# RECEIVED NOV. 1, 2010 WA. UT. & TRANS. COMM. ORIGINAL UT-101778 SUB 11/16/10

SECOND REVISION OF SHEET NO. 28
W.D.P.U. No. 1 CANCELING FIRST REVISION OF SHEET NO. 28

TENINO TELEPHONE COMPANY

#### SCHEDULE NO. 8

### DIRECTORY ASSISTANCE SERVICE

### I. DESCRIPTION

Directory Assistance Service provides the calling party with:

- A. Telephone numbers available from the Utility's Directory Assistance operator.
- B. Information that the subscriber has requested the number not to be given out to the public.
- C. Information that the name requested does not appear on the records.

## II. GENERAL CONDITIONS

A. Access to the service is through the calling party dialing "411." Customers
accessing directory assistance by dialing "0" are accessing their preferred
interexchange carrier and may incur a charge from that carrier for directory
assistance different than that set forth in this Schedule. Terms and conditions may
vary as well.

(N)

(N)

- B. The calling party may obtain a maximum of two numbers through one activation of 411.
- C. Charges for this service shall not apply to requests from telephones the Utility has determined are used on a continuing basis by a person or persons incapable of using the published telephone directory because of visual or physical handicaps.

Issued: November 1, 2010 Effective: December 1, 2010

Issued by: TENINO TELEPHONE COMPANY

By: Charlie Peterson Title: President

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## SECOND REVISION OF SHEET NO. 28.1 W.D.P.U. No. 1 CANCELING FIRST REVISION OF SHEET NO. 28.1

TENINO TELEPHONE COMPANY

#### SCHEDULE NO. 8

## DIRECTORY ASSISTANCE SERVICE (continued)

## II. <u>GENERAL CONDITIONS</u> (continued)

- D. One of the following situations constitutes a single request:
  - 1. Any "if no answer" or "or" number associated with a listing.
  - 2. Any suggestion of a way a number may be listed when the original listing cannot be located.
  - 3. A <u>final</u> "not found" report applies even after checking for alternate listings as shown in D.2. above.
  - 4. A maximum of two listings from a caption provided to satisfy a request for one number.

## III. RATES

A. Per Activation

Local Numbers \$1.00

All Other Numbers \$1.25

## IV. NUMBERS LISTED IN FOREIGN DIRECTORIES

If a customer uses more than one number as part of its directory listing, the Utility is charged a monthly fee by some foreign directory assistance providers to include these numbers in directory assistance. If the Utility is charged such a fee, the customer will be charged \$1.00 per month per additional number for inclusion of additional number(s) in foreign directory assistance. "Foreign" refers to directory assistance of another carrier.

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