

WASHINGTON UTILITIES AND TRANSPORTATION COMMISSION
PENALTY ASSESSMENT TV-101791

PLEASE NOTE: You must complete and sign this document, and send it to the Commission within 15 days after you receive the penalty assessment. Use additional paper if needed.

I have read and understand RCW 9A.72.020 (printed below), which states that making false statements under oath is a class B felony. I am over the age of 18, am competent to testify to the matters set forth below and I have personal knowledge of those matters. I hereby make, under oath, the following statements.

1. **Payment of penalty.** I admit that the violation occurred and enclose \$1,500 in payment of the penalty.
2. **Request for a hearing.** I believe that the alleged violation did not occur, based on the following information, and request a hearing for a decision by an administrative law judge:
3. **Application for mitigation.** I admit the violation, but I believe that the penalty should be reduced for the reason(s) set out below.
- a) I ask for a hearing for a decision by an administrative law judge
- OR b) I waive a hearing and ask for an administrative decision on the information I present here: *(PLEASE SEE ATTACHMENT)*

I declare under penalty of perjury under the laws of the State of Washington that the foregoing, including information I have presented on any attachments, is true and correct.

Dated: 1/18/11 [month/day/year], at TACOMA, WA [city, state]

RON CRONKHITE
Name of Respondent (company) – please print


Signature of Applicant

RCW 9A.72.020:

“Perjury in the first degree. (1) A person is guilty of perjury in the first degree if in any official proceeding he makes a materially false statement which he knows to be false under an oath required or authorized by law. (2) Knowledge of the materiality of the statement is not an element of this crime, and the actor’s mistaken belief that his statement was not material is not a defense to a prosecution under this section. (3) Perjury in the first degree is a class B felony.”

2011 JAN 21 AM 10:53



METROPOLITAN MOVERS, INC

January 18, 2011

Washington Utilities and Transportation Commission
PO BOX 47250
Olympia, WA 98504-7250

RE: Penalty Assessment: TV-101791

I waive a hearing and ask for an administrative decision on the information I present here:

- 1) Metropolitan Movers will be working with WUTC, as well as with our software engineers (electronic estimate design & formatting), to correct all deficiencies per WUTC recommendation and to ensure complete regulatory compliance in required forms and format.
- 2) Metropolitan Movers will be voluntarily attending the HHG Rules, Tariff and Safety Training sponsored by WUTC on April 26 in Olympia.
- 3) Metropolitan Movers is dedicated to consumer quality, satisfaction, and protection. We worked closely with the WUTC and our customer to resolve the only consumer complaint noted by the Commission.
- 4) As a small business in a slow economy, Metropolitan Movers continues to pay every imaginable tax and regulatory fee. As such, we simply cannot afford to pay any additional unbudgeted expenses (fines). We are dedicated to corporate excellence and continual improvement, and will therefore always welcome the WUTC's input and guidance. We appreciate your consideration in this significant matter. Thank you.

Sincerely,

A handwritten signature in black ink, appearing to read "Ron Cronkhite".

Ron Cronkhite
CEO

Corporate Office:
10303 Portland Avenue E #2
Tacoma, WA 98445

Email: info@thefamilymovers.com
Website: www.thefamilymovers.com

Office: 253-537-8480
Fax: 253-537-8481
Toll Free: 1-877-492-6551

SERVICE DATE

JAN - 4 2011

WASHINGTON UTILITIES AND TRANSPORTATION COMMISSION

NOTICE OF PENALTIES INCURRED AND DUE
FOR VIOLATIONS OF LAWS AND RULES

PENALTY ASSESSMENT: TV-101791

PENALTY AMOUNT: \$1,500

METROPOLITAN MOVERS, INC. D/B/A
THE FAMILY MOVERS
10303 PORTLAND AVENUE
TACOMA, WA 98445

The Washington Utilities and Transportation Commission (Commission) believes that you have committed violations of Washington Administrative Code (WAC) 480-15, which specify how household goods moving companies must issue and complete bills of lading, and what rates companies may charge for specified materials and services. The Commission also believes you have committed a number of violations of Tariff 15-C, which identifies the rates and charges household goods moving companies may charge their customers, as well as the items a company must include on its bills of lading.

Revised Code of Washington (RCW) 81.04.405 allows penalties of \$100 for every such violation. Under this statute, each and every violation is considered a separate and distinct offense and, in the case of a continuing violation, each day the violation continues is considered a separate and distinct violation.

As a part of a routine investigation of the company's business records from 50 moves performed between April and October 2010, Commission staff identified a number of violations of WAC 480-15 and Tariff 15-C. As a result, the Commission hereby notifies you that it has assessed penalties against you in the amount \$1,500 for the following 15 violations.

- Failure to properly complete bills of lading.
2 VIOLATIONS: WAC 480-15-710
- Failure to follow the terms, conditions, rates, and all other requirements imposed by Tariff 15-C.
13 VIOLATIONS: WAC 480-15-490(3)

This information, if proved at a hearing and not rebutted or explained, is sufficient to support the penalty assessment.

Your penalty is due and payable now. If you believe the violations did not occur, you may request a hearing to contest the penalty assessment. If there is a reason for the violations that you think should excuse you from the penalty, you may ask for mitigation (reduction) of this penalty. See RCW 81.04.405.

You have the right to present your request for review or mitigation at a hearing, but you are not required to do so. If you do, the Commission will review the evidence supporting your request in an informal hearing, called a Brief Adjudicative Proceeding, before an administrative law judge. The administrative law judge will consider your plea and notify you of his or her decision.

You must act within 15 days after receiving this notice to do one of the following:

- Pay the amount due.
- Request a hearing to contest the occurrence of the violations.
- Request mitigation to contest the amount of the penalty.

Please indicate your selection on the enclosed form and send it to the Washington Utilities and Transportation Commission, Post Office Box 47250, Olympia, Washington 98504-7250, **within FIFTEEN (15) days** after you receive this notice.

If you do not act within 15 days, the Commission may refer this matter to the Office of the Attorney General for collection. The Commission may then sue you to collect the penalty.

DATED at Olympia, Washington, and effective December 30, 2010.



GREGORY J. KOPTA
Director, Administrative Law Division

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