



STATE OF WASHINGTON
UTILITIES AND TRANSPORTATION COMMISSION
1300 S. Evergreen Park Dr. S.W., P.O. Box 47250 • Olympia, Washington 98504-7250
(360) 664-1160 • www.utc.wa.gov

July 7, 2014

Steven V. King, Executive Director and Secretary
Utilities and Transportation Commission
1300 S. Evergreen Park Dr. SW
P.O. Box 47250
Olympia, WA 98504-7250

RE: *Washington Utilities and Transportation Commission v. Quad Cities Moving & Storage, Inc.*

Commission Staff's Response to Application for Mitigation of Penalties TV-140986

Dear Mr. King:

On June 6, 2014, the Utilities and Transportation Commission issued a \$1,000 Penalty Assessment in Docket TV-140986 against Quad Cities Moving & Storage for 10 violations of Washington Administrative Code (WAC) 480-15-480, which requires household goods carrier companies to furnish annual reports to the commission no later than May 1 each year.¹

On June 20, 2014, Quad Cities Moving & Storage, Inc. wrote the commission requesting mitigation of penalties (Mitigation Request).² In its Mitigation Request, Quad Cities Moving & Storage, Inc. does not dispute that the violation occurred. The company provided information regarding a significant medical issue with continuing treatments and recovery since March 2014.

It is the company's responsibility to ensure that the regulatory fee is paid and the annual report is filed by the May 1 deadline. On February 28, 2014, Annual Report packets were mailed to all regulated household goods companies. The instructions for annual report completion page of the annual report informed the regulated company that it must complete the annual report form, pay the regulatory fees, and return the materials by May 1, 2014, to avoid enforcement action.

On June 20, 2014, Quad Cities Moving & Storage, Inc. filed the 2013 annual report and paid the regulatory fees and late payment penalties due. The company has been active since August 7, 2006. No previous violations of WAC 480-15-480 are on commission record. Staff supports the company's request for mitigation as this is the company's first delinquent filing and significant

¹See attachment A for a copy of the penalty assessment sent on June 6, 2014

²See attachment B for a copy of Quad Cities' Mitigation Request received on June 20, 2014

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medical reasons. Staff recommends to waive the penalty due to the compelling circumstances provided by the company.

If you have any questions regarding this recommendation, please contact Amy Andrews, Regulatory Analyst, at (360) 664-1157, or aandrews@utc.wa.gov.

Sincerely,

Sondra Walsh, Director
Administrative Services

¹See attachment A for a copy of the penalty assessment sent on June 6, 2014

²See attachment B for a copy of Quad Cities' Mitigation Request received on June 20, 2014

ATTACHMENT A

WASHINGTON UTILITIES AND TRANSPORTATION COMMISSION

NOTICE OF PENALTIES INCURRED AND DUE FOR VIOLATIONS OF LAWS AND RULES

PENALTY ASSESSMENT: TV-140986

PENALTY AMOUNT: \$1,000

Quad Cities Moving & Storage, Inc.
PO Box 9222
Moscow, ID 83843

According to Washington Utilities and Transportation Commission (Commission) records, you have violated Washington Administrative Code (WAC) 480-15-480, which requires household goods carrier companies to file their annual reports and pay regulatory fees each year by May 1. You did not file an annual report or pay regulatory fees by May 1, 2014.

Revised Code of Washington (RCW) 81.04.080 authorizes the Commission to assess penalties of \$100 for violations of Commission rules. Each violation is a separate and distinct offense and, in the case of a continuing violation, every day's continuance is a separate and distinct violation. The Commission interprets noncompliance with WAC 480-15-480 beyond May 1 as a continuing violation, and assesses penalties of \$100 for each day a company fails to file its report or pay its regulatory fees after that date.

As a result, the Commission has assessed penalties against you in the amount of \$1,000 on the following basis:

On February 28, 2014, the Commission mailed the 2013 annual report forms and the 2014 regulatory fee packets to all household goods carrier companies registered in Washington. The instructions page for the annual report form instructed these companies to file annual reports and pay regulatory fees by May 1, 2014. The instructions page also stated that failure to file the annual report by May 1 would result in penalties. The deadline for requesting an extension to file your annual report was April 17. You did not request an extension.

As of May 15, 2014, Quad Cities Moving & Storage, Inc. has not filed its 2013 annual report or paid its 2014 regulatory fee. May 15 is 10 business days from May 1, resulting in a total penalty of \$1,000.

Your penalty is due and payable now. If you believe the violation did not occur, you may request a hearing to contest the penalty assessment. The Commission will grant that request only if material issues of law or fact require consideration of evidence and resolution in a hearing. A request for a hearing must include a written statement of the reasons supporting that request.

¹See attachment A for a copy of the penalty assessment sent on June 6, 2014

²See attachment B for a copy of Quad Cities' Mitigation Request received on June 20, 2014

Failure to provide such a statement will result in denial of the request. If there is a reason for the violation that you think should excuse or reduce the penalty, you may ask for mitigation (reduction) of this penalty through evidence presented at a hearing or in writing. A request for mitigation must include a written statement of the reasons supporting that request. Failure to provide such a statement will result in denial of the request. See RCW81.04.405.

If you properly present your request for a hearing and the Commission grants that request, the Commission will review the evidence supporting your dispute of the violation or application for mitigation in a Brief Adjudicative Proceeding, before an administrative law judge. The administrative law judge will consider the evidence and will notify you of his or her decision.

You must act within 15 days after receiving this notice to do one of the following:

- Pay the amount due.
- Request a hearing to contest the occurrence of the violations.
- Request mitigation to contest the amount of the penalty.

Please indicate your selection on the enclosed form and send it to the Washington Utilities and Transportation Commission, Post Office Box 47250, Olympia, Washington 98504-7250, **within FIFTEEN (15) days** after you receive this notice.

If you do not act within 15 days, the Commission may refer this matter to the Office of the Attorney General for collection, which may file suit in state court to collect the penalty. The Commission may also initiate proceedings under WAC 480-15-450 to cancel your permit to operate as a household goods carrier in Washington.

DATED at Olympia, Washington, and effective June 6, 2014.

MARGUERITE E. FRIEDLANDER
Administrative Law Judge

¹See attachment A for a copy of the penalty assessment sent on June 6, 2014

²See attachment B for a copy of Quad Cities' Mitigation Request received on June 20, 2014

WASHINGTON UTILITIES AND TRANSPORTATION COMMISSION

PENALTY ASSESSMENT TV-140986

PLEASE NOTE: You must complete and sign this document, and send it to the Commission within 15 days after you receive the penalty assessment. Use additional paper if needed.

I have read and understand RCW 9A.72.020 (printed below), which states that making false statements under oath is a class B felony. I am over the age of 18, am competent to testify to the matters set forth below and I have personal knowledge of those matters. I hereby make, under oath, the following statements.

[] 1. Payment of penalty. I admit that the violations occurred. I have:

[] Enclosed \$ _____ in payment of the penalty

[] Submitted my payment of \$ _____ online at www.utc.wa.gov. My confirmation number is _____.

[] 2. Request for a hearing. I believe that one or more of the alleged violations did not occur, for the reasons I describe below, and I request a hearing based on those reasons for a decision by an administrative law judge:

[] 3. Application for mitigation. I admit the violations, but I believe that the penalty should be reduced for the reasons set out below:

[] a) I ask for a hearing to present evidence on the information I provide above to an administrative law judge for a decision

OR [] b) I ask for a Commission decision based solely on the information I provide above.

I declare under penalty of perjury under the laws of the State of Washington that the foregoing, including information I have presented on any attachments, is true and correct.

Dated: _____ [month/day/year], at _____ [city, state]

Name of Respondent (company) – please print

Signature of Applicant

RCW 9A.72.020:

“Perjury in the first degree. (1) A person is guilty of perjury in the first degree if in any official proceeding he makes a materially false statement which he knows to be false under an oath required or authorized by law. (2) Knowledge of the materiality of the statement is not an element of this crime, and the actor’s mistaken belief that his statement was not material is not a defense to a prosecution under this section. (3) Perjury in the first degree is a class B felony.”

¹See attachment A for a copy of the penalty assessment sent on June 6, 2014

²See attachment B for a copy of Quad Cities’ Mitigation Request received on June 20, 2014

ATTACHMENT B

WASHINGTON UTILITIES AND TRANSPORTATION COMMISSION

PENALTY ASSESSMENT TV-140986

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[] 1. Payment of penalty. I admit that the violations occurred. I have:

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[] Submitted my payment of \$ _____ online at www.utc.wa.gov. My confirmation number is _____.

[] 2. Request for a hearing. I believe that one or more of the alleged violations did not occur, for the reasons I describe below, and I request a hearing based on those reasons for a decision by an administrative law judge:

[X] 3. Application for mitigation. I admit the violations, but I believe that the penalty should be reduced for the reasons set out below:

[] a) I ask for a hearing to present evidence on the information I provide above to an administrative law judge for a decision

OR [X] b) I ask for a Commission decision based solely on the information I provide above.

I declare under penalty of perjury under the laws of the State of Washington that the foregoing, including information I have presented on any attachments, is true and correct.

Dated: 6/17/14 [month/day/year], at Moscow, IDAHO [city, state]

Thomas E. Crossler
Name of Respondent (company) - please print

Thomas E. Crossler
Signature of Applicant

RCW 9A.72.020:

"Perjury in the first degree. (1) A person is guilty of perjury in the first degree if in any official proceeding he makes a materially false statement which he knows to be false under an oath required or authorized by law. (2) Knowledge of the materiality of the statement is not an element of this crime, and the actor's mistaken belief that his statement was not material is not a defense to a prosecution under this section. (3) Perjury in the first degree is a class B felony."

1See attachment A for a copy of the penalty assessment sent on June 6, 2014

2See attachment B for a copy of Quad Cities' Mitigation Request received on June 20, 2014



Phone 208-882-2213 - Moscow
 509-332-4625 - Pullman
 208-746-5962 - Lewiston, Clarkston
 Fax 208-883-4897

CITY NORTHAMERICAN
 MOVING AND STORAGE
 P. O. Box 9222
 MOSCOW, IDAHO 83843-1722

Dear Commission,
 I apologize for missing the May 1, 2014 deadline to file my 2013 Household goods carriers' 2014 annual report. I have not been working in my office because of medical needs.

In early March I was diagnosed with cancer in my face. After a few weeks of testing I had radical surgery (picture enclosed). I know, it's kind of gross. Since that time I have had daily radiation and weekly chemotherapy treatments traveling 60 miles round trip to that facility. I have just returned to my office working about 4 to 6 hours per day.

My son, Keith, has done an excellent job performing my manager duties while I have been away but he was not aware of this report. In fact I would have missed it myself if you had not sent the certified letter.

In all of the years we have been a household goods carrier I have never missed completing this report on time. The report has now been sent in and the fees and fines have been paid. I am a small business and the one thousand dollar fine will be a hardship. Please consider my recent medical problems with your decision and I assure you it will never happen again.

Sincerely,

Thomas E. Crossler

2014 JUN 20 AM 8:25
 MAIL ROOM
 2014 JUN 20 AM 8:25
 MAIL ROOM

AGENT FOR northAmerican VAN LINES

¹See attachment A for a copy of the penalty assessment sent on June 6, 2014

²See attachment B for a copy of Quad Cities' Mitigation Request received on June 20, 2014



¹See attachment A for a copy of the penalty assessment sent on June 6, 2014

²See attachment B for a copy of Quad Cities' Mitigation Request received on June 20, 2014