

United Telephone Company of the Northwest d/b/a CenturyLink

WN U-11
ACCESS SERVICE
WASHINGTON

SECTION 2
1st Revised Sheet 2-26
Cancels Original Sheet 2-26

2. GENERAL REGULATIONS

2.4 PAYMENT ARRANGEMENTS AND CREDIT ALLOWANCES

2.4.1 PAYMENT OF RATES, CHARGES AND DEPOSITS

- A. The Telephone Company will, in order to safeguard its interests, only require a customer which has a proven history of late payments to the Telephone Company or does not have established credit, to make a deposit prior to or at any time after the provision of a service to the customer to be held by the Telephone Company as a guarantee of the payment of rates and charges. No such deposit will be required of a customer which is a successor of a company which has established credit and has no history of late payments to the Telephone Company. Such Deposits shall be equal to two months of estimated billings. If past service has been provided, the estimated billing shall be calculated based upon the average monthly billings over the past three months. Such a calculation is subject to revision based upon changes in the average of the past month's billings. The fact that a deposit has been made in no way relieves the customer from complying with the Telephone Company's regulations as to prompt payment of bills. At such time as the provision of the service to the customer is terminated, the amount of the deposit will be credited to the customer's account and any credit balance which may remain will be refunded.

Such a deposit may be refunded or credited to the account when the customer has established credit or, in any event, after the customer has established a one-year prompt payment record at any time prior to the termination of the provision of the service to the customer. In case of a cash deposit, for the period the deposit is held by the Telephone Company, the customer will receive interest at the same percentage rate as that set forth in Section (B)(4)(a) or (B)(4)(b), following, whichever is higher. Interest will be computed from the time of deposit to the time of refund or total application of the deposit shall be compounded annually. Should a deposit be credited to the customer's account, no interest will accrue on the deposit from the date such deposit is credited to the customer's account.

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