

**BEFORE THE WASHINGTON
UTILITIES AND TRANSPORTATION COMMISSION**

In the Matter of Determining the Proper
Carrier Classification of, and Complaint
for Penalties against:

CHRISTOPHER NEAL d/b/a
READY2MOVE AND HAUL AKA WON'T
STOP MOVING

DOCKET TV-170171

DECLARATION OF
RACHEL JONES

Rachel Jones, under penalty of perjury under the laws of the State of Washington, declares as follows:

1. I am employed by the Washington Utilities and Transportation Commission (Commission) as a Compliance Investigator in the Consumer Protection Section. As a Compliance Investigator, my responsibilities include conducting investigations regarding the business practices of regulated utility and transportation companies. As part of those duties, I investigate household goods carriers that may be operating without the required Commission permit.
2. On November 14, 2016, I conducted an internet search on www.google.com and found several advertisements for Ready2Move & Haul.¹
3. On November 14, 2016, I reviewed Commission records to see if Ready2Move & Haul was a permitted household goods company with Utilities and Transportation Commission (UTC). Results showed no records for Ready2Move & Haul.²
4. On November 14, 2016, I searched Department of Revenue database for any records associated with Ready2Move and Haul. Results produced an open record for Ready2Move and Haul. The entity name was documented as Christopher J Neal, mailing and business location as 7417 SW 317th LN #D, Federal Way, WA 98023-2069, and UBI 603589852.³
5. On November 14, 2016, I searched WA Secretary of State, Department of Licensing, and U.S. Department of Transportation Safety and Fitness

¹ See Attachment A for copy of internet search, printed on Nov. 14, 2016.

² See Attachment B for a copy of Commission record, printed on Nov. 14, 2016.

³ See Attachment C for a copy of DOR record, printed on Nov. 14, 2016.

Electronic Records System (SAFER) databases, which produced no records for Ready2Move and Haul.⁴

6. On November 14, 2016, I found advertisements for Ready2Move and Haul on www.yelp.com, www.thumbtack.com, and www.angieslist.com.⁵
7. On November 14, 2016, I completed a business look-up on Accurint database, which produced results associating Ready2Move and Haul to Christopher Neal. The address associated with Christopher Neal is 4717 SW 317th Lane #D, Federal Way, WA 98023.⁶
8. On November 14, 2016, I conducted a search on Department of Licensing's Driver and Plate Search for records associated with Christopher Neal. Results produced an address of 4717 SW 317th LN Apt. D, Federal Way, WA 98023-2069 for Christopher Neal.⁷
9. On December 19, 2016, a compliance letter was sent to Christopher Neal to cease and desist as a household goods carrier in Washington State, until the proper permit is obtained from the Commission.⁸
10. On January 3, 2017, the compliance letter was returned to the Commission stating: Return to Sender Attempted-Not Known Unable to forward.⁹
11. On January 3, 2017, I resent the compliance letter 35703 16th Ave S, Federal Way, WA 98003-7523.¹⁰
12. On January 12, 2017, I received a phone call from a man who identified himself as Chris Neal the owner of Won't Stop Moving. Mr. Neal stated that he was a labor company only that operates from U-Haul Moving Help, thumbtack, and Yelp. Mr. Neal reported that he used to have a business partner for Ready2Move and Haul, but started his own company named Won't Stop Moving. Mr. Neal stated he doesn't perform household goods moves according to UTC's definition and that he does not own a moving truck. Mr. Neal reported that he plans on submitting a household goods

⁴ See Attachment D for copy of WA Secretary of State, DOL, and SAFER records, which I printed on Nov. 14, 2016.

⁵ See Attachment E for copy of advertisements on Yelp, Thumbtack, and Angie's list, which I printed on Nov. 14, 2016.

⁶ See Attachment F for a copy of Accurint record, which I printed on Nov. 14, 2016.

⁷ See Attachment G for a copy of DAPS record, which I printed on Nov. 14, 2016.

⁸ See Attachment H for a copy of the compliance letter, dated on Dec. 19, 2016.

⁹ See Attachment I for a copy of return to sender envelope, which I printed on Jan. 3, 2017.

¹⁰ See Attachment J for a copy of the compliance letter, dated on Jan. 3, 2017.

permit application around March or April timeframe, due to that being the busiest months for moving.

13. On March 3, 2017, I conducted an internet search for Won't Stop Moving. I found advertisements on www.yelp.com and www.wontstopmoving.com.¹¹
14. On March 13, 2017, commission staff called Mr. Neal at (206) 823-9007 under an assumed name. A man answered the phone and identified himself as Chris Neal. Staff discussed Mr. Neal's negative reviews on the Yelp website. Mr. Neal stated that he has done over 600 household goods moves in the last eight months. Staff requested an estimate on moving from a two-bedroom apartment in Kent. Mr. Neal provided two options. The first option included a truck he would provide for \$125 per hour and a \$40 fuel charge. The second option was for staff to rent a truck from U-Haul and a mover would drive it and do all the packing. Mr. Neal requested a return text with contact information and confirmation on which option was preferred. Staff sent a text to Mr. Neal at (206) 823-9007, and confirmed two movers and a truck. Mr. Neal responded and confirmed the price \$125 per hour, a four-hour minimum, plus a \$40 refueling fee.¹²

DATED this 17th day of July, 2017, at Olympia, Washington.

RACHEL JONES

¹¹ See Attachment K for a copy of advertisements on Yelp and www.wontstopmoving.com, printed on March 3, 2017.

¹² See Attachment L for a copy of the text message, dated March 13, 2017.

Attachment A



ready2move & haul

Sign in

All Maps Shopping Videos News More Search tools

About 3,800 results (0.53 seconds)

Thumbtack Profile - Ready2Move & Haul - Federal Way, WA

<https://www.thumbtack.com> > WA > Tacoma > Hauling

Rating: 3.7 - 29 reviews

We are a full-service moving and hauling company. We take pride in our work. Our company aim to please each customer's need. If you are moving locally or ...

Ready2Move - Movers - Seattle, WA - Phone Number - Yelp

<https://www.yelp.com> > Home Services > Movers

Rating: 3.5 - 7 reviews

7 reviews of Ready2Move "This company is great! Chris, the owner, came early and let us know our moving truck was too small. He helped us get a larger truck ...

Ready2move & Haul in Federal Way, Washington - Smith

www.gosmith.com > ... > Federal Way > Dumpster Service > Ready2move & Haul

Rating: 5 - Review by Smith

Ready2move & Haul: Rating: 5.0 (2 reviews) Specialties: Dumpster Service, Hauling Service Serving 30 mile radius from Federal Way, WA Sent 5 online ...

Ready2Move Moving & Storage - Movers in Fort Myers, FL - View ...

www.moverscorp.com/moving_company/Ready2Move_Moving.../FL/1308/

Haul Away (No). Upright Piano Moving (Yes), Extra fee of \$50.00 applies and minimum of 2 movers need to be reserved. Grand Piano Moving (Yes), Extra fee of ...

U-Haul: Moving Help: Ready2move: Reviews

<https://www.uhaul.com/MovingHelp/MovingHelpDetailReviews.aspx?id=52296>

Ready2move. Overall rating: rating. Completed jobs: All services. There are no reviews for this Moving Helper.

Ready2Move Moving & Storage of Port Charlotte | Phone 941-637 ...

ready2move-moving-storage-of-port-charlotte.2fl.co/

Ready2Move Moving & Storage of Port Charlotte | Phone 941-637-6683 | Port ... /b/5279641/u-haul-neighborhood-dealer-ramers-motors-port-charlotte-fl.

Ready2Move & Haul | Federal Way, WA 98023 | Angie's List

<https://www.angieslist.com> > Local Reviews > WA > Federal-way

Reviews you can trust on Ready2Move & Haul from Angie's List members | 4717 SW 317TH LN Federal Way, WA.

READY2MOVE (CHRISTINA JEANNETTE DUNLAP) Credit report

washington.intercreditreport.com.../ready2move-christina-jeannette-dunlap-603331245

Check company READY2MOVE (CHRISTINA JEANNETTE DUNLAP). CHRISTINA JEANNETTE DUNLAP. Download Filed Documents. Check officials.

Ready2Move Moving & Storage of West Palm Beach Jupiter FL ...

www.manta.com > ... > Car Rental > Local Trucking Without Storage > Furniture Movers

Get information, directions, products, services, phone numbers, and reviews on Ready2Move Moving & Storage of West Palm Beach in ... Contract Truck Hauling

***Tick Tock...Tick Tock...Ready 2 Move This Week? Move All - craigslist**

<https://crj.craigslist.org/bs/5850192296.html>

services >. labor/hauling/moving - post - account. 0 favorites. 0 hidden. reply - x prohibited. Posted a day ago. Contact Information: print. < prev Δ next ...

1 2 3 4 5 6 7 8 9 10 Next

Boardman, OR - From your Internet address - Use precise location - Learn more

Help Send feedback Privacy Terms

Attachment B

SharePoint

Newsfeed OneDrive Sites Jones, Rachel (UTC) ?



Companies Cases

Search Company Name

Companies Search

Recently Modified Companies

Ready2Move

Company Name All company fields Industry

We don't have any refiners to show you Preference for results in English

Nothing here matches your search

Suggestions

- Make sure all words are spelled correctly
- Try different search terms
- Try more general search terms
- Try fewer search terms
- Try these tips for searching

Preferences Advanced Search

Attachment C



ABOUT US | CONTACT US
Español

logon
register

 Search

Home

DOING BUSINESS > REGISTER MY BUSINESS > LOOKUP BUSINESS INFORMATION

[Back to search results](#)

File & pay taxes

If "Non-revenue" appears after Tax Registration Number, the account is not registered with the Department of Revenue. However, it may be registered with other agencies in the state.

Doing business

Business types

Register my business

My account

Audits

Find taxes & rates

Workshops & education

Get a form or publication

Find a law or rule

We need your help.
Take a 30 sec survey



**Washington State Department of Revenue
State Business Records Database Detail**

TAX REGISTRATION NO : 603589852	ACCOUNT OPENED : 11/1/2016 12:00:00 AM
UBI : 603589852	ACCOUNT CLOSED : OPEN
ENTITY NAME : NEAL CHRISTOPHER J	
BUSINESS NAME : READY2MOVE & HAUL	
MAILING ADDRESS :	
4717 SW 317TH LN #D	BUSINESS LOCATION :
FEDERAL WAY, WA 98023-2069	4717 SW 317TH LN APT D
	FEDERAL WAY, WA 98023-2069
ENTITY TYPE : SOLE PROPRIETOR	RESELLER PERMIT NO: N/A
	PERMIT EFFECTIVE: N/A
NAICS CODE : 484210	PERMIT EXPIRES: N/A
NAICS DEFINITION USED HOUSEHOLD AND OFFICE GOODS MOVING	
FOR NON-COMMERCIAL USE ONLY	
11/14/2016 10:34 AM	

If you are unable to find the reseller permit you are looking for, try searching by tax registration/UBI number.

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Español | Pycouo | ʘʘʘ | Tagalog | ʘʘʘ | ʘʘʘ

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Volunteer registration assistance (SECRETARY OF STATE)

Attachment D

Search Results

There were no matches for "Ready2Move".

If the results of your Nonprofit Corporation search was unsuccessful, try searching the name using the [Charities database search \(http://sos.wa.gov/charities/\)](http://sos.wa.gov/charities/).

[« Start New Search \(corps_search.aspx\)](#)

Disclaimer

Neither the State of Washington nor any agency, officer, or employee of the State of Washington warrants the accuracy, reliability, or timeliness of any information in the Public Access System and shall not be liable for any losses caused by such reliance on the accuracy, reliability, or timeliness of such information. While every effort is made to ensure the accuracy of this information, portions may be incorrect or not current. Any person or entity who relies on information obtained from the System does so at his or her own risk.

All documents filed with the Corporations Division are considered public record.

Search Apps on Mobile Devices



<http://itunes.apple.com/us/app/washington-state-corporations/id380001551?mt=8&uo=4>



<https://play.google.com/store/apps/details?id=gov.wa.sos.businesSearch2>

All Corporations Data Download

Download the whole Corporations search database ([AllData.aspx](#)) in XML format. Average file size is 70 MB compressed, 750 MB uncompressed.

Search

BUSINESS & PROFESSIONAL LICENSES

Search Results

[Take a quick Survey](#)

Your Search Criteria:

New Search

License Type: All Professional Licenses
Business Name: Ready2Move & Haul
Last Name: Neal
First Name: Christopher
License/UBI/Dealer #: 603589852
County: All Counties

No matches were found for your search.

Information Current as of 11/11/2016 3:07AM Pacific Time

New Search

Use of lists of individuals provided on this site for commercial purposes is prohibited under Chapter 42.56 of the Revised Code of Washington.

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Possible Keyword Matches

CARRIER/DBA NAME

LOCATION

Sorry, no records matching **READY2MOVE & HAUL** were found. Try a different value and resubmit the query.

[SAFER Home](#) | [Feedback](#) | [Privacy Policy](#) | [USA.gov](#) | [Freedom of Information Act \(FOIA\)](#) | [Accessibility](#) | [OIG Hotline](#) | [Web Policies and Important Links](#) | [Plug-ins](#)

Federal Motor Carrier Safety Administration
1200 New Jersey Avenue SE, Washington, DC 20590 • 1-800-832-5660 • TTY: 1-800-877-8339 • [Field Office Contacts](#)

Attachment E



Find tacos, cheap dinner, Max's

Near Olympia, WA



Sign Up

Home About Me Write a Review Find Friends Messages Talk Events

Log In

Ready2Move

Claimed

7 reviews [View Details](#)

Write a Review

Add Photo

Share

Bookmark

Movers [Edit](#)



Seattle Movers

128 reviews

Mention Yelp, \$25 Off!

D N. said "I had to move a few days after Christmas. I did all the packing myself and just wanted someone to move the boxes and furniture so that I didn't have to bother friends and rent a truck. I had 25 boxes, a bed..." [read more](#)



On The Go Moving

134 reviews

Store Your Items With Us and Get 10% off your Move

Siamak E. said "Update: I'm not changing my original review below and would just like to update it. I was contacted by the company management and was compensated for the inconvenience. They were very professional and I am..." [read more](#)

\$50 for \$100 Deal at Ready2Move

- You get a voucher redeemable for \$100 at Ready2Move.
- Print out your voucher, or redeem on your phone with the Yelp app.

[View more](#)

Reg. Price	Discount	Savings
\$100	50%	\$50

\$50 Buy now

Buy Gift Certificate

Request Quotes

This provider has not enabled messaging on Yelp. Request a quote from other similar providers.

Request Quotes

Edit business info

Hours

Add business hours

More business info

Accepts Credit Cards: **Yes**
Accepts Apple Pay: **No**
By Appointment Only: **Yes**

J.A. First to review

Other Movers nearby

Super Friends Moving
362 reviews
Get Directions
Patrick S. said "First off, scheduling was super easy. An online form, a..." [read more](#)

B & Z Moving LLC
58 reviews
Request a quote
Kelly G. said "Another yelp win! Based on reviews, I

Recommended Reviews

Your trust is our top concern, so businesses can't pay to alter or remove their reviews. [Learn more](#)

Search within the reviews



Sort by Yelp Sort

Language English (7)



Start your review of Ready2Move.



Carol M.
Cary, NC
0 friends
2 reviews

5 stars 3/30/2016

This company is great! Chris, the owner, came early and let us know our moving truck was too small. He helped us get a larger truck and had his staff come back to pack the truck!
The men worked so hard and fast. They were so respectful and did more to help us than I ever expected. The owner called to make sure things were going well. If you need to have help moving this is the company to call!
Very knowledgeable, honest, and dedicated to help and serve their clients!

Was this review ...?

Useful Funny Cool



V.L.
Seattle, WA
0 friends
1 review

5 stars 6/12/2016

Either liars or incompetent.
I was trying to buy furniture off craigslist. Set up a delivery for 2PM, I even called that morning to confirm. I wait until 2:30PM before giving them a call- no answer and it seemed like they turned the phone off after my first call (no ringing that time). Later I get a call telling me they're running late, they'll be here at 3:30. 3:30 comes and goes with no movers to be found. I call them again, and they tell me they got a flat tire and my delivery is cancelled. What kind of moving company is ground to a halt by a flat tire? As I said, they are either liars or incompetent. I would be extremely careful about exchanging any cash until the in

Comment Send message Follow V.L.

So here I am looking like an idiot with furniture outside a stranger's house, typing this review on yelp so that perhaps another might avoid this "company" like the plague.

EDIT: I should have read the reviews on thumbtack- this is apparently quite common for them.

Was this review ...?

Useful 2 Funny Cool

 **Aliza B.**
Seattle, WA
0 friends
3 reviews

[Facebook](#)
[LinkedIn](#)
[Google+](#)
[Twitter](#)
[Follow Aliza B.](#)

★ ★ ★ ★ ★ 9/1/2016

This is a horrible company! Do not use them if you know what is good for you. We moved long distance using a UPACK, and we hired Ready2Move movers to help unload. They came unprepared with no moving equipment, and not enough men. My husband had to disassemble the bulk head and set up the ramp because they were unable to. They claimed that we needed our own dollies, and that they were not able to lift our dresser. Even though we told them exactly what we had on the truck. We then called the owner named Chris who yelled at us for having a bad attitude and he told us he doesn't need our business. A few minutes later the men were gone leaving us with no moving help on the day of our move!

Was this review ...?

Useful 1 Funny Cool

 **Shannon D.**
Tacoma, WA
36 friends
68 reviews

★ ★ ★ ★ ★ 2/4/2016 · Updated review

After contacting Thumbtack to see if there was any way to get his insurance information for the broken items, I received a threatening voicemail along with threats of a harassment suit from Mr. Neal the owner of this company. All I asked for in the beginning was the insurance information so I could submit the claim for the items broken by the movers and a copy of the contract and/or an invoice of services for my records. He refused to send a check and would only send a money order. I requested he send it certified mail after he left a very angry incoherent voice mail on my phone accusing me of fraud and again threatening with a lawyer. I did not want him or any of his people coming to my home thus the request for it to be sent via USPS. He still stopped at my apartment and slid the money order through the door (UM CREEPY AND NO!) with no invoice. When I inquired about the invoice he sent me his lawyers information and said to contact him. WOW just wow. All this over 3 broken book shelves and a broken parrot cage. Very very very unprofessional. I would definitely not hire him for moving. His good reviews are for Junk Removal. That's about what he treated my move like and I would not suggest his services to anyone. His way of conducting business raised some HUGE red flags.

Was this review ...?

Useful 2 Funny Cool

am (it's now 12am and I'm just getting done) so as I'm finding things I'll send him a text. SO HE'S AWARE no other reason. As I had stated there were some things that needed to be addressed, like putting people stuff on the trash cans and on the ground and dragging mattresses, broken items from careless handling. His workers were too busy playing with their phones and would just stop working to play with their phone or make calls. The last time I moved, I had twice the stuff I have now (50 boxes instead of 30) it took the movers 2 hrs from start to unload with 2 sets of stairs... Over 3 hrs is ridiculous for the amount of items and people that were there working. It took a long time for 2 reasons 1 Phone breaks, 2. the truck was too small and they couldn't figure how to fit everything in because they did not take into account the large items I informed them of (recliner, king mattress, 2 twin box spring, king frame, full bed and frame, parrot cage). I do not feel that I should have to pay for their multiple long phone breaks. But eh, no worries I'll mention it so hopefully the next person doesn't get screwed. These are not unreasonable things to mention as suggestions to his crew and as a business owner you would think that these would be issues he would want to know about, guess not!

The next text I get is Chris accusing me of trying to get a free ride... EXCUSE ME?!? WHAT? I'm trying to let you know this is what went on. I do expect the cage and bookcases be replaced, but otherwise fyi dude. I tried to get him to call me and tried to call him a few times to clarify as he definitely

Browse nearby

- [Restaurants](#)
- [Nightlife](#)
- [Shopping](#)
- [Show all](#)

jumped to the wrong conclusion (and why I hate txt), our nope. He would just switch me over to voice mail every time. REAL MATURE, and now he's threatening legal action for harassment. WHAT? Refuses to talk over the phone only wants to go through email or txt.

I wouldn't waste my time. You def get what you pay for here and it's pretty much paying someone to break your stuff and ask why U mad brah?

And, no cards accepted. [Read less](#)

Was this review ...?

 **Don M.**
Olympia, WA
0 friends
1 review

★★★★★ 9/1/2015

These guys are great, arrived ahead of time and did a great job of making everything safe and secure. Great attention to detail, worked hard and got the job done on time. We will definitely use them again.

Was this review ...?

 **Angela L.**
Seattle, WA
0 friends
9 reviews

★★★★★ 10/9/2013

Excellent! I am so happy I contacted them. I moved on short notice and they were able to fit me into their schedule. I didn't have time to pack very well and yet they moved me without any damage or loss. They were fast, super efficient, fun, funny, friendly. I have never had a move like this. I wish them well in their future endeavors and suggest you contact them for your moving needs. --Angela

Was this review ...?

 **J.A.**
North Bend, WA
0 friends
5 reviews

★★★★★ 9/18/2013

First to Review

Prompt, professional, and reasonably priced. I would highly recommend this company to anyone needing help with a move. Will definitely use them again! Great experience!

Was this review ...?

Page 1 of 1

Best of Yelp Seattle - Movers


Can't Stop Moving
★★★★★ 379 reviews


Eco Movers
★★★★★ 270 reviews


Seattle Select Moving
★★★★★ 74 reviews

[See More Movers in Seattle](#)

 **Kangaroo Movers**
★★★★★ 170 reviews Open now

Farhang Z. said "This is my first Yelp review and it's for this moving company. They were really quick in the move. Me and my room mate hadn't planned well and we were worried it would take really long, but these guys..." [read more](#)

 **On The Go Moving and Storage**
★★★★★ 27 reviews Request a quote

Andrew W. said "Good group of guys. Slow to put stuff in the truck but that's a good thing because they're careful. Very efficient when I comes to taking stuff out and placing in new home. Cost is slightly on the pricey..." [read more](#)



Ready2Move & Haul

Federal Way, WA

★★★★☆ 29 reviews

Get up to five quotes from pros like Ready2Move & Haul within hours.

Get Quotes

Photos (1) About Reviews (29) Q&A (8)



About this pro

How does your service stand out?

We are a full-service moving and hauling company. We take pride in our work. Our company aim to please each customer's need. If you are moving locally or long distance, call us. We handle your property with care. Our hauling company will haul away all your trouble. We haul construction debris, wood, concrete, eviction and foreclosure items, basement items, attic cleanout, etc. Call us!

What do you enjoy about the work you do?

We enjoy seeing our customer's smile from a job well done. We love the sense of accomplishment for bringing a small piece of joy to our customers.

Location
Federal Way, WA 98023

Years in business 6
Number of employees 6

Times hired on Thumbtack 97

Reviews

★★★★☆ 29 Reviews

Jenna W. Sep 11, 2016
Local Moving (under 50 miles)

★★★★☆ Verified Review

Rude, disrespectful and unaccountable mover - Don't hire!

His crew leaned many windows against each other so that a sharp corner of the frame broke a glass pane. The repair was \$138. Chris Neal initially said he would reimburse me after trying to blame me for the damage ("why didn't you tell them not to put the window like that?", he accused). I asked him if he was a professional mover or not and that I was not micro-managing his crew every second. He was upset, but was still willing to pay, this was on 7/13. On 8/22 I had the window repaired and sent him the invoice with a request to confirm that he was sending a check. Nothing. I reached out again on 8/31 and he did not respond. I called on 9/14 and he still did not respond. I had to pay for the repair myself.

Nov 14, 2016 10:58:36 AM

... and when he realized this was on the phone, he said he had to get on the phone and call me back. He did not call me back in a reasonable time. I let him know that my next step was to leave a poor review. He called me right away and aggressively yelled at me, saying that I was being disrespectful and that now, he wasn't going to help me. He boasted, "go ahead and leave a bad review, I have plenty of great reviews. People know when someone is disgruntled and will ignore you". Other people's reviews are about his company in a normal circumstance. The real test is when they make a mistake and if they can be accountable, accommodating and professional. Chris Neal was none of this; he was rude, unethical and arrogant. Do not give this person your business.



Replied to Jenna W. - Sep 16, 2016

Thank you for the wonderful review. You left reviews on both sites. You expect me to pay for something that was two months old. Not only that the windows was placed in a vacant house that had no windows or doors. There was many people in and out of that house. Anyone could have damage that window. Good luck.

Claire H. Jul 27, 2016
Move-in or Move-out Cleaning

★ ★ ★ ★ ★ Verified Review

I cannot believe that you would pit in a very unreliable company in your site. Chris promised a "spotless" job.... and yet they didn't clean the windows, floors, bathrooms, stove and half done the rest. This man stole money from me and my family. I treated him like a professional and trusted that he would deliver since I didn't haggle on his price. I do not recommend this group to anyone. Chris Neal will swindle you - take your money and not keep his word. I had to learn my lesson and it cost my family tons of money.

Rohit J. Jul 26, 2016
Local Moving (under 50 miles)

★ ★ ★ ★ ★ Verified Review

Done great jobs, came before time was very helpful. Also they were not very picky about calculating number of hours and ignored around 20 minutes of time and charge us less. I had some concern over communication, few thing were not cleared such as they also asked for fuel charges extra, although they waived it off.

Ezell C. Jul 25, 2016
Furniture Moving and Heavy Lifting

★ ★ ★ ★ ★ Verified Review

Thom d. Jul 19, 2016
Local Moving (under 50 miles)

★ ★ ★ ★ ★ Verified Review

Jerri S. Jul 14, 2016
Furniture Moving and Heavy Lifting

★ ★ ★ ★ ★ Verified Review

Didn't show.

Meeta M. Jun 15, 2016
Furniture Moving and Heavy Lifting

★ ★ ★ ★ ★ Verified Review

Chris and team came on time and were very professional. They helped us with not only moving in house furniture but wil also some handy work. Great job would recommend them anytime. I will be using them professionally also with

my interior design projects.

Virginia C. Jun 14, 2016
Furniture Moving and Heavy Lifting

★★★★★ Verified Review

I hired them for a simple furniture moving job: picking up a bedroom set from one location and moving it ~2 miles to another location. We called to confirm the move the morning of, but when when time came they weren't there. We called, but had our call ignored, and then received a call back saying that they were 1-1.5 hours behind schedule. We waited 1.5 hours, finally called them to see where they were, and it was then they informed us that they had to cancel because of a flat tire. I understand that circumstances like this are unforeseen, but I find it unacceptable to have to call after waiting an incredibly long time after the scheduled time to find out that the move had to be cancelled. We should have been actively informed as soon as possible. I saw the number of reviews here regarding bad scheduling or them never showing up, but took a chance because there were also so many positive reviews. I'm sad that I will be adding another "didn't show up" review.

Terry B. Jun 7, 2016
Furniture Moving and Heavy Lifting

★★★★★ Verified Review

We made price and time arrangements for them to name a time to come the next morning. No call, but a couple of guys showed up the next morning. They moved the very heavy wardrobe out of my truck. Then moved a tub into my tub. They were done in minutes. They were very respectful and gentle with my belongings and I would hire them again.

Linda B. May 28, 2016
Local Moving (under 50 miles)

★★★★★ Verified Review

Better understanding of fees. I guest estimate for adding couple more packages

Anusha V. Apr 30, 2016
Furniture Moving and Heavy Lifting

★★★★★ Verified Review

I had a very bad experience with them. They did not make it even after postponing their scheduled work for three times. Initially scheduled for Wednesday at 6:00. Did not show up and got it rescheduled on Friday evening, still did not show up. Again got it scheduled, for Saturday 8:45, after confirming, whether they can make it, after asking for couple of times. Still they did not show up and said they would make it 2:00. Got fed up of their service, and we booked an uhaul and got it done with couple of friends. I wouldn't recommend them for any one. Poor service. They always say that they can make on any time, but doesn't make it.

diane m. Apr 29, 2016
Local Moving (under 50 miles)

★★★★★ Verified Review

Absolutely terrible. They said they would pick up the loveseat at 6 p.m. At 7 p.m. I called them and asked where they were. The owner said there was an accident in Tacoma and they would be here in 30 to 45 minutes. At 7:45 I called again. This time I had to leave a voice mail as the owner didn't answer my call. A few minutes later the fellows who were to do the move called me and said they were just given he job and would be out in 25 minutes. They finally showed up at 8:30. They said it wasn't their fault they were late, that they had just been given the job. This company inconvenienced four people by showing up two and a half hours late.

mary c. Apr 22, 2016
Local Moving (under 50 miles)

★★★★★ Verified Review

Very polite, considerate, quick and efficient. On time to the minute and nothing was damaged enroute. Would certainly use again.

karishma a. Apr 8, 2016
Furniture Moving and Heavy Lifting

★ ★ ★ ★ ★ Verified Review

They never showed up. I called them up, and Chris said he will contact me in few minutes. But no one did, and even after calling for another 10 times and waiting for an hour, no one came or responded. Horrible unreliable services.

Carol M. Apr 3, 2016
Furniture Moving and Heavy Lifting

★ ★ ★ ★ ★ Verified Review

We needed Ready2move to load our things from our 3 bedroom apartment that was on the 2nd floor into a moving truck we rented. Chris was early to get started, which was great! When he looked at how much we had and the size truck we had he told us it would never fit. He helped us find another, correct size, truck. We couldn't get it for a few hours. Chris had two of his associates come back and they packed the truck! They worked so hard. They took great care of our things and they were fast. Never took a break until the job was finished. We are so impressed with the extraordinary customer service and the professional manor Chris runs his business. He is an expert and has trained his associates to follow his lead. Anyone should feel confident in using Ready2Move. They are fabulous!

Replied to Carol M. - Apr 3, 2016

Thank you for the kind words. We was happy to help. Chris Neal

Charles B. Apr 1, 2016
Long Distance Moving

★ ★ ★ ★ ★ Verified Review

Showed up with truck too small, wasn't professional, left things behind and I had to unpack his truck. Only good thing was his helper!

Replied to Charles B. - Apr 3, 2016

Good luck in the future. You ask for help at the last minute. We tried to help but very ungrateful. Charles is a customer that no matter what you can never do things right. Chris Neal.

Frank W. Mar 15, 2016
Furniture Moving and Heavy Lifting

★ ★ ★ ★ ★ Verified Review

The guys showed up on time and got to work helping to load up truck. I was traveling from Seattle to Sacramento. They had my truck loaded within 2 hours. highly recommend this company. Will use them again in the future.

Replied to Frank W. - Mar 16, 2016

Thanks Frank! You are a wealth of information. I look to work and talk to you again. Chris Neal

Ms. P. Mar 13, 2016
Local Moving (under 50 miles)

★ ★ ★ ★ ★ Verified Review

Mr. Neal and his crew did an amazing job from the first moment they called until they were done. We had an urgent need for same day and Mr. Neal (owner) went above and beyond the call of duty. Our family is extremely impressed and he is now our point of referral for anyone I know that needs to move. They were extremely professional, fair and polite and will be in business for many years with that type of work ethic and respectful positive energy! We thank you so much!

Replied to Ms. P. - Mar 14, 2016

Thank you very much. See you soon

Marissa J. Mar 8, 2016
Local Moving (under 50 miles)

★★★★★ Verified Review

Very friendly and professional staff.. Would highly recommend!

Replied to Marissa J. - Mar 9, 2016

Thank you for the review. If you need help in the future please call. Chris Neal

Makenna O. Mar 8, 2016
Furniture Moving and Heavy Lifting

★★★★★ Verified Review

Fast, funny and very hard working. Definitely would recommend!

Replied to Makenna O. - Mar 8, 2016

Thank you for the awesome review. If you need any moving help please call. Chris Neal

Bonnie D. Mar 6, 2016
Junk Removal

★★★★★ Verified Review

Had a very difficult hot tub removal project that went very smoothly. They got the job done. Chris even came over to check their work! Very satisfied customer!

Replied to Bonnie D. - Mar 7, 2016

Thank you for the great review. Please enjoy Oregon. Chris Neal

Daniel V. Mar 3, 2016
Furniture Moving and Heavy Lifting

★★★★★ Verified Review

I had two movers, both of whom were gentleman-like, cheery, and very respectful... That matters because you are entrusting them with your valuable goods! The move was flawless... Thank you for making my move relaxing...

Replied to Daniel V. - Mar 3, 2016

Thank you very much. Chris Neal

Warren B. Mar 1, 2016
Furniture Moving and Heavy Lifting

★★★★★ Verified Review

Ready2Move provided two men to assist with an office move. They arrived on time, worked carefully and diligently throughout the process and were amazingly fast and personable. I would recommend this company.

Replied to Warren B. - Mar 2, 2016

Thank you so much for the review. Chris Neal

Shannon M. Jan 31, 2016
Local Moving (under 50 miles)

★★★★★ Verified Review

The 3 person crew (only asked for 2) showed up in an old 15' truck to move a 2 bedroom. They were extremely slow and broke 3 bookcases and my parrot cage. No problem called the owner to see if he had insurance. He was cool about it at first and agreed to pay \$160 for damages(which doesn't even cover the cage but

ok) then text me that evening around 8pm to accuse me of trying to get a free ride? Excuse me no...your guys broke some of my items and I would like them replaced. Chris agreed to it and then went back on his word...I wouldn't work with this company EVER! Chris continued to text me until 9pm accusing me of making a large claim, trying to get stuff for free, etc etc... I requested he call me like an adult so we could talk about the issue but he refused and blocks my calls. Chris blew a small issue up into huge deal. I understand wanting to stand by your workers, but everyone messes up, and they did, no biggy. Just make it right. Accusing a customer with pictures of the damage caused from his mover of trying to "get free ride"... I don't think so dude. My Parrot has no cage and I have 3 broken bookcases, I just want my stuff! I could have mentioned that the guys and girl couldn't figure out how to put all my things in their little dinky truck leaving my stuff on top of trash cans, and on the ground until I offered them to use the uhaul I had gotten for another reason earlier. They told me they couldn't figure it out other wise and would need to make another trip. So I let them use my uhaul van ALSO. 1 king bed, box spring, 4 book cases, a full bed and small frame, parrot cage, 30 boxes and a 2 side tables should have fit into a 15' van, but it didn't I do not know why, ask your guys. I just wanted the damaged items fixed, the cage and the bookshelves.

Replied to Shannon M. - Feb 2, 2016

Again I apologize for your experience. I have been in business a very long time. And during that time I have learnt that it is impossible to please every customer. Unfortunately you are one of those customers. Please look at all our other reviews. You will find that we very professional and dependable. Again I apologize for experience. Good luck! Chris Neal

Jatin S. Jan 31, 2016
Local Moving (under 50 miles)

★★★★★ **Verified Review**

Very fast, polite & professional.

Replied to Jatin S. - Jan 31, 2016

Thank you very much for the review. Please feel free to use us again the future.

Suzanne w. Jan 30, 2016
Junk Removal

★★★★★ **Verified Review**

Replied to Suzanne w. - Jan 31, 2016

Great family to work for and with. Thanks for the review.

Robin R. Jan 30, 2016
Junk Removal

★★★★★ **Verified Review**

Excellent service! Professional and outstanding work! Thank you so much. Will hire you for additional projects in the future!

Replied to Robin R. - Jan 30, 2016

Thank you so much.

Matt W. Jan 19, 2016
Property Cleanup

★★★★★ **Verified Review**

Great job. Hard working, quick, efficient and super nice guys!

Replied to Matt W. - Jan 19, 2016

Thank you for having us. If you ever need us please call. Chris Neal

Roger H. Jan 15, 2016
Property Cleanup

★★★★★ Verified Review

Replied to Roger H. - Jan 19, 2016

Thanks for trusting and hiring us. Good luck in the next phase!

Q&A

What is your typical process for working with a new customer?

We contact the customer via phone. Set up an appointment to come out to the job site to view what needs to get done. That gives us the opportunity to talk about the customer's need.

What education and/or training do you have that relates to your work?

I served in the U.S. Arm Services for four years doing similar work. I also managed a local company that specialized in moving and hauling.

[Show more](#)



 Thumbtack Guarantee
\$1M Property Protection

Company

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Customers

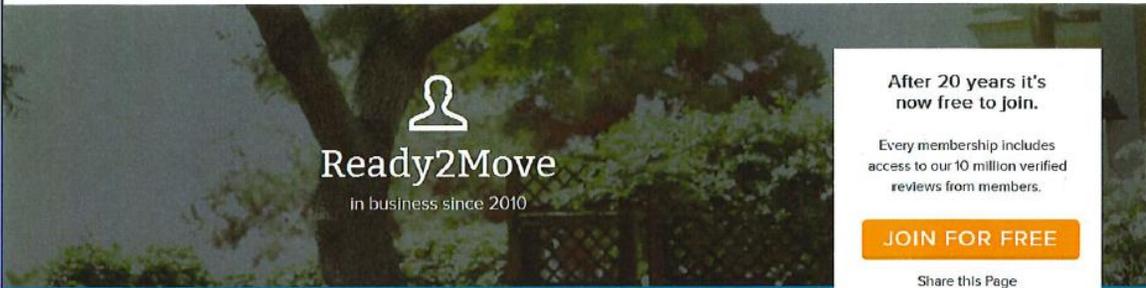
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Ready2Move
in business since 2010

After 20 years it's now free to join.

Every membership includes access to our 10 million verified reviews from members.

JOIN FOR FREE

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⚠ This business has no ratings or reviews. **Join** to search our list of verified and recommended service providers.

Angie's List : Local Reviews : WA : Seattle : Ready2Move

About Us

Ready2Move is a locally owned and operated business. We are a team of six highly energetic individuals who believe in getting the job done quickly and efficiently. Ready2Move have been loading and unloading family's all over the Puget Sound for about one year. Although the name "Ready2Move" is fairly new our experience is substantial. Every member on the team has many years prior experience. This experience has allowed us to be able to deliver phenomenal service to our customers. [read less](#)

Moving Companies

Shop Offers from Other Local Businesses

<p>\$580 Three-Person Moving Crew for Four Hours, Including a Truck</p> <p>MEMBER PRICE \$580.00 \$620.00</p> <p>BUY NOW!</p>	<p>\$288 for 8 Hours of Moving Labor</p> <p>MEMBER PRICE \$288.00 \$320.00</p> <p>BUY NOW!</p>	<p>\$324 for 2 Movers and a Truck for 4 Hours</p> <p>MEMBER PRICE \$324.00 \$360.00</p> <p>BUY NOW!</p>
<p>\$449 for a Moving Truck, a 3-Person Crew for 4 Hours, and Free Moving Supplies</p> <p>MEMBER PRICE \$449.00 \$499.00</p> <p>BUY NOW!</p>	<p>\$900 for \$1,000 Credit Toward Moving to the State of Oregon</p> <p>MEMBER PRICE \$900.00 \$1,000.00</p> <p>BUY NOW!</p>	<p>\$5,950.00 for a 3-Person Moving Crew for 12 Hours (Long distance), Including a 16ft Truck</p> <p>MEMBER PRICE \$5,950.00 \$6,950.00</p> <p>BUY NOW!</p>

[LOAD MORE \(2\) ▾](#)

Ratings and Reviews for Ready2Move

N/A in Moving



Price	N/A	Punctuality	N/A
Quality	N/A	Professionalism	N/A
Responsiveness	N/A		

Nov 14, 2016 11:08:20 AM

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In business since 1977

1 Review | 3 Services



**DOUG'S FURNITURE
DELIVERY & MOVING
SERVICE**
In business since 2001

7 Reviews | 2 Services



BUDGET RENT A CAR

2 Reviews | 2 Services



**JAVCO REMODELING &
RESTORATION, INC.**
In business since 1984

4 Reviews | 28 Services

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Attachment F

- MY ACCURINT
- PEOPLE
- PHONES
- ASSETS
- COURTS
- BUSINESSES
- LICENSES
- HEALTH CARE

Business Search

READY2MOVE & HAUL TIN

NEAL CHRISTOPHER J SSN

4717 SW 317TH LANE #D FEDERAL WAY WA

98023 Radius (miles) Phone Number

Coverage | Help?

Search Clear Form

207

Important:
 The Public Records and commercially available data sources used in this system have errors. Data is sometimes entered poorly, processed incorrectly and is generally not free from defects.
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Business S...
 Criminal C...
 Advanced P...

Use of Recent Sale your Feasibility

You last signed in on 11/2016 at 05:27 PM EDT.
 Security Center

Results 1 to 1 of 1

Company: READY2MOVE & HAUL; Last Name: NEAL; First Name: CHRISTOPHER; Middle Name: J;
 Street: 4717 SW 317TH LANE #D; City: FEDERAL WAY; State: WA; Zip: 98023;

FURTHER RESEARCH

Reports for this Record

Address Report

Business Report

ALL COMPANY

ADDRESS

PHONE

1. [READY2MOVE](#)
*View Sources

[4717 SW 317TH LN APT D](#)
[FEDERAL WAY, WA 98023-2099](#)
 Mar 16
[Map](#)

Results 1 to 1 of 1

Company: READY2MOVE & HAUL; Last Name: NEAL; First Name: CHRISTOPHER; Middle Name: J;
 Street: 4717 SW 317TH LANE #D; City: FEDERAL WAY; State: WA; Zip: 98023;

Your DPPA Permissible Use: Court, Law Enforcement, or Government Agencies
 Your GLBA Permissible Use: Law Enforcement Purposes
 Your DMF Permissible Use: No Permissible Purpose

Attachment G

Driver and Plate Search

[Help](#)

[Back](#)

Selected Driver					
PIC:	NEAL*CI278NQ				
Last:	NEAL	Suffix:			
First:	CHRISTOPHER				
Middle:	JAMAAL				
SSN:		Date of birth:	08/18/1973	Gender:	M
Height:	6'0"	Weight:	185	Eye color:	Black(BLK)
Street:	4717 SW 317TH LN APT D		City:	FEDERAL WAY	State: WA
Zip code:	98023 -2069		County:	King	Country: USA
Out of state:					
CDL class:			Return to WA:	License info: Organ Donor	
Last trans:	21 - ID Card - Original				
Expires:	08/18/2021	Last update:	12/21/2015 12:00:00 AM		

Driver Endorsements		
Code Info	Code Desc	Code Detail

Driver Restrictions		
Code Info	Code Desc	Code Detail

Ignition Interlock (IIL) Information		
Effective date	Expiration date	Reason for license

CDL Certification Information		
CDL self-certification	Self-certification date	Medical certification

Driver CDL Waiver Information			
Waiver type	Issue date	Effective date	Status

Driver History					
Related PIC	Name	City	Birth date	Relation	Last update

Driver Comments				
Code Info	Sequence ID	Last update	Effective	Comment info

Driver Address History						
Street	City	County	State	Address type	Request date	Last update
12906 8TH AVE W APT D205	EVERETT	Snohomish	WA	Historical (Std)	12/21/2015	12/21/2015 12:00:00 AM
				Historical Mailing	09/11/2012	12/21/2015 12:00:00 AM

12906 8th ave west apt D 205	Everett	Snohomish	WA	Historical (Std)	09/11/2012	12/21/2015 12:00:00 AM
------------------------------	---------	-----------	----	------------------	------------	------------------------

Driver Transactions			
PIC	Transaction code	Previous transaction code	Transaction date
NEAL*CJ278NQ	21 - ID Card - Original	23	12/21/2015

Related Vehicles								
License plate	Model year	Make	Series body	Primary color	Secondary color	VIN	Old plate	New plate
ANB1085	2006	BMW	7504D	BLACK		WBAHL83506DT03357	PURGED	

The information contained in this system is confidential.
 Inappropriate access or use of this information may result in civil and/or criminal actions.

Attachment H



STATE OF WASHINGTON

UTILITIES AND TRANSPORTATION COMMISSION

1300 S. Evergreen Park Dr. S.W., P.O. Box 47250 • Olympia, Washington 98504-7250

(360) 664-1160 • TTY (360) 586-8203

Dec. 19, 2016

Christopher Neal
Ready2Move and Haul aka Won't Stop Moving
4717 SW 317th LN Apt. D
Federal Way, WA 98023-2069

RE: Household Goods Moving in Washington State

Dear Mr. Neal:

The Utilities and Transportation Commission has information that you are conducting household goods moves within the state of Washington. Advertisements for your household goods services have been found on www.yelp.com, www.angieslist.com, and www.thumbtack.com. You do not have a valid permit, as required by state law, to conduct this type of work. Conducting household goods moves requires a permit issued by the commission.

To avoid enforcement action, your complete household goods permit application, supporting materials, and application fee must be submitted to the commission by **Jan. 4, 2017**.

Until you obtain a permit, you must immediately cease operating as a household goods mover in Washington State. Operating as a household goods mover without the required permit is illegal and subject to a penalty of **\$5,000 per violation**. This means that you may receive this penalty for each day you operate in violation of the law.

You must also immediately cease advertising as a household goods mover in Washington State. Advertising for the transportation of property for compensation in Washington without a proper permit is against the law. The penalty for advertising without a permit is **\$5,000 per violation**. This means that you may receive a penalty for each and every advertisement. At this time, the commission has documented advertisements for household goods moving services from Ready2Move and Haul aka Won't Stop Moving.

If you advertise or operate as a household goods mover without a permit, the commission will take enforcement action against you. Such action may include the above-mentioned financial penalties; and you will be served with a subpoena and be required to appear before a judge.

Ready2Move and Haul aka Won't Stop Moving
Dec. 19, 2016
Page 2

Again, to avoid enforcement action, your complete application, supporting materials, and application fee must be submitted to the commission by **Jan. 4, 2017**.

If you have questions about the household goods laws, please contact Rachel Jones, Compliance Investigator, at (360) 664-1129.

Should you decide to apply for a household goods moving permit, please note that you still may not operate as a household goods mover in Washington State until you have received a permit. To request a permit application, please call (360) 664-1222. You may also download an application from the commission's website at www.utc.wa.gov/mover.

Sincerely,



Susie Paul, Compliance Investigations Manager
Consumer Protection

Attachment I



State of Washington
WASHINGTON UTILITIES &
TRANSPORTATION COMMISSION
1300 S. Evergreen Park Dr. S.W., PO Box 47250
Olympia, WA 98504-7250



Christopher Neal
Ready2Move and Haul aka Won't Stop Moving
4717 SW 317th Ave
Federal Way,

ANK
98504-7250

NIXIE 980 FE 1260 0012/30/16
RETURN TO SENDER
ATTEMPTED - NOT KNOWN
UNABLE TO FORWARD
RC: 985047250 *1525-03643-22-44

Attachment J



STATE OF WASHINGTON

UTILITIES AND TRANSPORTATION COMMISSION

1300 S. Evergreen Park Dr. S.W., P.O. Box 47250 • Olympia, Washington 98504-7250

(360) 664-1160 • TTY (360) 586-8203

Jan. 3, 2017

Christopher Neal
Ready2Move and Haul aka Won't Stop Moving
35703 16th Ave S
Federal Way, WA 980003-7523

RE: Household Goods Moving in Washington State

Dear Mr. Neal:

The Utilities and Transportation Commission has information that you are conducting household goods moves within the state of Washington. Advertisements for your household goods services have been found on www.yelp.com, www.angieslist.com, and www.thumbtack.com. You do not have a valid permit, as required by state law, to conduct this type of work. Conducting household goods moves requires a permit issued by the commission.

To avoid enforcement action, your complete household goods permit application, supporting materials, and application fee must be submitted to the commission by **Jan. 18, 2017**.

Until you obtain a permit, you must immediately cease operating as a household goods mover in Washington State. Operating as a household goods mover without the required permit is illegal and subject to a penalty of **\$5,000 per violation**. This means that you may receive this penalty for each day you operate in violation of the law.

You must also immediately cease advertising as a household goods mover in Washington State. Advertising for the transportation of property for compensation in Washington without a proper permit is against the law. The penalty for advertising without a permit is **\$5,000 per violation**. This means that you may receive a penalty for each and every advertisement. At this time, the commission has documented advertisements for household goods moving services from Ready2Move and Haul aka Won't Stop Moving.

If you advertise or operate as a household goods mover without a permit, the commission will take enforcement action against you. Such action may include the above-mentioned financial penalties; and you will be served with a subpoena and be required to appear before a judge.

Ready2Move and Haul aka Won't Stop Moving
Jan. 3, 2017
Page 2

Again, to avoid enforcement action, your complete application, supporting materials, and application fee must be submitted to the commission by **Jan. 18, 2017**.

If you have questions about the household goods laws, please contact Rachel Jones, Compliance Investigator, at (360) 664-1129 or email rjones@utc.wa.gov.

Should you decide to apply for a household goods moving permit, please note that you still may not operate as a household goods mover in Washington State until you have received a permit. To request a permit application, please call (360) 664-1222. You may also download an application from the commission's website at www.utc.wa.gov/mover.

Sincerely,



Susie Paul, Compliance Investigations Manager
Consumer Protection

Attachment K

Won't Stop Moving Claimed

3 reviews Details Write a Review Add Photo Share Bookmark

Movers Edit



Serving Federal Way and surrounding area
 (206) 823-9007
 wontstopmoving.com
 Request a quote
 Send to your Phone



5 Star Service You Can Count On! Learn More

Ask the Community

Yelp users haven't asked any questions yet about Won't Stop Moving.

Ask a Question

Recommended Reviews for Won't Stop Moving

Your trust is our top concern, so businesses can't pay to alter or remove their reviews. [Learn more.](#)

Search within the reviews Sort by Yelp Sort Language English (3)



Joseph H.
 Olympia, WA
 0 friends
 55 reviews
 8 photos

1/15/2017

First to Review

These are the facts surrounding moving help I requested from Won't Stop Moving on December 20, 2016 in Lacey, WA.

My wife and I - we're both in our late 60s - had driven a U-Haul truck up from Glendale, CA with possessions that will ultimately go into our new home in Lacey. In the meantime, we were to offload the stuff into a personal storage facility nearby. On December 19, I requested the help for 10:00 AM the next day. At the appointed time, the helpers called my cell to say they'd be late.

My wife and I waited and waited. After about 60 minutes, we began to offload the truck ourselves. When 2/3 completed about 11:40, the movers arrived with excuses - there'd been a medical emergency, then they'd changed cars because they'd hit a pothole. In any case, they finished the unloading in about 10-15 minutes.

Because the job took so long, we missed our hotel check-out time and a meeting with our realtor.

I called Chris, the owner of Won't Stop Moving, and asked what he thought the tone of my review should be considering the circumstances. He requested that I not

\$50 for \$100 Deal at Won't Stop Moving

- You get a voucher redeemable for \$100 at Won't Stop Moving.
- Print out your voucher, or redeem on your phone with the [Yelp app](#).

[View more](#)

Reg. Price	Discount	Savings
\$100	50%	\$50

\$50 Buy now

Request a Quote

You can now request a quote from this business directly from Yelp.

Request a Quote

Today 7:00 am - 9:00 pm Open now

Hours

By appointment only

Mon	7:00 am - 9:00 pm
Tue	7:00 am - 9:00 pm
Wed	7:00 am - 9:00 pm
Thu	7:00 am - 9:00 pm
Fri	7:00 am - 9:00 pm Open now
Sat	7:00 am - 9:00 pm
Sun	7:00 am - 9:00 pm

[Edit business info](#)

More business info

Accepts Credit Cards **Yes**
 By Appointment Only **Yes**
 Offers Military Discount **Yes**

This business is a Yelp advertiser.

Joseph H.
 First to review

Browse nearby

- Restaurants
- Nightlife

write a review if he gave me a partial refund. I agreed on that and on \$114 back of the \$140 paid. He said he'd mail me a check.

Two weeks later, I still hadn't received the refund. I called Chris, he insisted he'd sent the check and said he'd send me proof of mailing.

It's now January 15, and I've not yet received any refund or the proof of mailing of it.

Though it was, overall, a 1-star experience, I'm not here to assign blame. Perhaps the helpers' excuses were legit. Perhaps Chris mailed what he said he would and they were lost by the post office. I'll give the business a non-committal 3-star rating and let you decide.

We should've unloaded the truck ourselves and been spared the cost and aggravation.

PS. 1-18-17 I noticed today that my checking account has been credited a whopping \$5.95 by the parent company, Moving Help of Phoenix, AZ. Ooooh! Thanks so much!

Was this review ...?

Useful 2 Funny Cool 1

Charlie O.
Tacoma, WA
0 friends
1 review

3/2/2017

If you care about your possessions do NOT use this company! The owner is nothing short of smooth talking salesperson who will just tell you what you want to hear to pacify you. We had minimal stuff that needed to be moved, 5 large items in which 3 were destroyed, and a job that should've taken an hour took 5! Trying to get those items replaced has been a joke! First we were told the checks in the mail, then it was changed to I'll get the items replaced or fixed for you, and now we're still stuck with broken items, no compensation or fix has been implemented. Chris won't return phone calls, emails or texts! Of course it took so long since he charges by the hour, also beware there's a \$50 hidden fee that suddenly appears on your invoice. This company is a joke and has been reported to everyone we know who to report them to! DO NOT USE OR TRUST CHRIS NEIL!

Was this review ...?

Useful Funny Cool

sophie a.
San Francisco, CA
0 friends
2 reviews

2/26/2017

I've never left a negative review before but after the experience I had with the owner and his movers I feel obligated to let people know what they're in for if they choose to hire this company. The price seems almost too good to be true and that's exactly what it was. I would not trust these people in my home let alone with all my things. I tried to get their ETA after they didn't show up for 30 minutes into a 2 hour job. The guys that were supposed to show up answered the phone sounding under the influence, wouldn't tell me how close they were, and told me to call their boss. After calling their boss he yelled at me on the phone that I have to "let them take care of me". He was aggressive and wouldn't listen to my concern with the lack of punctuality. When I told him I had already started moving and had a time limit on my haul and I thought maybe I should cancel he yelled again and hung up. He proceeded to send me a string of nasty text messages so angry that I was worried the movers would still show up at my door. I moved everything myself with no notice and felt much safer. Spend the extra dollar and get reputable movers. You'll regret working with these people.

Was this review ...?

Useful 1 Funny Cool

Page 1 of 1

4 other reviews that are not currently recommended

From the business

Specialties

Mar 3, 2017 2:37:50 PM an moving company that specialize in local and long distance moves. We

Shopping

... Show all

service a wide variety of customer's from small, medium and large apartments and homes. We also specialize in small and large corporate moves. We also do on premises moves as well from apartment to apartment or small in house moves. Our men also load and load P.O.D.S, A.B.F., trailers and trucks for customers. We are your one stop moving company.

1. Load/Unload trucks
 2. Pack/Unpack homes
- You name it we do it!

History

Established in 2016.

I have been in the moving business for five years before starting my own business. I thought that I could offer a better services at a better price. While staying away from all the corporate politics.

Meet the Manager

 **Christopher N.**
Manager

I was a U Haul Asst. Manager for one year and moved on to a national moving company as a laborer/driver. I did that for one year until I became the company's asst. manager before I eventually became the manager. After learning the job, I decided to start my own business.

Best of Yelp Federal Way – Movers



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Five Star Service You Can Count On!



Are You **READY?**



Moving Guide

MOVING SERVICES WE OFFER!

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NO HIDDEN FEES

We only have 2 mandatory fees, a labor fee and a travel fee. We never charge for stairs, elevators, fuel, mileage, tolls, or holiday hrs.

Wan't Stop Moving strives to establish itself as one of the most reliable and reasonably priced movers in Washington State. We've built our reputation on our honesty and professionalism. We do not measure our success on the number of jobs we've completed, rather, the amount of 5-star reviews we receive. We strive to create an open, honest relationship with our customers, we promote a friendly team atmosphere, and we practice integrity in all actions. These core values define us and have helped us grow into the company we are today. Our services are unmatched by other Washington State Moving Companies.

INTERESTED IN FINDING OUT MORE?

Contact Us



REQUEST A QUOTE



Attachment L



[← Messages](#) (206) 823-9007

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Text Message
Today 10:07 AM

Hi Chris-Claire here.
Thanks for being helpful today. Can I book my move for April 1 at 10? I'm in the Mosaic Hills Apts by the McDonald's in Kent. I need the truck and two guys but I'm all packed. Dad feels relieved I booked someone to help me.

Confirm \$125 a hour 4 minimum plus \$40 refueling fee



Text Message

Send