gas.

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8. Customer - ~~Any~~ A customer is any person, corporation, partnership, government agency or other entity ~~firm, or corporation purchasing gas that~~ has applied for, been accepted, and is currently receiving service from the Company ~~under these Rules and Regulations at one location under one rate classification contract.~~

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9. ~~C.~~ Curtailment - An event when the Company must interrupt 0 to 100% of a customer’s service in accordance with Rule 17. The amount of service reduction required and the length of time for any curtailment event is dependent upon the severity and geographical scope of the circumstances requiring the curtailment.

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10. Customer Classifications:

A. Residential - Service ~~Service to customers for residential purposes~~ to a single family dwelling, a two family (duplex) dwelling or ~~to~~ an individual dwelling unit in a multiple family dwelling building for residential purposes including space heating, water heating, and cooking.

1. (1) Dwelling - ~~Means a~~ building designed exclusively for residential purposes, including housing that contains permanent facilities for sleeping, bathing, and cooking. A dwelling may be a

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one family, ~~two family and multiple dwellings~~ home, a duplex, a multiplex, but not including hotel or motel units ~~having that have~~ no permanent kitchens.

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~~(2) Dwelling Unit One or more rooms designed for or occupied by one family for living or sleeping purposes and containing kitchen and bathroom facilities for use solely by one family. All rooms comprising a dwelling unit shall have access through an interior door to other parts of the dwelling unit.~~

~~(3) Dwelling, One Family A detached building designed exclusively for occupancy by one family and containing one dwelling unit.~~

~~(4) Dwelling, Two Family (Duplex) A building designed exclusively for occupancy by two families living independently of each other, and containing two dwelling units.~~

~~(5) Dwelling, Multiple A building designed exclusively for occupancy by three or more families living independently of each other and containing three or more dwelling units.~~

~~G. Margin The portion of revenue required to cover the cost of doing business other than the cost of purchased gas; Rate minus WACOG or revenue minus gas costs.~~

~~H. Month The period between any two (2) regular readings of the Company's meters at approximately thirty (30) day intervals.~~

~~I. Therm 100,000 British Thermal Units.~~

~~J. Gas Day The 24-hour period designated by the upstream transportation pipeline serving Cascade as the period when gas flows to customers. The gas day will be as designated in Northwest Pipeline's tariff.~~

~~K. WACOG The Weighted Average Cost of Gas.~~

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RULE 2

DEFINITIONS

RULES AND REGULATIONS

(Continued from previous page)

RULE 2 - DEFINITIONS

L. Core Market Customer - A customer who purchases bundled gas services from Cascade under one tariff that includes gas supply, distribution services from Cascade, and pipeline transportation services.

M. Non-core Market Customer - A customer who purchases unbundled gas services. A non-core customer purchases distribution services from Cascade and purchases gas supply and pipeline transportation services separately.

N. Regular Business Hours shall mean 8:00 a.m. until 5:00 p.m., Monday through Friday, except for holidays. The regular business hours charges for service may be available in certain service areas for calls received prior to 7:00 p.m. on Monday through Friday, unless the day of the call is a holiday.

O. Customer Advances in Aide of Construction - The amount of customer advance required for a refundable customer advance in the aide of constructing new distribution main extensions, or for non-refundable excess service line charges or for the non-refundable cost of relocation of distribution facilities for the benefit of the customer shall include the Federal Income Tax effect that results from such construction contributions. In order to include the Federal Income Tax effect, the difference between the total cost of construction minus the free allowance as provided under these Rules and Regulations shall be multiplied by 1.2387.

DEFINITIONS (continued)

Customer Classifications (continued)

A. Commercial - Service - Service to a customer engaged in selling, warehousing, or distributing a commodity, in some business activity or in a profession, or in some form of economic or social activity (office, stores, clubs, hotels, etc.) and for purposes that do not come directly under another classification of service.

B. E. - Industrial Service - Service to a customer engaged in a process which creates or changes raw or unfinished materials into another form or product. (Factories, mills, machine shops, mines, oil wells, refineries, pumping plants, creameries, canning and packing plants, shipyards, etc., i.e., in extractive, fabricating or processing activities).

C. Interruptible Gas - An interruptible gas service customer is considered "non-firm", receives a reduced rate on natural gas service because this class of customers is the first curtailed when gas supply or distribution is constrained for reasons other than force majeure, and is required to have a back-up system for use when curtailment occurs. An interruptible customer is a "core" customer because the Company purchases this customer's gas.

D. Transportation - Transportation customers purchase their own natural gas and procure only distribution services from the Company.

11. Gas Day - A twenty-four hour period beginning daily at 7:00 a.m. Pacific Clock Time (PCT), which is Pacific Standard Time or Daylight Savings Time in Kennewick, Washington, whichever is effective at the time of reference. The Company's Gas Day coincides with the Gas Day established in Northwest Pipeline's tariff, which may change from time to time, upon approval of the Federal Energy Regulatory Commission (FERC).

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12. Firm Service - The provision of natural gas service on a firm basis where the Company will exercise reasonable diligence to supply and deliver continuous service to customers not receiving interruptible service. See Order of Priority in Rule 17.

13. Month - The period of time between and including the date of the current meter read and the date of the prior meter read which is the period upon which the Customer's monthly bill is based. A billing month may be contained within a single calendar month, or may encompass a portion of two separate calendar months.

(M) refers to language on Sheet No. 6-A that was previously on Sheet No. 6.

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**RULE 2**  
**DEFINITIONS**

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**DEFINITIONS (continued)**

- 14. Non-Core Customer – A non-core customer is one for whom the Company provides distribution service but does not purchase that customer’s natural gas; instead, that customer procures its natural gas from a third party.
- 15. Premise - All real property and personal property in use by a single customer on a parcel of land which comprises the site upon which customer facilities are located and to which natural gas service is provided.
- 16. Standard Business Hours – Standard business hours are 8 a.m. to 5 p.m., Mondays through Fridays, excluding holidays.
- 17. Tariff - This Tariff, including all schedules, rules, regulations, and rates as they may be modified or amended from time to time.
- 18. Therm - A unit of heating value equivalent to 100,000 BTUs.
- 19. WACOG - The Weighted Average Commodity Cost of System Supply Gas (WACOG) reflected in Cascade's tariffs shall be as established by gas cost tracking or other similar filings.

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(M) Refers to language on Sheet No. 6-B that was previously on Sheet No. 6.

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By: 

Mike Parvinen

Director, Regulatory Affairs

~~RULES AND REGULATIONS~~

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~~RULE 3—APPLICATIONS AND CONTRACTS FOR  
ESTABLISHING SERVICE~~

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~~The Company will furnish service to any person, partnership or corporation, under these rules, regulations and tariff rates, upon receipt of written or oral application. This application shall specify,—~~

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- ~~a. Location of premises.~~
- ~~b. Date service is to begin.~~
- ~~e. Whether premises have heretofore been served.~~
- ~~d. Purpose for which gas is to be used.~~
- ~~e. Mailing address, if different from location of premises.~~
- ~~f. Whether applicant is owner, agent or tenant of premises.~~
- ~~g. Applicable rate schedule.~~
- ~~h. Any other important information.~~

~~Application is a written or oral request for service and does not in itself bind the Company to serve except under reasonable conditions, nor does it bind the customer to do more than pay for the gas consumption as registered by the meter.~~

~~Cascade Natural Gas Corporation may provide information on non-residential customers to a 3<sup>rd</sup> party credit reporting agency to assist in the determination of the credit worthiness.~~

**A. REQUIREMENTS FOR ESTABLISHING SERVICES**

To establish natural gas service with the Company, an applicant must do all of the following:

- 1) Provide the Company with the following:
  - a) Name of the responsible party;
  - b) Name on the account if different;
  - c) Address;
  - d) Telephone number;
  - e) Co-customer’s name and telephone number, if applicable;
  - f) The type of service requested (such as residential or commercial);
  - g) The type of gas fired equipment at the premise; and
  - h) Proof of identification by providing at least one the following:
    - i. A valid Social Security Number;
    - ii. A State issued Driver’s License;
    - iii. A State issued identification card (including identification cards issued by a State Department of Corrections);
    - iv. A passport;
    - v. A United States Military Identification card;
    - vi. A United States issued Resident Alien Card; or
    - vii. Tribal identification.

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~~1)2) Establish creditworthiness per the terms established in Rule 4 before service is initiated.~~

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**COMPLIANCE TO RULES AND REGULATIONS**

By establishing an account with Cascade, a customer agrees to comply with all the applicable rules and regulations as established in this Tariff as revised from time to time.

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**RULES AND REGULATIONS**

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**RULE 4—CUSTOMERS' DEPOSITS**  
**CUSTOMER DEPOSITS AND OTHER SECURITY**

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~~A cash deposit may be required of any customer, as outlined in WAC 480-90-113 & 480-90-118.~~

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~~Interest on deposits held shall be accrued at the rate prescribed by WAC 80-90-113 & 480-90-118. Interest shall be computed on deposits from the date received by the Company until date of refund or termination of service, and to the extent not paid shall be compounded annually.~~

~~An official Deposit Receipt shall be issued to each customer at time of receipt by the Company.~~

~~Deposits with accrued interest will be refunded either by refund check within 15 days following completion of 12 months satisfactory payments, or applied to the customer's bill for services in the 13th and appropriate subsequent months, whichever form the customer elects.~~

~~When a customer discontinues services and a final bill is prepared, customer's deposit together with interest earned shall be applied. If there is a balance of the deposit together with interest still due the customer, a check payable to the customer shall be issued in the amount due and delivered in person or mailed to the customer's last known address.~~

~~Any complaints or disputes are to be handled in accordance with WAC 480-90-173.~~

**ESTABLISHING CREDITWORTHINESS**

~~An applicant or customer may establish creditworthiness by either providing the information that demonstrates a deposit is not required or by paying a deposit or providing another acceptable form of security.~~

**DEPOSIT CRITERIA**

**1) RESIDENTIAL DEPOSIT CRITERIA**

~~A deposit may be required if any of the following are true:~~

- ~~a) The applicant is not able to demonstrate continuous employment during the prior twelve months and is neither currently employed nor has a regular source of income;~~
- ~~b) Another party in the dwelling owes a past due balance with the utility;~~

~~c) Interest The applicant, customer or another party in the dwelling has previously tampered with, diverted or stolen utility service;~~

~~d) The customer or applicant has received three or more delinquency notices in the prior twelve months from the Company or another similar utility; or~~

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e) The applicant was previously a customer who has had his/her gas service disconnected for nonpayment from the Company or another similar utility.

2) NON-RESIDENTIAL DEPOSIT CRITERIA

A deposit may be required if any of the following are true:

- a) The non-residential applicant was previously exempted from paying a deposit based upon false information given at the time of application;
- b) The non-residential applicant is involved in a bankruptcy action, liquidation, bulk sale or financial reorganization; or
- c) The non-residential applicant is adding incremental demand at a premise with an existing service account.

3) ADDITIONAL OR SUBSEQUENT DEPOSITS FOR RESIDENTIAL OR NON-RESIDENTIAL CUSTOMERS

An additional or subsequent deposit may be required as a condition of continued service if any of the following are true:

- a) If the customer remodels, adds gas appliances or moves, and the anticipated usage will be at least twenty percent greater than that upon which the prior deposit was based;
- b) The customer gave false information to establish an account and/or credit status;
- c) The customer has stolen service, tampered with the meter, or diverted service;
- d) The non-residential customer is involved in a bankruptcy action, liquidation, bulk sale or financial reorganization;
- e) The non-residential customer is past due on commitments to creditor such as real estate mortgages or lease agreements, commercial loans, other utility bills and trade accounts; or
- f) The non-residential customer has a past due balance of thirty days or more.

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**RULE 4**  
**CUSTOMER DEPOSITS AND OTHER SECURITY**

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**DEPOSIT CRITERIA (continued)**

ADDITIONAL OR SUBSEQUENT DEPOSITS FOR RESIDENTIAL OR NON-RESIDENTIAL CUSTOMERS  
(continued)

If a customer owes a deposit or an additional deposit after service is established, the Company will inform the customer of the requirement in writing. The Company communication will include the reason the customer owes a deposit or an additional deposit.

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**DEPOSIT AMOUNT DUE**

A deposit required under these rules shall not exceed one-sixth the amount of the estimated billing for one year at rates then in effect. This estimate shall be based upon the use of service at the premise during the prior year or upon the type and size of the customer's equipment that will use the service.

**PAYMENT ARRANGEMENTS AND OTHER SECURITY**

**1. RESIDENTIAL**

- a) A residential applicant or customer may pay fifty percent of the deposit prior to the initiation of service, with the remaining fifty percent due in two equal payments over the next two months
- b) A residential applicant or customer who indicates an inability to pay may satisfy the deposit requirement in one of the following ways:
  - i. Prepay for services based on the Company's best estimate of that customer's usage for a month times current applicable rates;
  - ii. Provide a surety agreement signed by a responsible party who is a current customer who is able to establish credit without owing a deposit. If the customer being secured with the surety agreement is disconnected for nonpayment, the surety must require the responsible party to pay the lesser of either the amount due as stated on the customers' disconnection notice or one-sixth of estimated annual billings; or
  - iii. During November 15<sup>th</sup> through March 15<sup>th</sup>, notify the utility of its inability to pay a deposit and participate in the Winter Low-income Payment Plan as established in WAC 580-90-143.

**2. NON-RESIDENTIAL**

An applicant for nonresidential service who is required to pay a deposit may pay the deposit in full prior to receiving service. An applicant for nonresidential service may also fulfill the deposit requirement with an irrevocable letter of credit, surety bond (performance bond), or some other form of guarantee acceptable to the Company.

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**RULE 4**  
**CUSTOMER DEPOSITS AND OTHER SECURITY**

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**GENERAL TERMS AND CONDITIONS**

Paying a deposit does not excuse a customer from complying with Cascade's Tariff or other regulations on file with the Commission, such as the obligation to pay bills promptly.

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Where a payment of a deposit is made together with a payment for gas service, the amount paid shall first be applied toward payment of the amount due for deposit.

**RECEIPT FOR DEPOSIT**

Upon payment of a deposit, Cascade shall furnish a receipt showing the date, name of the applicant or customer, the service address, the amount of deposit, a statement that the deposit will accrue interest at the rate prescribed by the Commission, and an explanation of the conditions under which the deposit will be refunded.

**INTEREST**

If the deposit is held beyond one year, accrued interest will be paid through a credit to the customer's account. If held less than one year, interest will be prorated. Cascade shall keep a detailed record of each deposit received until the deposit is credited or refunded.

**A DEPOSIT BALANCE UPON MOVING**

In the event the customer moves to a new address within Cascade's service area, the deposit plus accrued interest will be applied to any amount past due on the account. The remainder, if any, will either be reimbursed to the customer or transferred to the new account.

**RETURNED DEPOSITS**

A deposit plus interest will be returned to the customer as a credit to his/her account if the customer has paid for service for twelve months, a disconnection process has not been started, and the customer has received no more than two delinquency notices.

If the customer is terminating service, the deposit plus interest will be applied toward the customer's outstanding debit and any remaining balance will be returned to the customer.

**UNCLAIMED DEPOSITS**

Unless otherwise specified by the customer, Cascade shall mail deposit refunds to the customer's last known address. A valid claim for a refund received within one year of the date service was terminated shall be promptly honored. Funds held beyond one year will be disposed of RCW 63.29.080

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~~RULES AND REGULATIONS~~

~~RULE 6—BILLING~~

~~BILLINGS AND PAYMENTS~~

~~GENERAL A.—General~~

~~Gas customer will be billed for gas consumed, as indicated by meter readings. Bills will be billed to customers issued as promptly as possible after reading dates, computed on applicable filed tariff rates. Each customer bill will show a bill date, a due date, and the next bill cycle beginning date. Bills are payable as of the bill date. Bills are past due and delinquent if unpaid after the due date on the bill, which is no less than fifteen (15) days after the bill mailing date. A late payment charge shall be levied, in the amount of 1.0%, against any account that is not paid in full as of the next bill cycle beginning date. The late payment charge will be computed at a percentage specified in Schedule 200, applied to any unpaid balance brought forward on the subsequent month's bill. All payments received prior to the next bill cycle date will apply to the customer's account prior to calculating the late payment charge. Those payments applied shall satisfy the oldest portion of the billing first, any other billings second, and the current billing last.~~

~~Customers who participate in the budget payment plan will be exempt from the late payment fee as long as they remain on the budget payment plan.~~

~~Meters will be read once a month as nearly on approximately every 30 days on about the same date each month as Saturdays, Sundays. Variances occur due to weekends and holidays will permit.~~

~~Bills will show dates of the meter reading, at least dates, the last current meter reading, the number of cubic feet, therms, or other units of measurement of gas consumed, the applicable tariff rate schedule code, the amount of the bill, delinquent date including and means by which customer can contact nearest business office of the utility, and any applicable local taxes.~~

~~Bills, the delinquent date, and the phone number for periods of less than normal billing month will be computed as follows: the Company's call center.~~

~~a.—The monthly service charge or basic charge, plus~~

~~b.—Metered service for the amount metered during the period in which the service was rendered.~~

~~ESTIMATED BILLS~~

~~If, for any reason whatsoever, the Company's employees cannot gain access to read the meter for the purpose of reading the index thereof, an estimated bill, clearly marked as such, will be rendered and the same will be considered a regular billing.~~

~~Estimated bills will be determined using the average consumption of the same month for the prior three years, if available. If the account has no available usage, the estimate will be based on the best available information such as square footage of the dwelling and appliances in use.~~

~~PRORATED BILLS~~

~~A bill may be prorated when: 1) billing rates change within a meter read cycle; 2) an opening bill has an initial meter read cycle that is less than 26 days or more than 35 days; 3) a closing bill has a final meter~~

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read cycle that is less than 26 days or more than 35 days; or 4) a re-bill includes more than one billing period on a single bill statement. Except where a change in billing rates occurs, a long or short bill that results from a change in meter read cycle will not be prorated.

(M) refers to language found on Sheet No. 10 that was previously on Sheet No. 10-A and 10-B.

(K) refers to language previously found on Sheet No. 10 that is now on Sheet 10-A.

(continued)

RULE 6  
BILLINGS AND PAYMENTS

**TAMPERING OR UNAUTHORIZED USE**

In case of tampering or unauthorized use, a Tampered Meter Charge as established in Schedule 200 shall be charged to the customer as well as charges for probable consumption as determined by the maximum quantity of gas estimated to have been consumed by the various customer-owned appliances.

~~The Company will maintain as constant as practical a standard delivery pressure of gas of seven (7) inches water column or approximately 1/4 psig as measured at the outlet of the company's gas sales meter. Pressure other than this standard may be furnished to a customer upon mutual agreement between the utility and customer provided such pressure can be maintained without adversely affecting the service being provided to other customers in the system.~~

~~Any complaints or disputes as to billings are to be handled in accordance with WAC 480-90-173.~~

**B. Budget Payment Plan for Payments of Gas Bills****BUDGET PAYMENT PLAN**

The budget payment plan for payment of gas bills ~~is devised to average out the monthly payments for gas service of any averages a residential customers who can establish satisfactory credit with the Company. The plan is available for customer's annual monthly charges for gas so that the customer does not experience the extreme fluctuations in price from month to month as weather, and therefore, usage changes. The plan is available to residential customers to join the plan at any time during the year regardless of home ownership or duration of occupancy, providing their account whose accounts carries a balance owing for no greater not more than the prior two (2)-months billing billings, and if the customer has not been removed from the plan for non-payment within the previous six months. At the Company's discretion, a customer may be allowed on the budget payment plan with greater than the prior two (2)-months billing owed or may be reinstated on the plan even though removal from the plan has occurred within the previous six months. The budget payment plan is available to nonresidential customers at the Company's discretion.~~

**--BILLING (Continued)**

At the request of the residential customer ~~with satisfactory credit~~, the Company will estimate the customer's annual billing for gas service, based on the previous twelve months' usage. The estimated amount will then be divided by twelve and rounded to the next full dollar. This amount shall be the monthly budget payment amount the customer will pay, in lieu of the regular monthly billing, for each month of the budget payment plan period. At the end of the plan year, outstanding debit or credit balances will be rolled into the estimated usage for the following plan year and will be reflected in that year's monthly budget payment plan amount. Credit balances will be refunded to the customer if the customer specifically requests a refund.

The Company will re-estimate the amount of the customer's bills for service periodically based on ~~current~~current usage, and/or rate changes for the ensuing period and will so advise the customer. ~~Unless the Company is advised to the contrary by the current usage, and/or customer, such new monthly budget payment installment will be used for the ensuing payment period.~~

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If the customer requests to leave the plan, any debit balance will be due and payable under the regular terms of payment for gas service; credit balances may be applied to future gas bills or, if the customer so requests, refunded to the customer.

(M) refers to text on Sheet No. 10-B that was previously on Sheet 10 or 10-A.

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~~RULES AND REGULATIONS~~  
~~RULE 17 – FIRM SERVICE~~  
ORDER OF PRIORITY FOR GAS SERVICE

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~~A. Firm System Supply Customers~~

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GENERAL

~~The order of priority of firm service for the various classifications served by the Company under its various firm system will exercise reasonable diligence to supply service rate schedules and deliver continuous natural gas service to all customers receiving firm service, as defined herein in Rule 2.~~

Should the Company's supply of ~~firm system supply gas~~ or capacity be insufficient at any time or any location, for reasons other than ~~Force Majeure~~ force majeure (as defined in Company's Rule ~~No. 15~~) to meet the full requirements of all customers ~~served under firm system supply service base rate schedules,~~ the Company will be required to curtail service to customers receiving firm system supply service in the inverse order of the firm service classification priority listed hereinafter. Such curtailment, when required, will be imposed to protect continuity of service first, to firm system supply service customers, and more generally, to customers having a higher service priority.

~~No curtailment of customers receiving firm system supply service will be imposed by Company until all customers receiving interruptible system supply service in the area affected have been ordered curtailed to one hundred per cent of their requirements, excluding plant protection.~~

~~In the event it should become necessary to curtail firm service due to Force Majeure conditions, the Company may curtail firm service without reference to priorities established herein.~~

~~Company shall not be liable in damages or otherwise to any customer for failure to deliver gas that may be curtailed pursuant to this order of priority of firm service.~~

ORDER OF PRIORITY (by Firm Service Classification)

~~1. Requirements of residential~~ 1. Residential customers (Schedule 503)

~~2. Requirements of commercial and institutional customers as follows:~~

~~a. 2. Commercial and institutional customers served under Rate Schedule Nos. (Schedules 504 and~~

3. General Industrial customers (Schedule 505)

~~b. Commercial or institutional~~ 4. Large Volume customers served on other base rate schedules (Schedule 511)

~~Also includes requirements of: (1) Essential agricultural service, and (2) Other high priority users not covered elsewhere.~~

~~3. Requirements of industrial customers using gas as feedstock in a process in which natural gas is used as a raw material and as plant protection requirements of lower priority customers.~~

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- ~~4. Requirements of industrial~~<sup>5. Special contracts customers</sup>
- ~~6. General distribution system transportation service customers (Schedule 663)~~
- ~~7. Interruptible natural gas service customers (Schedule 570) with consumption of less than 1,000 therms per day.~~
- ~~5. Requirements of industrial customers with consumption of more than 1,000 therms per day but less than 10,000 therms per day.~~
- ~~6. Requirements of industrial customers with consumption of more than 10,000 therms per day.~~

~~—Continued on the Next Page—~~

### ADMINISTRATION OF CURTAILMENT

When the Company requires a curtailment of firm, whether system supply service-wide or in a specific geographical location on the distribution system, due to either gas supply or capacity failures, ~~is required by Company, if the curtailment~~ shall be imposed first on customers in the affected area in the lowest firm service Order order of Priority priority category at the rate of 100% of each customer's requirements (excepting minor requirements for essential services as approved by Company) on a customer ~~—by—~~ customer basis and will then proceed to customers in the next lowest Order order of Priority priority category, and so on, until sufficient volumes have been curtailed to bring remaining requirements into balance with available system supply. ~~In the event only a partial curtailment of total volumes in any category or sub category is required, such curtailment will be rotated among customers in each category from one curtailment period to the next to prevent any one customer in a certain category from being curtailed to a greater extent than other customers in that same category. The Company will curtail customers within the same order of priority in the manner it deems is most appropriate for the situation; for instance, the Company may choose to curtail the highest volume customers before curtailing lower volume users within the same customer class.~~

The Company shall have the right to make such inspection of inspect the customer's gas consuming facilities and to review operating schedules for such facilities ~~as may be necessary~~ to determine customer's requirements and proper position in the Order order of Priority priority. If the customer refuses such inspection, the customer will be assigned the lowest priority consistent with otherwise verifiable information.

~~For purposes of applying the above Order of Priority, the various Customer classifications of customers referenced in the order of priority are defined in Company's Rule 2 entitled Definitions under Sections C, D, E and F which specifically define customers by category as Residential, Commercial, Industrial and Institutional, respectively.~~

(M) refers to language on Sheet No. 21 that was previously found on Sheet No. 21-A.

(continued)

RUELS AND REGULATIONS

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RULE 18—

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LIMITATION OF SERVICE TO ~~APPLICANT~~ **APPLICANTS**

~~The Company reserves the right, subject to regulatory authority having jurisdiction, to limit, restrict, or refuse new and/or additional service that may, in the Company's sole judgement, jeopardize supply to Firm customers. Firm service will be available to a customer if the Company determines adequate supply and capacity are available to accommodate a Customer's service requirements. If the Company determines firm service is not available to a customer, interruptible service may be an option.~~

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By: 

Michael Parvinen

Director, Regulatory Affairs

**SCHEDULE 300**

(N)

**RESIDENTIAL CONSERVATION INCENTIVE PROGRAM**

**AVAILABILITY:**

This program is available throughout Cascade’s Washington service territory to qualifying residential customers served on rate schedule 503 upon meeting the requirements contained in the following eligibility section.

**PROGRAM DESCRIPTION:**

This program is designed to increase energy efficiency in residential households within Cascade’s service territory by providing rebates for the installation of certain energy efficiency measures in qualifying residential dwellings.

**ELIGIBILITY:**

To qualify for incentives, customers must meet the end-use qualifications identified in the Measures/Incentive Table below. Additionally as applicable to the project, baseline insulation levels in existing structures must not exceed the following baseline specifications in order to qualify for an incentive.

	<del>Existing Insulation Level</del>
<del>Ceiling/Attic</del>	<del>R-18 or less</del>
<del>Floor</del>	<del>R-11 or less</del>
<del>Wall</del>	<del>R-4 or less</del>

	<u>Existing Insulation Level</u>
<u>Ceiling/Attic</u>	<u>R-11 or less</u>
<u>Floor</u>	<u>R-11 or less</u>
<u>Wall</u>	<u>R-4 or less</u>

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Customers currently using high-efficiency natural gas HVAC or water heating equipment are not eligible for the high efficiency equipment measures.

**MEASURES/ AND INCENTIVES:**

The following measures are deemed cost-effective and may be recommended under this program.

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Whole Home Packages <sup>1</sup>	Description	Incentive Amount
Energy Star Certified Home	National Program Requirements Version 3.1 (Rev. 08) <sup>1</sup>	\$2000.00
Built Green Washington Certified Home	Certified from one to five stars <sup>1</sup>	\$2000.00
Stand Alone Measures	Description	Incentive Amount
High Efficiency Gas Furnace	95% AFUE <sup>1</sup>	\$400.00
High Efficiency Combination Radiant Heat	90% AFUE Combination Domestic Hot Water and Hydronic Space Heating System using pre-approved Tankless Water Heater <sup>1&amp;2</sup>	\$2500.00
Condensing High Efficiency Tankless Water Heater	.91 EF	\$250.00

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Director, Regulatory Affairs

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High Efficiency Gas Hearth (Fireplace) with Intermittent Ignition	80% AFUE	\$300.00
High Efficiency Gas Hearth (Fireplace) with Intermittent Ignition	70% FE	\$250.00
Wall Insulation <sup>1</sup>	Equal to or greater than R-11 or to fill cavity	\$0.75/sf.

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~~properly inspected, if required, by appropriate agencies.—Customer must submit required documentation of purchase and installation to the Company under the terms and instructions on the current rebate form. The Company reserves the right to verify installation prior to payment of any rebates. Additional information about Cascade’s conservation incentive programs is available on the Company’s website at <http://www.cngc.com>.~~

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**SCHEDULE 302**

**COMMERCIAL/INDUSTRIAL CONSERVATION PROGRAM**

**AVAILABILITY:**

This program is available ~~throughout Cascade's Washington service territory to qualifying~~ commercial and industrial customers served on rate schedules 504, 505, 511, ~~570, and 577 upon meeting the requirements contained in the following specifications section and 570.~~

**PROGRAM DESCRIPTION:**

This program is designed to increase energy efficiency in commercial/industrial facilities within Cascade's service territory by providing rebates for the installation of certain energy efficiency measures in qualifying facilities.

**MEASURES AND INCENTIVES:**

The following measures are deemed cost-effective and may be recommended under this program. Energy efficiency measures not listed may still be eligible for custom incentives providing the incremental costs of the measure do not exceed 1.33 times the lifetime discounted therm savings. Incentives for site-specific program measures will be based on 25% of the avoided cost savings of the measures, not to exceed 50% of the incremental cost of the measure. ~~Mixed purpose facilities that include buildings on both Residential Rate Schedule 503 and qualifying Rate Schedules 504, 505, 511, 570 and 577 as part of the same Cascade Natural Gas Company customer account shall also be eligible for custom conservation incentives as described in this tariff and under the most recent terms and conditions of this program.~~

Measure	Description	Efficiency Type For Qualification	Unit Incentive
HVAC Unit Heater	High-Efficiency Non-Condensing with Electronic Ignition	Minimum 86% Thermal Efficiency	\$1.50/kBtu/hr
HVAC Unit Heater	High Efficiency Condensing	Minimum 92% Thermal Efficiency	\$3.00/kBtu/hr
Warm Air Furnace	High Efficiency Condensing Furnace	Minimum 91% Thermal Efficiency	\$3.00/kBtu/hr
Radiant Heating	Direct Fired Radiant Heating	None	\$10.00/kBtu/hr
Insulation	Attic Insulation (retrofit only)	Tier One: Minimum R-30 Tier Two: Minimum R-45	Tier One: \$1.10/sq. ft. Tier Two: \$1.25/sq. ft.
Insulation	Roof Insulation (retrofit only)	Tier One: Minimum R-21 Tier Two: Minimum R-30	Tier One: \$1.35/ sq. ft. Tier Two: \$1.60/ sq. ft.
Insulation	Wall Insulation (retrofit only)	Tier One: Minimum R-11 <sup>1</sup> Tier Two: Minimum R-19	Tier One: \$1.10/sq. ft. Tier Two: \$1.25/sq. ft..
Domestic Hot Water Tanks	Condensing Tank	Minimum 91% Thermal Efficiency	\$2.50/kBtu/hr
Domestic Hot Water Tankless Water Heater	Energy Star	.82 EF	\$60.00/gpm
Boiler	High Efficiency Condensing Boiler with Electronic Ignition	Minimum 90% Thermal Efficiency and 300 kBtu input	\$4.00/kBtu/hr
Boiler Vent Damper	Boiler Vent Damper	Minimum 1,000 kBtu input	\$1,000/vent damper
Boiler Steam Trap <sup>2</sup>	Steam Trap fitted to Steam Boiler (retrofit only)	Min 300 kBtu input and steam pressures at 7psig or greater	\$125
3 Pan Gas Steamer	Connectionless Energy Star or CEE/FSTC Qualified	>=38% Cooking Efficiency; <=2,083 Btu/hr/pan Idle Rate	\$850

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(K) refers to text previously on this sheet that is now found on Sheet No. 302-A

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Director, Regulatory Affairs



**SCHEDULE 302**

**COMMERCIAL/INDUSTRIAL CONSERVATION PROGRAM**

**MEASURES AND INCENTIVES (continued)**

Measure	Description	Efficiency Type For Qualification	Unit Incentive
6 Pan Gas Steamer	Connectionless Energy Star or CEE/FSTC Qualified	>=38% Cooking Efficiency; <=2,083 Btu/hr/pan Idle Rate	\$1200
Gas Fryer	Energy Star	None	\$600
Gas Convection Oven	Energy Star	>=42% Cooking Efficiency; <=13,000 BTU/hr Idle Rate	\$500

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**COMMERCIAL/INDUSTRIAL CONSERVATION PROGRAM**

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Double Rack Oven	FSTC Qualified	>=50% Cooking Efficiency; <=3,500 Btu/hr/ Idle Rate D Rack	\$2,000.00
Gas Griddle	Energy Star	>=38% Cooking Efficiency; <=2650 Btu/hr-sq ft Idle Rate	\$350.00
Door Type Dishwasher Low Temp Gas	Energy Star	<=.6 kw Idle Rate <=1.18 gallon/rack	\$650.00
Multi-Tank Conveyor Low Temp Dishwasher Gas Main w/ Electric Booster	Energy Star	<=2.0 kw Idle Rate <=.50 gallon/rack	\$1,000.00
Clothes Washer	Commercial Gas Washer	1.8 MEF	\$180.00
Motion Control Faucet	Motion Control Faucet	Flow Rate 1.8 gpm Maximum	\$105.00
Recirculation Controls	Continuous Operation DHW Pump	Add Time lock Control to DHW circulation pump	\$100
Ozone Injection Laundry <sup>3</sup>	Venturi Injection or Bubble Diffusion – Minimum 125 lb Total Washer/Extractor Capacity	Pre-Approved by CNG	\$2,500
Energy Savings Kit A	Kitchen PRSV & Bath Aerators	<= 1.0 gpm /0.75 gpm Flow Rate	Free (Value of \$55)
Energy Savings Kit B	Low Flow Showerhead Kit	<= 1.85 gpm Flow Rate	Free (Value of \$25)
Gas Conveyor Oven	Natural Gas Conveyor Oven	>42% tested baking efficiency	\$600
Demand Control Ventilation	For Packaged HVAC Units equipped with Gas Fired Furnace Sections and Direct Expansion Cooling Sections	≥ 5 ton (60,000 btu/hr) and ≤ 20 ton (240,000 btu/hr) Meets Northwest Joint Utility Advanced Rooftop Control (ARC) Guidelines for DCV Control	\$12/nominal ton capacity
Piping Insulation	Insulation of piping conveying hot fluids generated from gas fired equipment (retrofit only)	Tier 1: >140F and 200F 1.5 inch thick insulation Tier 2: >= 200F 2.5 inch thick insulation	Tier 1: \$4.50 per linear foot Tier 2: \$9.00 per linear foot
Bundles <sup>4</sup>	Applications that contain multiple rebate eligible measures may qualify for an additional Bundle rebate.	Bundle A: 2 insulation measures, minimum 1,000 sf Bundle B: 2 kitchen equipment measures Bundle C: 3 kitchen equipment measures	Bundle A: \$500 Bundle B: \$150 Bundle C: \$300

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<sup>1</sup> Minimum value of R-11 applies only where existing walls have no internal insulation cavities.

<sup>2</sup> To qualify for rebate, steam trap size must be <2", minimum 25 psig trap design pressure. This measure will only be allowed where the customer agrees to have the trap regularly maintained and replaced every seven years.

<sup>3</sup> Qualifying customers with Commercial laundries that utilize gas heated hot water.

<sup>4</sup> Kitchen equipment is defined as dishwashers, steamers, oven fryers, and griddles. Bundles are subject to change in consultation with the conservation Advisory Group.

(M) refers to text previously found on Sheet No. 302 that is now on Sheet No. 302-A.

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(K) refers to text previously found on Sheet No. 302-A that is now on Sheet No. 302-B.

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**SCHEDULE 500  
MUNICIPAL TAXES**

**MUNICIPAL TAX RATE (continued)**

<u>Poulsbo</u>	<u>80-20</u>	<u>6%</u>	<u>-</u>	<u>None</u>
<u>Port Orchard</u>	<u>012-17</u>	<u>6%</u>	<u>-</u>	<u>None</u>
<u>Prosser</u>	<u>1512</u>	<u>6%</u>	<u>6%</u>	<u>None</u>
<u>Quincy</u>	<u>552, 05-161</u>	<u>4%</u>	<u>4%</u>	<u>None</u>
<u>Richland</u>	<u>35-96</u>	<u>8.5%</u> <u>1%</u>	<u>8.5%</u> <u>1%</u>	<ul style="list-style-type: none"> <li>• Higher rate applied to portion billed per customer, per month up to \$35,000</li> <li>• Lower rate applied to portion billed per customer, per month &gt; \$35,000</li> </ul>
<u>Sedro Woolley</u>	<u>978</u>	<u>6%</u>	<u>-</u>	<u>None</u>
<u>Selah</u>	<u>939</u>	<u>6%</u>	<u>-</u>	<u>Applied to portion billed per customer, per month, up to \$2,000</u>
<u>Shelton</u>	<u>1646-0805</u>	<u>6%</u>	<u>6%</u>	<u>None</u>
<u>Stanwood</u>	<u>704</u>	<u>6%</u>	<u>-</u>	<u>None</u>
<u>Sumas</u>	<u>1682</u>	<u>1%</u>	<u>-</u>	<u>Applied to portion billed per customer, per month, up to \$500</u>
<u>Sunnyside</u>	<u>1368</u>	<u>6%</u>	<u>6%</u>	<u>None</u>
<u>Swinomish Indian Tribe</u>	<u>185</u>	<u>3%</u>	<u>3%</u>	<u>None</u>
<u>Toppenish</u>	<u>85-36, 95-8</u>	<u>8.5%</u>	<u>8.5%</u>	<u>None</u>
<u>Union Gap</u>	<u>2107</u>	<u>6%</u>	<u>6%</u>	<u>None</u>
<u>Walla Walla</u>	<u>A-3295</u>	<u>6%</u>	<u>6%</u>	<u>None</u>
<u>Wapato</u>	<u>903, 948</u>	<u>6%</u>	<u>6%</u>	<u>None</u>
<u>Wenatchee</u>	<u>22-16</u>	<u>6%</u>	<u>6%</u>	<u>None</u>
<u>West Richland</u>	<u>6-03</u>	<u>8.5%</u>	<u>8.5%</u>	<u>None</u>
<u>Woodland</u>	<u>1171</u>	<u>6%</u>	<u>-</u>	<u>None</u>

(M) refers to language previously on Sheet No. 500-A that is now found on Sheet 500-B.

(K) refers to language previously on Sheet No. 500-B that is now found on Sheet 500-C.

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**SCHEDULE 500**  
**MUNICIPAL TAXES**

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**MUNICIPAL TAX ADDITIONS (Continued) RATE (continued)**

**RATES:**

<u>Municipal Limits of:</u>	<u>Ordinance No.</u>	<u>Tax Effective Date</u>	<u>Tax Addition Gas Service</u>	<u>Rental Equipment</u>	<u>Limited to</u>
Lynden	1177	10/01/03	6.0%	6.0%	First \$5,000 per month per customer.
			and 1.0%		Portion between \$5,000 and \$50,000.
			and 0.5%		Portion in excess of \$50,000.
Marysville	1975	02/01/06	5.0%		No Limit
McCleary	563	01/01/91	6.0%	6.0%	No Limit
Montesano	942	01/01/73	6.0%		No Limit
Moses Lake of	1930	07/01/00	6.0%	6.0%	Does not apply to portion in excess of \$100,000 per customer per year
Mount Vernon	3240	03/20/05	6.0%	6.0%	First \$5,000 per customer per month.
			and 4.0%	4.0%	To that portion in excess of \$5,000
Moxee	438	12/01/92	6.0%	6.0%	First \$3,000 per month per customer
Nooksack	291 & 365	08/17/92	6.0%	6.0%	No Limit
Othello	1099	01/01/02	6.0%	6.0%	No limit
Oak Harbor	792 & 967	03/04/94	6.0%	6.0%	No Limit
Paseo	2707	01/01/89	8.5%		No Limit
Poulsbo	80 20	01/01/92	6.0%		No Limit
Port Orchard	689	05-18-64	2.0%		No Limit
Prosser	1512	01/01/93	6.0%	6.0%	No Limit
Quincy	552	01/01/80	4.0%	4.0%	Does not apply to portion in excess of \$500 in any one month
Richland	35-96	11/01/96	8.5%	8.5%	First \$35,000 per customer per month.
			and 1.0%	1.0%	To that portion in excess of \$35,000 per month.
Sedro Woolley	978	10/31/86	6.0%		No Limit
Selah	939	09/15/89	6.0%		Does not apply to portion in excess of \$2,000 in any one month.
Shelton	1646-0805	10/15/05	6.0%	6.0%	No Limit
Stanwood	704	01/01/87	6.0%		No Limit
Sunnyside	1368	01/01/83	6.0%	6.0%	No Limit
Swinomish Indian Tribe	185	01/01/09	3.0%	3.0%	No Limit
Toppenish	85 36 & 95 8	08/01/95	8.5%	8.5%	No Limit
Union Gap	2107	08/07/98	6.0%	6.0%	No Limit
Walla Walla	A 3295	01/01/84	6.0%	6.0%	No Limit
Wapato	903	01/01/91	6.0%	6.0%	First \$3,000 per customer per month
Wenatchee	2858	01/01/91	6.0%	6.0%	No Limit
West Richland	6 03	04/01/04	8.5%	8.5%	No Limit
Woodland	1171	01/01/10	6.0%		No Limit
Yakima	2005 56	11/15/05	6.0%	6.0%	First \$4,000 per customer per month
			2.0%	2.0%	To that portion in excess of \$4,000 in any one month.
Yakama Indian Nation	T-177-02	11/30/02	3.0%	3.0%	

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~~Zillah 488 01/01/83 6.0% Does not apply to sale to manufacturer at industrial rates.~~

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**TAX SCHEDULE NO. 500**  
 (Continued from previous page)

**B.**

<u>Yakima</u>	<u>2016-039</u>	<u>6%</u> <u>2%</u>	<u>6%</u> <u>2%</u>	<ul style="list-style-type: none"> <li>• <u>Higher rate applied to first \$8,000, per customer, per month</u></li> <li>• <u>Lower rate applied to amount &gt;\$8,000, billed per customer, per month</u></li> </ul>
<u>Yakima Indian Nation</u>	<u>T-177-02</u>	<u>3%</u>	<u>3%</u>	<u>None</u>
<u>Zillah</u>	<u>488</u>	<u>6%</u>	<u>-</u>	<u>Does not apply to gas purchased from industrial sales rate and used for manufacturing</u>

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**FEDERALLY RECOGNIZED INDIAN NATION TAX CREDIT**

**APPLICABILITY:**

~~This schedule applies to gas service rendered by the Company within the State of Washington in territory specified herein and under its tariff schedules and contracts for service, which specifically refer to this tax schedule. The charges otherwise payable by the customer under the tariff schedules or contracts specifically referring to this Tax Additions Schedule shall be decreased with all bills issued for meter readings on or after the effective date shown.~~

In accordance with WAC 458-20-192; ~~(7)-(b)~~, the rates and charges specified in this tariff shall be reduced for all Federally Recognized Indian Nation tribal and member accounts, located and service provided within the boundaries of a Federally Recognized Indian Nation. Each applicable customer must apply on an individual account basis to Cascade to receive this tax credit.

**FEDERALLY RECOGNIZED INDIAN NATION TAX ADJUSTMENT**

The Federally Recognized Indian Nation Tax Credit is designed to offset the Washington State Public Utility Tax, which is a part of the rates charged for core market natural gas service.

- State Public Utility Tax Credit (3.852%)

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~~**C. STATE UTILITY TAX EXEMPTION CREDIT**~~

**APPLICABILITY:**

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Mike Parvinen

Director, Regulatory Affairs

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~~This schedule applies to gas service rendered by the Company within the State of Washington in territory specified herein and under its tariff schedules and contracts for service, which specifically refer to this tax schedule. The charges otherwise payable by the customer under the tariff schedules or contracts specifically referring to this Tax Additions Schedule shall be decreased with all bills issued for meter readings on or after the effective date shown.~~

To the extent the Washington Department of Revenues authorizes exemptions of public utility tax collection from certain customer groups, the rates and charges specified in this tariff shall be reduced by a State Utility Tax credit. Each applicable customer must apply on an individual account basis to Cascade to receive this tax credit.

**STATE UTILITY TAX ADJUSTMENT**

The State Utility Tax Credit is designed to offset the Washington State Public Utility Tax, which is a part of the rates charged for core market natural gas service.

- State Public Utility Tax Credit     (3.852%)

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