

WNU-1  
SECOND REVISION OF SHEET NO. 38  
CANCELING FIRST REVISION OF SHEET NO. 38

KALAMA TELEPHONE COMPANY

SCHEDULE 18

DIRECTORY ASSISTANCE SERVICE

I. DESCRIPTION

Directory Assistance Service provides the calling party with:

- A. Telephone numbers available from the Utility's Directory Assistance operator.
- B. Information that the subscriber has requested the number not to be given out to the public.
- C. Information that the name requested does not appear on the records.

II. GENERAL CONDITIONS

- A. Access to the service is through the calling party dialing "411." Customers accessing directory assistance by dialing "0" are accessing their preferred interexchange carrier and may incur a charge from that carrier for directory assistance different than that set forth in this Schedule. Terms and conditions may vary as well.
- B. The calling party may obtain a maximum of two numbers through one activation of 411.
- C. Charges for this service shall not apply to requests from telephones the Utility has determined are used on a continuing basis by a person or persons incapable of using the published telephone directory because of visual or physical handicaps.

(N)  
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(D)  
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(D)  
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(N)

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Issued: November 1, 2010

Effective: December 1, 2010

Issued by: Kalama Telephone Company

By: Charlie Peterson

Title: President

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SECOND REVISION OF SHEET NO. 39  
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KALAMA TELEPHONE COMPANY

SCHEDULE 18

DIRECTORY ASSISTANCE SERVICE (Cont'd)

II. GENERAL CONDITIONS (continued)

(N)

D. One of the following situations constitutes a single request:

1. Any "if no answer" or "or" number associated with a listing.
2. Any suggestion of a way a number may be listed when the original listing cannot be located.
3. A final "not found" report applies even after checking for alternate listings as shown in D.2. above.
4. A maximum of two listings from a caption provided to satisfy a request for one number.

III. RATES

A. Per Activation

Local Numbers	\$1.00
All Other Numbers	\$1.25

(D)  
|  
(D)

IV. NUMBERS LISTED IN FOREIGN DIRECTORIES

If a customer uses more than one number as part of its directory listing, the Utility is charged a monthly fee by some foreign directory assistance providers to include these numbers in directory assistance. If the Utility is charged such a fee, the customer will be charged \$1.00 per month per additional number for inclusion of additional number(s) in foreign directory assistance. "Foreign" refers to directory assistance of another carrier.

(N)

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