

**BEFORE THE WASHINGTON
UTILITIES AND TRANSPORTATION COMMISSION**

In the Matter of Determining the Proper
Carrier Classification of, and Complaint
for Penalties against:
JAMES MOSELEY d/b/a YOU GOT IT
MOVERS

DOCKET TV- 170812

DECLARATION OF
RACHEL JONES

Rachel Jones, under penalty of perjury under the laws of the State of Washington, declares as follows:

1. I am employed by the Washington Utilities and Transportation Commission (Commission) as a Compliance Investigator in the Consumer Protection Section. As a Compliance Investigator, my responsibilities include conducting investigations regarding the business practices of regulated utility and transportation companies. As part of those duties, I investigate household goods carriers that may be operating without the required Commission permit.
2. On Oct. 24, 2016, a compliance letter was sent to James Moseley d/b/a You Got It Movers requiring Mr. Moseley to cease and desist operations as a household goods carrier because his provisional household goods permit (THG-065960) was canceled for insufficient proof of insurance.¹
3. On June 13, 2017, I received a tip that You Got It Movers was still operating as a household goods carrier, despite having his permit canceled six months prior.²
4. On June 13, 2017, an internet search produced an advertisement for You Got It Movers on www.yelp.com.³
5. On July 14, 2017, I called You Got It Movers at (425) 268-2568 under an assumed name and received a voice mail. I left a detailed message that stated I was looking for someone to help me move out of a two-bedroom apartment to a three-bedroom apartment. I stated I would have everything packed up and I just need help with loading, unloading, and a truck. I left my name, number, and requested a call back.

¹ See Attachment A for copy of compliance letter, dated on Oct. 24, 2016.

² See Attachment B for copy of email, dated on June 13, 2017.

³ See Attachment C for a copy of Yelp advertisement, printed on June 13, 2017.

6. On July 14, 2017, I received a voicemail from a man who identified himself as Allen from You Got It Movers. Allen apologized for missing my call and requested I call him back at (425) 268-2568.
7. On July 17, 2017, I called (425) 268-2568 under an assumed name. A man answered the phone and I asked what moving company is this because I had called so many and someone left me a voice message requesting a call back. He stated it was You Got It Movers. I stated that I was looking for a moving quote for someone to help me load, unload, and who has a truck. He asked me how far the two places apart were. I told him under 10 miles. He asked me when would I need help. I stated at the end of the month. He stated that he would be available on July 26, 2017, and asked me if that would be a good date for me. I stated yes, that would be good. He stated that it would be \$75 per hour, which would include two workers and a 16 foot truck. I told him I would get back to him if I decide to use his moving company.

DATED this 18th day of July, 2017, at Olympia, Washington.

RACHEL JONES

Attachment A



STATE OF WASHINGTON

UTILITIES AND TRANSPORTATION COMMISSION

1300 S. Evergreen Park Dr. S.W., P.O. Box 47250 • Olympia, Washington 98504-7250

(360) 664-1160 • TTY (360) 586-8203

October 24, 2016

Moseley, James
d/b/a You Got It Movers
505 Wood Pl Apt 1301
Everett, WA 98203

TV161158 - Cancellation of Provisional Household Goods Permit THG065960 Due To Insufficient Proof of Insurance

Dear Moseley, James:

On September 19, 2016, the Washington Utilities and Transportation Commission (Commission) notified you that your transportation permit would be canceled unless you submitted acceptable proof of insurance by October 23, 2016. Our records show that you failed to submit acceptable proof of insurance by that deadline. As a consequence, **the Commission has CANCELED your provisional permit and dismissed your application for permanent household goods authority. You must immediately CEASE all operations associated with this permit.**

You have the right to a hearing. If you believe the Commission should not have canceled your permit, you may ask the Commission to schedule a hearing before an administrative law judge. At the hearing the only issue the Commission will address is whether you had proof of insurance on file to avoid cancellation. Your request should be addressed to Steven V. King, Secretary, 1300 S. Evergreen Park Dr. SW, P.O. Box 47250, Olympia, WA 98504-7250. You may also email your request to records@utc.wa.gov. The Commission must receive your request within 14 days after the date of this letter.

You may apply to reinstate your permit. Download the reinstatement application at www.utc.wa.gov. To locate the application, go to Quick Links on the front page, select "Transportation Permit Applications" and the appropriate industry application.

If you have questions about this notice, please contact Licensing Services at (360) 664-1222. You may also email us at transportation@utc.wa.gov.

Sincerely,

A handwritten signature in black ink, appearing to read "Suzanne Stillwell".

Suzanne Stillwell
Licensing Services Manager

NOTICE: This action is delegated to the Secretary, or the Secretary's delegate, for decision. In addition to serving you this letter, the Commission will post on its website for at least 14 days a list of all matters delegated to the Secretary for decision. You may seek Commission review of this decision. Your request should be addressed to Steven V. King, Secretary, 1300 S. Evergreen Park Drive. SW, POI Box 47250, Olympia, WA 98504-7250. You may also email your request to records@utc.wa.gov. You must file a request for Commission review no later than 14 days after the date of this letter.

Attachment B

Jones, Rachel (UTC)

From: Dotson, Michael (UTC)
Sent: Tuesday, June 13, 2017 12:22 PM
To: Jones, Rachel (UTC)
Subject: James Moseley d/b/a You Got it Movers

Hi Rachel, just got a call from someone asking if You Got it Movers had a permit, so he is apparently still operating despite being cancelled about 6 months ago if anyone wants to look into it.

Thanks

Mike

Attachment C

https://www.yelp.com/biz/you-got-it-movers-everett

Find tacos, cheap dinner, Max's Near Seattle, WA, US Sign Up

Restaurants Delivery Reservations Write a Review Events Talk Log In

You Got It! Movers! Claimed

★★★★★ 6 reviews Details Write a Review Add Photo Share Bookmark

Movers, Junk Removal & Hauling Edit

Serving Everett and surrounding area
(425) 268-2589
yougotitmovers.com
Send to your Phone New

Photo of You Got It! Movers! - Everett, WA, United States

See all 6 photos

Adam's Moving & Delivery Service 476 reviews

Lisa L. said "Last August, we closed on our first home and had decided to use movers to get our things in quickly. On the hottest day of the year a team of three, showed up on time and ready to go. They had us walk them..." [read more](#)

Mad-Dash Moving 2 reviews

Sora K. said "Kyle and Dale were great! They were very reliable and honest. They are new to this business but with such good work ethics it will be no surprise if they continue to attract more clients. They were very..." [read more](#)

Request Quotes

This provider has not enabled messaging on Yelp. Request a quote from other similar providers.

[Request Quotes](#)

Today 8:00 am - 8:00 pm [Open now](#)

Ask the Community

Yelp users haven't asked any questions yet about You Got It! Movers!

[Ask a Question](#)

Recommended Reviews for You Got It! Movers!

Your trust is our top concern, so businesses can't pay to alter or remove their reviews. [Learn more.](#)

Search within the reviews Sort by **Yelp Sort** Language **English (6)**

Shkr S. Bellevue, WA 45 friends 11 reviews

★★★★★ 5/1/2017

Billy and Joseph were amazing. Very quick, careful with the stuff, efficient and easy to work with.

Was this review ...? Useful Funny Cool

Christine S. Bothell, WA 0 friends 3 reviews

★★★★★ 8/29/2016

James, you have a great crew! They had a long, grueling day yet maintained positive attitudes throughout. My possessions arrived intact and carefully placed. My gratitude and respect to you and your men.

Hours

Mon	8:00 am - 8:00 pm
Tue	8:00 am - 8:00 pm Open now
Wed	8:00 am - 8:00 pm
Thu	8:00 am - 8:00 pm
Fri	8:00 am - 8:00 pm
Sat	8:00 am - 8:00 pm
Sun	8:00 am - 8:00 pm

[Edit business info](#)

More business info

Accepts Credit Cards **Yes**

Chris L. First to review

You might also consider

Brock's Junk Removal 32 reviews

Martin W. said "Saw them hauling away a neighbor's belongings and..." [read more](#)

1-800-GOT-JUNK? Bellevue/Tacoma 18 reviews

Ben S. said "Easy junk pickup and removal from these guys! I called and..." [read more](#)

People also viewed

The Piano & Organ Moving Company 8 reviews

The Piano & Organ Moving Company 8 reviews

2 Brothers Moving Services

Regards and many thanks,
Christine S.
Bothell to Bellevue, WA

Was this review ...?

Useful 1 Funny Cool

 **Artur I.**
Bellevue, WA
0 friends
4 reviews

★★★★★ 11/3/2016

Great service, crew is professional, accurate and easy to work with. Highly recommend

Was this review ...?

Useful Funny Cool

 **Michelle N.**
Seattle, WA
1 friend
36 reviews
1 photo

★★★★★ 6/27/2016

I had a last minute move and needed a truck and movers for that coming weekend and I was surprised of how easy the phone call was. I was expecting a lengthy conversation of how many sq footage, what furniture, how big, how many stairs, etc etc etc. James was quick and straight to the point, it was almost too good to be true. They were flexible and super easy going, my original move was to move everything into storage unit. But a couple days went by and I ended up signing a lease to a condo, thinking this would be a conflict for the movers. I called James back and let him know the change of plans, without hesitation they were willing to accommodate. Although they arrived about 1 hr and 15 min late, I was still pretty satisfied with how easy my experience was. Movers were friendly and efficient, thanks guys!

Was this review ...?

Useful 1 Funny Cool

 **DeeDee L.**
Arlington, WA
6 friends
8 reviews

★★★★★ 4/5/2016

What a reasonable and flexible company. I was so thankful for James and You Got It Movers. They moved us on very short notice on a Sunday. We moved from Edmonds to Arlington and this team, Alan and Travis, did an exceptional job. I highly recommend this company.

Was this review ...?

Useful Funny Cool

 **Chris L.**
Arlington, WA
0 friends
24 reviews

★★★★★ 9/27/2015

First to Review

I needed to find someone to move two HEAVY dressers and an area rug from Kirkland, WA to Arlington, WA. Found this company through Angie's List and they were able to move the furniture the next day. They were early, very professional, reasonably priced and were able to do it when they wouldn't be sitting in traffic driving the cost up. They did a far better job than the other movers who moved the same furniture from Bellevue to Kirkland. I would gladly use them again and refer them to others.

Was this review ...?

Useful 1 Funny Cool

Page 1 of 1

7 other reviews that are not currently recommended

From the business

Specialties

We go the extra mile to make sure we treat every box, and every piece of furniture like it can never be replaced.



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- *Household Moving
- *Office and Industrial Moving
- *Electronics and Exhibits Moving
- *Medical Equipment Moving
- *Junk Removal and Donations

Meet the Business Owner



I have been a mover since I was 19 year's old, and decided to start my own company after year's of getting under paid for the professional work that I have done. I am a single dad who spend's every extra minute that I have with my son. I also enjoy fishing, hunting, and camping when I can. I know how it is to be a hard working family man, and want to be the company that can make moving affordable for anyone that needs moving services.

Best of Yelp Everett – Movers



[See More Movers in Everett](#)

You Might Also Consider



M&M Junk Removal
41 reviews

Mike D. said "Hot tub removal...heavy complicated job. Showed up on time, called before coming, quote from phone was accurate and honored, even though it was harder then thought. #easy" [read more](#)
in Junk Removal & Hauling



Clock Tower Self Storage - Mill Creek
3 reviews

6.6 miles away from You Got It! Movers!

Sarah B. said "This company could teach all other companies about customer service. Could not recommend them more. They care about their customers and go above and beyond. (This probably sounds like someone from the..." [read more](#)
in Self Storage

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