

WN U-3
CenturyTel of Cowiche d/b/a CenturyLink

PREFACE
Original Sheet No. 1

CENTURYTEL of COWICHE
d/b/a CenturyLink (Issuing Utility)

100 CenturyLink Drive
Monroe, Louisiana 71203

THIS TARIFF WN U-3 REPLACES IN ENTIRETY
WN U-1 and WN U-2 PREVIOUSLY IN EFFECT
AND IS ISSUED FOR THE PURPOSE OF
NAMING RATES FOR
TELEPHONE SERVICE

at

Cowiche, Tieton

And

Rimrock

and Vicinity

CONTAINING RULES AND REGULATIONS
GOVERNING SERVICE

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EXPLANATION OF SYMBOLS

- (C) Signifies a changed rule or condition -- the meaning or concept is changed.
- (D) Signifies a discontinued rate, regulation or condition.
- (I) Signifies an increased rate.
- (K) Signifies material has been transferred to another sheet or place in the tariff.
- (M) Signifies material has been transferred from another sheet or place in the tariff
- (N) Signifies a new rate, regulation, condition or sheet.
- (R) Signifies a reduced rate.
- (T) Signifies a change in text for clarification -- such things as spelling corrections and rewording for clarification fall into this category.

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GENERAL RULES AND REGULATIONS

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GENERAL RULES AND REGULATIONS

1. APPLICATION OF REGULATIONS

- A. The regulations set forth herein apply to intrastate services and facilities furnished within the state of Washington by CenturyTel of Cowiche, hereinafter referred to as the Company, subject to the jurisdiction of the Washington Utilities and Transportation Commission.
- B. No officer, employee or agent of the Company has authority to change, amend or waive any rate or regulation approved or prescribed by the Commission. Rates and regulations may be changed or cancelled only with the consent or approval of the Commission.
- C. The Company furnishes exchange, toll, and private line service throughout the territory it serves, as shown by its filed rates, regulations and maps. The Company also furnishes inter-exchange toll service to the territory served by connecting companies, subject to their rates and regulations.

2. APPLICATION FOR SERVICE

- A. Anyone desiring service may be required to make application in writing on forms prescribed by CenturyTel of Cowiche and in accordance with this filed tariff. An application shall be deemed to be a notice to CenturyTel of Cowiche that the applicant desires service and an expression of this willingness to conform to such rules and regulations as are in effect and on file with the Washington Utilities and Transportation Commission. Such application shall clearly state the character of service for which applied.
- B. Shared use of service is generally prohibited.

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GENERAL RULES AND REGULATIONS

3. ESTABLISHMENT AND FURNISHING OF SERVICES

A. PROVISION OF EQUIPMENT

- (1) All equipment necessary for the provision of a given service will be furnished and owned by the Company except as provided elsewhere in this tariff. The customer maybe required to provide suitable housing or other protective measures where equipment is to be installed in locations exposed to weather or other hazards. Commercial power will be furnished by the customer at a suitable outlet when and where required.
- (2) Customer-owned terminal equipment and communications systems may be connected with the facilities furnished by the Company in accordance with Part 68 of the Federal Communications Commission (FCC) rules and regulations. In these instances, the Company will take all reasonable precautions to assure that the telecommunications network is not exposed to harmful or hazardous voltages as a result of interconnection with customer-owned equipment.

B. CUSTOMER BILLING

- (1) The customer is responsible for all proper rates and charges in conjunction with the services furnished him, including calls originating and accepted received collect at the customer's access line.
- (2) Monthly recurring charges are billed in advance and toll charges are billed in arrears. Special billing arrangements may be established for services provided to governmental agencies.
- (3) Bills shall be payable immediately upon receipt and past due fifteen days after the date of the bill or after any preferred payment date previously established by agreement between a customer and the telephone company.
- (4) For billing purposes, each month is presumed to have 30 days.
- (5) Retroactive billing adjustments will not be made for a period exceeding three years.
- (6) The Company may temporarily suspend service in the event the customer fails to pay amount due in compliance with WAC 480-120-172 paragraph 4.B.

C. MINIMUM CONTRACT PERIOD

- (1) Except as specified elsewhere in this tariff, the minimum contract period is one month from the date service or additions to service are established and the minimum charge is the established rate for one month.
- (2) Special contractual arrangements for special equipment or special assemblies of equipment are developed as required.

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GENERAL RULES AND REGULATIONS

3. ESTABLISHMENT AND FURNISHING OF SERVICES (Continued)

D. ABUSE OR FRAUDULENT USE OF SERVICE

- (1) The use of service or facilities of the Company to transmit a message or to locate a person or otherwise to give or obtain information without payment of the charge applicable for service.
- (2) The obtaining, or attempting to obtain, or assisting another to obtain or to attempt to obtain service, by rearranging, tampering with, or making connection with any facilities of the Company, or by any trick, scheme, false representation, or false credit device, or by or through any other fraudulent means or device whatsoever, with intent to avoid the payment, in whole or in part, of the regular charge for such service.
- (3) The use of service or facilities of the Company for a call or calls, anonymous or otherwise, in a manner which could reasonably be considered frightening, abusive, tormenting or harassing to others.
- (4) The use of profane or obscene language.
- (5) The use of the service in such manner as to interfere unreasonably with the use of the service by one or more other customers.
- (6) The impersonation of another with fraudulent intent.

E. USE OF SERVICE FOR UNLAWFUL PURPOSES

The service is furnished, subject to Commission approval, that it shall not be used for the purpose of making or accepting bets, furnishing information or for any other purposes in connection with any gambling scheme, business or device, or for any similar unlawful purpose. Any customer whose service is to be discontinued or any applicant to whom service is to be denied under this regulation will be notified by the Company of his right to a hearing by the Commission to determine whether or not such service is being used or will be used in violation of this rule. Upon complaint to the Commission by any applicant or customer who is affected by the refusal or discontinuance of service in accordance with this rule, such service shall be provided, continued or restored if the Commission shall determine that the service has not been used or is not intended to be used in violation of this rule.

GENERAL RULES AND REGULATIONS

3. ESTABLISHMENT AND FURNISHING OF SERVICES (Continued)

F. TERMINATION OF SERVICE

Any discontinuance of service must be done in accordance with Chapter 480-120-172 Washington Administrative Code (WAC).

G. RESALE OF SERVICE

The resale of any local service provided by the Company is not permitted except as provided elsewhere in this tariff or as specifically authorized by the Company.

H. TELEPHONE NUMBERS

- a. The customer has no property right to the telephone number nor any right to continuance of service through any particular central office.
- b. The Company reserves the right to change the customer's telephone number or the central office associated with such number, or both, as may be required for the proper conduct of its business.

I. APPLICATION OF BUSINESS AND RESIDENCE RATES

- a. Business Rates apply if any one or more of the following criteria are met:
 - (1) In all locations of a business nature including clubs or lodges; public, private or parochial schools or colleges; hospitals; libraries; churches; government building and other similar institutions.
 - (2) Any location where the directory listing denotes association or affiliation with an enterprise of a commercial, social, or religious nature.
 - (3) When the telephone number is regularly advertised for business purposes.
 - (4) When the place of business and residence of the customer occupy the same premises and the business use of the service is more than incidental.
 - (5) In any residence location where the principal use is of a business, professional or occupational nature.
 - (6) When the service is provided by the customer primarily for the use of patrons, patients, or the general public.

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GENERAL RULES AND REGULATIONS

3. ESTABLISHMENT AND FURNISHING OF SERVICES (Continued)

I. APPLICATION OF BUSINESS AND RESIDENCE RATES (Continued)

b. Residence Rates apply if any one or more of the following criteria are met:

- (1) In private residences, including the individual apartments of hotels, apartment buildings, boarding houses, and dormitory rooms where the service would not be classified as a business service by the regulations.
- (2) In a residence of a person conducting business in the residence, providing the customer has other service at business rates.

Where it is determined that a customer with residence service is using the service in a manner that should be classified as business service, the Company may discontinue service if the customer refuses to pay the applicable business rate.

J. DIRECTORIES

The Company shall provide directories in accordance with WAC 480-120-251.

K. ALTERATIONS

The customer agrees to notify the Company promptly when-ever alterations or new construction on premises owned or leased by him necessitate changes in the Company's wiring or equipment, and the customer agrees to pay the Company's current charges for such changes.

L. CUSTOMER SERVICE - USE OF

Customer telephone service, as distinguished from payphone service is furnished only for use by the customer, his family, employees or business associates, or persons residing in the customer's household, except as the use of the service may be extended to joint users or to persons temporarily subleasing a customer's residential premises.

4. DEPOSITS

The Company may require a deposit of \$33.00 for provision of service in accordance with WAC 480-120-122.

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GENERAL RULES AND REGULATIONS

5. OBLIGATION OF COMPANY

A. FURNISHING OF SERVICE

- (1) The Company's obligation to furnish service is dependent upon its ability to secure and retain without unreasonable expense, suitable facilities and rights for the construction and maintenance of the necessary circuits and equipment.
- (2) Where facilities beyond those normally required are provided to satisfy customer requests, charges based on the additional costs incurred will apply.
- (3) When a customer orders installations, moves or changes which cannot be completed during scheduled working hours, he may be required to pay overtime charges. Such overtime charges will be the difference between straight time and overtime, and will be in addition to the normal installation, move or change charge. The customer must agree to this provision before such overtime work will be performed.
- (4) When the construction of certain facilities is necessary for the furnishing of a service, the ownership of such facilities will be vested in the Company, even though all or a part of the cost of construction is borne by the customer.
- (5) The Company will determine the type of outside plant facilities to be provided for the furnishing of a service.
- (6) The Company will be reimbursed for the costs associated with customer requests for relocation or rearrangement of facilities.

B. MAINTENANCE AND REPAIR

- (1) All costs associated with the maintenance and repair of services furnished by the Company will be borne by the Company except as specified elsewhere in this tariff.
- (2) The Company will be reimbursed for any loss or damage to its facilities on the customer's premise resulting from intentional destruction or any other cause except from fire or unavoidable accidents.
- (3) Access to customer's premises, at any reasonable hour, will be given to representatives of the Company for the purpose of inspecting, repairing, testing or removing any part of the Company's facilities.

C. ALLOWANCE FOR INTERRUPTIONS

- (1) In the event of an interruption to the service, which is not due to the negligence of the customer, an allowance will be made if the interruption continues for more than 24 hours from the time it is reported to or detected by the Company.
- (2) The allowance will be the prorated portion of the monthly rate or monthly guarantee for the service or the portion of the service made inoperative.

GENERAL RULES AND REGULATIONS

5. OBLIGATION OF COMPANY (Continued)

D. RELOCATION OR REARRANGEMENT OF FACILITIES

The Company will be reimbursed for the costs associated with customer requests for relocation or rearrangement of facilities.

E. LIABILITY

- (1) The liability of the Company for damages arising out of mistakes, omissions, interruptions, delays, or errors or defects in transmission occurring in the course of furnishing a service and not caused by the negligence of the customer, shall, in no event, exceed an amount equivalent to the proportionate charge to the customer for the period of service during which such mistake, omission, interruption, delay, or error or defect in transmission occurs.
- (2) When the facilities of other companies are used in establishing connections to points not reached by the Company's facilities, the Company is not liable for any act or omission of the other company or companies.
- (3) The Company is not liable for any unavoidable damage to the customer's premises resulting from the attachment of its equipment and associated wiring on such premises, or from the installation or removal thereof.
- (4) Overcharges by the Company shall be refunded to the subscriber in compliance with WAC 480-120-163.
- (5) The Company is not liable for any accident, injury or death occasioned by its equipment or facilities when such is not due to negligence of the Company.
- (6) The Company is not liable for any of the following:
 - a. Claims for libel, slander or infringement of copyright from the material transmitted or recorded over its facilities;
 - b. Claims for infringement of patents arising from combining with or using in connection with facilities of the Company;
 - c. Apparatus and systems owned by the customer; or
 - d. All other claims arising out of any act or omission of the customer in connection with facilities provided by the Company.

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GENERAL RULES AND REGULATIONS

6. OBLIGATION OF CUSTOMER

The customer agrees not to move, alter or molest the wiring, protection or any company owned telephone equipment on the customer's premises in any manner whatsoever, and agrees to pay all, charges arising from such molestation's or alterations or schedule charges of the Company for changing the location of the telephone apparatus under contract.

7. SPECIAL ASSEMBLIES OF EQUIPMENT OR SPECULATIVE PROJECTS

Special assemblies of equipment or speculative projects for which provision is not otherwise made in this tariff may be provided where practicable, if not detrimental to any of the services furnished by the Company.

A. The charge for such facilities may be in the form of an installation charge, a monthly charge, a termination charge or any combination thereof and will include, when applicable, one or more of the following estimated expense items associated with the special equipment or service provided:

- (1) Maintenance expense
- (2) Depreciation expense - including reusable and non-recoverable items
- (3) Administration expense
- (4) Taxes - including Federal Income Tax
- (5) Any other specific items of expense that may be associated with the facility provided
- (6) A reasonable return on investment

B. The estimated installation cost used in the derivation of the various expense items shall include the following:

- (1) Material
- (2) Material overhead
- (3) Installation labor
- (4) Installation labor overhead

8. COMPLAINTS AND DISPUTES

Any complaint or dispute involving the Company and a subscriber shall be handled in accordance with Chapter 480-120-165 and 480-120-166 Washington Administrative Code (WAC).

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GENERAL RULES AND REGULATIONS

9. NOTICES

Notices the Company may give to a customer supplied with telephone service by the Company, may be given to the customer or his authorized representative orally unless otherwise provided by these Rules and Regulations and the rules of the Washington Utilities and Transportation Commission, or by written notice, either delivered at the customer's address hereinafter described or properly deposited in any United States Post Office, postage prepaid, addressed to the customer at the address specified on the customer's application for telephone service or at such address as may subsequently be given by the customer to the Company at its local business office.

Any notice from any customer to the Company may be given orally to the Company by the customer or his authorized representative at the Company's local business office where service is rendered to the customer unless otherwise provided by these Rules and Regulations, or by written notice properly addressed and mailed to the Company.

10. ADJUSTMENT TO RATES AND CHARGES FOR RECOVERY OF EXCISE TAXES

A. GENERAL

- (1) The rates and charges applicable under other schedules of this tariff do not include any portion of business, occupation, use of streets or other excise taxes levied by any municipality or other governmental body.
- (2) In order for the Company to recover its costs of the above-referenced taxes without imposing the burden of that tax upon its subscribers outside the territorial limits of the taxing jurisdiction, amounts equivalent to such taxes where now imposed, or which may hereafter be imposed, shall be billed by the Company to its exchange customers within the territorial limits of the taxing jurisdiction on a pro rata basis as hereinafter set forth.

B. APPLICABILITY

The adjustment set forth in this schedule shall apply to all rates and charges for exchange service and intra-state message toll telephone services applicable under other schedule of this tariff within the territorial limits of any taxing jurisdiction which has imposed or hereafter imposes any business, occupation, use of streets or other excise tax or license fee upon the right of the Company to operate or do business within the jurisdiction of the taxing entity.

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GENERAL RULES AND REGULATIONS

10. ADJUSTMENT TO RATES AND CHARGES FOR RECOVERY OF EXCISE TAXES (Continued)

C. TAX ADJUSTMENT

The rates and charges applicable under other schedules of this tariff for each subscriber within the territorial limits of each of the following taxing jurisdictions shall be increased on a pro rata basis by a sum equivalent to the amount of the following described taxes, which the Company is required to pay for exchange services and intrastate message toll telephone services to that taxing jurisdiction, subject to the conditions set forth herein below:

<u>Taxing Jurisdiction</u>	<u>Ordinance Number</u>	<u>Kind of Tax</u>	<u>Rate</u>
Town of Tieton	182	Business & Occupation	5.09%

D. CONDITIONS

In taxing jurisdiction where the ordinance or similar edict creating one of the above-referenced taxes provides for a tax on the amounts collected for the applicable tax, an effective tax rate for billing will be determined by relating the amount of tax imposed by the ordinance to revenues. The effective rate so determined will be applied to the rates and charges applicable under other schedules of this tariff for exchange services and intrastate message toll telephone service, as applicable on each customer's bill.

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SECTION 2
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DEFINITIONS

ACCESS LINE

A circuit between a switching center and a subscriber premises which includes a network interface (jack).

ACCESSORIES

Devices which are mechanically attached to, or used with, the facilities and equipment furnished by the Telephone Company and which are independent of, and not electrically, acoustically or inductively connected to, the communications path of the telecommunications systems. These devices may not replace any of the component parts of the Company facilities or equipment nor be injurious to the telecommunications network.

ADDITIONAL LISTING

Any listing of a name or other authorized information in connection with a customer's telephone number in addition to that to which he is entitled in connection with his regular service.

AIR LINE MEASUREMENT

See "Mileage".

APPLICANT

Any person, firm, partnership, corporation, municipality, cooperative organization, governmental agency, etc., applying to the Company for new service or re-connection of discontinued service.

APPLICATION

A request made verbally or in writing for telephone service or a request for a change in existing service.

AUTHORIZED USER

A person, firm or corporation (other than the customer) on whose premise the Access Line, Private Line Service, or Channel is located and who may communicate over such channels in accordance with the terms of this tariff.

BASE RATE

The area or areas within an exchange area wherein mileage charges for primary exchange service do not apply.

BASE RATE AREA

A specific area within which urban grades of exchange service, as determined from time to time, are furnished at rates quoted in the Local Exchange Service Tariffs without extra exchange line mileage charges.

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DEFINITIONS

BUILDING

The term "same building" or "building" is to be interpreted to mean a structure under one roof or two or more structures which are connected by an enclosed passageway in which the wires or cable of the Company may be placed without exposure to outside electrical circuits or the weather. In no case can pipes and conduit be considered as an enclosed passageway.

BUSINESS SERVICE

Business service is exchange service furnished to customers whose actual or obvious use of the service is for conducting a business, trade, or profession or whose use of the service is obviously not confined to domestic use. Use of a telephone number on business cards, billboard and vehicle signs, or in newspaper and magazine advertising in conjunction with the continuing provision of goods or services, shall constitute business service.

CCSA

Common Control Switching Arrangements are switching arrangements provided on Company premises to interconnect channels for: (1) private line telephone service; and (2) alternate private line telephone-data service.

CENTRAL OFFICE

A switching unit in a system which provides telecommunications service to the general public, having the necessary equipment and operating arrangements for terminating and interconnecting customer lines and trunks or trunks only. There may be more than one central office in a building or exchange.

CENTRAL OFFICE CONNECTING FACILITY.

A facility furnished to another common carrier by the Company between the terminal location of the other common carrier and a point of connection on the telephone company premises for intra or inter-state use.

CENTRAL OFFICE LINE

See "Exchange Access Line".

CHANNEL

A path for communication or signaling between two or more points.

CIRCUIT

A channel used for the transmission of electrical energy in the furnishing of telephone and other communication services.

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DEFINITIONS

CLASS OF SERVICE

A description of Exchange Access Line service furnished a customer in terms of:

1. For Exchange Service:
 - a. Grade of Line: Individual line, 4-party line, etc.
(See also "Primary Class of Service").
 - b. Type of Rate: Flat Rate or Message Rate.
 - c. Character of Use: Business or Residence.
 - d. Dialing Method: Touch Calling or Rotary.
2. For Long Distance Telecommunications Service:
 - a. Type of Call: Station-to-station or person-to-person.

COLLECT CALL

The procedure by which certain messages, upon request, may be reversed (charged to the called station) upon acceptance of the call at the called station.

COMMISSION

The Washington Utilities and Transportation Commission.

COMMUNICATION SYSTEMS

Denotes channels or other facilities and equipment which are capable, when not connected to long distance message telecommunications service, of 2-way communications between customer-provided terminal equipment or the Company's access lines.

The term "Communications Systems" when used in connection with communications systems provided by an Other Common Carrier (OCC), denotes channels and other facilities furnished by the OCC for private line services as such OCC is authorized by the Federal Communications Commission or Washington Utilities and Transportation Commission to provide.

COMPANY

A corporation, association, partnership or individual engaged in the business of furnishing telephone and other telecommunication services to the public, under the jurisdiction of the Washington Utilities and Transportation Commission. Whenever used in this tariff "Company" refers to the CenturyTel of Cowiche unless the context clearly indicates otherwise.

COMPLETE DISCONNECT

A discontinuance of service where a customer cannot receive incoming calls or place outgoing calls.

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DEFINITIONS

CONNECTING ARRANGEMENT

The equipment provided by the Company to accomplish the direct electrical connection of customer-provided facilities with the facilities of the Company or of facilities of the Company with other facilities of the Company.

CONNECTING COMPANY

A corporation, association, partnership or individual owning or operating a toll line and/or one or more central offices providing local exchange telephone service to the public and with whom the Company inter-changes traffic.

CONNECTION

The term "Connection" denotes the establishment of telephone service. A move of existing service to a different premises requires a "connection".

CONNECTION CHARGE

See "Service Connection Charge".

CONSTRUCTION CHARGE

A separate non-recurring charge made for the construction of facilities in excess of those contemplated under the rates quoted in Section VI.

CONTIGUOUS EXCHANGES

Two exchanges whose boundaries adjoin.

CONTINUOUS PROPERTY

The plot of ground, together with any building thereon, occupied by the customer, which is not divided by public highways or separated by property occupied by others. Where a customer occupies property on both sides of a street, alley, highway, body of water, railroad right-of-way, etc., and the properties would otherwise be continuous, such properties are treated as continuous property provided local wire or cable facilities are used and the customer furnishes all local distribution pole line facilities or underground conduit required in connection therewith.

CONTRACT

The agreement between a customer and the Company under which service and/or facilities are furnished in accordance with the applicable provisions of the tariff.

COST

The cost of labor and materials, which includes appropriate amounts to cover the Company's general operating and administrative expenses, and return requirement.

DEFINITIONS

CUSTOMER

Any person, firm, partnership, corporation, municipality, cooperative organization, governmental agency, etc., supplied with service by the Company.

CUSTOMER-PROVIDED TERMINAL EQUIPMENT (CPE)

Devices or apparatus and their associated wiring, provided by a customer, which do not constitute a communications system and which, when connected to the communications path of the telephone system, are so connected either electrically, acoustically or inductively.

DATA ACCESS ARRANGEMENT

A protective connecting arrangement for use with the network control signaling unit, or in lieu of the connecting arrangement, an arrangement to identify a central office line and protective facilities and procedures to assure proper operation and protection of the telecommunications network.

DATE OF PRESENTATION

The date upon which a bill or notice is mailed first class postage prepaid, to the customer or if not mailed, the date upon which that bill or notice is presented to the customer by a representative of the Company.

DEPOSIT

A cash payment made by the customer in aid of establishing or reestablishing credit with the Company. Such payment, or alternatives to such payment, which may be required before or during the period of service offsets the risk that the customer may make inadequate payment following a period of service. Interest is payable on all deposited amounts.

DIAL SWITCHING EQUIPMENT

A unit of electro-mechanical or electronic switching equipment used in a central office or in connection with a Private Branch Exchange System.

DIRECT ELECTRICAL CONNECTION

Connection of terminal equipment to the telephone network by means other than acoustic and/or inductive coupling, i.e., connected by electrically conductive metallic-paths.

DIRECTORY ASSISTANCE

A service provided to assist customers in obtaining telephone numbers, which are, or are not, listed in the directory.

DIRECTORY LISTING

A publication in the Company's alphabetical directory of information relative to a customer's name or other identification and telephone number.

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CenturyTel of Cowiche d/b/a CenturyLink

SECTION 2
Original Sheet No. 6

DEFINITIONS

DISCONNECT NOTICE

The written notice sent to a customer following billing, notifying him that his service will be discontinued if charges are not satisfied by the date specified on the notice.

DROP WIRE

That portion of a circuit between the pole line or cable distributing box and the building in which the station or switchboard is located.

DUE NOTICES

See "Disconnect Notice".

END USER COMMON LINE (EUCL)

Denotes a line, trunk or other facility provided to a subscriber under the general and/or local exchange service tariffs of the Company, terminated in a central office switch and which may be used to make and receive exchange service calls, intrastate message service calls or interstate message service calls no matter if the subscriber causes the line, trunk or facility to be arranged to prohibit any type of calls to be made or received.

ENTRANCE FACILITIES

Facilities extending from the point of entrance on private property to the premises on which service is furnished.

EXCHANGE

A unit established by the Company for communication service in a specific geographic area, which unit usually embraces a city, town, village or unincorporated community and environs. It may consist of one or more central offices, together with the associated plant used in furnishing communication service to the general public within the area.

When an exchange includes only one central office, it is termed a single office exchange, but when it includes more than one central office, the exchange is termed a multi-office exchange.

EXCHANGE LINE

An exchange line denotes the line between the serving central office and the customer's premises. Exchange line is subdivided as follows:

1. Central Office Line: A circuit connecting an individual line, KEY, PBX or Centrex system with a central office.
2. Station Line: A circuit connecting a secondary or additional station with a main station, or a circuit connecting a PBX station with the common equipment of a PBX system or with another PBX station.
3. Tie Line: A circuit connecting PBX systems and/or Centrex systems.

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SECTION 2
Original Sheet No. 7

DEFINITIONS

EXCHANGE SERVICE AREA

The territory, including the base rate, suburban and rural areas served by an exchange, within which local telephone service is furnished at the exchange rates applicable within that area.

EXCHANGE SERVICE

The general telephone service rendered in accordance with tariff provisions. Exchange service is a general term describing as a whole the facilities provided for local intercommunication, together with the right to originate and receive local messages at charges in accordance with the provisions of this tariff.

1. Individual Access:

- (a) Individual Access Line Service: A classification of exchange service which provides that only one main station shall be served by the circuit connecting such station with the central office or other switching unit.

2. Foreign Exchange Service:

A classification of exchange service furnished to a subscriber from an exchange other than the one from which he would normally be served.

EXISTING CUSTOMERS ONLY

Service and equipment that is in service and is restricted to the existing installation for the specific customer and may be expanded subject to the availability of in-stock equipment.

EXTENDED AREA SERVICE

The extension of an exchange calling area to include another contiguous exchange(s) to eliminate toll charges between those exchanges.

FACILITIES

Cable, poles, wires and other materials and mechanisms necessary to or furnished in connection with telephone service.

FLAT RATE SERVICE

Service furnished at a fixed monthly charge, including Extended Area Service where applicable.

FOREIGN EXCHANGE

In connection with Foreign Exchange Service, that exchange which encompasses the central office from which the Foreign Exchange Service is furnished.

FOREIGN EXCHANGE MILEAGE

See "Mileage".

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SECTION 2
Original Sheet No. 8

DEFINITIONS

FOREIGN EXCHANGE SERVICE

Telephone exchange service furnished to a customer through a central office of an exchange other than the exchange regularly serving the area in which the customer is located.

GRADE OF SERVICE

The number of parties served on a single exchange line, such as one-party.

GRANDFATHERED SERVICE

Existing service not available to new customers.

GRANDFATHERED TERMINAL EQUIPMENT

Equipment listed by the FCC in conjunction with FCC Docket No. 19528, which may be connected to access services of the Company.

HARM

Harm consists of hazards to personnel, damages to Company equipment, and impairment of service to persons other than the user of the customer-provided equipment. Types of harm included but shall not be limited to, voltages dangerous to personnel, destruction of or damage to equipment, induced noise or cross talk, incorrect dial pulsing, failure of supervision, false answer, incorrect billing, absence of voice bank transmission path for call progress signals, and loss of capability to answer an incoming call.

INDUCTIVE COUPLER

A device which makes connection with the telephone line through induction as opposed to direct electrical connection.

INITIAL SERVICE PERIOD

The minimum length of time for which a customer is obligated to pay for service, facilities and equipment whether or not retained by the customer for such minimum length of time.

INSTALLATION CHARGE

A nonrecurring charge made at the time of installation of communications service.

INTERCOMMUNICATING SYSTEM.

An arrangement involving two or more stations which enables a user to signal and connect with other stations in the system.

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SECTION 2
Original Sheet No. 9

DEFINITIONS

INTER-EXCHANGE COMMON CARRIER (IXC)

The term "Inter-Exchange Common Carrier" denotes specialized Common Carriers Domestic and International Record Carriers and Domestic Satellite Carriers engaged in providing telecommunications services as such carriers may be authorized by the Federal Communications Commission and the Washington Utilities and Transportation Commission.

INTERFACE

The point of interconnection between terminal equipment and telephone company communication facilities. This point is at the Standard FCC jack furnished by the telephone company. (Also see Standard Network Interface.)

JOINT USER SERVICE

An arrangement whereby an individual, firm or corporation, whose telephone needs are not such as to justify the provision of separate customer service, is permitted to use the service of a customer.

KEY TELEPHONE SYSTEM

A service arrangement consisting of multiline telephone sets equipped with either rotary dial or touch call pads with common equipment.

KEY TRUNK

A central office line providing service to a key telephone system.

LINE EXTENSION

A line extension is the outside plant required in addition to existing facilities to render telephone service.

LOCAL EXCHANGE SERVICE

Exchange service whereby a customer can complete calls from his station to other stations within the exchange area without the payment of long distance charges and in accordance with the provisions of the Company's Tariffs.

LOCAL MESSAGE

A completed call between stations located within the same local calling area.

LOCAL PRIVATE LINE

A non-switched line located wholly within an exchange, furnished for the customer's own use for communication or signaling between points on that line.

LOCAL SERVICE

Telephone service furnished between customer's stations located within the same local service area.

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SECTION 2
Original Sheet No. 10

DEFINITIONS

LOCAL SERVICE AREA

The area within which the telephone service is furnished customers under a specific schedule of exchange rates and without long distance charges. A local service area may include one (1) or more exchange areas or portions of exchange areas.

LONG DISTANCE MESSAGE

See "Toll Message".

MAINTENANCE OF SERVICE CHARGE

A charge applied when the use of customer-provided equipment or facilities causes impairment or harm to the Company's service or facilities.

MESSAGE

A completed customer call between two telephone access lines.

MILEAGE

A charge applying for tile use of part or all of a circuit furnished by the Company.

1. Airline Measurement: The shortest distance between two points.
2. Exchange Line Mileage: A charge applying in addition to the base rate for service when a subscriber's station, KEY, PBX or Centrex systems is outside the base rate area but is located within the exchange area.
3. Off-Premises Line Mileage: The measurement applying on an off-premises line for which a circuit charge is made in accordance with tariff provisions.
4. Foreign Exchange Mileage: The measurement applying to a circuit connecting a customer's main station, KEY, PBX or Centrex system with a central office of an exchange other than that from which the customer would normally be served, for the use of which a separate charge is made in addition to the base rate, plus extra exchange line mileage if any apply.
5. Route Measurement: The actual length of a circuit between two points.
6. Tie Line Mileage: The measurement upon which the rate for tie lines is based in accordance with tariff provisions.

MINIMUM CONTRACT PERIOD

The minimum length of time for which a customer is obligated to pay for service, facilities and equipment, whether or not retained by the customer for such minimum length of time.

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SECTION 2
Original Sheet No. 11

DEFINITIONS

MODULAR CONNECTING DEVICE

A type of jack and plug arrangement as defined by the FCC.

NETWORK CONTROL SIGNALING

The term "Network Control Signaling Unit" denotes the transmission of signals used in the telecommunications system which perform functions such as supervision (control, status and charging signals), address signaling (e.g., dialing), calling and called number identification, audible tone signals (call progress signals indicating reorder or busy conditions, alerting, coin denominations, coin collect and coin return tones) to control the operation of switching machines in the telecommunications system.

NETWORK CONTROL SIGNALING UNIT

The terms "Network Control Signaling Unit" denotes the terminal equipment furnished, installed and maintained by the Company for the provision of network control signaling.

NETWORK INTERFACE DEVICE

See "Standard Network Interface".

NONRECURRING CHARGE

A one-time charge associated with certain installations, changes or transfers of services either in lieu of or in addition to recurring monthly charges.

NON-CONTIGUOUS EXCHANGES

Two exchanges whose boundaries do not adjoin.

NORMAL WORKING DAY

The normal working day for installation, repair and construction will be all days between the hours of 8:00 a.m. and 5:00 p.m. except Saturdays, Sundays, and legal holidays.

NOTICE

See "Disconnect Notice".

ONE-PARTY SERVICE (ACCESS LINE SERVICE)

A grade of exchange service furnished by means of a central office line arranged to serve one customer only.

PARTIAL DISCONNECTION OF SERVICE

Telephone service, which is restricted to either incoming or outgoing service.

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SECTION 2
Original Sheet No. 12

DEFINITIONS

PBX TRUNK

A central office line providing service to a private branch exchange.

PERSON

A natural person and any partnership, corporation, agency of government, association, trust or other legal entity.

POINT OF CONNECTION

Denotes the location of a customer premise where facilities, provided by the Company, terminate at which point transmitting or receiving terminal equipment or switching equipment used for communications with terminal equipment on the premises may be connected.

PREASSIGNED TELEPHONE NUMBER

A telephone number preassigned in the "Telephone Number Space" of the service order with a specific (predetermined) in-service date.

PREMISES

The buildings, portion or portions of a building on continuous property used and/or occupied at one time by the customer in the conduct of his business or as a residence. Where the roof in adjoining buildings is made continuous and all floor space in both buildings is considered as the same premises insofar as the customer who uses and occupies such continuous floor space is concerned, the two buildings otherwise being considered as separate buildings.

PRIVATE BRANCH EXCHANGE (PBX)

A communication system furnished to a customer and consisting of various stations, equipment and facilities to connect these stations to central office lines or to other stations in the system either manually or automatically.

PRIVATE LINE

A non-switched circuit provided to furnish communications between two or more points.

REGISTRATION

A program whereby the FCC grants a Registration Number to a particular terminal device which meets particular criteria pre-scribed by the FCC. Registration may be granted for terminal equipment or protective circuitry. A registration number will appear on all equipment so certified.

REGISTERED PROTECTIVE CIRCUITRY

Separate, identifiable and discrete electrical circuitry designed to protect the telephone network from harm, which is registered in accordance with Part 68 of FCC Rules and Regulations.

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SECTION 2
Original Sheet No. 13

DEFINITIONS

REGRADE

An application for a different class and/or grade of service.

RESALE OF SERVICE

An activity wherein one entity subscribes to the communications services and facilities of another entity and then re-offers communications service and facilities to the public (with or without adding value) for profit.

RESERVED TELEPHONE NUMBER

A telephone number reserved for use by the customer at some undetermined future date. Usually so noted in the "Remarks" space of the service order.

RESIDENCE SERVICE

Telephone service furnished to customers when the actual or obvious use is for domestic purposes.

ROUTE MILEAGE

The distance measured along the route of the circuit between any two or more given points on that circuit.

RURAL LINE SERVICE

A type of service furnished the customers in certain sections outside the Base Rate Area, but within the Exchange area, with the addition of rural or extra exchange mileage, if applicable. The facilities are owned and maintained by the Company, except that in some cases the customer may be required to bear a part of the excess construction costs of providing the service.

SERVICE CONNECTION CHARGE

The nonrecurring charges intended to cover, in part, the expense incurred by the Company for work performed at the customer's request associated with a Service Order, Central Office Work, Line Connection, Station Handling and/or Time and Material charges.

SERVICE STATION

Service Station service is exchange service furnished to customers beyond the Base Rate Area by means of lines and stations which are owned and maintained beyond a designated junction by organized associations of customers.

DEFINITIONS

STANDARD NETWORK INTERFACE

1. The Standard Network Interface is a standard FCC approved jack which serves as the point of demarcation between those facilities owned by the Company and those facilities which may or may not be owned by the customer in the provision of exchange access, WATS, or Private Line Services.
2. The Standard Network Interface may be located inside or outside the customer premises, as determined by the Company, but within close proximity to the protector or equivalent.
3. For existing installation the protector or point where the facilities enter a customer premises may be established as the point of demarcation.
4. Access Line Services provided to newly constructed customer premises will be connected to the telecommunications network through the Standard Network Interface.

STATION

A customer-provided telephone instrument or ancillary device that requires connection to the access line through the connecting device.

SUPERSEDURE

A supersedure of a service means the transfer of toll service, including the telephone number, from one party to another.

SUSPENSION OF SERVICE

A temporary discontinuance of service without terminating the contract. Suspension of service may be divided into two general classifications as follows:

1. At Customer's Request: Temporary suspension of service at customer's request. (Vacation Rate Service)
2. Initiated by Company: Partial suspension (denial) for nonpayment of service charges either local and /or toll.

TARIFF

A schedule of recurring and nonrecurring charges together with general regulations, properly filed with and approved by the Washington Utilities and Transportation Commission, applicable to the customers of the Company for services furnished.

TELEPHONE COMPANY

See "Company".

TELEPHONE NETWORK

The public switched telephone network.

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SECTION 2
Original Sheet No. 15

DEFINITIONS

TELEPHONE SERVICE

A service including both exchange, toll service, or private line.

TELEPHONE STATION SET

A telephone instrument, consisting of a transmitter, receiver and associated apparatus, connected so as to permit transmission and receiving of telephone messages.

TELETYPEWRITER

A teletypewriter consists of apparatus designed for the sending and receiving or receiving only, of typewritten messages transmitted electrically.

TEMPORARY SERVICE

Local service definitely known to be required for a short period, such as service provided for contractors for use during the construction of a building, sales campaign, athletic contests, conventions, fairs, circuses, etc.

TERMINAL EQUIPMENT

Customer-provided devices utilized for transmission or reception of communications when attached to the telecommunications network facilities at a point on the customer's side of the station protector, network interface or other point of demarcation. And includes but not limited to telephone station sets, speaker phones, answering devices, dialers, data sets, computer terminals, paging systems, alarm systems, key systems, PBX's, etc.

TERMINAL LOOP

The wire facility used in providing an off-premises access line.

TERMINATION CHARGE

A charge made to a customer upon termination of contract for service before the expiration of the contract period.

TIE LINE

A circuit connecting two PBX systems for the purpose of intercommunicating between the stations connected with such PBX switching apparatus.

TIE LINE MILEAGE

See "Mileage".

TOLL ACCESS LINE

A circuit used exclusively for the transmission of messages between points located in different exchange areas where specific charges for each such message are applicable.

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SECTION 2
Original Sheet No. 16

DEFINITIONS

TOLL CENTER

A telephone switching center at which the operations function (message timing, switching and recording) takes place in connection with the provision of toll message service.

TOLL MESSAGE

A completed telephone call between stations in different exchanges for which message toll charges are applicable.

1. Person-to-Person Toll Message: A toll message in which the user stipulates a desire or communication with a specified person or station at a specified location.
2. Station-to-Station Toll Message: A toll message in which the user stipulates a desire for communication only with a specified telephone number or switchboard.
3. Collect Message: A toll message in which the user stipulates that the called party accepts and pay all charges associated with the message.
4. Third Number Message: A toll message in which associated charges are billed neither to the calling station nor to the message.
5. Credit Card Message: A toll message in which associated charges are billed to a credit card number assigned by a telephone company and issued to either the called or calling party.

TOLL MESSAGE

A completed telephone call between stations in different exchanges for which message toll charges are applicable.

1. Person-to-Person Toll Message: A toll message in which the user stipulates a desire or communication with a specified person or station at a specified location.
2. Station-to-Station Toll Message: A toll message in which the user stipulates a desire for communication only with a specified telephone number or switchboard.
3. Collect Message: A toll message in which the user stipulates that the called party accepts and pay all charges associated with the message.
4. Third Number Message: A toll message in which associated charges are billed neither to the calling station nor to the message.
5. Credit Card Message: A toll message in which associated charges are billed to a credit card number assigned by a telephone company and issued to either the called or calling party.

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SECTION 2
Original Sheet No. 17

DEFINITIONS

TOLL RATE

The initial period charge prescribed for toll message usually based upon a minimum initial period and distance between exchanges.

TOLL SERVICE

Toll service (long-distance service) is that part of the total telephone service rendered by the Company which is furnished between customers and different exchange areas in accordance with the rates and regulations specified in the Company's Toll Tariff.

TOLL STATION

A telephone instrument connected for toll service only and to which message telephone toll rates apply for each call made therefrom.

TOUCH CALLING SERVICE

A service arrangement permitting use of telephone instruments equipped with keys/buttons, each of which generates a distinctive tone, for the origination of calls. Touch Calling Service is offered for use with customer lines served from a central office equipped to furnish the service.

TRENCHING COSTS

Cost of excavating, backfilling and compacting, and, where necessary, cost of breaking and replacing pavement and of restoring landscaping.

TRUNK

An "Access Line Arrangement" providing service for a PBX or PABX.

UNDERGROUND SERVICE CONNECTION

A customer's "drop" wire, which is run underground from a pole line or an underground distributing cable.

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SECTION 3
Original Sheet No. 1

BASIC LOCAL EXCHANGE ACCESS LINE SERVICE

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SECTION 3
 Original Sheet No. 2

BASIC LOCAL EXCHANGE ACCESS LINE SERVICE

1. LOCAL EXCHANGE ACCESS LINE SERVICE

A. GENERAL

(1) Basic local exchange access line service is provided by means of a circuit directly connecting the central office switching equipment with the customer's premises to enable the establishment of telephone communications between stations in the same or different exchange at the monthly rates contained in this tariff. The facilities used to furnish local exchange access line service are also used to furnish toll telephone services.

(2) Conditions

- a. The rates set forth below are for a minimum one month period and entitle the customer to an unlimited number of telephone calls within the exchange (including EAS between Cowiche and Tieton) without additional charge.
- b. Applicable taxes levied by state, county and local taxing authorities are added to the rates set forth in this section.

(3) Base Rate Area

For purposes of this tariff, the Base Rate Area (BRA) identified on the BPA map on Sheet No. 5 of this Section, encompasses CenturyTel of Cowiche's service areas.

B. RATE GROUPS

Rates for certain services as provided in this Tariff may vary by groups of exchanges. In those cases where rates vary, they are applied by rate group as follows:

<u>Rate Group I (RGI)</u>	<u>Rate Group II (RGII)</u>	<u>Rate Group III (RGIII)</u>
Cowiche Tieton	Rimrock	White Pass

C. EXCHANGE ACCESS LINE RATES

FLAT RATE SERVICE *

<u>RATE GROUPS</u>	<u>RESIDENCE ACCESS LINE</u>	<u>BUSINESS ACCESS LINE</u>	<u>PAYPHONE ACCESS LINE</u>
I	\$11.50	\$23.00	\$23.00
II	12.50	25.00	25.00
III	17.50	35.00	35.00

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SECTION 3
Original Sheet No. 3

BASIC LOCAL EXCHANGE ACCESS LINE SERVICE

1. LOCAL EXCHANGE ACCESS LINE SERVICE (Continued)

D. EXTENDED AREA SERVICE

RATES

	<u>RESIDENTIAL</u>	<u>BUSINESS/PAYPHONE</u>
Option A – Flat	\$7.50/month	\$15.00/month
Option B - Meas.	\$0.08/minute of use	\$0.08/minute of use

The above rates are in addition to those for the class, grade and type of service with which it is associated.

Rates may be affected by Lifeline Telephone Assistance Program – See Section 4.5.

(1) GENERAL

Extended Area Service (EAS) is available for the routes listed below.

(2) CONDITIONS

- a. Each subscriber taking Local Exchange Access Line Service must also subscribe to Extended Area Service. Each subscriber must choose either Option A or Option B. There will be no non-recurring charge for changes between Option A and Option B ordered within the first 30 days of service. If the subscriber does not choose either Option A or Option B, the subscriber will be assigned to Option B.
- b. Extended Area Service shall provide telecommunications service under the terms of this Schedule between the following exchanges:

Cowiche	Rimrock Tieton White Pass Yakima
Tieton	Cowiche Rimrock White Pass Yakima
Rimrock	Cowiche Tieton White Pass Yakima
White Pass	Cowiche Tieton Rimrock Yakima

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SECTION 3
Original Sheet No. 4

BASIC LOCAL EXCHANGE ACCESS LINE SERVICE

2. LINE/TRUNK HUNTING SERVICE

A. CONDITIONS

- (1) Line Hunting Service provides a feature where a group of telephone numbers are linked together so that if any one number in the group is busy when called, subsequent numbers are searched until an idle telephone number is connected.
- (2) When a hunt number is dialed, the Central Office equipment will connect the call to that line. If that line/trunk is busy, the Central Office equipment hunts for the first available idle line/trunk in sequence behind that line/trunk. When the first idle line/trunk is found, the call rings through on that line/trunk.
- (3) The Central Office will continue hunting through the sequence until it has searched through the entire group.
- (4) Should all of the lines/trunks in that group be busy, the Central Office equipment will return a busy signal to the caller.
- (5) This offering is for terminal line/trunk hunting. Customized hunting may be provided when technically feasible and the proper equipment is available.
- (6) When the hunt feature is to be added to lines/trunks, and no other service order related work is being performed on that line/trunk, then service order charges will apply.

B. RATES

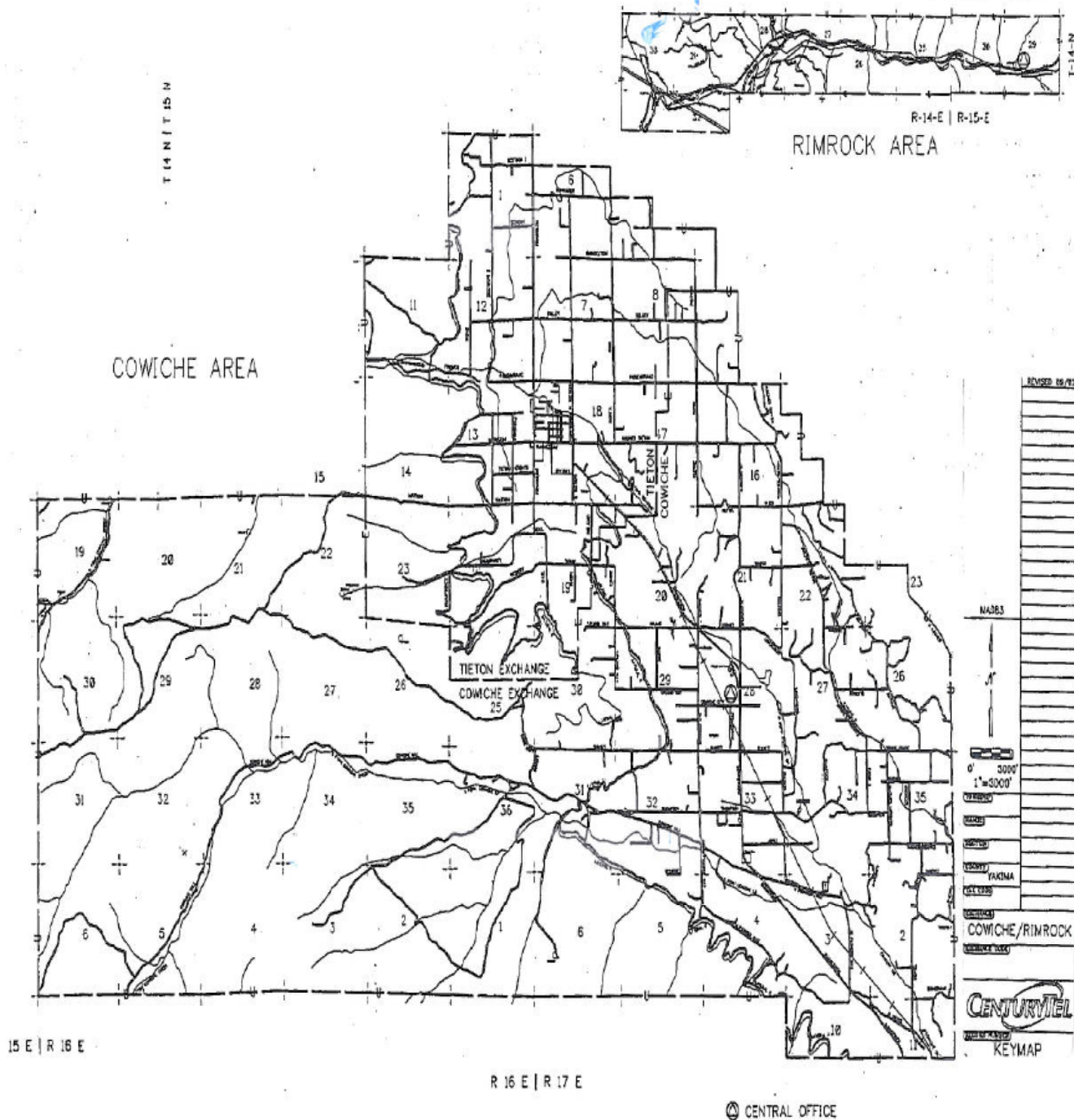
	Monthly <u>Rate</u>	Non-recurring <u>Charge</u>
Line/Trunk Hunting, per Line/Trunk	\$2.00	\$5.00

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SECTION 3
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BASIC LOCAL EXCHANGE ACCESS LINE SERVICE

- MAP OF EXCHANGE AREA - All references herein to "CenturyTel" hereby refer to and are replaced by "CenturyTel of Cowiche, Inc."



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SECTION 4
Original Sheet No. 1

MISCELLANEOUS SERVICE ARRANGEMENTS

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SECTION 4
Original Sheet No. 2

MISCELLANEOUS SERVICE ARRANGEMENTS

1. TOUCH CALLING SERVICE

A. RATES	<u>Installation Charge</u> *	<u>Rate Per Month</u> **
(1) All Central Office Service Area		
a. Other than Key System Service		
(1) Each Exchange Access Line	no charge	no charge
b. Key System Service		
(1) Each Exchange Access	no charge	no charge

* In addition to the applicable Service Connection Charges.

** In addition to the monthly rates for the class type and grade of service with which it is associated.

2. DIRECTORY LISTING SERVICE

A. TERRITORY SERVED

All exchanges of the company.

B. APPLICABILITY

Applicable to directory listings in addition to the one allowed each main subscriber or joint user.

C. RATES	<u>Installation or Change Charge</u>	<u>Rate per Month</u>
Additional business service listings, each	*	\$0.75
Additional residence service listings, each	*	0.35
Reference to service of same or another subscriber, each listing	*	0.75
Other information in addition to listing each line	*	0.35
Listing name of boarder, tenant or employee under telephone number of landlord or employer	*	0.75
Using telephone of landlord or employer, listed under a separate number	*	1.25
Each non-listed or non-published telephone number	*	0.50

* Applicable Service Order Charge from Section 5 applies.

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SECTION 4
Original Sheet No. 3

MISCELLANEOUS SERVICE ARRANGEMENTS

2. DIRECTORY LISTING SERVICE (Continued)

D. CONDITIONS

- (1) Listings in the alphabetical section of the telephone directory are intended solely for the purpose of identifying subscribers' telephone numbers as an aid to the use of telephone service.
- (2) Non-listed telephone numbers are not listed in the telephone directory but may be obtained from Directory Assistance (Information). Non-published telephone numbers are neither listed in the telephone directory nor given out by Directory Assistance (Information).
- (3) Subscribers to non-published and non-listed service will be required to maintain such service until the first issuance of a directory in which a requested change may be published, or until telephone service is discontinued with the last regular bill dated before the issuance of the directory in which the charge is made.
- (4) The subscriber understands and agrees that any use of the telephone by the subscriber or any other person to dial 9-1-1 will transmit account name, address and telephone number to the public service answering point, which may in turn transmit such information to any emergency service agency such as police, fire or emergency medical service.

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MISCELLANEOUS SERVICE ARRANGEMENTS

3. DIRECTORY ASSISTANCE SERVICE

A. LOCAL DIRECTORY ASSISTANCE

(1) Description

Directory Assistance Service provides the calling party with:

- a. Telephone numbers available from the Company's Directory Assistance operator.
- b. Information that the subscriber has requested the number not to be given out to the public.
- c. Information that the name requested does not appear on the records.

(2) General Conditions

- a. The allowance of two listing requests per month at no charge is administered for multi-line services as follows:

- (1) A subscriber with two or more lines and/or PBX trunks on the same premises and billed on the same account is allowed two listings per line and/or trunk accumulated to the total lines and/or trunks in service.

- (2) The allowance for a subscriber to Centrex service is two listing requests per month for each eight Centrex primary station lines or fraction thereof. The allowance for Centrex dormitory stations is two Listings per month.

- b. The allowance is not transferable between separate accounts of the same subscriber.

- c. The rate does not apply to the following:

- (1) Requests originated from hospitals or hotels and motels.

- (2) Requests originated from telephone services the Company has determined are used on a continuing basis by a person or persons incapable of using a published telephone directory because of a physical or functional handicap.

- d. One of the following situations constitutes a single request:

- (1) Any "if no answer" or "or" number associated with a listing.

- (2) Any suggestions of a way a number may be listed when the original listing cannot be located.

- (3) A final "not found" report applies even after checking for alternate listings as shown in 2. above.

- (4) A maximum of two listings from a caption provided to satisfy a request for one number.

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MISCELLANEOUS SERVICE ARRANGEMENTS

3. DIRECTORY ASSISTANCE SERVICE (Continued)

A. LOCAL DIRECTORY ASSISTANCE (Continued)

(2) General Conditions (Continued)

- e. Directory Assistance requests from exempted handicapped persons may be third number billed to a home telephone number.

(3) Rates

- a. First two listings, local and/or intrastate, requested from Directory Assistance operator, per line, per month. No Charge
- b. Each additional listing requested. \$0.35

B. NATIONAL DIRECTORY ASSISTANCE SERVICE

(1) Description

National Directory Assistance Service is provided to customers of the company for the purpose of requesting telephone numbers of individuals or businesses who are located outside the customer's local Directory Assistance service area.

(2) Conditions

- a. There are no call allowances or exemptions for National Directory Assistance customers.
- b. If a customer dials Directory Assistance for the purpose of obtaining a National Directory Assistance listing, and also asks for a listing within their local Directory Assistance service area, the charge for National Directory Assistance applies.
- c. A maximum of two requested telephone numbers are allowed per call.
- d. Charges apply to each call placed to National Directory Assistance from a Public Access Line.
- e. In locations, including Public Access Lines, where the customer has the capability to dial National Directory Assistance but places a call to the National Directory Assistance service attendant via an operator, the operator assistance charge may apply, in addition to the National Directory Assistance Charge.

(3) Rates

	<u>CHARGE</u>
Each call dialed directly by customer	\$ 1.25

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MISCELLANEOUS SERVICE ARRANGEMENTS

3. DIRECTORY ASSISTANCE SERVICE (Continued)

C. DIRECTORY ASSISTANCE CALL COMPLETION

(1) Description

Where facilities permit, a customer calling for directory assistance may request the completion of local, intraLATA calls to the telephone number that was provided to that customer on the directory assistance call.

(2) Conditions

- a. Directory Assistance Call Completion is available to residence, business, and Public Access Line customers.
- b. Directory Assistance Call Completion can be blocked at the originating customer's request.
- c. All Operator Service charges apply as appropriate.
- d. There are no call allowances; however, the charges and call allowances for Directory Assistance are not affected.

(3) Rates

The following rate is in addition to the Directory Assistance charge and any charge for intraLATA toll or any local message charge, if applicable.

	<u>Charge</u>
Each call completed	\$0.35

4. SPECIAL PRIVATE LINE SERVICE

Applicable to circuits furnished by the utility for special purposes.

A. RATES

	<u>Installation Charge</u>	<u>Rate Per Month</u>
Each circuit from central office:		
First 1 1/2 airline mile or fraction thereof	\$10.00	\$7.25
Each additional 1/4 airline mile or fraction thereof	-	0.50

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MISCELLANEOUS SERVICE ARRANGEMENTS

5. WASHINGTON TELEPHONE ASSISTANCE PROGRAM

A. DESCRIPTION

The Washington Telephone Assistance Program (WTAP) is designed to help low income households afford access to local exchange telephone service. The program is only available to customers who meet eligibility requirements established by statute.

Residents of Tribal Lands not qualified based on the preceding requirements, may qualify for the Federal Lifeline discounts per conditions in C. following.

B. TERMS AND CONDITIONS

(1) Certain qualifying residential customers are eligible for service under WTAP. See the appropriate section of the Washington Administrative Code (WAC) 480-122. If eligible, the program includes the following:

- Single party, voice grade access to the Public Switched Network
- Access to emergency service (e.g., 911, E911)
- Access to operator services
- Access to interexchange services, unless toll blocking is chosen
- Access to directory assistance
- Toll restriction services

(2) Eligible applicants will receive a discount sufficient to reduce the monthly rate for the lowest available grade of flat rate local exchange telephone service to \$8.00 inclusive of the FCC's End User Access charge.

(3) Deposit requirements do not apply to WTAP customers if call restriction (toll blocking) is employed.

C. TRIBAL LIFELINE – FEDERAL TIER FOUR REDUCTION

(1) Additional federal Lifeline support of up to \$25.00 is available for residents of Tribal Lands. Tribal Lands are defined as lands adjacent or contiguous to reservations that generally have been considered tribal lands for purposes of other federal programs targeted to federally recognized Indian tribes.

Designated counties are as follows: Whatcom, Skagit, Snohomish, King, Kitsap, Pierce, Mason, Thurston, Grays Harbor, Jefferson, Lewis, Cowlitz, Pacific, Klickitat, Grant, Yakima, Skamania, Pend Oreille, Stevens, Spokane, Lincoln, Ferry, Okanogan, Douglas, and Clallam. The cities are: Wenatchee, Ellensburg, Hoquiam, Asotin and Clarkston.

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MISCELLANEOUS SERVICE ARRANGEMENTS

5. WASHINGTON TELEPHONE ASSISTANCE PROGRAM (Continued)

C. TRIBAL LIFELINE – FEDERAL TIER FOUR REDUCTION (Continued)

(2) Residents of Tribal lands who qualify for Lifeline based on the requirements listed in SECTION 5.B.1) preceding are eligible for the additional Tier Four Reduction. Residents of Tribal Lands who do not meet those requirements are eligible for the Federal Tier One baseline lifeline credit (which waives the Federal Subscriber Line Charge (SLC)), the Federal Tier Two credit of \$1.75 and the Federal Tier Four credit if they participate in one of the following programs:

- Bureau of Indian Affairs (BIA) general assistance program
- Tribally administered Temporary Assistance for Needy Families (TANF) block grant program
- Head Start programs (under income qualifying eligibility provision only)
- National School Lunch Program's free lunch program

(3) The following applies for those eligible residents of Tribal Lands who qualify only for Tier One, Two, and Four reductions. The Company must obtain the customer's signature on a document in which the eligible customer certifies, under penalty of perjury, that such customer receives benefits from at least one of the programs mentioned above, and lives on or near a reservation. In addition to identifying the program or programs from which that customer receives benefits, the customer must also agree to notify the Company if that customer ceases to participate in the qualifying program or programs.

(4) The Tier Four reduction applies to the one-party local residential rate, including any mileage, zonal, or other nondiscretionary charges associated with basic residential service. However the reduction may not bring the basic local residential rate below \$1.00 per month.

D. LINK UP

(1) Applicants who qualify for Washington Telephone Assistance Program (WTAP) may also qualify for an additional 50% discount on nonrecurring service installation charges under the Link Up service program.

(2) Residents of Tribal Lands who qualify for Tribal Tier Four Lifeline, as previously defined in this tariff, are eligible for an additional reduction of up to \$70.00, in addition to the previously defined Link Up reduction. This additional amount will apply towards 100% of the connection charges between \$60.00 - \$130.00 which are assessed to commence service at the principal residence of the eligible resident. Eligible charges include any charges customarily assessed to connect the subscriber to the network, including facilities based line extension or construction charges.

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MISCELLANEOUS SERVICE ARRANGEMENTS

6. PAYPHONE SERVICE

A. GENERAL

Payphone Service is available to Payphone Service Providers where Company equipment, facilities and operating conditions permit.

B. DEFINITIONS

- (1) Billed Number Screening - The term "Billed Number Screening" means a service which allows the Customer to identify to the Company that they will not accept any Third-number and/or Collect calls for billing to their telephone number. The Company places information regarding this screening restriction into a database that is normally accessed by operator service providers prior to such calls being completed. When customers have indicated that they do not wish to accept billing for any Third-number or Collect calls, the database will not validate charging for such a call. The operator service provider can then decide whether to complete the call based on this information provided by the database. Billed Number Screening can be ordered to screen third- number billed calls, collect calls, or both.
- (2) Originating-Line Screening (OLS) - The term "Originating- Line Screening" means a service which enables operator service providers to determine whether there are billing restrictions on the exchange access line from which a call originates. OLS service delivers codes on operator assisted calls to identify calls originating from privately owned payphones, inmate locations, and hotels/motels, etc. Rates for this service are found in the appropriate interstate access tariff, when facilities and service are available.
- (3) Payphone - The term "Payphone" means a coin or coinless instrument provided in a public place where Payphone Service Provider customers can originate telephonic communications and pay the applicable charges by (1) inserting coins into the equipment, or (2) using a credit card, or (3) third party billing the call, or (4) calling collect.
- (4) Payphone Service Provider - The term "Payphone Service Provider" means an entity that provides telecommunications service by a Payphone connected to the public switched telecommunications network through Payphone Service ordered from this Schedule and is sometimes referred to in this Schedule as "Customer".
- (5) Selective Class Call Screening - The term "Selective Class Call Screening" means a service which enables the Payphone Service Provider to restrict outgoing operator-handled calls, placed over the Company's network, from the service point to only those calls which are charges to a called telephone, a third number or a calling card.

C. RATES AND CHARGES ^[1]

Monthly Rate

Payphone Service - per line

See Section 3.1.C.

^[1] Applicable non-recurring charges or charge elements specified in this Tariff apply to the installation, move or rearrangement of any Payphone Service access line, to the addition, deletion or change of Additional Features associated with any Payphone Service access line, and/or to any Customer-requested change in the functions comprising the Coin Supervision Additive Service furnished to any Payphone Service access line.

MISCELLANEOUS SERVICE ARRANGEMENTS

6. PAYPHONE SERVICE (Continued)

C. RATES AND CHARGES (Continued)

Additional Features - available only with Payphone Service

Coin Supervision Additive Service \$ 3.50

Selective Class Call Screening \$ 2.00

Originating-Line Screening [1]

Billed Number Screening [2]

Per Number Rate

Special Number Assignment \$25.00

Per Report Rate

Reports - List of the telephone numbers
(ANIs) of Payphones, per Interexchange
Carrier per report *** \$25.00

[1] See 6.D.(21) of this Section.

[2] This charge is assessed against, and payable by, each Interexchange Carrier (IXC) obligated to make payment pursuant to SECTION 64.1301(b) of the rules and regulations of the Federal Communications Commission. See FCC 96-388, at page 53, Note 388.

D. CONDITIONS

(1) Payphone Service is an exchange access line composed of the serving central office line equipment, all outside plant facilities needed to connect the serving central office with the Customer's premises, and the Network Interface Device (NID) at the demarcation point. These facilities are the property of the Company and are maintained by the Company. Payphone Service provides access to and from the public switched telecommunications network for long distance service and local calling.

(2) A maximum of one Payphone may be connected to any one Payphone Service access line.

(3) General Rules and Regulations found in this tariff are applicable to the provision of Payphone Service.

(4) A Payphone may be connected to Company facilities only through Payphone Service ordered under this Schedule.

(5) Payphone Service does not include a directory listing. If ordered by the Customer, one or more directory listings will be provided under the provisions of this Tariff governing the furnishing of additional listings for business subscribers.

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MISCELLANEOUS SERVICE ARRANGEMENTS

6. PAYPHONE SERVICE (Continued)

D. CONDITIONS (Continued)

- (6) A Network Interface Device (NID) will be installed at a location determined by the Company, which is accessible to the Payphone Service Provider. The NID is a Company-selected protector including a Company-selected jack or its equivalent. It is the point of connection between the Company-owned wiring and wiring owned by the Payphone Service Provider. If a Customer desires installation of the NID in a location other than that determined by the Company, the Company will attempt to accommodate the Customer if the alternate location is practical, allows Company unrestricted access to the NID and the Customer pays the additional costs of installation, if any, in advance.
- (7) Where the Customer is not the owner of the premises on which the Payphone Service access line is to be installed, the Customer is responsible, at its sole expense, for obtaining for the Company the legal right, in form and substance satisfactory to the Company, to install its facilities and equipment on the premises. The Customer shall indemnify and hold the Company harmless from and against any and all claims (including, but not limited to, reasonable attorneys' fees incurred in connection with any such claim) by the premises owner or any third party arising, in whole or in part, from the Customer's or Company's installation or maintenance of its respective facilities on the premises to which Payphone Service is furnished pursuant to this Schedule, except to the extent such claim arises from the Company's gross negligence or willful misconduct.
- (8) The Company shall not be liable for shortages of coins collected and deposited at the Payphone Service Provider's equipment.

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MISCELLANEOUS SERVICE ARRANGEMENTS

6. PAYPHONE SERVICE (Continued)

D. CONDITIONS (Continued)

- (9) The Company, and its directors, officers, employees and agents, shall not be liable for civil damages, whether in contract, tort or otherwise, to any person, corporation or other entity, including, but not limited to the Customer, for any loss or damage caused by any act or omission of the Company, its directors, officers, employees and agents, in the design, development, installation, testing, maintenance, supervision or provision of Payphone Service other than an act or omission constituting gross negligence or wanton or willful misconduct.

The Company's liability to any person, corporation or other entity, including, but not limited to the Customer for any loss or damage shall not exceed an amount equal to the prorated portion of the Company's applicable rates for Payphone Service provided by the Company to the Customer for the time such interruption to service continues after notice by the Customer to the Company. In no event shall the Company, and its directors, officers, employees and agents be liable for any indirect, incidental or consequential damages, including, but not limited to lost profits.

The Company, and its directors, officers, employees and agents shall not be liable or responsible for any damage, direct or indirect, suffered by the Customer or any other person or entity when such damage is attributable in any way to the equipment attached by the Customer or other person or entity to Company facilities or for failure or interruption in any facilities or service provided by any person or entity other than the Company.

The rates for Payphone Service, and the components thereof, that is provided under this tariff have been established expressly in reliance upon this limitation of liability.

Payphone Service, and the components thereof, is intended solely for the benefit of the Payphone Service Provider and the provision of such service by the Company shall not be interpreted, construed or regarded, either expressly or implied, as being for the benefit of or creating any Company obligations toward any person or entity other than the Payphone Service Provider.

- (10) Off-premise extensions to a Payphone Service Provider are not permitted.
- (11) The Multiline business Subscriber Line Charge, found in the interstate access tariff (TUECA Tariff FCC No. 2), is applicable to all Payphone Service lines.

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MISCELLANEOUS SERVICE ARRANGEMENTS

6. PAYPHONE SERVICE (Continued)

D. CONDITIONS (Continued)

- (12) Special Number Assignment is available where technically feasible and requested numbers are available. Supercedure of service to an existing number shall not be considered to constitute Special Number Assignment.
- (13) The Payphone Service Provider shall not, directly or indirectly, state or infer that it is in business with or has any business relationship with the Company, except strictly as a purchaser of services offered under this Schedule.
 - 14) Unless the Customer requests otherwise, each Payphone Service furnished pursuant to this Schedule will not be arranged for International Call Blocking. Upon request by the Customer, Payphone Service furnished pursuant to this Schedule will be arranged for international Call Blocking. For a description of International Call Blocking and the terms and conditions that apply thereto, see TUECA Tariff F.C.C. No. 2. In instances in which Payphone Service is arranged for International Call Blocking at the Customer's request, the Customer shall indemnify and hold harmless the Company from and against any and all claims (including, but not limited to, reasonable attorneys' fees incurred in connection with any such claim) arising from the inability of any person to originate an international call from the Payphone.
- (15) Minimum charges for Payphone Service shall apply when the entire service associated with any Payphone Service is discontinued within one calendar month of the service establishment date. The minimum charge will consist of one month's service and feature rates and the non-recurring charges.
- (16) The Company may dispatch an employee to check a trouble report for a Payphone if central office line testing is inconclusive or unavailable. The Company shall dispatch an employee within standard operating parameters if requested by the Customer. The Customer shall reimburse the Company for all costs incurred by the Company, including time and materials, for visits by any Company employee to the vicinity of the premises at which Payphone Service is installed when a service difficulty or trouble report is made by the Customer related to a Customer's Payphone and the trouble is not attributed to the Company's facilities.
- (17) Unless otherwise specified in this Schedule, Payphone Service will have the same Company-provided repair services available to it as the Company provides to its own payphones.

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MISCELLANEOUS SERVICE ARRANGEMENTS

6. PAYPHONE SERVICE (Continued)

D. CONDITIONS (Continued)

- (18) The particular functions available as part of the Additional Features are dependent upon the installed capabilities of the Company's serving central office and operating conditions, and such functions will be provided in accordance with the Company's normal operating procedures. The Company shall have no responsibility for the actual collection or return of coins deposited into a customer-owned pay telephone or a loss related to use or failure of an Additional Feature to perform. In the event of a failure or malfunction of the Additional Feature or any function thereof, the Company's liability shall be limited to refunding to the Customer the amount paid by the Customer to the Company for the Additional Feature for the period of time during which the Additional Feature was impaired.
- (19) Payphone Service does not include functionality's provided by an operator services provider, such as coin rating, coin refund, repair referral and operator call screening. These functionality's are the responsibility of the Customer, and the Company shall have no liability with respect thereto.
- (20) It shall be the responsibility of the Customer to designate the Interexchange Carrier to which a Payphone Service access line is to be presubscribed for purposes of completing interLATA calls. If and when interLATA interexchange presubscription becomes available from the Company, it shall also be the responsibility of the Customer to designate the Interexchange Carrier to which a Payphone Service access line is to be presubscribed for purposes of completing intraLATA interexchange calls. Applicable charges specified elsewhere in this Tariff and in TUECA Tariff F.C.C. No. 2 shall apply to changes of presubscribed Interexchange
- (21) Where suitable Company-provided facilities are available and if operating conditions permit, Billed Number Screening and Originating Line Screening, as described in TUECA Tariff F.C.C. No. 2, will be provided by the Company in accordance with its customary and usual practices. These features, Billed Number Screening and Originating Line Screening, will be provided whether or not recognized or used or not used by the Customer or any third party, or for the use made of such information by the Customer or any third party.
- (22) The monthly rates for Payphone Service set forth in this Schedule are for local exchange service only.

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MISCELLANEOUS SERVICE ARRANGEMENTS

6. PAYPHONE SERVICE (Continued)

E. RESPONSIBILITY OF THE PAYPHONE SERVICE PROVIDER ("CUSTOMER")

- (1) The Customer shall be responsible for the installation, operation and maintenance of the Payphone, plus all ancillary equipment, such as booths, shelves, lighting, directories, etc., used in connection with this service.
- (2) The Payphone, plus all ancillary equipment, must comply with the requirements of all applicable federal, state and local laws and regulations concerning disabled, handicapped and/or hearing impaired persons.
- (3) The Customer shall be responsible for the payment of charges for all local and toll messages originating from or accepted at this type of service, including, but not limited to, any directory assistance or operator service calls.
- (4) Customers are responsible for any federal, state or local taxes on the Payphone or calls made from that Payphone.
- (5) The Payphone must be registered in compliance with Part 68 of the FCC's Rules and Regulations or be connected behind an FCC registered protective coupler under Part 68 of the FCC Rules and Regulations and have the following operational characteristics:
 - a. Must be able to access the operator at no charge and without using a coin.
 - b. Must be able to access Directory Assistance.
 - c. Must be able to complete local and toll calls.
 - d. Must be able to access 911 emergency service at no charge and without using a coin.
 - e. Must be able to access toll free 800/888 Service at no charge and without using a coin.
 - f. Where such access is available, must allow any person using the Payphone to reach their preferred Interexchange Carrier by dialing the appropriate Long Distance Carrier Access Code. These codes must conform to the industry standard formats of 10XXX and 101XXXX.
 - g. Must provide two-way service (except in hospitals, libraries and other similar public facilities) and must not charge for incoming calls.
 - h. If coin operated, the Payphone must return coins to the caller in case of an incomplete call and must be capable of receiving nickels, dimes and quarters.

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MISCELLANEOUS SERVICE ARRANGEMENTS

6. PAYPHONE SERVICE (Continued)

E. RESPONSIBILITY OF THE PAYPHONE SERVICE PROVIDER ("CUSTOMER")
(Continued)

- (6) Instruments must be labeled or there must be posted in close proximity to the instrument, information including:
 - a. Name, address and (local or toll free) telephone number of the Payphone Service Provider;
 - b. Procedure for reporting service difficulties and method of obtaining refunds;
 - c. A statement that the instrument is not owned by the Company and that charges for calls made on the instrument are not regulated;
 - d. Dialing instructions including, but not limited to the method by which the caller may obtain an accurate quote of rates, fees and surcharges;
 - e. Operational characteristics such as pre-pay or post-pay;
 - f. Emergency dialing information including dial tone first, coin-free 911 or other emergency access;
 - g. Where calls are timed, the time limits per call;
 - h. The notice required by WAC 480-120-261; and
 - i. The rate for local calls.
- (7) Customers who elect not to subscribe to Selective Class Call Screening will be fully responsible for all calls billed to Customer's Payphone Service line. The Company shall have no responsibility to adjust any such charges and/or release Customer from paying any such charges. Customer will hold the Company harmless from and against any liability or loss resulting from all calls billed to Customer's Payphone Service line.
- (8) The Customer is responsible for compliance with the FCC's Rules and Regulations and the Commission's Rules and Regulations regarding the use of Payphones.
- (9) The Customer shall inform the Company of the location of each of its Payphones.
- (10) The Customer is responsible for the installation, operation and maintenance of any of its Payphones used in connection with Payphone Service.

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MISCELLANEOUS SERVICE ARRANGEMENTS

6. PAYPHONE SERVICE (Continued)

E. RESPONSIBILITY OF THE PAYPHONE SERVICE PROVIDER ("CUSTOMER")
(Continued)

- (11) The Customer shall be responsible for any and all loss of, or damage to, Payphone Service facilities constituting the NID and drop and related ancillary equipment furnished by the Company on or adjacent to the premises to which the Payphone Service is provided, regardless of whether such damage is caused by the Customer, the location provider or the public.
- (12) The Customer shall have sole responsibility for ensuring that each of its Payphones connected to Payphone Service furnished by the Company is compatible with the Company's Payphone Service and any ordered Additional Features.

F. VIOLATION OF REGULATIONS

- (1) Where any Payphone is in violation of this Tariff, the Company will take whatever action is necessary to protect the network and will promptly notify the Customer in writing of the violation.
- (2) The Customer shall discontinue use of the Payphone or correct the violation and notify the Company in writing within five (5) days after receipt of such notice that the violation has been corrected.
- (3) Failure of the Customer to discontinue such use or to correct the violation will result in the suspension of service until such time as the Customer complies with the provisions of this Tariff.

G. SERVICE CATEGORY

Payphone Service shall be provided as either Instrument Implemented Payphone Service or Central Office (CO) Implemented Payphone Service. It shall be the Customer's sole responsibility to clearly and unambiguously identify to the Company whether the service it desires is Instrument Implemented or Central Office (CO) Implemented Payphone Service and to specify the desired Additional Features, if any. The Company shall have no liability for and Customer shall hold Company harmless from any and all damages or loss caused by or attributed in any way to Customer's failure to accurately and unambiguously identify the type of service category requested.

(1) Instrument Implemented Payphone Service

Instrument Implemented Payphone Service is offered for use with a Customer provided Payphone. All attachments of a Customer provided Payphone to the network must be made pursuant to the rules and regulations set forth in this Tariff and as required by State and Federal commissions. Only Payphone Service is required. The Payphone provides the features and functionality's desired by the Customer.

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MISCELLANEOUS SERVICE ARRANGEMENTS

6. PAYPHONE SERVICE (Continued)

G. SERVICE CATEGORY (Continued)

2) Central Office (CO) Implemented Payphone Service

- a. CO Implemented Payphone Service provides coin signaling. It is a line side connection from the local exchange switch to the NID. Coin Supervision Additive Service must be ordered with the Payphone Service to complete CO Implemented Payphone Service.
- b. The features of Coin Supervision Additive Service are additives to the operation of the Payphone Service Line. The Company offers those features that are provided by the functionality of the Company's switches. These include coin supervision, coin control (collect and return of coins, if applicable), and answer supervision (collectively provided as Coin Supervision Additive Service). The Company does not offer operator services. Features that are implemented by the functionality of an operator service provider, such as coin rating, coin refund, repair referral, and operator call screening, are the responsibility of the Payphone Service Provider.
 - i. Answer supervision provides signaling on the line notifying the line that the called party has answered.
 - ii. Coin control provides an electrical signal on a CO Implemented Payphone Service line indicating to the Payphone to collect or return coins) to the calling party.
 - iii. Coin supervision indicates to an operator service provider the number and denomination of coins deposited based on information provided by the Payphone.
- c. Selective Class of Call Screening treatment enables the Customer to restrict outgoing operator-handled calls, placed over the Company's network, from the service point to only those calls which are charged to a called telephone, a third number or a calling card. Selective Class of Call Screening will be provided at the Customer's option where such facilities are available.
- d. Validation may be performed through Originating-Line Screening (OLS). OLS enables the Customer to determine whether there are billing restrictions on exchange access lines from which a call originates. OLS service delivers codes on operator assisted calls made from aggregator locations to identify calls originating from privately owned payphones, inmate locations, and hotels/motels, etc. Rates for this service are found in the interstate access tariff.
- e. Additive Features and their component parts are provided by the Company only to the extent available from the Company's facilities. It shall be the responsibility of the Payphone Service Provider to assure technical and operational compatibility of the Payphone with the features offered by the Company.

MISCELLANEOUS SERVICE ARRANGEMENTS

6. PAYPHONE SERVICE (Continued)

G. SERVICE CATEGORY (Continued)

- 3) Special Number Assignment is a specific number requested by the Customer. This service is available where facilities are accessible and it is technically feasible to provide. This feature is an additive to the CO Implemented Payphone Service or to the Instrument Implemented Payphone Service.

7. VACATION NUMBER RESERVATION

A. DESCRIPTION

Vacation Number Reservation provides for temporary suspension of service at customer request for a period of not less than one (1) month and not to exceed nine (9) months in a twelve (12) month period. Vacation Number Reservation applies only to residential and business access line rates. It does not apply to Key, PBX, Centrex lines, or Trunks, calling features or bundled services. The customer's account must be current to be placed on Vacation Number Reservation. After service has been restored, there will be a minimum of one (1) month's charge for full service before the service can again be put on Vacation Number Reservation.

B. CONDITIONS

- 1) Telephone service will be completely disconnected during the period of Vacation Number Reservation; there will be no dial tone.
- 2) If the customer has not requested that the service be restored after nine (9) months of Vacation Number Reservation, the service will revert back to the standard rate; however, full service (dial tone) will not be restored until the customer requests such by contacting the Telephone Company. The customer will be notified of the date of the discount expiration in advance.
- 3) There will be no charge to activate Vacation Number Reservation. Applicable nonrecurring charges will apply each time Vacation Number Reservation is restored to full service.

C. RATES

The charge for Vacation Number Reservation is Fifty (50) percent of the regular flat rated monthly access line rate.

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MISCELLANEOUS SERVICE ARRANGEMENTS

8. EMERGENCY LINE SERVICE

A. CONDITIONS

Emergency Line is available to residential and business customers in all exchanges within the Company where technically available.

This is a restricted access line. The line will be toll blocked and will not have a directory listing. The line will allow outgoing E911 and 711 abbreviated dialing only along with unlimited incoming calls. In addition, during a 90-day introductory period, all applicable nonrecurring charges will be waived.

B. RATES

	<u>Monthly Rate</u>
Residential, per line	\$ 8.54
Business, per line	17.07

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SERVICE CONNECTION CHARGES

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SERVICE CONNECTION CHARGES

1. SERVICE CHARGES

A. GENERAL

- (1) A service charge consisting of one or more of the charges shown in this section is applicable for the following activities undertaken at customer request:
 - a. Connections
 - b. Changes of class, type or grade of service
- (2) Non-recurring service charges are in addition to rates and any other charges normally applying under the tariffs, except where such application is specifically excluded. They apply in addition to installation, move, change, termination or construction charges specifically stated in connection with the various services described in the Company's tariffs. The non-recurring charges in this tariff section also apply for service connection or change of services that have no other non-recurring charge.
- (3) The charges specified herein do not contemplate work begun being interrupted by the customer. If the customer interrupts work once begun, a charge in addition to the specified charges will be made equal to the additional cost involved.

B. DEFINITIONS

(1) Access Line

The term "Access Line" denotes a circuit between a switching center and a subscriber premises which includes a network interface (jack).

(2) Connecting Device

The term "Connecting Device" denotes the terminal block or standard network interface to which the single line station or terminal equipment may be connected.

(3) Connection

The term "Connection" denotes the establishment of telephone service. A move of existing service to a different premise requires a connection.

(4) Station

The term "Station" denotes any customer-owned telephone instrument or ancillary device that requires connection to the access line through the connecting device.

(5) Terminal Equipment

Customer-provided devices utilized for transmission or reception of communications when attached to the telecommunications network facilities at a point on the customer's side of the station protector, network interface or other point of demarcation. And includes, but not limited to, telephone stations sets, speaker phones, answering devices, dialers, data sets, computer terminals, paging systems, alarm systems, key systems, PABX's, etc.

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SERVICE CONNECTION CHARGES

1. SERVICE CHARGES (Continued)

C. CONDITIONS

(1) Service charges are in addition to rates and any other charges normally applying under the tariffs, except where such application is specifically excluded. They apply in addition to installation, move, change, termination or construction charges specifically stated in connection with the various services described in the Company's tariffs. The non-recurring charges in this tariff section also apply for service connection or change of services that have no other non-recurring charge.

(2) Charges

- a. Payment of service charges for the initial establishment of service may be required prior to the establishment of service (See Section 1).

D. APPLICATIONS

(1) Service Order Charge

- a. The service order activity is classified as either initial, Subsequent or Record Only Charge. The charges are applicable for work done in receiving, recording, and processing information necessary to execute each customer request for initial connection of service per address (Initial Order Charge applies), to each order for a move, change, or addition to existing service on the same premises (Subsequent Order Charge applies), or to each requested change which only involves changing the Company's records (Record Only Order Charge applies).
- b. A single service order will be issued for all work or service ordered to be performed or provided at the same time on the same premises. Service ordering charges apply separately where business and residence service are located on the same premises.
- c. One Service Order Charge is applicable for each mileage circuit between points on separate premises. Multiple channels between the same points, or multipoint channels, or additional stations on mileage channels, ordered at the same time are included under the same Service Order Charge.
- d. Unless otherwise specified, the appropriate Service Order Charge is applicable for a customer order for service' and is in addition to any Initial Non-Recurring Charge which may be applicable for the service furnished.
- e. The Record Only Charge is applicable, but not limited to the following customer requests which do not involve OSP line connection, central office work or premises work.
 - i. Changes or additions involving Directory Listings or Joint User Service.
 - ii. Changes in the name, responsibility or billing address.

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SERVICE CONNECTION CHARGES

1. SERVICE CHARGES (Continued)

D. APPLICATIONS (Continued)

(2) Central Office Work Charge

- a. The Central Office Work Charge applies to work performed in the Central Office due to a customer's service request. The Central Office in this case is defined to include the Main Distribution frame (equipment side).
- b. The Central Office work charge is applicable for work in the Central Office required in:
 - i. Connection or re-connection of local exchange lines; FX lines, local private lines, local off-premises extension lines, local tie lines and wide area telephone service (WATS).
 - ii. Number change on a local exchange Central Office line or trunk made at the customer's request.
 - iii. Rearrangement of an existing C. O. Line for the connection of either touch calling or custom calling features.

(3) OSP Line Connection Work Charge

- a. The OSP Line Connection Work Charge is applicable for work required due to a customer's service connection request on the circuit between the serving central office (cable side of the main distribution frame) up to and including the protector on the customer's premises or on an outside circuit between premises or between locations on the same premises. This charge includes standard testing of the access line for noise, transmittal current, loop loss, power influence, etc.
- b. One OSP Line Connection Work Charge is applicable to the provision of each access line in association with any of the following services:
 - i. Individual Residence Service
 - ii. individual Business Service
 - iii. PBX Trunks, Residence or Business
 - iv. Key System Lines, Residence or Business
 - v. Off Premises Extension Lines – Additional Stations Located Outside the Building in Which the Main Service is Terminated
 - vi. Private Lines
 - vii. Foreign Exchange Service
 - viii. Centrex Lines and Trunks
 - ix. Tie Lines
 - x. WATS Lines
 - xi. Subsequent C. O. Line Connections
 - xii. Move or Change of Service Drop or Station Protective Devices

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SERVICE CONNECTION CHARGES

1. SERVICE CHARGES (Continued)

D. APPLICATIONS (Continued)

(3) OSP Line Connection Work Charge (Continued)

c. OSP Line Connection Work Charges would not be applicable for customer service requests that do not require work performed on outside plant facilities.

(4) Time and Material Charge

a. Time and Material Charges apply to all work performed at the customer's premises on the customer's side of the demarcation point up to but not including the network interface.

b. Time charges are billed on a 30 minute increment basis with a minimum charge applicable for the first 30 minutes. Chargeable time begins upon arrival at the premises and ends at the time work is finished (less any non-productive time).

E. RATES

	<u>Residence</u>	<u>Business</u>
(1) Service Order		
a. Initial, each	\$ 14.00	\$ 14.00
b. Subsequent, each	8.00	8.00
c. Record Only, each	8.00	8.00
(2) Central Office Work, each	8.00 *	8.00 *
(3) OSP Line Connection Work, each	11.00 *	11.00 *
(4) Time and Material Charges		
<u>Time:</u> Minimum Time Charge- first 30 minutes of billable time or fraction thereof. Additional Time Charge-each additional 30 minutes (or fraction thereof) of billable time required to complete work over the initial 30-min. period.	25.00 *	25.00 *
	15.00 *	15.00 *

* One and a half times these rates are charged if overtime labor is required per the subscriber's request.

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SERVICE CONNECTION CHARGES

1. SERVICE CHARGES (Continued)

F. EXCEPTIONS

(1) Service Charges Do Not Apply to:

- a. Visits to a customer's premises solely for the purpose of repair maintenance or disconnection of Telephone Company provided service, except where Maintenance of Service Charges apply.
- b. Upgrade in service, or concurrent moves or changes necessitated by a change in the class or grade of service or by a change in central office operation .
- c. Service reestablished after the destruction of the customer's premises by fire, flood or other similar causes beyond the customer's control, where the same amount of service is reestablished within a reasonable period of time at the same or different location. If, under the preceding conditions, service is installed at another location and then subsequently reestablished at the original location, Service Charges will apply for the subsequent installation.
- d. A change from listed telephone service to unlisted or non-published telephone service necessitated by communications which are received that are of an annoying, foul or profane nature.
- e. A change of telephone number when initiated by the Company.

G. RESTORAL OF SERVICE CHARGE

- (1) In the event service is temporarily suspended for nonpayment of charge, such service will be restored upon payment of:
 - a. All charges due, see Section 1 of this tariff.
 - b. A charge equivalent to the Subsequent Service Order Charge and Central Office Work Charge will apply to each customer service disconnected for nonpayment, provided the telephone stations or terminals have not been removed.
- (2) When a customer's service has been disconnected in accordance with this tariff and the service has been terminated through the completion of a Company out service order, service will be reestablished only on the basis of an application for new service or an in order and the service connection charges in 1.E.(1) through (4) of this Section will apply accordingly.

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SERVICE CONNECTION CHARGES

2. INSUFFICIENT FUND CHECK CHARGE

A charge of \$10.00 will be made when a check is in payment for services and is subsequently returned by the bank unpaid.

3. COPY OF BILL

- A. A printed additional copy of regular monthly billing may be provided to customers upon request where such information is available and facilities permit.
- B. A nonrecurring charge applies for each printed copy furnished.
- C. Customers may retrieve bills at no charge for the 90 days from the date of issuance at www.centurylink.com.
- D. In the case of a bona fide billing dispute, the company will not charge the bill copy fee.

	<u>Residence</u>	<u>Business</u>
Charge per copy	\$ 4.00	\$ 7.00

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LINE EXTENSION SERVICE

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SECTION 6
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LINE EXTENSION SERVICE

1. GENERAL

- A. The Company will furnish, install and maintain all facilities necessary to serve applicants or customers in accordance with its lawful rates, terms and conditions, and with its established construction standards.
- B. The type of construction (buried or aerial) is the prerogative of the Company, except where designated by law. If applicant(s) chooses a different type of construction than that specified by the Company, the applicant(s) will be responsible for any additional cost.
- C. The route will be determined by the Company. If applicant(s) chooses a different route than that specified by the Company, the applicant(s) will be responsible for any additional cost.
- D. Bills for construction charges are not to be construed as being bills for exchange or interexchange service.
- E. The estimated cost of construction for a specific job will be provided to the applicant(s) requesting the construction. The estimated cost of construction will be in writing and will be good for thirty days after the Company provides a bill to the applicant(s).
- F. Where applicants are so located that it is necessary or desirable to use private and/or government right-of-way to furnish service, such applicants may be required to provide or pay the cost of providing such right-of-way in addition to any applicable charges.
- G. Any force majeure event, or other condition which prevents the provision and performance of service, may delay the timeframes or construction intervals referred to within this tariff. This includes, but is not limited to: delays caused by the applicant, including failure to provide access to the customer's premises; delays caused by local, state, federal, or tribal government authorities, including failing to provide easement or access to rights-of-way; delays caused by vendors or other third parties, or; uncontrollable events, such as frozen ground, tornadoes, severe weather, lightning, injunctions, strikes or work stoppages, and negligent or willful misconduct by customers or third parties, including but not limited to, outages originating from introduction of a virus onto the provider's network.

LINE EXTENSION SERVICE

2. EXTENSION OF SERVICE CHARGES

A. DESCRIPTION

(1) Extension of Service

Extension of service means an extension of company distribution plant for new tariffed residential basic local exchange service to a location where no distribution plant of the extending company exists at the time an extension of service is requested. An extension is constructed at the request of one or more applicants for service. An applicant is any person applying for new tariffed residential basic local exchange service. Extensions of service do not include trenches, conduits, or other support structure for placement of company-provided facilities from the applicant's property line to the premises to be served.

The prior WAC 480-120-071, as it was in effect on June 1, 2008, will continue to apply to applications for extension of service that the Company has completed or accepted before October 4, 2008. This section applies to all other requests for service before and after October 4, 2008.

(2) Application of Tariff

- a. Extension of service does not apply to extensions to developments. A developer is any owner of a development who offers it for disposition, or an agent of such an owner and a development is defined as land which is divided or is proposed to be divided for the purpose of disposition into four or more lots parcels, or units.
- b. Extension of service as provided for in this tariff does not apply to applications for extension of service for business customers and applications for extension of service by residential customers for service other than residential basic local exchange service.

(3) Definition of Terms

As used in this tariff, the following terms shall have the definitions ascribed to them in WAC 480-120-071(1): applicant, cost of service extension, developer, development, distribution plant, drop wire, extension of service, extraordinary cost, order date, premises, tariffed, temporary occupancy, and temporary service. A copy of WAC 480-120-071(1) is available upon request.

B. TERMS AND CONDITIONS

(1) Allowance

The Company provides a one thousand foot allowance for an extension of service at no charge to the applicant, subject to the conditions set forth in this tariff. Multiple applications for a single extension of service or multiple applicants on a single application for an extension of service are permitted when the extension of service follows a single construction path. When there are multiple applicants for an extension of service or multiple applications received at the same time for an extension of service that follow a single construction path, the one thousand foot allowance may be aggregated by the number of applicants. For example, if there are two applicants, the allowance becomes two thousand feet.

LINE EXTENSION SERVICE

2. EXTENSION OF SERVICE CHARGES (Continued)

B. TERMS AND CONDITIONS (Continued)

(2) Application Process

- a. The applicant must complete the application form provided by the Company and submit it to the Company. The application form will be provided to the applicant within seven business days of the applicant's initial request for service. In the case of multiple applicants, each applicant must either file a separate application form or be separately identified on and sign a single form. Each applicant will be billed an equal portion of the applicable charges. Multiple applicants may agree to divide the bill among themselves in a ratio different from that billed so long as the Company receives full payment. Under normal circumstances, the Company will construct the extension of service and provide residential basic local exchange service within thirteen months from the order date. There are three exceptions:
 - i. When an extension of service exceeds the one thousand foot allowance, in which case the Company will provide the applicant(s) a bill for the estimated cost of construction within one hundred and twenty days of the order date; and
 - ii. When there are extraordinary costs for construction within the one thousand foot allowance, and the Commission grants the Company's request to charge the applicant for the extraordinary extension of service cost, the Company shall provide the applicant(s) a bill for the estimated cost of construction as soon as practicable after receiving permission to recover the extraordinary costs. In the event the Commission rejects the Company's request, then the period of time to complete construction shall be extended by the time which has elapsed from the Order Date to the date of the Commission's order rejecting the request; and
 - iii. If the applicant is a subsequent applicant and required to pay any charges associated with a previous extension of service as provided for in B.(4) following, the Company will provide the applicant a bill for the estimated cost of construction within one hundred and twenty days of the order date.

In i., ii., and/or iii. preceding, the extension of service will be completed within twelve months after the applicant(s) returns the application and meets the payment terms established by the Company at the time the bill for the estimated cost of construction is presented to the applicant.

- b. For line extensions within the 1000' allowance, and the applicant is not a subsequent applicant required to pay any charges associated with a previous extension of service as provided for in B.(4), following, and there are no extraordinary costs, the applicant's request for service will serve as their completed application for extension of service. The date the applicant(s) requests service will be the order date. If the Company determines there is a requirement for supporting structure and trench from the applicant(s)' property line to the applicant(s)' premises, a representative of the Company will notify the applicant of all requirements and Company construction specifications.

LINE EXTENSION SERVICE

2. EXTENSION OF SERVICE CHARGES (Continued)

B. Terms and Conditions (Continued)

(2) Application Process (Continued)

- c. When the applicant(s) completes and delivers the application for extension of service to the Company, the date it is received by the Company shall be considered the order date. The order date may be extended if, as required in B.(5) following, all necessary support structures, trenches, or both, have not been completed by the time the Company is ready to begin construction. The Company may delay the construction of the extension of service until such time that all the applicant(s) have completed construction of support structures, trenches, or both, as determined by the Company.

(3) Extension of Service Charge True Up

- a. At the completion of the construction of the extension of service, the Company will determine the difference between the estimated cost that was billed to the applicant(s) and the actual cost of construction. If the actual cost of construction of the extension of service is less than the estimated cost that was billed to the applicant(s), the Company will refund any overpayment. In the case of multiple applicants on an extension of service that follows a single construction path, the Company will divide the difference by the number of applicants and refund an equal amount to each of the applicants. If the applicants have divided the bill among themselves in amounts different from the amounts billed, it is up to the applicants to reconcile any difference in refund. If the cost of construction of the extension of service exceeds the estimated cost that was billed to the applicant or applicants, the Company may bill, and the applicant(s) shall pay, the reasonable additional costs up to ten percent of the estimate. In the case of multiple applicants, the amounts shall be billed to the applicants on a prorata basis.
- b. In every case of a refund or additional charges, the Company shall provide the applicant(s) detailed construction costs showing any difference (whether in excess of the estimated cost of construction or below the estimated cost of construction).

(4) Subsequent Applicant(s)

- a. If, within five years of the order date for an extension of service, a subsequent applicant(s) seeks service which would be provided by means of the previous extension of service where the original applicant or applicants paid construction charges under this tariff, then the subsequent applicant(s) will pay a proportionate share of the original extension of service charges before the Company will provide service. The amount paid by the subsequent applicant(s) will be refunded proportionately to the original applicant(s) who paid the extension charges.
- b. In addition to a. above, where a subsequent application involves an additional extension of service from the previous extension of service, this will be treated as an application for a new extension of service and additional extension of service charges may apply if this extension of service exceeds the one thousand foot allowance as provided for in B.(1) preceding, or if the Commission grants the Company's request to charge for any extraordinary extension of service costs.

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LINE EXTENSION SERVICE

2. EXTENSION OF SERVICE CHARGES (Continued)

B. Terms and Conditions (Continued)

(4) Subsequent Applicant(s) (Continued)

- c. The Company will provide notice of the availability of a refund to the last known address of the original applicant or applicants. The notice will state the amount of refund available. To receive the refund, the prior applicant or applicants must request the refund within sixty days of the date of the notice. If a refund is not requested in a timely manner, then the amounts paid by the subsequent applicant(s) shall be refunded to the payor(s).

(5) Support Structures and Trenches

- a. Construction of an extension of service is expressly conditioned upon the applicant(s) completing construction of support structures, trenches, or both, on the applicant(s)' property as determined by the Company. The applicant's responsibility extends from the applicant's property line to the applicant's premises. In the case of multiple applicants for an extension of service, each applicant is responsible for construction of support structures, trenches, or both, on that applicant's property. All such supporting structures must be placed in accordance with Company construction specifications provided to the applicant by the Company.
- b. The applicant(s) has the option of providing the trench and support structure as determined by the Company, or may choose the Company, or a different company for the construction of the trench and structure. If the applicant(s) chooses the Company to dig the trench and provide the supporting structure, the applicant agrees to pay the Company all costs associated with the trench and supporting structure. Once support structures, trenches, or both have been constructed, the Company will provide drop wire to the applicant(s) at no charge.
- c. Once constructed and in place, all supporting structures and drop wire will be maintained by the Company so long as service is provided by the Company to the applicant. If the Company stops providing service to the applicant, the Company will have no responsibility for maintenance of supporting structures and drop wire. To the extent that the Company provides support structures and trenches, such material shall be owned by the Company.
- d. In arranging for service under this tariff, the applicant(s) shall be deemed to have granted the Company and its employees, agents and contractors an easement for ingress and egress to and from the drop wire, supporting structures, trench and protector or NID for purposes of repair, maintenance, operation, replacement of said drop wire, support structures and trenches, along with the protector or NID.
- e. Any cost incurred because of sharing an open trench or aerial structure on the applicant(s) private property with another utility, will be the responsibility of the applicant(s).

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LINE EXTENSION SERVICE

2. EXTENSION OF SERVICE CHARGES (Continued)

B. Terms and Conditions (Continued)

(6) Customer Information

- a. When the application form is provided to the applicant, the Company shall also provide a brief explanation of the extension of service rules. The explanation will include the possibility that the applicant will be required to contribute to the cost of a previously built extension that is less than five years old if a previously built extension is involved in providing service to the applicant.
- b. When a bill for construction costs is delivered to an applicant, the Company shall also provide a notice of the right to be reimbursed for a portion of the cost of the extension of service by a subsequent applicant and the duty to keep the Company apprised of the applicant's current address.

3. TEMPORARY SERVICE

Where an applicant(s) requests a line extension for temporary service, or the service request is deemed to be temporary by the Company, the provisions of this schedule apply, except the one thousand foot allowance as set forth in B.(1) preceding does not apply and the applicant shall be billed the full cost of the extension of service.

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CONNECTION WITH CUSTOMER-PROVIDED EQUIPMENT AND FACILITIES

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SECTION 7
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CONNECTION WITH CUSTOMER-PROVIDED EQUIPMENT AND FACILITIES

1. RULES AND REGULATIONS

A. GENERAL

- (1) Circuitry and terminal equipment connected at the customer's premises to facilities furnished by the Company for use with individual-line exchange service must comply with Part 68, Subpart B of the Federal Communication Commission Rules and Regulations.
- (2) The general regulations contained in Section 1 of this tariff apply to connecting of circuitry and terminal equipment connected at the customer's premises. In any instance where the tariff of the Company conflicts with the effective order of the FCC, the FCC order will have precedence.

B. RESPONSIBILITY OF THE CUSTOMER

- (1) A customer desiring to connect customer-provided terminal equipment, protective circuitry, data equipment, or communications systems, to the exchange and message toll network must make application to the Company. Such application may be made verbally prior to the desired in-service date and shall include the following:
 - a. The type and manufacture of each item of the grandfathered equipment or the FCC registration number and ringer equivalence number of the registered terminal equipment or registered protective circuitry.
 - b. The number of access services desired.
- (2) A customer must notify the Company of his intent to disconnect customer-provided equipment or services from the Company's Access lines.
- (3) Upon notification from the Company that the customer-provided equipment is causing or is likely to cause harm, the customer shall make such change as is necessary to remove such harm. Failure to make such change will result in disconnection of service until such change is completed to the satisfaction of the Company.
- (4) The customer will be responsible for the payment of charges for service calls by company employees to the customer's premises where a service difficulty or trouble report results from customer-provided equipment.
- (5) The customer may be required, as a condition of service, to pay in full all sums due the Company including, but not limited to, installation charges, service connection charges, termination charges, minimum charges, reimbursement for loss or damage to Company facilities, and maintenance of service charges as may apply.
- (6) An access-line customer must subscribe to, and be capable of providing operation for, sufficient quantities of access lines to provide adequate access to his customer-provided equipment in accordance with accepted communications industry standards.

CONNECTION WITH CUSTOMER-PROVIDED EQUIPMENT AND FACILITIES

1. RULES AND REGULATIONS (Continued)

B. RESPONSIBILITY OF THE CUSTOMER (Continued)

- (7) Use of Company facilities or service in connection with any device for recorded public announcements is subject to the following conditions:
- a. For purposes of identification, customers to telephone service who transmit recorded public announcements over facilities provided by the Company must include in the recorded message the name of the organization or individual responsible for the service and the address at which the service is provided.
 - b. Customers transmitting factual public announcements such as time, stock market quotations, airline schedules and similar information are excluded from the preceding conditions.
 - c. Non-published telephone service will not be furnished for use with recorded public announcements.
 - d. Failure to comply with the provisions of this tariff shall be cause for termination of the service.

C. RESPONSIBILITY OF THE COMPANY

- (1) The Company shall not be responsible to the customer for changes in the technical criteria or in any of the facilities, operations or procedures initiated by the Company or appropriate regulatory agencies, which might render any customer-provided equipment obsolete or require modification or alteration of such equipment or otherwise affect its use or performance. The Company will make a reasonable effort to notify a customer in advance of changes in technical criteria, operations or procedures which might affect customer-provided equipment or systems.
- (2) The Company shall not be responsible for the installation, operation or maintenance of any customer-provided communications systems or equipment.
- (3) The utility shall not be responsible for the through transmission of signals generated by customer-provided equipment or systems or for the quality of, or defects in, such transmission, or the reception of signals by customer-provided equipment or systems.

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CONNECTION WITH CUSTOMER-PROVIDED EQUIPMENT AND FACILITIES

2. CUSTOMER-OWNED INSIDE WIRE

A. VIOLATION OF REGULATIONS

- (1) Where any customer-provided inside wire and jacks have been installed or any inside wire and jacks have been maintained by the customer in violation of the technical standards referenced in B. preceding, the Company will promptly notify the customer of the violation and will take such immediate action, including the disconnection of service, as is necessary for the protection of the telecommunications network and Company employees.
- (2) The customer shall discontinue use of the customer provided inside wire and jacks or correct the violation and notify the Company in writing within 10 days after receipt of such notice that the violation has been corrected.
- (3) Failure of the customer to discontinue such use or to correct the violation will result in the suspension of the customer's service until such time as the customer complies with the provisions of the tariff.

B. STANDARDS FOR CUSTOMER PREMISES INSIDE WIRE

Customer provided premises inside wire shall comply with all CC, National Electrical code, and any other applicable requirements.

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FOREIGN EXCHANGE SERVICE

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SECTION 8
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FOREIGN EXCHANGE SERVICE

1. CONTIGUOUS EXCHANGES

Applicable to business and residence exchange and extension station service furnished from a contiguous exchange of another utility to a subscriber located in the exchange of this utility. The exchange of the other utility is herein referred to as "foreign exchange" while the exchange of this utility is herein referred to as "local exchange".

The foreign exchanges and the classes and grades of service offered are as follows:

<u>Foreign Exchange</u>	<u>Class and Grade of Service</u>
Yakima	Classes and grades of exchange service offered in the foreign exchange, except coin box service, and extension station service.

2. RATES

A. Station Rate

(1) Primary Station:

The established rate for the class and grade of exchange service taken in the foreign exchange plus any suburban mileage rates applicable in the foreign exchange plus B., below.

B. Foreign Exchange Service Mileage Charge

(Based upon route miles)

(1) Residence:

	<u>Monthly Charge</u>
First 1/4 miles or fraction thereof	\$ 2.50
Each additional 1/4 mile or fraction thereof	\$0.50 more than the preceding 1/4 mile

(2) Business:

1/8 miles or fraction thereof	1.00
1/8 to 1/4 mile	7.00
1/4 to 3/8 mile	13.00
3/8 to 1/2 mile	19.00
1/2 to 3/4 mile	26.00
3/4 to 1 mile	33.00
1 mile to 1 1/8 mile	40.00
1 1/8 mile to 1 1/4 mile,	46.00
Each succeeding 1/8 mile, an additional	6.00

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SECTION 8
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FOREIGN EXCHANGE SERVICE

3. CONDITIONS

- A. The utility will provide, own and maintain all lines and instrumentalities between the premises on which the foreign exchange service station is located and the point of connection on the common boundary between the local and foreign exchanges.
- B. Foreign exchange service mileage rates are applicable to the route distance between the subscriber's primary station and the point on the common boundary of the foreign and local exchanges where connection is made with the lines of the subscriber, such point of connection to be determined by the CenturyTel of Cowiche, Inc.
- C. Foreign exchange service will be furnished subject to the same conditions, as to the use of the service by others than the subscriber or member of his household, which are applicable in connection with other residence service. Foreign exchange service will not be provided for payphone uses.
- D. The scope of local service for and the interexchange rates to and from stations connected for foreign exchange. Service will be in accordance with the tariff provisions of the foreign exchange for the particular classification of service.
- E. Except as otherwise provided, services furnished in the local exchange will be available in accordance with the tariff provisions of the local exchange. Additional listings will be furnished to foreign exchange subscribers in local or foreign directories and the rates in effect for the directory containing the additional listing will apply.
- F. The entire cost of placing necessary facilities from the point of connection on the common boundary line to the subscriber's premises is to be paid by the subscriber.
- G. A residence foreign exchange line will not be extended to a business premises unless the business premises has its one business service and the telephone (s) on which the extended foreign exchange service line is terminated is (are) arranged for answering purposes only.
- H. Foreign exchange service is not available to exchanges with which the Company has Extended Area Service ("EAS") for those of the Company's exchanges which are included in the EAS route ("EAS" Exchanges"). Foreign exchange service from EAS shall be limited to those subscribers who have foreign exchange service prior to the date on which EAS to the foreign exchange is approved by the Commission. However, foreign exchange service may be utilized to prevent access line service where local exchange facilities are not available.

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SECTION 9
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MESSAGE TOLL TELECOMMUNICATIONS SERVICE

TOLL RATE POINTS

<u>Toll Rate Points</u>	<u>Exchange</u>	<u>USE RATE TO</u>	<u>V</u>	<u>H</u>
Cowiche	Cowiche	Cowiche	6521	8639
Rimrock	--	Rimrock	6525	8680
Tieton	Cowiche	Tieton	6513	8647

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CUSTOM CALLING SERVICES

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2. DEFINITIONS		2
3. CONDITIONS		7
4. RATES		8

CUSTOM CALLING SERVICES

1. DESCRIPTION

Custom Calling Services provide special calling features to residence and business exchange access lines.

Custom Calling Services are provided only where facilities are available and operating conditions permit.

Some features, such as Caller Identification, Call Rejection and others, may not be immediately available, but will be offered as soon as conditions and facilities permit.

2. DEFINITIONS

CALL FORWARDING

Provides for the transfer of incoming calls to another telephone by dialing a code and the telephone number to which the calls are to be transferred. Any message toll charges applicable to the forwarding are assessed to the customer with the Call Forwarding feature.

CALL FORWARD BUSY

Allows a customer to have incoming calls forwarded to another predetermined number when the called number is busy.

Any message toll charges applicable to the forwarding are assessed to the customer with the Call Forwarding feature.

CALL FORWARD NO ANSWER

Allows a customer to have an incoming call forwarded to another predetermined number if the customer does not answer after a preset number of rings. Any message toll charges applicable to the forwarding are assessed to the customer with the Call Forwarding feature.

CALL FORWARD- DON'T ANSWER (EXPANDED)

Allows a customer to have an incoming call forwarded to another predetermined number outside the serving central office switch if the customer does not answer after a preset number of rings. Any message toll charges applicable to the forwarding are assessed to the customer with the Call Forward - Don't Answer (Expanded) feature.

CALL FORWARD REMOTE ACCESS

Allows a customer to remotely activate and deactivate the Call Forwarding function. Calls can be remotely forwarded to any telephone number. This feature is in addition to basic Call Forwarding. Any message toll charges applicable to the forwarding are assessed to the customer with the Call Forward Remote Access feature.

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CUSTOM CALLING SERVICES

2. DEFINITIONS (Continued)

SELECTIVE CALL REJECTION *60

Enables a customer to reject call attempts from up to fifteen numbers of calling parties by dialing a code and the telephone numbers of calls to be rejected. Any call attempts to the customer from these numbers will be prevented from terminating to the customer and will instead be connected to an announcement informing the caller that the call is not presently being accepted by the called party. A customer may also reject future calls from the most recent call received by dialing a code after completing the call.

CALL TRACE *57

Allows a called party to initiate an automatic trace of the last call received. Call Trace *57 is available on a usage basis only. After receiving the call, which is to be traced, the customer dials a code and the traced telephone number is automatically sent to the Company for action. The customer originating the trace will not receive the traced telephone number. The results of the trace will be furnished only to legally constituted

CALL TRANSFER

Enables a customer to transfer an incoming call to third party or add a third party to an existing call, forming a three-party connection, and then to leave the connection without disconnecting the call.

CALL WAITING

A function that provides a tone to the party using the telephone to indicate another call is waiting on the line. Successive transfers between calling parties can be accomplished through switch-hook operation. This feature is not available on trunk-hunting central office lines.

CANCEL CALL WAITING

Allows the customer who has Call Waiting the ability to disable the Call Waiting feature for the duration of a call. Cancel Call Waiting is automatically deactivated when the customer disconnects from the call.

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Original Sheet No. 4

CUSTOM CALLING SERVICES

2. DEFINITIONS (Continued)

CALLER ID – BLOCKING

There are two types:

- (1) PER CALL - Enables a customer to control the disclosure of his/her name and/or telephone number to a subscriber of Caller ID (where technically feasible) by temporarily changing the public/private status indicator of the telephone number. A customer must dial a code before each call to change the indicator from public to private. "Public Status" allows delivery of the name and/or telephone number. "Private Status" prevents delivery of the name and/or telephone number.
- (2) PER LINE - Provides a permanent private indicator on a customer's line. Once blocking is established on the customer's line, the private status cannot be deactivated by the customer. If a line is equipped with this feature, the name and number of that line will not be delivered to any subscriber of Caller ID. Poison control centers, hospitals, medical centers and others who might use Caller ID will not be able to identify callers with Caller ID Blocking - Per Line who need assistance. E911 is not affected.

CALLER ID

Allows for the automatic delivery of a calling party's name and telephone number (including non-published and non-listed telephone numbers) to the called customer, which gives the called customer an opportunity to decide whether to answer the call immediately or not. The name and number are displayed on customer-provided equipment.

Customers of Caller ID may not, without permission of the calling party, publicize or disclose to third parties the telephone number information obtained via use of the service. Failure to comply will result in termination of the Caller ID service.

The name displayed shall be the name associated with the calling telephone number as shown on the Company's records. The Company in its discretion may abbreviate or limit that name for display purposes. The Company does not assure name accuracy, and it shall not be liable to any party for errors, omissions or mistakes. The Company's sole and only obligation shall be to reasonably correct errors in names when notified in writing of such errors.

CALLER ID NUMBER ONLY

Allows for the automatic delivery of a calling party's telephone number (including non-published and non-listed telephone numbers) to the called customer, which gives the called customer an opportunity to decide whether to answer the call immediately or not. The number is displayed on customer-provided equipment.

CUSTOM CALLING SERVICES

2. DEFINITIONS (Continued)

BUSY REDIAL *66

Allows a customer to dial a code that will cause the feature to automatically redial the last number the customer dialed. If the called number is busy, the feature will redial the called number for a limited period of time. A distinctive ring alerts the customer when the called number becomes available.

DENY ORIGINATION

This feature denies origination of all calls from a line.

DENY TERMINATION

This feature denies the termination of calls to a line.

LAST CALL RETURN

Allows a customer to dial a code that will cause the feature to automatically redial the number of the last incoming call to that line, whether the call was answered or not. The customer does not have to know the number of the calling party. If the calling party's number is blocked, by the calling party, the service will not return the call. If the called number is busy, the feature will redial the called number for a limited period of time. A tone alerts the customer when the called line is available.

MESSAGE WAITING - AUDIO

Returns an audible signal to the subscriber when the handset is first lifted off hook to indicate that the subscriber has one or more voicemail messages.

DISTINCTIVE RING BUSINESS

An additional feature to business local exchange service offering one (1) additional number which is billed to the primary business exchange access line number.

VIP Alert

Allows a customer to assign a maximum of fifteen (15) callers' telephone numbers to a special list. The customer will hear a distinctive ring at his/her location when calls are received from callers' telephone numbers on that list.

SELECTIVE CALL FORWARD * 63

Allows a customer to specify a special list of a maximum of fifteen (15) telephone numbers. Incoming calls placed to the customer from telephone numbers on that list will automatically be forwarded to a predefined telephone number. All other calls will be handled normally.

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SECTION 10
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CUSTOM CALLING SERVICES

2. DEFINITIONS (Continued)

SELECTIVE CALL ACCEPT *64

Allows customers to define a list of calling directory numbers that will be accepted. Any calling numbers not on that list will be routed to announcements and rejected. The calling party not on the acceptance list will receive an announcement stating that the call is not presently being accepted by the called party. Subscribers can review and change the list of accepted directory numbers as desired.

SECOND LINE - EAS RESTRICTION

Allows the customer to restrict a second line against making EAS calls.

SPEED CALL

A function that allows a customer to assign and dial abbreviated codes to frequently-called numbers. The service is either 8 or 30 numbers.

DISTINCTIVE RING

An additional feature to residential local exchange service offering one (1) additional number which is billed to the primary residential exchange access line number.

3-WAY CALLING

A feature providing the capability to add a third party to an existing conversation.

TOLL DENIAL

A feature which denies the origination of or termination of calls.

WARM LINE

Allows a customer to establish a switched connection to a predetermined number if the customer does not dial a number within thirty (30) seconds after going off-hook. When the customer's telephone goes off-hook and dialing begins within a specified time delay period, the call will proceed normally as dialed. If dialing has not started before the end of the predefined time delay period, a predetermined stored number is automatically dialed by the central office switching equipment. The connection to the predetermined number associated with Warm Line cannot be changed except by the Company through a Service Order and payment of a Service Order charge.

PRIVACY PROTECTOR

Privacy Protector works to intercept unidentified callers. Calls that can be identified by Caller ID are connected as normal calls. Calls that cannot be identified are intercepted and routed to an announcement, which states that the caller does not accept calls from telemarketers. Callers are pressing 1 will have the call completed to the called number. The Privacy Protector feature can be activated and deactivated by the subscriber. This feature requires that the subscriber must be also subscribe to Caller ID.

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SECTION 10
Original Sheet No. 7

CUSTOM CALLING SERVICES

3. CONDITIONS

- A. A directory listing is provided with Distinctive Ring.
- B. When the subscriber's exchange access line is equipped with Call Waiting and either Distinctive Ring Line and the line is busy, incoming calls will generate a distinctive Call Waiting tone at no additional calling feature charge beyond the original charges for Call Waiting and the Distinctive Ring Line.
- C. When the subscriber's exchange access line is equipped with Call Forwarding and either Distinctive Ring Line, the subscriber may choose to have both telephone numbers or only the main telephone number forwarded. If both numbers are forwarded, the distinctive ringing pattern is not forwarded.
- D. Any customer using a measured service type of line, including measured EAS service, will incur a usage charge on any call using any type of Call Forwarding or Last Call Return features.
- E. Custom Calling Services will be provided where technically and/or economically feasible and are furnished only in central office areas where facilities permit, as determined by the Company.
- F. Caller ID will only be provided where technically and/or economically feasible and where sufficient demand exists to warrant provision of the service.
- G. The Company cannot guarantee that Caller ID-Blocking will be successful. The Company shall not be liable for any damages, whether direct, consequential, incidental or special. The sole liability of the Company due to errors, omissions or mistakes shall be to refund the nonrecurring charge, if any was assessed.
- H. The customer may initially subscribe to Caller ID - Blocking Per Line without incurring a nonrecurring charge. Once a customer does subscribe to Caller ID - Blocking Per Line, any subsequent addition or deletion after a subsequent addition of the service shall be made subject to the customer paying a service order charge of \$13.00 per business line or \$8.00 per residential line, provided that no such charge shall apply to law enforcement, domestic-violence and crisis-intervention agencies and, upon certification by a domestic-violence or crisis-intervention agency, to volunteers working for those agencies. Caller ID - Blocking Per Call is always provided at no charge.
- I. Custom Calling Service is not available for Payphone Service.

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CUSTOM CALLING SERVICES

4. RATES ⁽¹⁾

<u>Custom Calling Service</u>	<u>Monthly Rate</u> ⁽²⁾	
	<u>Business</u>	<u>Residential</u>
Caller ID Number Only ⁽³⁾	\$7.50	\$5.50
Caller ID	\$7.95	\$5.95
Caller ID - Blocking	No charge, except see 3.H. of this Section	
Call Forward No Answer (Expanded)	\$4.00	\$2.60
Call Forward Remote Access	\$2.00	\$1.00
Selective Call Rejection * 60	\$4.50	\$4.00
Call Trace *57 (per activation)	\$1.50	\$1.50
Busy Redial *66	\$3.50	\$2.00
Call Return *69	\$3.00	\$2.95
Distinctive Ring	\$6.95	\$4.95
VIP Alert	\$3.50	\$2.00
Selective Call Forward *63	\$3.50	\$2.00
Selective Call Accept *64	\$3.50	\$2.00
Privacy Protector (Requires Caller ID)	\$3.95	\$2.95

(1) The rates are in addition to those for the class, grade and type of service with which Custom Calling Service is associated.

(2) Except as otherwise set out in this Schedule, the nonrecurring charges in Section 5 apply.

(3) Grandfathered to existing customers at their present locations.

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CUSTOM CALLING SERVICES

4. RATES (Continued)

<u>Custom Calling Service</u>	<u>Monthly Rate</u> ⁽¹⁾	
	<u>Business</u>	<u>Residential</u>
	All Other Features ⁽³⁾	\$1.75
First Feature ⁽²⁾	\$1.75	\$1.75
Second Feature ⁽²⁾	\$1.25	\$1.25
Each Additional Feature ⁽²⁾	\$1.00	\$1.00

(1) Except as otherwise set out in this Schedule, the nonrecurring charges in Section 5 apply.

(2) Grandfathered to existing customers. No new service will be offered.

(3) The rates are in addition to those for the class, grade and type of service with which Custom Calling Service is associated.

Other Features Available:

Call Forwarding
Call Forward Busy
Call Forward No Answer
Call Transfer
Call Waiting/Cancel Call Waiting
Deny Origination
Deny Termination
Second Line EAS Restriction
Speed Call 8
Speed Call 30
3-Way Calling
Toll Denial
Warm Line

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SECTION 11
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N11 ABBREVIATED DIALING CODES

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SECTION 11
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N11 ABBREVIATED DIALING CODES

1. GENERAL

A. DESCRIPTION

- (1) Abbreviated dialing codes enable callers to connect to a location in the phone network that otherwise would be accessible only via a seven or ten-digit telephone number. The network must be pre-programmed to translate the three-digit code into the appropriate seven or ten-digit telephone number and route the call accordingly. For N11 codes, the first digit can be any digit other than "1" or "0 and the last two digits are both "1".
- (2) The following N11 abbreviated dialing codes were assigned for specific uses by FCC Decision Nos. 97-51 and 00-256, issued in CC Docket 92-105:

211 – Community Information and Referral Services

311 – Non-Emergency Governmental Services

511 - Traffic and Transportation Information

711 – Telecommunications Relay Service

811 – One-Call Notification Systems

B. TERMS AND CONDITIONS

- (1) The offering of these abbreviated dialing codes can be delivered via regular exchange access lines (by individual business line, residential line, PBX trunks, etc.)
- (2) Access to these abbreviated dialing codes is not available through the following dialing arrangements:

1+
0+, 0- (credit card, third-party billing, collect calls)
101XXXX

Operator assisted calls will not be completed.
- (3) The company will provide only the delivery of the calls. The entity that has been granted authorization to use the N11 abbreviated dialing code will be responsible for providing any announcements and services to the callers.
- (4) Directory listings may be provided for N11 services under the terms, conditions, and rates specified in SECTION 200 of this tariff.
- (5) The N11 subscriber is restricted from selling or transferring the N11 code to an unaffiliated entity, either directly or indirectly.
- (6) Calls to the N11 code that translate to a disconnected number will be routed to intercept for a maximum of 60 days when the N11 provider is a Company subscriber.

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SECTION 11
Original Sheet No. 3

N11 ABBREVIATED DIALING CODES

1. GENERAL

B. TERMS AND CONDITIONS (Cont'd)

- (7) Disputes regarding geographic coverage by two or more N11 subscribers will be referred to the Washington Utilities and Transportation Commission.
- (8) Only a single seven or ten-digit local number or a single ten-digit toll free number may be used as the point-to-point number.
- (9) The N11 subscriber should work separately with cellular or wireless companies to ascertain whether cellular or wireless customers will be able to reach referral services provided by dialing N11.
- (10) N11 will be provided under the following conditions:
 - a. The N11 subscriber will subscribe to adequate telephone facilities initially and subsequently as may be required to adequately handle calls to N11 without impairing the Company's general telephone service or telephone plant.
 - b. The N11 subscriber is responsible for obtaining all necessary permission, licenses, written consents, waivers and releases and all other rights from all persons whose work, statements or performances are used in connection with the service, and from all holders of copyrights, trademarks, and patents used in connection with said service.
 - c. The N11 subscriber will be liable for, and will indemnify, protect, defend and save harmless the Company against all suits, actions, claims, demands and judgments, and all costs, expenses and counsel fees incurred on account thereof, arising out of and resulting directly or indirectly from the service or in connection therewith, including but not limited to, any loss, damage, expense or liability resulting from any infringement or claim of infringement, or any patent, trademark, copyright, or resulting from any claim of liable and slander.
 - d. Suspension of N11 Service is not allowed.
 - e. The N11 subscriber will respond promptly to any and all complaints lodged with any regulatory authority against any service provided via N11. If requested by the Company, the N11 subscriber will assist the Company in responding to complaints made to the Company concerning the subscriber's N11 service.
 - f. The Company will provide both oral and written notification when a N11 subscriber's service unreasonably interferes with or impairs other services rendered to the public by the Company or by other subscribers of N11. The Company reserves the right once notification is made to institute protective measures up to and including termination at any time and without further notice. The Company may take protective measures when the N11 subscriber makes no modification or is unwilling to accept modification in method of operation, or continues to cause service impairments.

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SECTION 11
Original Sheet No. 4

N11 ABBREVIATED DIALING CODES

1. GENERAL (Continued)

B. TERMS AND CONDITIONS (Cont'd)

- (11) The following conditions apply if the N11 subscriber provides a pre-recorded announcement:
- a. The N11 subscriber will provide the announcements. The Company will provide only delivery of the call.
 - b. The provision of access to the N11 network by the Company for the transmission of announcements or recorded program services is subject to the availability of such facilities and the requirements of the local exchange network.
 - c. The N11 subscriber assumes all financial responsibility for all costs involved in providing announcements or recorded program services including, but not limited to, the recorder-announcement equipment producing the recording, advertising and promotional expenses.
 - d. The N11 subscriber assumes all financial responsibility, according to other specific rates and charges under tariff, for all facilities required to connect the recorder-announcement equipment located on the subscriber's premises.
- (12) The Company may take all legal and practical steps to disassociate itself from N11 subscribers whose business and/or public conduct (whether demonstrated or proposed) is of a type that in the Company's discretion generates unacceptable levels of complaints by end users.
- (13) The Company will not be responsible for calls that cannot be completed as a result of repair or maintenance difficulties in Company facilities and equipment or on equipment owned or leased by the subscriber.
- (14) The Company, its employees, or its agents are not liable to any person for civil damages resulting from or caused by any act or omission in development, design, installation, operation, maintenance, performance or provision of N11 service, except for willful or wanton misconduct.

C. RATES

	<u>Nonrecurring Charge</u>
Initial Setup, Per Host Stand Alone Central Office	\$120.00
Subsequent Changes Per Host Stand Alone Central Office	\$30.00

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SECTION 12
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9-1-1 SERVICE FOR YAKIMA COUNTY

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9-1-1 SERVICE FOR YAKIMA COUNTY

1. 9-1-1

A. DESCRIPTION

9-1-1 is the three-digit telephone number designated throughout the United States of America as the emergency telephone number to be used by the public to obtain Law enforcement, medical, fire, rescue, and other emergency services.

The 9-1-1 Service available under this tariff is available in the territory served by the Company as shown on its maps, filed in Section 3.3

B. DEFINITIONS

The definitions contained herein are in addition to the definitions set forth in WN U-3, which are hereby incorporated by reference. If there is any conflict in the definitions, the definitions set forth below shall control.

9-1-1

A three digit telephone number to facilitate the reporting of an incident or situation requiring response by a public safety agency.

9-1-1 ENHANCED SERVICE

9-1-1 Enhanced Service is 9-1-1 Service which includes ANI, Automatic Line Identification (ALI), and either Non-Selective Routing or Selective Routing.

9-1-1 SERVICE

The 9-1-1 Service offered by the Company is 9-1-1 Enhanced Service.

9-1-1 SERVICE AREA

The geographic area in which the customer will respond to all 9-1-1 calls and dispatch appropriate emergency assistance.

9-1-1 SERVICE LINE

A facility or facilities connecting a PSAP to its Serving Central Office.

9-1-1 TRANSPORT

A dedicated circuit between central offices or between the Company's CO and the facilities of another LEC serving the PSAP for the provision of 9-1-1 service.

9-1-1 TRANSPORT TERMINATION

A connection at each end of the 9-1-1 Transport.

9-1-1 SERVICE FOR YAKIMA COUNTY

1. 9-1-1 (Continued)

B. DEFINITIONS (Continued)

AUTOMATIC LOCATION IDENTIFICATION (ALI)

The automatic display at the PSAP of the caller's telephone number, the service address or the telephone line and supplementary information.

AUTOMATIC LOCATION IDENTIFICATION RECORDS

The telephone number, the service address for the telephone line, and Emergency Service Number (ESN), and supplementary information for display at a PSAP.

AUTOMATIC LOCATION IDENTIFICATION STORAGE/RETRIEVAL

Equipment and software used to store and retrieve ALI records.

AUTOMATIC NUMBER IDENTIFICATION (ANI)

The feature by which the calling party's telephone number is forwarded to the customer's premises equipment for display.

CALLER

An individual who places a 9-1-1 call in an effort to request assistance of a public safety nature.

CENTRAL OFFICE (CO)

A Company facility that houses the switching and trunking equipment serving telephones in a defined area.

CODE RECOGNITION

Enables a Central Office to accept 9-1-1 calls and direct them to 9-1-1 Transport.

COMPANY

CENTURYTEL of COWICHE

CUSTOMER

Governmental unit or other entity authorized to receive and process 9-1-1 calls.

CUSTOMER PREMISES EQUIPMENT (CPE)

Terminal equipment at the PSAP.

9-1-1 SERVICE FOR YAKIMA COUNTY

1. 9-1-1 (Continued)

B. DEFINITIONS (Continued)

DATA BASE

A collection of information organized in a computer to facilitate rapid search and retrieval. Data Bases include ALI, Master Street Address Guide (MSAG), Emergency Service Number (ESN), and subscriber line data.

DATA MANAGEMENT SYSTEM (DMS)

The combination of manual procedures and computer programs used to create, store, manipulate, and update data required to provide selective routing and ALI.

DEDICATED CIRCUIT

A telephone circuit used for one purpose only; e.g. transmission of 9-1-1 calls.

DEFAULT ROUTING

The capability to route a 9-1-1 call to a designated (default) PSAP when the incoming 9-1-1 call cannot be selectively routed due to an ANI failure, unreadable digits or other cause.

DIVERSE ROUTING

The practice of routing calls through different circuit paths in an effort to prevent total loss of the 9-1-1 Service in the event an individual circuit is disabled.

EMERGENCY SERVICE NUMBER (ESN)

A number used in the DMS to designate the public safety agencies responsible for service to the location of each telephone number in a 9-1-1 service area, for the purpose of determining call routing.

END OFFICE

A central office which receives originating 9-1-1 calls.

EXCHANGE

A defined area, served by one or more telephone central offices, within which the Company furnishes services.

INDIVIDUAL CASE BASIS (ICB)

A condition in which regulations, if applicable, rates and charges for an offering under the provisions of this tariff are developed based on the circumstances in each case.

9-1-1 SERVICE FOR YAKIMA COUNTY

1. 9-1-1 (Continued)

B. DEFINITIONS (Continued)

LEC

Local Exchange Telecommunications Company.

MASTER STREET ADDRESS GUIDE (MSAG)

A data base of street names and address ranges within their associated postal communities defining 9-1-1 service areas for 9-1-1 Enhanced Service.

NON-SELECTIVE ROUTING

The capability of routing 9-1-1 calls by the use of the NXX or trunk group.

NXX

The first three digits of a local telephone number that identifies the central office switching location within its area code.

P.01 GRADE OF SERVICE

A measure of emergency telephone service in which no more than one call in 100 attempts will receive a busy signal during the average busiest hour.

PSAP ATTENDANT

A person responsible for answering incoming 9-1-1 calls at a PSAP, determining the action to be taken, and executing the PSAP'S procedures in the disposition of such calls.

PUBLIC SAFETY ANSWERING POINT (PSAP)

A facility equipped and staffed to receive 9-1-1 calls. A primary PSAP receives the calls directly. A secondary PSAP receives the 9-1-1 calls that are relayed or transferred from the Primary PSAP.

REVERSE SEARCH

A query of the ALI database initiated at the PSAP to electronically obtain the ALI data associated with a known telephone number for purposes of handling an emergency call when that telephone number is not directly connected to the PSAP. It can also be used for an ANI failure on a telephone line that is connected to the PSAP.

SELECTIVE ROUTING

The capability of routing a 9-1-1 call to a designated PSAP based upon the location stored in a selective routing table based upon information stored in the ALI record.

9-1-1 SERVICE FOR YAKIMA COUNTY

1. 9-1-1 (Continued)

B. DEFINITIONS (Continued)

SERVING CENTRAL OFFICE

The central office (CO) from which a PSAP is served.

SUBSCRIBER

A person or business that orders access line service from a telephone company.

SUBSCRIBER LINE DATA

The telephone number, service address for telephone line, and supplementary information for a subscriber for development and maintenance of ALI and MSAG.

C. CONDITIONS

- (1) The Company shall not be required to provide 9-1-1 Service to less than an entire Central Office serving area.
- (2) The Company does not answer and/or forward 9-1-1 calls. The Company furnishes the use of its facilities to enable the customer's personnel to receive such call.
- (3) The Company does not have a Serving Central Office. As a result, the Company does not provide Default Routing or Selective Routing.
- (4) There will be no charge to the calling party by the Company for originating a 9-1-1 call.
- (5) The calling party forfeits any privacy rights afforded by a non-published or non-listed service when placing a 9-1-1 call.
- (6) If a 9-1-1 call is originated via a telecommunications company other than the Company or by any other Non-Company source such as an alternative operator provider, shared service provider, or by a cellular provider or any other radio based source (whether provided by the Company or not) the completeness and accuracy of the ANI and ALI information, forwarded cannot be and will not be assured.
- (7) The Company's 9-1-1 Service is limited to the transport of a 9-1-1 call from a caller to connection with the facilities of another LEC which transports the 9-1-1 call to PSAP.
- (8) 9-1-1 Service is restricted to one-way service from the Company's CO to the facilities of another LEC. If the customer desires dedicated facilities from its PSAP to a response agency (Police, Fire, Emergency Medical, etc.) located in the Company's service territory, the customer must purchase those facilities out of the Company's special access tariff.

9-1-1 SERVICE FOR YAKIMA COUNTY

1. 9-1-1 (Continued)

C. CONDITIONS (Continued)

- (9) Rates charged for 9-1-1 Service include normal monitoring of 9-1-1 dedicated facilities to discover errors, defects and malfunctions in the network, but do not include any additional monitoring. If available, the Company may provide additional inspection and monitoring of facilities for an additional charge upon customer request.
- (10) Options for Diverse Routing will be reviewed at the time 9-1-1 Service is ordered and also at the annual anniversary of the provision of 9-1-1 Service. The Customer shall purchase sufficient facilities to allow a minimum level of Diverse Routing. Additional charges for Diverse Routing shall apply on an Individual Case Basis (ICB).
- (11) The Company will build and maintain the MSAG file in concert with customer, utilizing standard service addresses (i.e. house numbers, street names, and postal communities).
- (12) The rates and charges for 9-1-1 Service elements are based upon utilizing standard service addresses (i.e. house numbers, street names, and postal communities) in populating the DMS (Data Management System). The use of addressing which is not in this format will be at a price established on an Individual Case Basis (ICB).
- (13) Routine MSAG changes will be made within two business days of receipt. Special or large volume changes and annexations may require more than two business days. Charges for customer-initiated changes and rearrangement affecting the subscriber's service address and ALI database records (e.g., street name and number changes, emergency services zone and name change, jurisdictional boundary changes and rearrangements, etc.) other than those processed in normal updates, will be based upon the actual cost for such changes and rearrangements. In such cases a valid comparative listing of changes must be supplied by the customer providing direct and individual references to existing designations.
- (14) The Company will maintain a table of Emergency Service Numbers (ESN). Customer requested changes to the ESN will be charged at actual cost.
- (15) The maintenance of the ALI database, as well as the 9-1-1 call routing, for those telephone accounts in locations outside of their normal central office serving territory will require special procedures and will be provided at actual cost. Telephone lines terminated in locations outside of their central office territory may not be able to be service by normal 9-1-1 routing or ALI records. The Company will determine how this will be handled and advise the customer.
- (16) The customer will process all 9-1-1 calls 24 hours per day, seven days per week, 52 weeks per year, that come in from the Company's facilities whether or not a specific 9-1-1 call is outside the customer's jurisdiction.
- (17) The 9-1-1 Service is not a replacement for a telephone number of the PSAP. The PSAP will have at least one 7-digit unlisted and one 7-digit listed number, each available 24 hours a day, for a total of two 7-digit numbers.

9-1-1 SERVICE FOR YAKIMA COUNTY

1. 9-1-1 (Continued)

C. CONDITIONS (Continued)

- (18) Customer will make application for 9-1-1 service in writing. The customer or agent for the customer must provide satisfactory proof of appointment. 9-1-1 jurisdictional disputes between municipalities and/or counties and resolutions thereof are between the municipalities and/or counties and shall not be the responsibility of the Company.
- (19) A PSAP may only reverse search the automatic location identification (ALI) database to secure information about lines from which 9-1-1 calls have been placed but the connection has been lost and to the extent authorized by WAC 480-120-452 as now enacted or hereafter amended.
- (20) Reverse search shall not be used for criminal or legal investigations or other non-emergency purposes.
- (21) The customer must purchase 9-1-1 service elements contained within the tariff sufficient to maintain a P.01 grade of service. A minimum of two circuits is required between each Central Office and the Serving Central Office.
- (22) Prior to dispatch, the PSAP attendant dispatcher will attempt to obtain the location of the incident from the caller. The address information maintained by the Company may not be the actual location of the caller's need.
- (23) CPE must be compatible with the service furnished by the Company and the interface standards of the Company. The Company's interface standard will be furnished to a customer upon request.
- (24) The Company or customer shall each notify the other in the event one finds that the 9-1-1 Service is not functioning properly.
- (25) The customer shall be billed monthly for payment of recurring charges in advance. The customer shall be billed for non-recurring charges after they have been incurred. Payments shall be made at the office of the Company or to an authorized collector of the Company. All bills are due and payable upon presentation and delinquent if not paid within 15 from presentation. Late payments shall bear interest at one percent per month, pro-rated to date of payment.
- (26) 9-1-1 Service shall be temporarily interrupted for CO upgrades or updates. The Company shall try to keep such interruptions to a minimum.
- (27) For calls placed to a PSAP from off-premise stations behind business systems, where ANI is provided, it may provide the identity of the primary telephone service billing or lead number.

9-1-1 SERVICE FOR YAKIMA COUNTY

1. 9-1-1 (Continued)

D. LIABILITY

- (1) The Company, and its directors, officers, employees and agents, shall not be liable for civil damages caused by an act or omission of the Company, its employees or agents in the:
 - a. Good-faith release of information not in the public record, including unpublished or unlisted subscriber information to emergency service providers responding to calls placed to a 9-1-1 Service, or
 - b. Design, development, installation, implementation, maintenance or provision of 9-1-1 Service other than an act or omission constituting gross negligence or want on or willful misconduct.
- (2) The Company's liability for civil damages to the customer or any person for interruption or failure of 9-1-1 Service shall be limited by the terms set forth in this section and in any sections of other tariffs which apply to the provision of 9-1-1 Service (or components thereof) by the Company.
- (3) The Company, and its directors, officers, employees and agents, shall not be liable for civil damages, whether in contract, tort or otherwise, to any person, corporation or other entity for any loss or damage caused by an act or omission of the Company, its directors, officers, testing, maintenance, supervision or provision of 9-1-1 Service other than an act or omission constituting gross negligence or wanton or willful misconduct. Except for gross negligence and/or wanton or willful misconduct, the Company's liability to any person, corporation or other entity for any loss or damage shall not exceed an amount equal to the prorated portion of the Company's applicable rates for the 9-1-1 Service or facilities provided by the Company to the customer for the time such interruption to service or facilities continues, after notice by the customer to the Company. No allowance shall be made if the interruption is due to the negligence, gross negligence and/or wanton or willful misconduct of the customer.
- (4) The Company, and its directors, officers, employees and agents, shall not be liable or responsible for any damage arising from any cause whatsoever or any indirect, incidental or consequential damages associated with the provision of the 9-1-1 Service when any 9-1-1 call originates from a system or line which makes the provision of specific location information, impossible to provide for technical reasons. These technical reasons can include, but are not limited to, technical inability to provide subscriber line data or ANI associated with multi-party lines, off-premise extensions or private telecommunications services, such as PBX's or shared tenant services, or calls originating from an interexchange carrier or another telecommunications company, or over Centrex lines or customer extended lines, or calls originating from cellular or other radio-based communications systems.

9-1-1 SERVICE FOR YAKIMA COUNTY

1. 9-1-1 (Continued)

D. LIABILITY (Continued)

- (1) The Company accepts no responsibility for obtaining subscriber record information from private telecommunications systems, such as PBX's or shared tenant services, except to the extent that such information is provided to the Company by the person or entity owning or managing such private telecommunications system and being the Company's subscriber of record with respect thereto. Where applicable to the type of 9-1-1 Service being provided, the Company will integrate any records furnished to it by such subscriber in a Company-standard format for inclusion in a 9-1-1 database. However, by doing so, the Company makes no representation or warranty regarding the accuracy of the data provided to it by such subscriber and shall not be liable or responsible to any person, corporation or other entity for any damages, of whatever nature or description, arising from or related to any inaccuracy or incompleteness of such data or for any indirect, incidental or consequential damages associated with the provision, of this data or the inclusion of such data in any 9-1-1 database.
- (2) The Company, and its directors, officers, employees and agents, shall not be liable or responsible for any indirect, incidental, or consequential damages associated with the provision of 9-1-1 Service when there is a failure of or interruption in 9-1-1 Service due to the attachment of any equipment by a customer or subscriber to Company facilities or a failure of or interruption in any facilities provided by any person or entity other than the Company.
- (3) Except for Company acts or omissions constituting gross negligence or wanton or willful misconduct, the Company, and its directors, officers, employees and agents, shall not be liable for any mistakes, omissions, interruptions, delays, errors or defects or data errors in transmission or service caused or contributed to by the negligence or willful act of any person other than the Company, or arising from the use of customer-provided facilities or equipment or the facilities of another telecommunications company.
- (4) Except for Company acts or omissions constituting gross negligence or wanton or willful neglect, the Company, and its directors, officers, employees and agents, shall not be liable or responsible for any indirect, incidental or consequential damages associated with the provision of 9-1-1 Service or any component thereof. The rates at which 9-1-1 Service, and the components thereof, are provided have been established expressly in reliance upon this limitation of liability.
- (5) 9-1-1 Service (and the components thereof) is provided solely for the benefit of the PSAP. The provision of 9-1-1 Service by the Company shall not be interpreted, construed or regarded, either expressly or implied, as being for the benefit of or creating any Company obligations toward any person or legal entity other than the customer. The Company's tort liability, if any, to any third party shall be limited to instances in which the Company's conduct constitutes gross negligence or wanton or willful misconduct.
- (6) In the event that any portion of this Section (Liability) is determined by any court or other lawful authority to be unlawful, then such portion shall be deemed reformed to the minimum extent necessary to cure its unlawfulness, and the remainder of this Section (Liability), together with the portion so reformed, shall remain in full force and effect.

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CenturyTel of Cowiche d/b/a CenturyLink

SECTION 12
Original Sheet No. 11

9-1-1 SERVICE FOR YAKIMA COUNTY

1. 9-1-1 (Continued)

E. RATE REGULATIONS LIABILITY

(1) RATES

	<u>Non-Recurring</u>	<u>Recurring</u>
a. CODE RECOGNITION/ANI ⁽¹⁾	ICB	\$0.08
b. 9-1-1 TRANSPORT	(2)	(2)
c. 9-1-1 TRANSPORT TERMINATION	(2)	(2)
d. SUBSCRIBER LINE DATA/ALI STORAGE/RETRIEVAL ⁽¹⁾	ICB	0.07

⁽¹⁾ Price is per access line and will be assessed for the number of access lines in service on December 31st of the prior year.

⁽²⁾ These items are purchased from the Company's special access tariff, WN U-8, Section 7, and will change as that rate changes.

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CenturyTel of Cowiche d/b/a CenturyLink

SECTION 13
Original Sheet No. 1

PROMOTIONS

1. Calling Feature Nonrecurring

Beginning October 1, 2010 through December 31, 2010, the Company will waive the nonrecurring charges for residential customers who subscribe to any custom-calling feature.