

WN U-2*
CenturyTel of Washington, Inc. d/b/a CenturyLink

Original Title Sheet No. 1

CENTURYTEL OF WASHINGTON, INC.

NAMING RATES
FOR
TELEPHONE SERVICE FOR
CENTURYTEL OF WASHINGTON, INC.
d/b/a CenturyLink (Issuing Utility)
CENTURYTEL OF INTER ISLAND, INC. *
d/b/a CenturyLink (Issuing and Concurring Utility)
AT
ALL WASHINGTON EXCHANGES
AND
STATING RULES AND REGULATIONS
GOVERNING SERVICE

* CenturyTel of Inter Island, Inc. d/b/a CenturyLink, (as both an issuing and concurring Utility) delegates its issuing authority in this tariff to CenturyTel of Washington, Inc. d/b/a CenturyLink.

CenturyTel of Washington, Inc. d/b/a CenturyLink WN U-2 replaces CenturyTel of Washington, Inc. d/b/a CenturyTel in its entirety.

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PRELIMINARY STATEMENT

I. RATES, CHARGES, RULES AND REGULATIONS

Rates, charges, rules and regulations stated herein apply uniformly to all exchanges. Local exchange service and other offerings which are not universal to all exchanges will be noted as such and they shall apply only to the exchange where applicable.

II. EXPLANATION OF SYMBOLS

- (C) Signifies a changed rule or condition -- the meaning or concept is changed.
- (D) Signifies a discontinued rate, regulation or condition.
- (I) Signifies an increased rate.
- (K) Signifies material has been transferred to another sheet or place in the tariff.
- (M) Signifies material has been transferred from another sheet or place in the tariff
- (N) Signifies a new rate, regulation, condition or sheet.
- (R) Signifies a reduced rate.
- (T) Signifies a change in text for clarification -- such things as spelling corrections and rewording for clarification fall into this category.

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PRELIMINARY STATEMENT (Continued)

III. EXCHANGES

Telephone service is provided in the following exchanges as authorized by the Washington Utilities and Transportation Commission:

Arletta	Kingston
Ames Lake	Lakebay
Basin City	Long Beach
Beaver	Lopez
Blakely	Mathews Corner
Carnation	McCleary
Cheney	Medical Lake
Chewelah	Mesa
Chinook	Mineral
Clallam Bay	Montesano
Clearwater	Morton
Connell	Neah Bay
Creston	North Bend
Davenport	Ocean Park
East Sound	Orting
Elma	Packwood
Eltopia	Puget Island (Cathlamet)
Fall City	Randle
Fox Island	Reardan
Forks	Snoqualmie Pass
Friday Harbor	South Prairie
Gig Harbor	Spangle
Glenoma	Twisp
Hansville	Vashon
Hunters	Washtucna
Kahlotus	Winthrop
Kettle Falls	

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DEFINITIONS

Access Line

Serving central office line equipment and all outside plant facilities needed to connect the serving central office with the customer premises. These facilities are Company-provided and maintained and provide access to and from the telecommunications network for message toll service and for local calling appropriate to the tariffed use offering selected by the customer.

Accessories

Devices which are mechanically attached to, or used with, the facilities furnished by the Company and which are independent of, and not electrically, acoustically or inductively connected to the communications path in the telephone system.

Additional Listing

Any listing of a name or information in the directory or Company's information records in connection with a customer's telephone number beyond that to which he is entitled in connection with his regular service.

Air Line Mileage

The shortest distance between the points involved.

Applicant

An individual or concern making application to the Company for telephone service.

Base Rate Area

That section of an exchange area within which base rates apply without mileage charges and which usually contains the more compact continuous development.

Battery Power

Direct current electrical energy furnished on the customer's premises by means of a circuit from the central office or other source of supply to a private branch exchange system or other equipment requiring separate electrical energy.

Branch Exchange Service

See Private Branch Exchange Service.

Bridged Lines

This service provides for serving separate business and residence locations from the same one-party line with separate rings for each location. See Combination Main Service.

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DEFINITIONS

Business Service

Business service is exchange service furnished to customer whose actual or obvious use of the service is for conducting a business, trade, or profession or whose use of the service is obviously not confined to domestic use.

Central Office

A switching unit in a telephone system which provides service to the general public, having the necessary equipment and operating arrangements for terminating and interconnecting customer access lines and trunks.

Central Office Access Line

(See Access Line)

Centrex Service

Exchange service provided to a customer with attendants, equipment and Centrex stations within the local service area. See also main station.

Channel

A path for communication between two or more stations or customer locations, furnished in such a manner as the company may elect, whether by wire, radio or a combination thereof.

Class of Service

The various categories of service generally available to the customer: business and residence.

Combination Main Service

This service provides for serving separate business and residence locations from the same one-party line with separate rings and rates for each location.

Commission

As referred to in this tariff is the Washington Utilities and Transportation Commission at Olympia, Washington.

Communications Systems

Denotes channels or other facilities which are capable, when not connected to telephone service and WATS, of communications between customer-provided terminal equipment or Company stations.

Company

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DEFINITIONS

Connecting Arrangement

The equipment provided by the Company to accomplish the direct electrical connection of certain customer-provided facilities with the facilities of the Company.

Contiguous Exchanges

Two exchanges which share a common boundary.

Continuous Property

Property owned or leased and occupied by a customer, which is not separated by public thoroughfare or by property occupied by others.

Customer

Anyone who subscribes to or uses the services of the Telephone Company. (Also see Subscriber.)

Customer-Provided Terminal Equipment

Devices or apparatus and their associated wiring, provided by a customer, which do not constitute a communications system and which, when connected to the facilities of the telephone system, are so connected as to conform with Part 68 of the FCC Rules.

Data Access Arrangement

A protective connecting arrangement for use with the network control signaling unit, or in lieu of the connecting arrangement, an arrangement to identify a central office line and protective facilities and procedures to assure compliance with criteria set forth in this tariff.

Date of Presentation

The date upon which a bill or notice is mailed, postage prepaid, in a sealed envelope properly addressed to the customer, or if not mailed, the date upon which that bill or notice is presented to the customer by a representative of the Company.

Digital Switched Service (DSS)

Digital Switched Service is local exchange service for Business users, and is an alternative to analog trunks.

Direct Electrical Connection

Denotes a physical connection of the electrical conductors in the communications path.

Direct Inward Dialing

A service provided to PBX customers which permits both locally-dialed and toll calls to be directed to PBX stations without assistance of the PBX operator.

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DEFINITIONS

Directory Listings

Essential information in the telephone directory or information records of the Company whereby telephone users may ascertain the telephone number and service address of a listed customer.

Exchange

An exchange is a specified area established for the furnishing of communication service. It usually embraces a city, town, village or unincorporated community and environs thereto and may consist of one or more central offices, together with the associated plant used in furnishing service within that area.

Exchange Access Line

Serving central office line equipment and all outside plant facilities needed to connect the serving central office with the customer premises. These facilities are Company-provided and maintained and provide access to and from the telecommunications network for message toll service and for local calling appropriate to the tariffed use offering selected by the customer.

Exchange Area

An area within which the Company holds itself out to render exchange telephone service from the central office or offices serving that area in accordance with the provisions of the tariffs.

Exchange Service

Telephone service furnished between customer's stations located within the same local service area.

Extended Area Service

Interexchange telephone service furnished at flat or message rates between one or more exchanges.

Exchange Boundary

The limiting lines as specified on exchange maps or otherwise which defines the bounds of an exchange.

Extension Service

Extension service provides the capability of originating or receiving calls from locations equipped with instruments in addition to the location of the main station.

Facilities

Telephones, instruments, supplemental equipment, apparatus, wiring, poles, cables and other materials and mechanisms necessary to, or furnished in connection with telephone service.

Farmer Line Service

Farmer line service is suburban exchange service furnished to customers beyond the base rate area by means of lines and stations which may be owned and maintained beyond a designated junction by organized associations, or customers.

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DEFINITIONS

Flat Rate Service

Service furnished at a fixed monthly charge.

Foreign Attachment

Any apparatus or device, not provided or authorized by the Company, that is attached to or used in connection with telephone equipment and facilities provided by the Company for the rendering of telephone service.

Foreign Exchange

Any exchange other than that in which the customer is located.

Foreign Exchange Service

Exchange service furnished a customer from a central office located in an exchange other than that in which the customer or their primary service or station outlet is located; or off-premises station service furnished a customer in an exchange other than that in which the customer's primary station is located.

Grade of Service

Refers to the number of parties served on a telephone line such as one-party, two-party, four-party, suburban, etc.

Individual Line Service

A grade of exchange service furnished by means of a central office access line arranged to serve one primary station only, although additional stations may be connected to the line as extensions.

Installation Charge

An initial non-recurring charge associated with the installation of telephone facilities.

Instrument

Network control signaling unit (telephone) and other equipment at the customer's premises which enables the subscriber to establish the communications connection and to effect communications through such connections.

Integrated Services Digital Network (ISDN)

Integrated Services Digital Network (ISDN) is a digital architecture that provides an integrated voice/data capability to the customer premises facility, utilizing the public switched network. It is a central office based service arrangement which consists of host central office interface equipment and software located on the Company premises. ISDN distributes voice, data, video and facsimile by two standard method of access: a Basic Rate Interface (BRI) or a Primary Rate Interface (PRI). These serving arrangements conform to the internationally developed, published, and recognized standard generated by the International Telecommunications Union (formerly CCITT).

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DEFINITIONS

Interconnection

The method by which telecommunications facilities of a utility are arranged to transmit to or receive information from customer-provided equipment.

Interexchange Carrier

A person or entity engaged for hire in interstate, intrastate interLATA, or foreign communications with or without wires. Services of interexchange carriers are normally provided to end users.

Intraexchange Loop Service

A 2-wire circuit not providing access to the switched network and located wholly within an exchange, furnished for the customer's own use for communication or signaling between points on that line. Formerly Off-Premises Stations, Extensions and lines, Local Private Line Service or Terminal Loop.

Joint User

An individual or concern authorized by the Company and the customer to share in the use of the customer's business telephone service.

Line Extension

The outside plant required in addition to existing facilities to render telephone service in areas without service.

Local Exchange

The exchange in which the primary exchange access line is provided and its main telephone instrument is located.

Local Message

A communication between a calling station and any other exchange station within the local service area of the calling station.

Local Service

Telephone service furnished between customer's stations located within the same local service area.

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DEFINITIONS

Local Service Area

The area within which telephone service is furnished under a specific schedule of rates. This area may include one or more exchanges without the application of toll charges.

Main Station

The primary station instrument connected to the utility's central office access line.

Measured Service

A service for which charges are based upon the number of originated messages placed by the customer to stations within the same local or message rate calling area.

Message

A completed telephone call.

Message Rate Service

A service for which charges are based upon the number of originated messages placed by the customer to stations within the same local or message rate calling area.

Minimum Contract Period

The minimum length of time for which a customer is obliged to pay for service, facilities and equipment, whether or not retained by the customer for such minimum length of time.

Network Control Signaling

The transmission of signals into the telephone system which performs functions such as supervision (control, status, and charging symbols), address signaling (dialing), calling and called number identification, audible tone signals (call progress signals indicating re-order or busy conditions, alerting, coin denominations, coin collect and coin return tones) to control the operation of switching machines in the telephone system.

Network Control Signaling Unit

Terminal equipment for the provision of network control signaling (telephone).

Non-Contiguous Exchanges

Exchanges whose boundaries do not adjoin.

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DEFINITIONS

Non-Listed Telephone Number Service

The omission of the customer's name, address and telephone number at his request from the telephone directory, but including the name and number in "Directory Assistance" listings.

Non-Published Telephone Number Service

The omission of the customer's name, address and telephone number at his request from both the telephone directory and the "Directory Assistance" listings.

Non-Recurring Charge

A non-recurring charge applicable to the installation of telephone service and facilities or the provision of other standard services provided by the Company.

Number Search Service

Request from customers for alternative numbers to the initial number offered by the Company.

One-Party Service

A grade of exchange service furnished by means of an exchange access central office line arranged to serve one primary station only, although additional stations may be connected to the line as extensions.

Permanent Disconnect

A service is permanently disconnected when the customer's service has been totally discontinued.

Premises

Business Premises is:

The building, portion or portions of a building, used and occupied by the customer in the conduct of his business. Where floor space in adjoining or adjacent buildings is made continuous at one or more floor levels by suitable conduit or covered walkways, furnished by the customer, all floor space in both buildings is considered as the same premises insofar as the customer who uses and occupies such continuous floor space is concerned.

Residence Premises is:

That portion of an individual house or building or one flat or apartment occupied by the customer and his personnel. Private garages and care-taker's quarters and other locations, such as private laundries, patios, garden houses, private boat houses, and private swimming pools, which are a part of the customer's domestic establishment and used in connection with an individual residence.

Primary Telephone

A primary main station telephone connected to an exchange access line in the customer's principal place of business or residence.

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DEFINITIONS

Payphone Services

Payphone services provide telephone service to customer-leased or owned payphone with or without coin collecting devices.

Residence Service

A class of exchange service furnished to an individual at a residence or place of dwelling where the actual or obvious use of the service is for social or domestic purposes.

Route Mileage

The distance measured along the route of the circuit between any two or more given points on that circuit.

Selective Blocking Service

Permits a customer to block select special area codes (SAC) and/or prefixes in order to restrict outcalling access capability.

Service Connection Charge

A non-recurring charge applicable to the installation of telephone service and facilities or the provision of other standard services provided by the Company. (See also non-recurring charge.)

Service Point

When used in connection with customer-provided communications channels denotes the point on the customer's premises where channels provided by or furnished to the customer are terminated in switching equipment used at least in part for communications with stations or customer-provided terminal equipment.

Speculative Project

An undertaking of a speculative nature which, in the opinion of the Company, appears to involve risk of failure.

Standard Telephone Instrument

A rotary dial telephone instrument in a standard style and color.

Station Apparatus

Network control signaling unit (telephone) or other equipment at the customer's premises which enables the customer to establish the communications connection and to effect voice communications through such connections.

Subscriber

A customer, person, firm partnership, corporation, municipality, cooperative organization, governmental agency, etc., receiving service from the Company. (Also see Customer.)

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DEFINITIONS

Suburban Area

That portion of the exchange area located outside of the base rate area.

Suburban Service

The grade of party line service furnished outside the base rate area, but within the exchange area, and to which no mileage charges apply.

Supersedure

The transfer of service, including the telephone number, from one customer to another with the express consent of the relinquishing customer and with the agreement of the new customer to assume the responsibility for all charges outstanding. This arrangement requires continuous billing, with no change in type or location of equipment.

Supplemental Base Rate Area

A base rate area encompassing an area of relatively high density of population, entirely separated from the main base rate area of an exchange and in which mileage charges do not apply.

Supplemental Equipment and Services

Equipment or service other than basic service.

Tariff

The rates, charges, rules and regulations adopted and filed by the Company and approved by the Washington Utilities and Transportation Commission.

Telephone

Network control signaling unit (telephone) or other equipment at the customer's premises which enables the customer to establish the communications connection and to effect voice communications through such connections.

Temporary Disconnect

The suspension of telephone service at the request of the customer or on the initiative of the Company without permanent disconnect of service.

Temporary Service

Local service definitely known to be required for a short period, such as service provided for contractors for use during the construction of a building, sales campaigns, athletic contests, conventions, fairs, circuses, etc.

Termination Charge

The charge applicable when an agreement for service is terminated by the customer before the expiration of the minimum agreement period.

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DEFINITIONS

Toll Line

A toll line is a line between two or more exchanges or toll stations over which service is furnished on a toll message rate basis.

Toll Rate

The charge prescribed for toll messages based upon the duration of the message and distance between exchanges.

Toll Message

A completed call between two exchange stations located in different local service areas, between two toll stations, or between a toll station and an exchange station.

Toll Restriction Service

A blocking service which restricts a customer's access to the long distance network. When customers dial 0 or 1+ from a restricted line, the call will be diverted to a Company provided intercept announcement.

Toll Service

Telephone service between exchanges of locations for which a toll rate is charged.

Toll Terminal Service

Service providing a direct connection to toll switchboard service.

Trade Name

The name or style under which a concern conducts its business and by which it is generally known to the public.

Type of Service

Refers to flat rate service, message rate service or semi-public service. Washington Telephone

Assistance Program

- (a) a discount on residential service connection fees of fifty percent;
- (b) a waiver of the deposit on local residential exchange service; and
- (c) a discounted flat rate for local residential exchange service for eligible customers subscribing to the lowest available local exchange flat rate service, where that rate, including any federal end user access charge or other charge necessary to obtain local exchange is greater than the Washington Telephone Assistance Program service rate set by the Commission.

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RULE AND REGULATION

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RULE AND REGULATION
No. 1

APPLICATION OF REGULATIONS

The regulations set forth herein apply to intrastate services and facilities furnished within the State of Washington by CenturyTel of Washington, Inc. d/b/a CenturyLink hereinafter referred to as the Company, subject to the jurisdiction of the Washington Utilities and Transportation Commission.

No officer, employee or agent of the Company has authority to change, amend, or waive any rate or regulation approved or prescribed by the Commission. Rates and regulations may be changed or cancelled only with the consent or approval of the Commission.

The Company furnishes exchange, toll and private line service throughout the territory it serves, as shown by its filed rates, regulations and maps. The Company also furnishes toll service to the territory served by connecting companies subject to their rates and regulations.

The Company does not transmit messages, but offers the use of its facilities, where available, for communication between parties subject to the terms and conditions specified in this tariff.

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RULE AND REGULATION
No. 2

DESCRIPTION OF SERVICE

A. General

Exchange access service is available through facilities owned and maintained according to the standards of the Company, and in multi-office exchanges, is operated from the central office designated by the Company.

Each exchange area is generally divided into a base rate area and a suburban area.

Except as otherwise provided in this tariff, basic access service will be provided only to customers residing within the certified physical confines of an exchange.

Each individual line will be terminated on a telephone instrument, key or jack.

Except as stated in the provisions for Joint User Service, telephone service is provided for the use of the customer, his family, employees or business associates, or persons residing in his household.

Where commercial power is required in the operation of equipment and service, the customer, where requested, shall furnish, install, and maintain the necessary power wiring and power outlet on his premises and supply any necessary electrical energy at his expense.

Any special structural work required for supporting telephone equipment or telephone wiring on the customer's premises shall be provided at the expense of the customer.

The customer shall provide on his premises and at his expense, space, satisfactory to the Company, for placement of all equipment and facilities necessary for the furnishing of service to him.

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RULE AND REGULATION
No. 2

DESCRIPTION OF SERVICE

B. Service

The Company renders service within the exchange area under its effective rate schedules as follows:

1. Class of Service
 - (a) Business Service
 - (b) Residence Service
2. Type of Service
 - (a) Flat Rate Service
 - (b) Basic30 Plan
 - (c) Payphone Services
 - (d) Foreign Exchange Service
3. Grade of Service
 - (a) Individual Line (One-Party Service)

C. Application of Service

Miscellaneous service, including intraexchange loop service is furnished by the Company under its schedule of rates.

Service is furnished at the rates shown in the Exchange Service schedule where the stations of the customer are on the premises in which the primary station, private branch exchange switchboard or telephone answering equipment is located.

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RULE AND REGULATION
No. 2

DESCRIPTION OF SERVICE

D. Application of Rates

The applicability of business and residence rates is governed by the actual or obvious use made of the service. The use to be made of the service will be ascertained from the applicant at the time of the application for service.

1. Business rates apply at the following locations:
 - (a) In offices, stores, factories, and all other places of a strictly business nature;
 - (b) In boarding and rooming houses, colleges, clubs, libraries, lodges, hospitals, public, private and parochial schools, offices, lobbies and halls of hotels, apartment buildings, churches, and other similar institutions.
 - (c) At any location when the listing of "office" is provided, or when any title indicating a trade or profession is listed (except as may be modified under the directory listing rules and regulations and conditions governing directory listing service).
 - (d) At residence locations with an off premises business extension or when the customer has no regular business telephone service and the use of the service by the customer, members of the household, or guests, is more of a business than residence nature as might be indicated by advertising through newspapers, handbills, billboards, circulars, business cards, or otherwise.
 - (e) In general, at any place where the substantial use of the service is occupational rather than domestic.
2. Residence rates apply for service
 - (a) In private residences; in residential apartments of hotels and apartment houses; and when all stations are in locations which are a part of a domestic establishment.
 - (b) In general, at any place where the substantial use of the service is domestic.
3. If it is found that a customer is using residence service for business purposes, the Company will thereafter require the sub-scriber to take business service, except in cases where the customer thereafter uses the service for social or domestic purposes only.

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RULE AND REGULATION
No. 3

APPLICATION FOR SERVICE

Prior to the establishment of service, the Company may require an applicant to:

1. Sign an application form furnished by the Company.
2. Make an advance payment of any service connection and/or installation charges; and the charge for service for the period for which bills are regularly rendered as specified in the Rate Schedule.
3. Post a deposit in accordance with Rule and Regulation No. 4.
4. Federal, State or Municipal governmental agencies will not be required to make advance payments or post deposits.

The furnishing of service by the Company and acceptance thereof by the customer shall be deemed to constitute an agreement between the Company and the customer for the payment of the rates and charges under the applicable schedules in effect.

The Company will accept oral or written application from a customer for additions to, or changes in, the existing service.

An application is merely a request for service and does not in itself bind the Company to serve except under reasonable conditions, nor does it bind the applicant to take service.

An application for service cancelled by the applicant or the Company prior to the establishment of the service applied for is subject to the following conditions:

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RULE AND REGULATION
No. 3

APPLICATION FOR SERVICE

A. Cancelled by Applicant

1. If cancellation is requested prior to the start of installation, the application will be cancelled by the Company and no charge applies.
2. If cancellation is requested subsequent to the time installation has been started, the application will be cancelled by the Company, and the Company may collect the lesser of the following charges:
 - (a) A charge equal to the estimated costs incurred in such installation less estimated net salvage.
 - (b) The basic termination charge, installation charge, non-recurring service connection charge, as appropriate.

NOTE: Installation is considered to have been started when the Company incurs any expense in connection therewith or in preparation therefore which would not otherwise have been incurred, provided:

- (1) The customer has advised the Company to proceed with the installation, and
 - (2) The Company has accepted the order.
3. If cancellation is requested after completion of an installation, it will be treated as a discontinuance of service and the minimum requirements of the rate will be applicable.

B. Cancelled by the Company

If the applicant refuses to comply with the Company's Rules and Regulations prior to the establishment of service, the Company may cancel the application, in which event any amount collected from the applicant will be refunded.

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RULE AND REGULATION
No. 4

CREDIT AND DEPOSITS

A deposit may be required for customers who are known credit risks. In these instances, the Company may require establishment of credit based upon:

1. Rules relating to telephone companies are provided in Washington Administrative Code (WAC). Rules covering Credit and Deposits are published as WAC 480-120-122 and WAC 480-120-123, DEPOSITS, and are available upon request.
2. For non-residential service, in instances where a deposit is required, the deposit shall not exceed two-twelfths the estimated annual billing.
3. For residential service, in instances where a deposit is required, the deposit shall not exceed two months customary utilization for applicants or subscribers with previous verifiable service, or \$33.00 for all other residential subscribers.
4. For residential service, a local exchange company shall waive the deposit on local exchange service for eligible subscribers. Eligible subscribers shall be allowed one deposit waiver per eligibility period.

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RULE AND REGULATION
No. 5

RENDITION AND PAYMENT OF BILLS

A customer is responsible for the payment of all exchange, toll, and other charges applicable to the customer's service, including local, state and federal taxes made in accordance with the Company's schedules of rates and Rules and Regulations as contained in this tariff.

A. Bills

Regular monthly bills are issued in accordance with Commission rules. Bills may contain a notation regarding payment of the bills.

For billing purposes each month is presumed to have 30 days.

B. Rendition of Bills

1. Flat Rate Exchange Service and Payphone service may be rendered in advance and are payable upon presentation.
2. Toll Service

Bills for toll service will be rendered monthly in arrears, except, at the option of the Company; they may be rendered daily, weekly or any other period in arrears.

C. Minimum Contract Period

Except as specified elsewhere in this Tariff, the minimum contract period for exchange service is one month from the date service or additions to service are established. The minimum charge is the established rate for one month.

Special contractual arrangements for special equipment or special assemblies of equipment not otherwise provided for in this Tariff are developed as required.

D. Payment of Bills

1. Payment of bills for telephone service shall be made at the office of the Company or to a duly authorized collector of the Company.
2. Closing bills, special bills, bills rendered on vacation of premises or bills rendered to persons discontinuing exchange service are payable upon presentation and become delinquent 15 days after rendered.
3. Service connection charges for re-establishment of service are payable before service is restored.
4. If payment from a customer is less than the total amount owing on the bill and the customer does not direct how the payment should be applied, the payment will first be applied to local exchange service charges, with the remainder allocated pro rata to all other charges.

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RULE AND REGULATION
No. 5

RENDITION AND PAYMENT OF BILLS

E. Prorating of Bills

Bills for telephone service are normally rendered on a monthly basis. Any bills rendered for periods in excess of, or less than, a billing month, except those involving the minimum billing period, will be prorated on the basis of the number of days in that current billing period.

F. Returned Check Charge

A service charge of \$15.00 will be billed to any subscriber whose check is returned to the Company by a bank because that subscriber's account is closed or does not have sufficient funds to cover such check. Should the Company, after having notified a subscriber of its intent to discontinue service for non-payment of an account, receive such check as payment, it may disconnect service in accordance with the provisions under WAC 480-120-172 of the Commission rules. The Company may require payment of the account before service is restored.

RULE AND REGULATION

No. 5

RENDITION AND PAYMENT OF BILLS

G. Late Payment Charge

A late payment charge will be applied, subject to the following conditions:

- 1) A late payment charge of 1% will be applied to any amount on a customer's bill carried over to the next month's bill.
- 2) A credit will be applied against the late payment charge to recognize the advance billing of local service.
- 3) The late payment charge will be uniformly applied to all exchange customers.
- 4) For those billing amounts purchased from other carriers, the late payment charge will be applied by the billing Company. Duplication of late payment charges for billing amounts done on behalf of others is prohibited.
- 5) The Company will accommodate customers who have a medical emergency as provided for by WAC 480-120-172. In the case of certified medical emergency under these rules, the company will waive the late payment charges for the length of time provided for in WAC 480-120-172.
- 6) The Company will waive late payment charges for customers who establish a preferred payment date, and whose payment is made by the scheduled date, as provided by WAC 480-120-161. If payment is not made by the scheduled date, late payment charges will apply.
- 7) When the customer contacts the company to question certain charges made to the customer's billing and the customer and the company work together to resolve the concern, if the company agrees to credit the customer's account, the company will also credit the customer's account for any late payment charges associated with the credited amount.
- 8) When a complaint involving disputed charges is referred to the Commission for resolution, the company will waive the late payment charges associated with the disputed amount for the period of time the complaint is open with Commission, provided that charges not in dispute are paid when due. Late payment charges associated with disputed charges will be treated the same as the disputed charges under WAC 480-120-172.
- 9) Nonpayment of late payment charges associated with billing made by the company on behalf of information providers shall not be grounds for discontinuance of service in whole or in part. Late payment charges associated with information provider services shall be treated the same as information providers service charges under WAC 480-120-172.
- 10) Nonpayment of late payment charges associated with interexchange carrier charges shall not be grounds for disconnection of local service. Late payments charges associated with interexchange carrier charges shall be treated the same as interexchange carrier charges under WAC 480-120-172.

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RULE AND REGULATION

No. 6

DISCONTINUANCE OF SERVICE

Rules relating to telephone companies are provided in Chapter 480-120, Washington Administrative Code (WAC). Rules covering Discontinuance of Service are published as WAC 480-120-172, DISCONTINUANCE OF SERVICE, and are available upon request.

If a notice of disconnection has been issued to a customer served by an exchange in which there is no business office or agency at which a payment can be made, and the customer notifies the utility that payment has been mailed, disconnection shall be postponed for five business days from the date of notification to allow for delivery and posting of payment. If payment is not received within the time limits set herein, service may be discontinued without further notice, and tariff reconnection charges may be billed.

If a customer fails two times within a two year period to provide payment within the 5-day mailing allowance period, WAC 480-120-172, DISCONTINUANCE OF SERVICE, may be implemented.

Also, pursuant to WAC 480-120-165, the Company shall ensure that personnel engaged in initial contact with a dissatisfied or complaining customer shall inform the customer that if dissatisfied with the decision or the explanation that is provided, the customer has the right to have the problem considered and acted upon by supervisory personnel. The customer shall be provided with the name or department of such supervisory personnel and a telephone number by which they may be reached.

The Company shall ensure that supervisory personnel contacted by a dissatisfied customer shall inform a still-dissatisfied customer of the availability of the Commission for further review of any complaint or dispute. The supervisor shall provide the Commission's toll free number (800) 562-6150 as well as the Commission's mailing address.

In cases where the Company does not receive total payment of charges billed and the customer has been properly notified the Company may totally disconnect the customers service; or in situations where partial payment has been received and it is sufficient to pay the Local Service charges the Company may use Toll Restriction where facilities permit. Toll Restriction is where the Company denies access to Intrastate and Interstate long distance calling.

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RULE AND REGULATION

No. 7

NOTICES

Notices the Company may give to a customer supplied with telephone service by the Company, may be given to the customer or his authorized representative orally unless otherwise provided by these Rules and Regulations and the rules of the Washington Utilities and Transportation Commission, or by written notice, either delivered at the customer's address hereinafter described or properly deposited in any United States Post Office, postage prepaid, addressed to the customer at the address specified in the customer's application for telephone service or at such address as may subsequently be given by the customer to the Company at its local business office.

Any notice from any customer to the Company may be given orally to the Company by the customer or his authorized representative at the Company's local business office where service is rendered to the customer unless otherwise provided by these Rules and Regulations, or by written notice properly addressed and mailed to the Company.

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RULE AND REGULATION

No. 8

CONSTRUCTION, MAINTENANCE AND USE OF FACILITIES

A. General

1. Except as otherwise provided in this tariff, the Company will, at its own expense, furnish, install, and maintain in the base rate area all facilities for basic service necessary to serve applicants or customers in accordance with its lawful rates, rules and regulations, and in accordance with its established construction standards.
2. Except where designated by law, the type of construction (direct burial, underground conduit, or aerial) is the prerogative of the Company.
3. When the Company is requested by the customer to install initially, relocate, rearrange or change outside plant facilities from one type to another, the cost of constructing the new and removing the old construction shall be borne by the customer with consent of owner if applicable.
4. The Company has the right of ingress and egress from the premises of customers at all reasonable hours for any purpose reasonably connected with the furnishing of telephone service and to exercise any and all rights secured to it by law of these Rules and Regulations. The Company has the right to remove any and all of its property installed on the customer's premises at the termination of service as provided for in these Rules and Regulations.
5. The customer will be held responsible for loss of or damage to any facilities, equipment or apparatus furnished by the Company, unless such loss or damage is due to causes beyond their control.

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RULE AND REGULATION

No. 8

CONSTRUCTION, MAINTENANCE AND USE OF FACILITIES

B. Obligation of Company

1. Furnishing of Service

- a. The Company's obligation to furnish service is dependent upon its ability to secure and retain, without unreasonable expense, suitable facilities and rights for the construction and maintenance of the necessary circuits and equipment.
- b. Where facilities beyond those normally required are provided to satisfy customer requests not specifically covered in this Tariff, charges based on the additional costs incurred will apply.
- c. When a customer orders installations, moves or changes which cannot be completed during scheduled working hours, he may be required to pay overtime charges. Such overtime charges will be the actual overtime rate of pay of the installer, and will be in addition to the normal installation, move or change charge. The customer must agree to this provision before such overtime work will be performed.
- d. When the construction of certain facilities is necessary for the furnishing of a service, the ownership of such facilities will be vested in the Company, even though all or a part of the cost of construction is borne by the customer.
- e. The Company will determine the type of facilities to be provided for the furnishing of a service.
- f. The Company will be reimbursed for the costs associated with customer requests for relocation or rearrangement of facilities.

2. Maintenance and Repair

- a. All costs associated with the maintenance and repair of facilities to the protector, furnished by the Company, will be borne by the Company except as specified elsewhere in this Tariff.
- b. The Company will be reimbursed for any loss or damage to its facilities on the customer's premises resulting from intentional destruction or any other cause except from fire or unavoidable accidents.
- c. Access to customer's premises, at any reasonable hour, will be given to representatives of the Company for the purpose of inspecting, repairing, testing or removing any part of the Company's facilities.

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Schedule 2
Original Sheet No. 16

RULE AND REGULATION

No. 10

USE OF CUSTOMER SERVICE

Customer telephone service, as distinguished from payphone services, is furnished only for use by the customer, his family, employees or business associates, or persons residing in the customer's household, except as the use of the service may be extended to joint users or to persons temporarily subleasing a customer's residential premises.

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RULE AND REGULATION

NO. 11

SPECIAL CONTRACTS

The Company may require a contract period longer than one month at the same location in connection with special (non-standard) types or arrangements or unusual construction necessary to meet special demands, and involving extra costs.

Service may be terminated prior to the expiration of the initial contract period upon notice being given to the Company and upon payment of the termination charge in addition to all charges due for service which has been furnished.

The termination charge will be based upon contract terms or the individual circumstances in each case as agreed upon at the time of installation or specified in this tariff.

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RULE AND REGULATION

No. 12

LIABILITY

A. Liability

The liability of the Company for damages arising out of mistakes, omissions, interruptions, delays, or errors or defects in transmission occurring in the course of furnishing a service and not caused by the negligence of the customer, shall, in no event, exceed an amount equivalent to the proportionate charge to the customer for the period of service during which such mistake, omission, interruption, delay, or error or defect in transmission occurs.

When the facilities of other companies are used in establishing connections to points not reached by the Company's facilities, the Company is not liable for any act or omission of the other company or companies.

The Company shall exercise due care in connection with all work done on customer's premises. No liability shall attach to the Company by reason of any defacement or damage to the customer's premises resulting from the existence of the Company's instruments, apparatus, and associated wiring on such premises or by the installation or removal thereof, unless such defacement or damage is the result of the sole negligence of the Company or its employees. Liability for telephone directories is covered elsewhere in this Tariff under Rule and Regulation No. 13.

B. Allowance for Interruptions

In the event of an interruption to the service, which is not due to the negligence of the customer, an allowance will be made, upon request, if the interruption continues for more than 24 hours from the time it is reported to the Company.

The allowance will be the prorated portion of the monthly rate for the service or the portion of the service made inoperative.

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RULE AND REGULATION

NO. 13

TELEPHONE DIRECTORIES, LISTINGS AND NUMBERS

A. Directories

The Company will furnish to its local exchange subscribers, without charge, one directory per access line or trunk for the efficient use of the service. Copies of additional or other directories may be provided at a nominal charge.

Directories regularly furnished to subscribers shall remain the property of the Company. No binder, holder, or auxiliary cover, except as provided or authorized by the Company shall be used in conjunction with any directory furnished by the Company.

Directory listings are subject to copyright laws of the United States and all rights are reserved by the Company. Any reproductions, re-prints, copies or other duplications are prohibited unless performed with the written consent of the Company.

B. Listings

The Company is not liable for damages arising from errors or in omissions of directory listings for which there is no charge or listings obtained from the "Directory Assistance". In the case of listings for which a charge is made, its liability shall be limited to the monthly rate for each such listing for the charge period during which the error or omission continues.

The subscriber assumes full responsibility for his use of any name as a directory listing, and agrees to hold the Company free and harmless from any claims, loss damage or liability which may result from the use of such listing. The Company will not undertake to determine the legal, contractual or other right to the use of a name to be listed in the telephone directory of the Company.

The Company reserves the right to make such changes in directory listings as may be necessary to bring them into conformity with its standard form.

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RULE AND REGULATION

NO. 13

TELEPHONE DIRECTORIES, LISTINGS AND NUMBERS

C. Changes in Telephone Number

The assignment of a number to a subscriber's telephone service will be made at the discretion of the Company. The subscriber has no proprietary right in the number, and the Company may make such reasonable changes in the telephone number or central office designation as the requirements of the service may demand.

D. Non-Published Telephone Number Service

A subscriber may request that the telephone number of his service not be published in either the Company's directories or other Company records containing such information available to the general public. If the subscriber shall make such a request, the Company will take reasonable precautions:

1. Not to publish the number in either its publicly distributed directories or other Company records containing such information available to the general public; and
2. Except when required by law, not to disclose the number to any person other than representatives of law enforcement agencies, its own employees or representatives, or those of other telephone companies or other telephone subscribers who are billed for calls placed to non-published numbers, or to customers of Calling Number Identification or Calling Name and Number Identification offered pursuant to Schedule 37.

The subscriber releases, indemnifies and holds harmless the Company from any and all loss, claims, demands, suits or other action or any liability whatsoever, whether suffered, made, instituted or asserted by the subscriber or by any other person, caused or claimed to have been caused directly or indirectly by the publication of such number or the disclosure or non-disclosure of said number to any persons.

E. Non-Listed Telephone Number Service

A subscriber may request that the telephone number of his service be published only in the Company records containing such information available to the general public. If the subscriber shall make such a request, the Company will take reasonable precautions:

Not to publish the number in its publicly distributed directories.

The subscriber releases, indemnifies and holds harmless the Company from any and all loss, claims, demands, suits or other action or any liability whatsoever, whether suffered, made, instituted or asserted by the subscriber or by any other person, caused or claimed to have been caused directly or indirectly by the publication of such number in its publicly distributed directories.

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RULE AND REGULATION

No. 14

TEMPORARY SERVICE AND SPECULATIVE PROJECTS

- A. The Company will furnish temporary service or service to speculative projects under the following conditions:
1. The applicant for such service shall be required to pay to the Company in advance, or otherwise as the Company may elect, the net cost of installing and removing any facilities necessary in connection with the furnishing of such service by the Company.
 2. The applicant for service may be required to post a deposit with the Company, in accordance with Rule and Regulation No. 4.
- B. Nothing in this Rule and Regulation shall be construed as limiting or in any way affecting the right of the Company to collect from the customer any other or additional sum of money which may become due and payable to the Company from the customer by reason of the service furnished or to be furnished hereunder.
- C. If temporary telephone service, or a speculative project, is provided to a customer on a continuous basis for a period of 36 consecutive months from date of establishment of service, the service shall be classified as permanent.
1. A refund will be made on the basis of the line extension schedule which was effective at the time the temporary service was established or on present line extension schedule if schedule has been changed, whichever is less restrictive to the customer.
 2. Total refund shall not exceed the amount paid under A.1.above and shall be without interest.
 3. Refund of deposit under A.2. above shall be in accordance with Rule and Regulation No. 4.

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RULE AND REGULATION

No. 16

SUPERSEDURE OF SERVICE

An applicant for business service who qualifies for the immediate establishment of service, may supersede to the business service of a customer discontinuing that service, when the applicant is to take service on the premises where that service is being rendered with no changes in the facilities or telephone number.

A written notice to that effect from both the customer and the applicant is required and will be presented to the Company and an arrangement, acceptable to the Company, will be made to pay all outstanding charges against the service.

Supersedure of one-party residence service is permitted in the Paradise Estates area located in Mineral Exchange, in accordance with the above Rule and Regulation.

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Original Sheet No. 1

BASIC EXCHANGE SERVICE

GENERAL

1. Basic exchange service rates are established under a statewide grouping plan based upon the number of telephones (as defined in paragraph 2 below) available, without toll charge, within the local calling service area. In this manner, the Company can apply basic exchange service rates uniformly throughout the state by the scope of calling service area available to customers.
2. Rates for the principle classes of service in each exchange are established by rate groups, which are determined by the total number of central office access lines and equivalents (main stations, coin stations, etc.) which can be called without a toll charge from any station instrument of such exchange.
3. The rates specified for basic exchange service entitle customers to an unlimited number of messages to all stations bearing the designation of central offices within the local service area.
4. When the number of access lines or equivalents in any exchange local service calling area has exceeded or fallen below the limit of its rate group, the Telephone Company shall proceed to reclassify any such exchange to its proper rate group and file appropriate rate adjustments with the state regulatory authority. Such excess or deficit in access lines or equivalents will be considered to have been reached for rate group reclassification purposes when the exchange access lines or equivalents in the exchange calling area has exceeded or has fallen below the limits of its rate group, for a period of six consecutive months.
5. Basic exchange service access line rates do not include a telephone instrument.

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BASIC EXCHANGE SERVICE

CONDITIONS

1. Business and Residential access lines will be furnished in the suburban area at the monthly rates specified herein.
2. The access line rates named in this schedule do not include telephone instruments.
3. The monthly basic exchange service rate for subscribers with extended area service will be the appropriate local service rate for the exchange based upon the number of main station access lines in the local calling area.
4. All communications systems which permit station access to central office lines through dial access, or systems that permit outgoing or incoming dial access, will be billed the Business access line rate.
5. Basic30 Plan is an exchange service for which charges will apply for outgoing calls completed on an Interexchange and/or Intraexchange basis. Intraexchange usage is traffic originating and terminating at the same rate center. Interexchange usage is traffic originating at one rate center and terminating at another, within the local calling area.
6. Basic30 Plan will not be provided with Foreign Exchange service.
7. Basic30 Plan usage charges do not apply to messages completed to official numbers located on Company premises within the local calling area that the general public calls to transact Company business. Calls to directory assistance, 911, and telephone repair service are also not subject to measured service usage charges.
8. Basic30 Plan message charges accumulate on a billing month basis commencing on the billing date. The charges are applicable to local messages completed on a dial station-to-station basis.
9. Customers selecting the "Basic30" may do so without incurring the Non-Recurring charge listed in Schedule 2, Sheet No. 2.5, item I.G.1.d. when service is ordered within the first 90 days this service is offered in their exchange.

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BASIC EXCHANGE SERVICE

Classification of Exchanges in Accordance with Total Central Office
Exchange Access Lines and Equivalents in the Local Service Calling Area

Group I
(1 to 5,000 Access Lines)

Basin City	Mineral	Winthrop
Connell	Morton	
Creston	Packwood	
Davenport	Puget Island (Cathlamet)	
Glenoma	Randle	
Washtucna	Twisp	
Mesa	Kahlotus	

Group II
(5,001 to 20,000 Access Lines)

Beaver	Elma	Long Beach
Blakely	Eltopia	Lopez
Chewelah	Forks	Mathews Corner
Chinook	Friday Harbor	McCleary
Clallam Bay	Hunters	Neah Bay
Clearwater	Kettle Falls	Ocean Park
East Sound		

Group III
(20,001-100,000 Access Lines)

Hansville	Kingston	Montesano
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Group IV
(100,001 to Unlimited Access Lines)

Ames Lake	Gig Harbor	Snoqualmie Pass
Arletta	Lakebay	South Prairie
Carnation	Medical Lake	Spangle
Cheney	North Bend	Vashon
Fall City	Orting	
Fox Island	Reardan	

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BASIC EXCHANGE SERVICE

EXTENDED AREA SERVICE

1. Extended Area Service, herein termed as EAS, is provided by means of special EAS trunks between the subscribers home exchange to other exchanges for the purpose of extending the local calling areas of such exchanges.
2. Exchanges with Extended Area Service are placed into rate groups on the basis of the effective combination of the home exchange and EAS exchange's local calling area.

EXTENDED AREA SERVICE EXCHANGES

HOME EXCHANGE

EAS COMMUNITY

Arletta

Bremerton
Gig Harbor
Fox Island
Lakebay
Port Orchard
Tacoma

Ames Lake

Carnation
Fall City
North Bend
Bellevue
Bothell
Duval
Kirkland-Redmond
Mercer Island
Seattle

Basin City

Mesa
Connell
Eltopia
Kahlotus
Mathews Corner
Clallam Bay
Clearwater
Forks
Neah Bay

Beaver

East Sound
Friday Harbor
Lopez

Blakely

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BASIC EXCHANGE SERVICE

EXTENDED AREA SERVICE (Continued)

EXTENDED AREA SERVICE EXCHANGES

HOME EXCHANGE

EAS COMMUNITY

Carnation

Ames Lake
Bellevue
Duval
Fall City
Issaquah
Kirkland-Redmond
North Bend
Snoqualmie Pass

Cheney

Edwall/Tyler
Spangle
Spokane
Sprague

Chewelah

Colville
Hunters
Kettle Falls

Chinook

Long Beach
Ocean Park
Beaver
Forks
Neah Bay
Clearwater

Clallam Bay

Clearwater

Beaver
Clallam Bay
Forks
Neah Bay

Connell

Basin City
Kahlotus
Mathews Corner
Mesa
Eltopia

Creston

Almira
Wilbur
Coulee City

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BASIC EXCHANGE SERVICE

EXTENDED AREA SERVICE (Continued)

EXTENDED AREA SERVICE EXCHANGES

HOME EXCHANGE

EAS COMMUNITY

Davenport

Harrington

East Sound

Blakely
Friday Harbor
Lopez

Elma

Montesano
McCleary

Eltopia

Basin City
Connell
Kahlotus
Mathews Corner
Mesa
Pasco

Fall City

Bellevue
Carnation
Issaquah
Kirkland-Redmond
North Bend
Snoqualmie Pass

Forks

Beaver
Clallam Bay
Clearwater
Neah Bay

Fox Island

Arletta
Bremerton
Gig Harbor
Lakebay
Port Orchard
Tacoma

Friday Harbor

Blakely
East Sound
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BASIC EXCHANGE SERVICE

EXTENDED AREA SERVICE (Continued)

EXTENDED AREA SERVICE EXCHANGES

<u>HOME EXCHANGE</u>	<u>EAS COMMUNITY</u>
Glenoma	Mineral Morton Packwood Randle
Gig Harbor	Arletta Bremerton Fox Island Lakebay Port Orchard Tacoma
Hansville	Kingston Poulsbo Silverdale Suquamish
Hunters	Chewelah Colville Kettle Falls
Kahlotus	Basin City Connell Eltopia Mathews Corner Mesa
Kettle Falls	Colville Chewelah Hunters
Kingston	Hansville Poulsbo Silverdale Suquamish
Lakebay	Arletta Bremerton Fox Island Gig Harbor Port Orchard Tacoma

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BASIC EXCHANGE SERVICE

EXTENDED AREA SERVICE (Continued)

EXTENDED AREA SERVICE EXCHANGES

<u>HOME EXCHANGE</u>	<u>EAS COMMUNITY</u>
Long Beach	Chinook Ocean Park
Lopez	Blakely East Sound Friday Harbor
Mathews Corners	Basin City Connell Eltopia Kahlotus Mesa Pasco
Medical Lake	Spokane Edwall-Tyler
Mesa	Basin City Connell Eltopia Kahlotus Mathews Corner
McCleary	Elma Montesano
Mineral	Glenoma Morton Packwood Randle
Montesano	Elma Aberdeen Hoquiam McCleary
Morton	Glenoma Mineral Packwood Randle

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BASIC EXCHANGE SERVICE

EXTENDED AREA SERVICE (Continued)

EXTENDED AREA SERVICE EXCHANGES

HOME EXCHANGE

EAS COMMUNITY

Neah Bay

Beaver
Clallam Bay
Clearwater
Forks

North Bend

Ames Lake
Bellevue
Carnation
Fall City
Issaquah
Kirkland-Redmond
Snoqualmie Pass

Ocean Park

Chinook
Long Beach

Orting

Buckley
Enumclaw
Graham
Puyallup
South Prairie
Sumner
Tacoma

Packwood

Glenoma
Mineral
Morton
Randle

Randle

Glenoma
Mineral
Morton
Packwood

Reardan

Spokane

Snoqualmie Pass

Bellevue
Carnation
Fall City
Issaquah

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Schedule 3
Original Sheet No. 10

BASIC EXCHANGE SERVICE

EXTENDED AREA SERVICE (Continued)

EXTENDED AREA SERVICE EXCHANGES

HOME EXCHANGE

EAS COMMUNITY

South Prairie

Buckley
Enumclaw
Orting
Sumner
Puyallup
Tacoma

Spangle

Cheney
Spokane

Twisp

Winthrop

Vashon

Seattle

Washtucna

Lind
Ritzville

Winthrop

Twisp

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Schedule 3
Original Sheet No. 11

BASIC EXCHANGE SERVICE

SUBURBAN AREA SERVICE

1. Only the classes and grades of basic local exchange service listed below are provided in the suburban area.

Business One-Party
Foreign Exchange Service
Residence One-Party

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Schedule 3
 Original Sheet No. 12

BASIC EXCHANGE SERVICE

LOCAL SERVICE EXCHANGE ACCESS LINE RATES

I. Flat Rate Service #

<u>RATE GROUPS</u>	<u>RESIDENCE ACCESS LINE</u>	<u>BUSINESS ACCESS LINE</u>	<u>PAYPHONE ACCESS LINE</u>
I ***	\$12.40	\$24.80	\$24.80
II	13.90	27.80	27.80
III	14.90	29.80	29.80
IV	15.90	31.80	31.80

II. Measured Service

Measured Service is offered Intraexchange and Interexchange within the local calling area including Bremerton and Port Orchard. The monthly measured charge is the sum of the Rate Group charge and the charge of \$0.15 per each call beyond the first thirty (30) calls per billing month. This service is not available in rate groups I and II.

a. <u>RATE GROUPS</u>	<u>RESIDENCE ACCESS LINE</u>	<u>BUSINESS ACCESS LINE</u>	<u>PAYPHONE ACCESS LINE</u>
I	N/A	N/A	N/A
II	N/A	N/A	N/A
III	11.95	23.90	N/A
IV	12.95	25.90	N/A

b. Measured Usage	<u>Per Message</u>
- First 30 calls	N/C
- Each additional call	.15

Flat Rate Service Intraexchange and Interexchange within the local calling area.

*** For a period of two (2) years customers served by the Libby Creek service exchange project of the Twisp exchange will pay an "Unserved Area Rate" of \$25.00 per month for local residential access line service and a rate of \$50.00 for business access line service. This rate is twice the current monthly rate for local access line service. Beginning September 22, 2002 the "Unserved Area Rate" will be removed for these customer(s) and they will begin paying the monthly access line rate that is then currently filed and approved for the Twisp exchange.

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Schedule 3
 Original Sheet No. 13

BASIC EXCHANGE SERVICE

LOCAL SERVICE EXCHANGE ACCESS LINE RATES (Continued)

III. EAS – SERVICE to Bremerton and Port Orchard

1. The following service applies to subscribers electing Local Flat Rate Service as defined in I. above.. It does not apply to Measured Service as defined in II. above.
2. The customer must choose either Flat EAS or Measured EAS service. If the customer does not make a choice, the Company will assign Measured EAS service to the customer. Either charge applies in addition to the Flat Rate service access line charge.
3. Business Measured EAS Rate Service and Business Flat EAS Rate Service may not be combined on a single premise. Residential Measured EAS Rate Service and Residential Flat EAS Service may be combined and provided to the same customer on a single premise.

a.	Flat EAS Rate	<u>Rate</u> <u>Per Month</u> \$10.00
		<u>Per Minute</u>
b.	Measured EAS Rate	\$ 0.08

This offering applies only to the Arletta, Fox Island, Lakebay and Gig Harbor Exchanges for calling to the Port Orchard and Bremerton Exchanges.

IV.	Monthly Billing Detail	<u>Per</u> <u>Call</u> <u>Charge</u> \$0.01	Non-Recurring <u>Charge</u> \$12.50
	Detail billing, per call		
V.	Call Forward With Hunting	<u>Rate</u> <u>Per Month</u> \$ 1.50	

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Schedule 3
Original Sheet No. 14

BASIC EXCHANGE SERVICE

CONDITIONS

1. Monthly rates for the Basic Service option do not include the provision of monthly billing detail. When billing detail is furnished, it must be arranged for in advance. This service provides a detailed listing of originating calls placed through each dial station within a customer account. The call detail information offered on this report form is designed to generally match the calls and usage for which customers are billed during a particular billing period on their monthly billing statement. This service is available only where Company facilities permit. The charge for this service is listed above.
2. The method used to provide Call Forward With Hunt may vary from central office to central office due to the facilities available.

Call Forward With Hunt is used by a customer with more than one line in order to route an incoming call to an available (non-busy) line. If a line is busy, this service will hunt for an idle line in order to complete the call. Line Hunt must be on each line arranged in a hunt group.

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Schedule 4
Original Sheet No. 1

NON-RECURRING CHARGES

- I. NON-RECURRING CHARGES - Residence and Business
- A. Non-recurring charges apply for the establishment of access line service, making moves and changes of Company-owned facilities at a customer's request, reconnecting service which has been temporarily disconnected for non-payment.
- B. A non-recurring charge may consist of one of the following types of charges.
1. Product and Service Charge - A non-recurring flat charge applicable to the establishment of service, or product offering. This charge includes:
 - a. Directory service.
 - b. Number changes required by the customer.
 2. Service Connection Charges - This charge includes:
 - a. Establishment of basic line service to the protector.

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Schedule 4
Original Sheet No. 2

NON-RECURRING CHARGES

I. NON-RECURRING CHARGES (Continued)

C. Conditions

1. Non-recurring charges are applicable for all services furnished to the customer as indicated throughout this tariff except as provided hereinafter.
2. All work requested at the same time for service on one premises will be covered by one service charge. Work associated with the same order but performed at a separate premises will be performed under a separate work order for each premises.
3. An estimate of the total non-recurring charge may be required to be paid at the time of application for service when the applicant is a known credit risk.
4. Non-recurring charges are not applicable for:
 - a. Normal maintenance and repair of the Company's access line up to and including the protector.
 - b. Change or correction in billing name or address when there is not a change in responsibility and there is no connection, disconnection, move or change in the service.
5. Changes in the location of an existing access line or termination from one premises to another is considered a new installations at a new location.
6. The non-recurring charge applicable for the establishment of foreign exchange service is the total of those non-recurring charges applicable within the local and the foreign exchanges.
7. The Company shall offer an option to applicants or customers to allow payment for regulated non-recurring charges when the total exceeds \$40.00 in three (3) equal payments over the first three (3) billing periods after such service work is completed, unless the applicant or customer is a known credit risk to the Company.
8. Non-recurring charges are in addition to any other scheduled rates and charges that normally would apply in this tariff.
9. The charges specified herein do not contemplate work being performed by the Telephone Company employees at a time when overtime wages apply, due to the request of the customer. If the customer requests overtime labor performed or interrupts work once begun, a charge in addition to the specified charges will be made to compensate the Company for the extraordinary expenses incurred.
10. At a minimum, eligible "WTAP" subscribers shall receive a 50 percent discount on service connection fees. Eligible subscribers shall be allowed one connection fee discount in any eligibility period.

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Schedule 4
Original Sheet No. 3

NON-RECURRING CHARGES

I. NON-RECURRING CHARGES (Continued)

D. Rate Schedule of Non-Recurring Charges

1. Product and Service Charge

a. Each Network Access Line connected: *	
	<u>Charge</u>
(1) Business	\$45.50
(2) Residence	36.00
b. Changes requiring central office work only	18.75
c. Change in directory listing	9.50
d. Other Network Access Line Work, each occurrence	18.75
Note: Included in this category is Central Office work for facility reservations, and other miscellaneous changes or rearrangements of a Network Access Line.	
e. Supersedure of business (or residence) service.	18.75
f. Central Office reconnect for non-payment of service which has been either partially Toll Restricted or completely disconnected.	18.75

II. RESTORAL CHARGE

The Central Office Reconnect for non-payment charge will apply to restore the service of a customer which has been denied for non-payment in accordance with the terms of this tariff.

IV. RETURNED CHECK CHARGE

A. See Rule and Regulation Sheet No. 10. Charge per each returned check incident.	Non-recurring <u>Charge</u> \$15.00
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Schedule 5
Original Sheet No. 1

EMERGENCY LINE SERVICE

1. Emergency Line Service

a. CONDITIONS

Emergency Line is available to residential and business customers in all exchanges within the Company where technically available.

This is a restricted access line. The line will be toll blocked and will not have a directory listing. The line will allow outgoing E911 and 711 abbreviated dialing only along with unlimited incoming calls. In addition, during a 90-day introductory period, all applicable nonrecurring charges will be waived.

b. RESIDENTIAL MONTHLY RATE, per line \$10.37

BUSINESS MONTHLY RATE, per line \$18.66

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Schedule 6
Original Sheet No. 1

LOCAL OPERATOR SERVICE CHARGES

RATES

	<u>Monthly Rate</u>	<u>Non-Recurring Charge</u>
1. Calling Card - Operator Handled		\$.60
2. Calling Card - Fully Mechanized		\$.60
3. Operator Station		\$1.50
4. Person-to-Person		\$3.50
5. Busy Line Verify		\$1.50
6. Busy Line Interrupt		\$3.00

CONDITIONS

1. Local Operator Service Charges apply once for each call classified as Customer Dialed Calling Card, Operator Handled Station-to-Station, and Operator Handled Person-to Person. The charges also apply once for each time an operator verifies a called line or interrupts a call in progress.
 - a. Customer Dialed Calling Card - applies when calls are completed with the assistance of an operator, unless another Operator Handled charge applies, or the call is being placed for a calling party identified as handicapped and unable to dial the call because of that handicap.
 - b. Operator Handled Station-to-Station - applies when calls are completed with the assistance of an operator, unless another Operator Handled charge applies, or the call is being placed for a calling party identified as handicapped and unable to dial the call because of that handicap.
 - c. Operator Handled Person-to-Person - applies when a calling party names the particular party to be reached by an operator. The called party may be a person, a mobile station, or a station, department, or office reached through a PABX attendant. The charge also applies when the calling party cannot speak to the intended person or station, but agree to speak to someone else, or requests an operator to make arrangements with a person to receive a call at a specified time.
 - d. Busy Line Verification or Interrupt - applies each time the operator verifies a called line and hears voice communication or interrupts a conversation that is in progress on the called line. The charges for verify/interrupt service are in addition to any applicable rates such as operator assistance charges or calling card message charges. The charge for interrupt applies whenever the operator interrupts the conversion even if one of the parties interrupted refuses to terminate the conversion in progress. These charges do not apply if the requesting customer identifies that the call is from an authorized Public Emergency Agency or if the operator encounters a trouble condition or has reason to believe a trouble condition exists.
2. The charges for all Local Operator Service charges are billed to the calling party, unless the charge is billed to the called party as a collect call and the charge is accepted by the called party, or the charge is billed to an authorized third telephone number, authorized calling card, or special billing number. The charge cannot be billed to a payphone.
3. When the calling person dials the desired telephone number without the assistance of an operator, it is a Dial Station-to-Station call. This includes calls forwarded by call forwarding equipment.

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Schedule 7
Original Sheet No. 1

PAYPHONE SERVICES

DESCRIPTION

Payphone Services provide telephone service to a customer-leased or owned payphones with or without coin collecting devices. Access to the local calling area is provided at a recurring monthly rate. Message Toll Telephone Service access is provided to place operator billed calls. Screening service will be offered where available.

A. CONDITIONS

1. Payphone service is provided at the option of the customer. This service may be provided through a flat-rate one-party Payphone access line.
2. Payphone services do not include a directory listing.
3. Installation, moves and change charges will be those applicable to business services.
4. The telephone number provided by the Company will be displayed on the telephone instrument at all times.
5. Request to Directory Assistance Service originated from Payphones will be billed at the applicable rate of the Directory Assistance Carrier.
6. Payphone Services will have the same repair service that is available to simple business service.
7. The customer shall be responsible for the installation, operation and maintenance of any customer-provided payphone used in connection with this service.
8. All payphones shall provide dial tone first to assure emergency access without the use of a coin.
9. The payphone instrument must allow coin-free operator access and emergency 911 access in any exchange where 911 service is available. Where 911 service is not available, detailed instructions for completing coin-free emergency calls must be posted prominently on the payphone instrument.
10. The information labeling on the instrument should clearly advise the user as to the method of payment required and also must state if the coins will be returned if the called party does not answer.
11. The payphone instrument must be registered under Part 68 of the F.C.C. Rules and Regulations, or be connected behind a protective coupler registered under Part 68 of the F.C.C. Rules and Regulations.
12. The instrument must comply with the requirements of the Telecommunications for the Disabled Act of 1982 (access to handicapped and hearing aid compatible).
13. The payphone must be connected to the Company's network in compliance with the current National Electric Code and Nation-al Electric Safety Code.

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Schedule 7
Original Sheet No. 2

PAYPHONE SERVICES

A. CONDITIONS (Continued)

14. Only one payphone instrument may be connected to a given Payphone Access Line.
15. Payment of Payphone Service, toll message service, operator assistance, special tariff charges, or other types of chargeable calls shall be the responsibility of the subscriber to Payphone Service.
16. The Company may require, as a condition of connection, a security deposit to ensure payment.
17. Minimum charges for Payphone Service shall apply when the entire service is discontinued within one calendar month of the service establishment date. The minimum charge will consist of one month's service and feature rates and the non-recurring charges.
18. The customer will be held responsible for loss or of damage to payphone facilities furnished by the Company, regardless if the damage is caused directly by the subscriber or the public.
19. Each payphone shall carry an information label which identifies the owner and the person to call for reporting problems; the price of a call within the local calling area; and, any toll or local calling restrictions such as minutes of use per coin inserted.
20. The customer is responsible for the provision of booths, shelves, directories and all other ancillary equipment.
21. The customer shall be responsible for the payment of a Time and Material Charge for visits by a Company employee to the customer's premises when a service difficulty or trouble report results from the use of customer-provided equipment.
22. When any customer-provided equipment is used with telecommunications services in violation of any of the provisions of this tariff, the Company will take such immediate action as necessary for the protection of the telecommunications network, Company employees and the public; and will promptly notify the customer of the violation. The customer shall discontinue such use of the equipment or correct the violation and shall confirm in writing to the Company within five (5) days, following the receipt of the written notice from the Company, that such use has ceased or that violation has been corrected.

Failure of the customer to discontinue such use or to correct the violation and to give the required written confirmation to the Company within the time stated above shall result in suspension of the customer's service until such time as the customer complies with the provisions of this tariff.
23. The outgoing local message charge applies only to local calls from Payphones that are maintained and owned by the Company.
24. All applicable toll and extended area service charges apply to calls from Payphones.
25. Screening provides a signal to the telephone operator that the caller is using a payphone. It will not allow collect and third number calls to be billed to the payphone line and restricts operator assisted toll calls to collect, bill to third party and calling card calls.

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Schedule 7
Original Sheet No. 3

PAYPHONE SERVICES

B. RATES *

	<u>Monthly Rate</u>	<u>Non-Recurring Charge</u>
1. Payphone Access Line		
<u>Flat Rates</u>		
<u>RATE GROUPS</u>		
I	**	***
II	**	***
III	**	***
IV	**	***
2. Central Office Payphone Supervision	\$ 2.75	
3. Screening (Optional)		\$ 10.00
4. Local Operator Service Charges		(See Schedule 6)

* The F.C.C. Multiline Subscriber line charge will apply for all Payphone Access Lines.

** See Schedule 3 for all Payphone monthly recurring access line charges.

*** Non-recurring charges from Schedule 2 will apply as required to install, move, rearrange or change a Payphone access lines.

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Schedule 8
Original Sheet No. 1

DIRECTORY SERVICE

<u>RATES</u>	Rate Per Month	
	<u>Business</u>	<u>Residence</u>
1. Additional listing, each	\$.90	\$.90
2. Alternate listing, each	.90	.90
3. Non-published service	.75	.75
4. Non-listed service	.75	.75
5. Foreign listing, each	1.20	1.20

CONDITIONS

1. General
 - a. Listings will be limited to such information as is necessary for proper identification.
 - b. A listing consists of one line. When use of abbreviations impairs clarity and identification, a second line may be used without additional charge.
 - c. The Company may refuse to insert any listing which, in its judgment, does not facilitate the use of the directory.
 - d. Business listings of individuals, firms, companies, corporations, associations or concerns must be the names under which the subscribers are conducting business.
 - e. Titles are permitted in business or residence listings where required for the purpose of identification.
 - f. Business or residence listings, other than names of individuals, may be arranged under a caption when, in the judgment of the Company, the employment of that caption will facilitate the use of the directory.
 - g. A trade name may be used as a business listing when the business is conducted under that name.
 - h. Listings designed primarily to give publicity to a commodity or service are not acceptable.
 - i. Names which are commonly spelled in more than one way, or rearrangement of names, may be provided.
2. Primary service listings
 - a. One listing, which will include the name, address and telephone number of the individual, organization, firm or corporation, will be furnished in the alpha section at no charge for each Residence and/or Business Access Line. Those customers requiring more listing must pay the additional listing charge. Payphone customers will get one directory listing. Each listing will appear in the classified section at no charge, under a classification of the customer's choice.
 - b. One line dual primary residence listings will be provided for customers who share the same surname and reside at the same address, for women whose husbands are deceased, providing the surnames are the same, and for persons who are known by more than one given name at no additional charge.
3. Additional listings
 - a. Additional listings will consist of a name, the address of the premises on which the service is located, and the telephone number.

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Schedule 8
Original Sheet No. 2

DIRECTORY SERVICE

CONDITIONS (Continued)

3. Additional listings (Continued)
 - b. Business additional listings may be the names of:
 - (1) another business conducted at the same address by the customer,
 - (2) departments or branches of a business,
 - (3) the owner or owners of a business, or
 - (4) employees or officers of a firm.
 - c. When a customer of business service represents another individual, firm, corporation or association which does not physically occupy the same place of business with the customer, the subscriber may arrange for a listing under his telephone number for such an individual or firm at the additional listing rate.
 - d. Residence additional listings may be those of members of the customer's domestic establishment residing on the customer's premises.
 - e. Listings for individuals occupying rooms let for living quarters in hotels, rooming houses, apartment houses, automobile courts and mobile trailer courts on the premises at which the customer is furnished hotel or commercial private branch exchange service will be furnished at the additional listing rate.
 - f. Where business service is furnished in a residence, additional listings may be furnished for the customer, an employee, or a member of the customer's domestic establishment.
4. Lines of information may be arranged for, in addition to an additional or alternate listing, for the purpose of facilitating the use of the service, at the additional listing rate.
5. Alternate listings will include additional telephone numbers of the same or another customer to be called in the event there is no answer at the customer's station. In case the alternate listing telephone number is that of another customer; application or agreement for the listing may be required from both customers.
6. Non-published or non-listed service
 - a. Non-listed or non-published number service shall be paid for until the end of the directory period during which the non-listed or non-published telephone number does not appear in the Company's directory, unless the customer's service is discontinued.
 - b. Customers to non-published or non-listed service may change from one to the other without incurring an additional monthly charge.
 - c. No charge will be made for non-published or non-listed numbers for customers having a listed local number in the same exchange under the same listing.

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Schedule 8
Original Sheet No. 3

DIRECTORY SERVICE

CONDITIONS (Continued)

7. The foreign listing rate applies to alpha listings in the local exchange directory for customers served by an exchange other than that in which the directory service is furnished.
8. Where extra listings are provided in conjunction with initial or subsequent installations of exchange service facilities, the charges begin with the day on which charges for the associated service are effective. Where extra listings are provided other than in conjunction with exchange service facilities, the charges begin with the day following their entry in the information records. When extra listings are included in, or excluded from, the directory, the charge will continue until the end of the directory period unless the listed party or firm vacates the customer's premises or subscribes for service in his own name, or unless the customer's service is discontinued.
9. All applications for services outlined in this schedule shall be made by the customer or authorized agent.

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Schedule 9
Original Sheet No. 1

COMBINATION MAIN SERVICE*

RATES

1. The monthly rate and non-recurring installation charge will be that of a one-party business or residence service at each location.

CONDITIONS

1. This service provides for serving separate business and residence locations from the same one-party line.
2. All locations must be within the same central office area.
3. A separate number will be assigned to the station at each of the locations.
4. Combination main service is only available in those exchanges where the central office equipment is in place to accommodate the service.

* Applicable to existing service only. No new services will be furnished nor will supersede of existing service be allowed.

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Schedule 10
Original Sheet No. 1

JOINT USER SERVICE *

RATES

Rate Per
Month

1. Joint user on one-party business service

One-half the applicable one-party business access line rate rounded to the next higher multiple of \$.05.

CONDITIONS

1. Under joint user service a customer may permit another person, firm or corporation to use his telephone service.
2. Joint user service will be furnished only with one-party business service.
3. The customer will be responsible for all charges incurred by the joint user.
4. Joint user service will be provided upon application by the customer for the joint user who is located on the premises, in the same office, or in the same suite of offices as the customer.
5. Additional listings and supplemental services may be furnished to the joint user at the request of the customer and at regular rates. The customer's primary service will not be extended to another premises for the use of the joint user.

Rates from Schedule 2 will apply in addition to the rates shown above.

6. The rates for the joint user includes a directory listing in the alpha portion of the directory indicating the address of the primary service location.
7. Joint user service is not furnished in connection with foreign exchange service.
8. The subscribing customer is responsible for all toll charges incurred by the joint user.
9. Not more than three joint users are permitted per access line.

* Applicable to existing services only. No new services will be furnished nor will supersede of existing services be allowed.

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Schedule 11
Original Sheet No. 1

VACATION NUMBER SERVICE *

<u>RATES</u>	<u>Rate Per Month</u>
1. Vacation Number Reservation	See below
2. For reserving a trunk hunting telephone number for future use	\$ 1.20

See Schedule 4 for applicable Non-Recurring charges which apply in addition to the rates shown above.

VACATION NUMBER RESERVATION

The charge for Vacation Number Reservation is Fifty (50) percent of the regular flat rated monthly access line rate.

Vacation Number Reservation provides for temporary suspension of service at customer request for a period of not less than one (1) month and not to exceed nine (9) months in a twelve (12) month period. Vacation Number Reservation applies only to residential and business access line rates. It does not apply to Key, PBX, Centrex lines, or Trunks, calling features or bundled services. The customer's account must be current to be placed on Vacation Number Reservation. After service has been restored, there will be a minimum of one (1) month's charge for full service before the service can again be put on Vacation Number Reservation.

1. Telephone service will be completely disconnected during the period of Vacation Number Reservation; there will be no dial tone.
2. If the customer has not requested that the service be restored after nine (9) months of Vacation Number Reservation, the service will revert back to the standard rate; however, full service (dial tone) will not be restored until the customer requests such by contacting the Telephone Company. The customer will be notified of the date of the discount expiration in advance.
3. There will be no charge to activate Vacation Number Reservation. Applicable nonrecurring charges will apply each time Vacation Number Reservation is restored to full service.

The service named in Paragraph 2, under "Rates" above provides for the reservation of telephone numbers in a trunk hunting series.

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Schedule 12
 Original Sheet No. 1

SPECIAL BILLING SERVICE

A. <u>Special Billing</u>	<u>Rate Per Month</u>	<u>Non-Recurring Charge</u>
1. Special toll billing account		
a. Group of 10, each group	\$ 4.80	\$ 9.50
b. Individual, each	1.00	9.50
2. Special billing service, each	1.00	9.50

Conditions

1. A special toll billing account provides a separate monthly bill for toll service. Either special billing numbers or a special credit card number will be furnished for such accounts.
2. Special billing provides a duplicate or separate monthly bill associated with a customer's account. A special billing exchange does not relieve the customer of liability for payment even though the special bill is sent to another.
3. In the case of bona fide bill disputes the Company will not charge the rate for listed 2. above.

B. <u>Copy of Bill</u>	<u>Residence</u>	<u>Business</u>
1. Copy of bill Charge per copy	\$ 4.00	\$ 7.00

Conditions

1. A printed additional copy of regular monthly billing may be provided to customers upon request where such information is available and facilities permit.
2. A nonrecurring charge applies for each printed copy furnished.
3. Customers may retrieve bills at no charge for the 90 days from the date of issuance at <http://www.centurylink.com/tariffs>.
4. In the case of a bona fide billing dispute, the company will not charge the bill copy fee.

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Schedule 13
Original Sheet No. 1

LINE EXTENSION SERVICE

13.1 General

- A. The Company will furnish, install and maintain all facilities necessary to serve applicants or customers in accordance with its lawful rates, terms and conditions, and with its established construction standards.
- B. The type of construction (buried or aerial) is the prerogative of the Company, except where designated by law. If applicant(s) chooses a different type of construction than that specified by the Company, the applicant(s) will be responsible for any additional cost.
- C. The route will be determined by the Company. If applicant(s) chooses a different route than that specified by the Company, the applicant(s) will be responsible for any additional cost.
- D. Bills for construction charges are not to be construed as being bills for exchange or interexchange service.
- E. The estimated cost of construction for a specific job will be provided to the applicant(s) requesting the construction. The estimated cost of construction will be in writing and will be good for thirty days after the Company provides a bill to the applicant(s).
- F. Where applicants are so located that it is necessary or desirable to use private and/or government right-of-way to furnish service, such applicants may be required to provide or pay the cost of providing such right-of-way in addition to any applicable charges.
- G. Any force majeure event, or other condition which prevents the provision and performance of service, may delay the timeframes or construction intervals referred to within this tariff. This includes, but is not limited to: delays caused by the applicant, including failure to provide access to the customer's premises; delays caused by local, state, federal, or tribal government authorities, including failing to provide easement or access to rights-of-way; delays caused by vendors or other third parties, or; uncontrollable events, such as frozen ground, tornadoes, severe weather, lightning, injunctions, strikes or work stoppages, and negligent or willful misconduct by customers or third parties, including but not limited to, outages originating from introduction of a virus onto the provider's network.

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CenturyTel of Washington, Inc. d/b/a CenturyLink

Schedule 13
Original Sheet No. 2

LINE EXTENSION SERVICE

13.2 Extension of Service Charges

A. Description

1. Extension of Service

Extension of service means an extension of company distribution plant for new tariffed residential basic local exchange service to a location where no distribution plant of the extending company exists at the time an extension of service is requested. An extension is constructed at the request of one or more applicants for service. An applicant is any person applying for new tariffed residential basic local exchange service. Extensions of service do not include trenches, conduits, or other support structure for placement of company-provided facilities from the applicant's property line to the premises to be served.

The prior WAC 480-120-071, as it was in effect on June 1, 2008, will continue to apply to applications for extension of service that the Company has completed or accepted before October 4, 2008. This section applies to all other requests for service before and after October 4, 2008.

2. Application of Tariff

- a. Extension of service does not apply to extensions to developments. A developer is any owner of a development who offers it for disposition, or an agent of such an owner and a development is defined as land which is divided or is proposed to be divided for the purpose of disposition into four or more lots parcels, or units.
- b. Extension of service as provided for in this tariff does not apply to applications for extension of service for business customers and applications for extension of service by residential customers for service other than residential basic local exchange service.

3. Definition of Terms

As used in this tariff, the following terms shall have the definitions ascribed to them in WAC 480-120-071(1): applicant, cost of service extension, developer, development, distribution plant, drop wire, extension of service, extraordinary cost, order date, premises, tariffed, temporary occupancy, and temporary service. A copy of WAC 480-120-071(1) is available upon request.

LINE EXTENSION SERVICE

13.2 Extension of Service Charges (Continued)

B. Terms and Conditions

1. Allowance

The Company provides a one thousand foot allowance for an extension of service at no charge to the applicant, subject to the conditions set forth in this tariff. Multiple applications for a single extension of service or multiple applicants on a single application for an extension of service are permitted when the extension of service follows a single construction path. When there are multiple applicants for an extension of service or multiple applications received at the same time for an extension of service that follow a single construction path, the one thousand foot allowance may be aggregated by the number of applicants. For example, if there are two applicants, the allowance becomes two thousand feet.

2. Application Process

a. The applicant must complete the application form provided by the Company and submit it to the Company. The application form will be provided to the applicant within seven business days of the applicant's initial request for service. In the case of multiple applicants, each applicant must either file a separate application form or be separately identified on and sign a single form. Each applicant will be billed an equal portion of the applicable charges. Multiple applicants may agree to divide the bill among themselves in a ratio different from that billed so long as the Company receives full payment. Under normal circumstances, the Company will construct the extension of service and provide residential basic local exchange service within thirteen months from the order date. There are three exceptions:

- (1) When an extension of service exceeds the one thousand foot allowance, in which case the Company will provide the applicant(s) a bill for the estimated cost of construction within one hundred and twenty days of the order date; and
- (2) When there are extraordinary costs for construction within the one thousand foot allowance, and the Commission grants the Company's request to charge the applicant for the extraordinary extension of service cost, the Company shall provide the applicant(s) a bill for the estimated cost of construction as soon as practicable after receiving permission to recover the extraordinary costs. In the event the Commission rejects the Company's request, then the period of time to complete construction shall be extended by the time which has elapsed from the Order Date to the date of the Commission's order rejecting the request; and

LINE EXTENSION SERVICE

13.2 Extension of Service Charges (Continued)

B. Terms and Conditions (Continued)

2. Application Process (Continued)

a. (Continued)

- (3) If the applicant is a subsequent applicant and required to pay any charges associated with a previous extension of service as provided for in 13.2.B.4. following, the Company will provide the applicant a bill for the estimated cost of construction within one hundred and twenty days of the order date.

In (1), (2), and/or (3), the extension of service will be completed within twelve months after the applicant(s) returns the application and meets the payment terms established by the Company at the time the bill for the estimated cost of construction is presented to the applicant.

- b. For line extensions within the 1000' allowance, and the applicant is not a subsequent applicant required to pay any charges associated with a previous extension of service as provided for in 13.2.B.4., following, and there are no extraordinary costs, the applicant's request for service will serve as their completed application for extension of service. The date the applicant(s) requests service will be the order date. If the Company determines there is a requirement for supporting structure and trench from the applicant(s)' property line to the applicant(s)' premises, a representative of the Company will notify the applicant of all requirements and Company construction specifications.
- c. When the applicant(s) completes and delivers the application for extension of service to the Company, the date it is received by the Company shall be considered the order date. The order date may be extended if, as required in 13.2.B.5. following, all necessary support structures, trenches, or both, have not been completed by the time the Company is ready to begin construction. The Company may delay the construction of the extension of service until such time that all the applicant(s) have completed construction of support structures, trenches, or both, as determined by the Company.

LINE EXTENSION SERVICE

13.2 Extension of Service Charges (Continued)

B. Terms and Conditions (Continued)

3. Extension of Service Charge True Up

- a. At the completion of the construction of the extension of service, the Company will refund any overpayment. In the case of multiple applicants on an extension of service that follows a single construction path, the Company will divide the difference by the number of applicants and refund an equal amount to each of the applicants. If the applicants have divided the bill among themselves in amounts different from the amounts billed, it is up to the applicants to reconcile any difference in refund. If the cost of construction of the extension of service exceeds the estimated cost that was billed to the applicant or applicants, the Company may bill, and the applicant(s) shall pay, the reasonable additional costs up to ten percent of the estimate. In the case of multiple applicants, the amounts shall be billed to the applicants on a prorata basis.
- b. In every case of a refund or additional charges, the Company shall provide the applicant(s) detailed construction costs showing any difference (whether in excess of the estimated cost of construction or below the estimated cost of construction).

4. Subsequent Applicant(s)

- a. If, within five years of the order date for an extension of service, a subsequent applicant(s) seeks service which would be provided by means of the previous extension of service where the original applicant or applicants paid construction charges under this tariff, then the subsequent applicant(s) will pay a proportionate share of the original extension of service charges before the Company will provide service. The amount paid by the subsequent applicant(s) will be refunded proportionately to the original applicant(s) who paid the extension charges.
- b. In addition to a. above, where a subsequent application involves an additional extension of service from the previous extension of service, this will be treated as an application for a new extension of service and additional extension of service charges may apply if this extension of service exceeds the one thousand foot allowance as provided for in 13.2.B.1 above, or if the Commission grants the Company's request to charge for any extraordinary extension of service costs.
- c. The Company will provide notice of the availability of a refund to the last known address of the original applicant or applicants. The notice will state the amount of refund available. To receive the refund, the prior applicant or applicants must request the refund within sixty days of the date of the notice. If a refund is not requested in a timely manner, then the amounts paid by the subsequent applicant(s) shall be refunded to the payor(s).

LINE EXTENSION SERVICE

13.2 Extension of Service Charges (Continued)

B. Terms and Conditions (Continued)

5. Support Structures and Trenches

- a. Construction of an extension of service is expressly conditioned upon the applicant(s) completing construction of support structures, trenches, or both, on the applicant(s)' property as determined by the Company. The applicant's responsibility extends from the applicant's property line to the applicant's premises. In the case of multiple applicants for an extension of service, each applicant is responsible for construction of support structures, trenches, or both, on that applicant's property. All such supporting structures must be placed in accordance with Company construction specifications provided to the applicant by the Company.
- b. The applicant(s) has the option of providing the trench and support structure as determined by the Company, or may choose the Company, or a different company for the construction of the trench and structure. If the applicant(s) chooses the Company to dig the trench and provide the supporting structure, the applicant agrees to pay the Company all costs associated with the trench and supporting structure. Once support structures, trenches, or both have been constructed, the Company will provide drop wire to the applicant(s) at no charge.
- c. Once constructed and in place, all supporting structures and drop wire will be maintained by the Company so long as service is provided by the Company to the applicant. If the Company stops providing service to the applicant, the Company will have no responsibility for maintenance of supporting structures and drop wire. To the extent that the Company provides support structures and trenches, such material shall be owned by the Company.
- d. In arranging for service under this tariff, the applicant(s) shall be deemed to have granted the Company and its employees, agents and contractors an easement for ingress and egress to and from the drop wire, supporting structures, trench and protector or NID for purposes of repair, maintenance, operation, replacement of said drop wire, support structures and trenches, along with the protector or NID.
- e. Any cost incurred because of sharing an open trench or aerial structure on the applicant(s) private property with another utility, will be the responsibility of the applicant(s).

LINE EXTENSION SERVICE

13.2 Extension of Service Charges (Continued)

B. Terms and Conditions (Continued)

6. Customer Information

- a. When the application form is provided to the applicant, the Company shall also provide a brief explanation of the extension of service rules. The explanation will include the possibility that the applicant will be required to contribute to the cost of a previously built extension that is less than five years old if a previously built extension is involved in providing service to the applicant.
- b. When a bill for construction costs is delivered to an applicant, the Company shall also provide a notice of the right to be reimbursed for a portion of the cost of the extension of service by a subsequent applicant and the duty to keep the Company apprised of the applicant's current address.

13.3 Temporary Service

Where an applicant(s) requests a line extension for temporary service, or the service request is deemed to be temporary by the Company, the provisions of 13.2 apply, except the one thousand foot allowance as set forth in 13.2.B.1 preceding does not apply and the applicant shall be billed the full cost of the extension of service.

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Schedule 14
Original Sheet No. 1

FOREIGN EXCHANGE SERVICE

(Except Beaver, Clallam Bay, Clearwater, Forks, and Neah Bay exchanges)

RATES

Rates specified herein apply in the Company serving areas for foreign exchange service between exchanges of the Company and other companies.

Where EAS is provided, Foreign Exchange service will be limited to existing customers only.

The monthly rate for each foreign exchange business and residence one-party exchange access line will be determined as specified herein.

I. Contiguous Exchanges - Rates for contiguous foreign exchange service will be determined in accordance with either Plan A or Plan B as specified below. The rate is determined under each plan and the customer will be billed the lesser rate of the two plans.

A. Plan A, the monthly rate for each foreign exchange central office access line will be the sum of items 1, 2 and 3.

1. The monthly rate of the serving exchange for the class and grade of access line service provided, plus the appropriate suburban or off-premises mileage rate of the serving exchange where applicable.

	<u>Rate Per Month</u>
2. Local exchange charge	
a. Business 1-party	\$ 15.00
b. Residence 1-party	10.00
c. Residence 2-party*	7.50
d. Residence suburban*	5.00
e. Off-premises extension	10.00

* Applicable to existing services only. No new services will be furnished nor will supersedere of existing services be allowed.

3. Foreign exchange mileage.

The airline distance from the customer's station location to the nearest point on the common boundary of the local and serving exchanges

	<u>Rate Per Month</u> <u>Per 1/4 Mile</u>
a. Business or residence 1-party access line or off-premises extension	\$ 2.50
b. Two-party residence *	1.50
c. Residence suburban access line. *	1.00

* Applicable to existing services only. No new services will be furnished nor will supersedere of existing services be allowed except Paradise Estates.

**Non-recurring charge, per each foreign exchange service ordered in Paradise Estates will be waived.

4. Non-recurring charge, per each foreign exchange service. ** \$ 180.00

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CenturyTel of Washington, Inc. d/b/a CenturyLink

Schedule 14
Original Sheet No. 2

FOREIGN EXCHANGE SERVICE

(Except Beaver, Clallam Bay, Clearwater, Forks, and Neah Bay exchanges)

RATES (Continued)

B.	Plan B, the monthly rate for each foreign exchange business and residence one-party exchange access line will be the sum of items 1 and 2.	
1.	The monthly rate of the serving (foreign) exchange for the class and grade of service provided.	
2.	Foreign Exchange Channel For business or residence service between contiguous exchanges	
		<u>Rate Per Month</u>
a.	Interexchange channel, between rate centers of the local and foreign exchanges, per airline mile	\$ 2.75
b.	Interexchange channel terminal, applies at the rate center of the local and the foreign exchange Each	10.25
c.	Service area function, applies in the local exchange at each customer location Each	2.00
		<u>Non-recurring Charge</u>
3.	Non-Recurring Charge Service connection, rearrangement or change of each foreign exchange channel	\$180.00

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Schedule 14
Original Sheet No. 3

FOREIGN EXCHANGE SERVICE

(Except Beaver, Clallam Bay, Clearwater, Forks, and Neah Bay exchanges)

RATES (Continued)

II. Non-Contiguous Exchanges

A. The monthly rate for each foreign exchange access line, will be the sum of items 1, 2, 3, 4 and 5, where applicable.

1.	The monthly rate of the serving exchange for the class and grade of access line service provided.	
2.	Local charges	<u>Rate Per Month</u>
a.	Interexchange channel terminal – each exchange	\$ 24.50
b.	Service function - each location	2.00
3.	Interexchange mileage - The airline distance between the rate centers of the local and serving exchange, per mile, each	\$ 4.00
4.	Suburban mileage, if applicable - The airline distance from the customer's station location to the nearest point on the local exchange base rate area boundary, per 1/4 mile, each facility.	\$ 1.00
5.	Interoffice mileage, where applicable, per route mile or fraction thereof between central offices within the same company exchange.	7.20
6.	Non-recurring charge	<u>Non-recurring charge</u>
	Service connection, rearrangement or change of each foreign exchange facility.	\$180.00

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Schedule 14
Original Sheet No. 4

FOREIGN EXCHANGE SERVICE

(Except Beaver, Clallam Bay, Clearwater, Forks, and Neah Bay exchanges)

CONDITIONS

1. Foreign exchange service is service furnished from an exchange other than the one from which it would normally be furnished. The local exchange (local company) is the exchange in which the subscriber is located. The foreign exchange (serving company) is the exchange from which service is furnished.
2. Foreign Exchange Service is furnished from the central office in the Foreign Exchange to the subscriber's premises in the Local Exchange in connection with:
 - a. Residence one-party flat rate exchange access lines; or
 - b. Business one-party flat rate access lines
3. The monthly rate for business or residence exchange access lines are those of the foreign exchange for the class of service provided. For Company exchanges, see Preface.
4. In addition to the initial nonrecurring charge, I.A.4, I.B.3 and II.A.6 preceding, the service connection, move or change charges of the local exchange also apply. For non-recurring charges see Schedule 4.
5. The nonrecurring charges will apply for connection of service, rearrangements or change of the Foreign Exchange Channel. Move of a customer's location in the local exchange within the same serving central office is considered a change in the Foreign Exchange Service.
6. The rates for interexchange channel mileage, interexchange channel terminal and service function apply to all classes of service.
7. Interexchange mileage is the airline distance between rate centers as calculated for private line service, WN U-31, of U S WEST. Only applicable to non-contiguous and Plan B.
8. When a foreign exchange channel is furnished jointly by the Company and another company, the Company's interexchange channel rates apply to the portion of the rate center to rate center miles, in full miles, provided by the Company. The portion of the circuit provided by the connecting company is provided at their prevailing rates.
9. Interexchange channel terminal rates I.B. preceding apply at rate center of the Company only.
10. Service function rate I.B. preceding applies at a Company local exchange only
11. The rates for foreign paid directory listings in the local exchange directory and other supplemental services will be those of the local exchange.

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Schedule 14
Original Sheet No. 5

FOREIGN EXCHANGE SERVICE

(Except Beaver, Clallam Bay, Clearwater, Forks, and Neah Bay exchanges)

CONDITIONS (Continued)

12. Business foreign exchange service will be furnished for the exclusive use of the subscriber and his employees in the conduct of the subscriber's business. Residence foreign exchange service will be furnished for the use of the subscriber and members of his household only.
13. Suburban mileage rates apply, where appropriate, for the class of service furnished if the subscriber's location is outside the base rate area of a Company local exchange.
14. Long distance message toll over foreign exchange channels will be charged for at the rates in effect for the class of call from the foreign exchange.
15. Foreign exchange service will be listed in the directory of the foreign exchange. Listings in the local exchange directory, additional listings, joint user or additional lines of information will be furnished at the rates in effect for the directory containing such listings.
16. Foreign exchange service over any route is available under the conditions, rates and charges specified in this schedule, only when facilities and operating conditions permit.

Where unusual costs are involved to provide foreign exchange service, additional charges based on costs of providing service may apply.
17. Where foreign exchange service is provided in a contiguous exchange by means of a channel directly from the foreign exchange central office to the subscriber's premises, the following provisions apply.
 - a. Extensions of plant required in a Company local or foreign exchange will be provided as specified in Schedule 13.
18. A Foreign Exchange Channel may be utilized with customer-provided terminal equipment, protective circuitry which are connected to the exchange telephone service associated with such channels, subject to the provision of Schedule 19 of this tariff.
19. Party-line foreign exchange service is available only to a subscriber having this service, at a location where such service was established prior to the effective date of this tariff and no supersedure of such service is permitted.
20. Joint user service will not be established in connection with foreign exchange service.
21. Foreign exchange payphone coin station service will not be furnished with foreign exchange service.
22. Non-recurring charges are waived for those subscribers to foreign exchange service who place an order for local exchange service in lieu of the foreign exchange service within sixty (60) days after the effective date of this Tariff.

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Schedule 14
Original Sheet No. 6

FOREIGN EXCHANGE SERVICE

(Except Beaver, Clallam Bay, Clearwater, Forks, and Neah Bay exchanges)

CONDITIONS (Continued)

23. Within sixty (60) days after the effective date of this Tariff, if the Company cannot provide local service to existing customers when requested or to new subscribers, temporary local service will be provided if facilities and operating conditions permit from a contiguous foreign exchange at the rates and charges of the servicing exchange. If applicable, tariffed Line Extension and mileage charges, as specified in Schedule 13 of this Tariff, may also apply.
24. When facilities become available to provide local service, and the subscriber elects to retain the temporary local service, the rules, regulations, and monthly rates for the foreign exchange service will apply.
25. Definitions applicable to foreign exchange service.

Another Company

A telephone company other than CenturyTel of Washington, Inc. d/b/a CenturyLink.

Company

CENTURYTEL OF WASHINGTON, INC.

Extended Area Service (EAS)

Telephone service that allows customers in one exchange area local calling access to other exchanges without applying long distance charges.

Foreign Exchange

The exchange from which the service is furnished (serving exchange).

Interexchange Channel

Channel between the rate centers of the foreign and local exchanges.

Interexchange Channel Terminal

Termination of an interexchange channel at a rate center.

Local Exchange

Exchange in which the customer's primary telephone station is located.

Service Function

Electronic apparatus required to meet system standards when service is furnished from an exchange other than the normal exchange. Suburban Mileage Air line mileage from the customer's premises located outside the base rate area of a Company Local Exchange to the nearest point on the base rate boundary of that exchange.

Temporary Local Service

Local exchange rated service provided from a contiguous exchange when local exchange service is not available.

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Schedule 15
Original Sheet No. 1

CUSTOM CALLING SERVICE

<u>RATES</u>	<u>Rate Per Month</u>
1. Call forwarding, each line equipped for Local and/or Toll calling	\$1.75
2. Call Forward Busy Call Forward No Answer Call Forward Busy/No Answer	1.50
3. Speed call, each line equipped	
a. Speed call 8	1.75
b. Speed call 30	2.50
4. 3-way calling, each line equipped	1.75
5. Call waiting, each line equipped	1.75
6. Warm-Line	1.50
7. Distinctive Ring, each number assigned (not offered with Packages)	3.00

CONDITIONS

1. The above rates and charges apply in addition to the rates and charges for the class, type and grade of service provided.
2. These features are furnished with one party line service only, excluding payphone services. They are provided subject to the availability of suitable facilities.
3. The number of these features available is dependent on the central office providing the service.
4. Call forwarding provides for the transfer of Local and/or Toll calling to another telephone of incoming calls by dialing a code and the telephone number of the service to which the calls are to be transferred. Any message toll charges incurred while forwarded are assessed to the customer with the call forwarding feature. Call forwarding service may not be used in any manner which would evade the payment of toll charges.
5. Call Forward Busy (Fixed) - This service, permanently activated, provides customers the ability to redirect incoming calls to their home or business to the customer's preselected automatic access line number, Centrex line number, or other line number of the customer at another location on different premises when such incoming calls encounter a normal busy line condition.
 - a. Calls forwarded beyond the local (toll free) calling area will be charged to the customer, at the dial station-to station rate, on every call answered at the "forwarded to" number.
6. Speed calling permits a customer to place calls by dialing an abbreviated code instead of the normal directory number. The customer may change his speed code repertory of frequently called numbers.

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Schedule 15
Original Sheet No. 2

CUSTOM CALLING SERVICE

CONDITIONS (Continued)

7. 3-Way Calling provides for holding an existing call and, by dialing a prefix code and the telephone number of a third telephone, extending the call to that telephone. This feature provides that only one of the three telephones may be outside the local service area of the telephone establishing the three-way call.
8. Call waiting enables a customer to be aware of another incoming call while taking on a call. The called party hears a tone indicating that another caller is waiting. The existing call can be put on "hold," or disconnected, and the waiting call can be received. This feature is not available on central office lines arranged for trunk hunting.
9. Warm-Line is a time delayed automatic line. When a customer goes off hook (picks up receiver) and dialing is not started prior to a predetermined time parameter, the call is placed to a preselected directory number.
10. Distinctive Ring provides a distinctive ringing code on incoming calls to an access line. This code is achieved by assigning an additional telephone number to the access line. This number must be billed to the primary number. Additional listings can be provided per rates in Schedule 7, Directory Service.
11. Call Forward Busy/No Answer (Fixed) This service, permanently activated, provides customers the ability to redirect incoming calls to their home or business to the customer's preselected automatic access line number, Centrex line number or other line number of the customer at another location on a different premise when such incoming calls encounter either a normal busy line condition or a no answer condition.
 - a. Calls forwarded beyond the local (toll free) calling area will be charged to the customer, at the dial station-to station rate, on every call answered at the "forwarded to" number.

NOTE: The grade of transmission on calls forwarded and three-way calling may vary upon the distance and routing required to complete such calls; therefore, the normal grade of end-to-end transmission cannot be guaranteed on such calls.

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CenturyTel of Washington, Inc. d/b/a CenturyLink

Schedule 15
Original Sheet No. 3

CUSTOM CALLING SERVICE

CONDITIONS (Continued)

12. Call Forward No Answer (Fixed) This service, permanently activated, provides customers the ability to redirect incoming calls to their home or business to the customer's preselected automatic access line number, Centrex line number, or other line number of the customer at another location on a different premises when such incoming calls encounter a no answer condition after a specific number of rings, such number of rings to be specified when this service is ordered.
 - a. Calls forwarded beyond the local (toll free) calling area will be charged to the customer, at the dial station-to station rate, on every call answered at the "forwarded to" number.

NOTE: The grade of transmission on calls forwarded and three-way calling may vary upon the distance and routing required to complete such calls; therefore, the normal grade of end-to-end transmission cannot be guaranteed on such calls.

13. Call Forward Busy/No Answer (Variable) This service permits the customer to have incoming calls transferred to another telephone number when his number is busy and/or not answered after a specified number of rings. The customer is responsible for the establishment and change of the forwarded telephone number destination. The customer is also responsible for service (Busy, No Answer or Busy/No Answer) activation and deactivation as well as reestablishing the forwarded telephone number upon interruption of the Call Forwarding service. Where a toll message charge is applicable to the call to be forwarded, such charges will be billed to the Call Forwarding customer.

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Schedule 16
 Original Sheet No. 1

INTRAECHANGE LOOP SERVICE

Installation

<u>RATES</u>	<u>Rate Per</u>	<u>or</u>		<u>ASOC</u>
	<u>Month</u>	<u>ASOC</u>	<u>Move Charge</u>	<u>ASOC</u>
1. Intraexchange Loop Service				
a. Each Intraexchange Loop, per each 2-wire circuit	\$ 6.50	LP**	\$30.00	XLPL
2. Mileage outside the base rate area, in addition to loop charges. Each 1/4 mile from subscriber's location and the nearest point on the base rate area boundary.	1.00	MGPS		

** Use applicable ASOC

CONDITIONS

1. The service offered in this schedule is applicable to service furnished entirely within the exchanges serviced by the Company.
2. Local Intraexchange Loops provide service between one or more terminating points on circuits not associated with the telephone switching network. The routing of Intraexchange Loop Service will be determined by the Company and may include one or more terminals and cable pairs on circuit connections not associated with the telephone switching network. In "PBX" type arrangements the Company will charge at a minimum two terminating point charges.
3. Local Intraexchange Loop Service is available for transmission of information within the voice frequency range including the following services: telephone, and low speed data. Approximate bandwidth of 300-3000 Hertz.
4. When an Intraexchange Loop extends into the suburban area of an exchange, the mileage rate applies, in addition to the circuit rate, to the airline distance between the premises and the nearest point on the base rate area boundary.
5. Residence Intraexchange Loop Service will not be extended to any business location.
6. An Intraexchange Loop may be extended to the premises of another customer only if the other location has separate access line service.
7. Mileage outside the base rate area is measured from subscriber's location to the nearest point on the base rate area boundary.

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Schedule 17
Original Sheet No. 1

PROMOTIONS

1. Calling Feature Waiver Promotion – Residential

Beginning October 1, 2010 through December 31, 2010, the Company will waive the nonrecurring charges for residential customers who subscribe to any custom calling feature.

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Schedule 18
Original Sheet No. 1

CONNECTION WITH MISCELLANEOUS OR RADIO COMMON CARRIERS

<u>RATES</u>		<u>Rate Per Month</u>	<u>Installation Charge</u>
1.	Each user of service from the Miscellaneous or Radio Common Carrier's base station	\$ 1.50	*
2.	Each access line	Same as One-Party Business Access Line	

CONDITIONS

1. This service is provided to connect the radio telephone system of a Miscellaneous Common Carrier to the exchange and toll lines of the Company.
2. The connection equipment will be provided by the Company.
3. To be eligible to interconnect, the Miscellaneous Common Carrier must have obtained proper Federal Communications Commission Authority to operate within the State and shall have met the requirements of the State Regulatory Commission.

* A service order non-recurring charge from Schedule 4 will apply.

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Schedule 19
Original Sheet No. 1

CONNECTION WITH CUSTOMER-PROVIDED
TERMINAL EQUIPMENT AND COMMUNICATIONS SYSTEMS

CONDITIONS

A. General

1. Customer-provided terminal equipment and communications systems may be connected with the facilities furnished by the Company for use with individual line service in compliance with Part 68 of F.C.C. Docket No. 19528. The customer shall notify the Company what equipment is to be attached, and to which line. Notification shall also be given when such equipment is disconnected.
2. Upon notice from the Company that customer-provided equipment is causing harm to the system, the customer shall make such changes as shall be necessary to remove or prevent such harm. The Company may discontinue service for failure to comply with these provisions.
3. Satisfactory performance of the telephone network requires continuing functional compatibility of the network control signals and the switching equipment involved. To assure such continuing compatibility, ringer equivalence of customer-provided equipment connected to a Company line will not exceed the allowable maximum for that line as determined by the Company.
4. The Company shall not be responsible for the installation, operation or maintenance of any customer-provided equipment. Telephone service is not represented as adapted to the use of customer-provided equipment. Where such equipment is connected to Company facilities, the responsibility of the Company shall be limited to the furnishing of facilities suitable for telephone service and to the maintenance and operation of such facilities. The Company shall not be responsible for the through transmission of signals generated by customer-provided equipment or for the quality of, or defects in, such transmission or the reception of signals by customer-provided equipment.
5. In compliance with Part 68 of F.C.C. Docket No. 19528, the Company shall give advance written notice to the customer if necessary changes in facilities, operations or procedures of the Company may render any customer-provided equipment obsolete, or require modification or alteration of equipment. Such notice will provide adequate time for the customer to make necessary modifications or changes so as not to suffer any interruption in service.
6. Customer-provided equipment connected to a line prior to January 1, 1977 (non-registered or grandfathered equipment) may remain connected and be moved or reconnected for the life of the original equipment unless subsequently modified.
7. All combinations of customer-provided (registered or non-registered) equipment shall be installed, operated and maintained in compliance with requirements set forth in Part 68 of F.C.C. Docket No. 19528.
8. The customer will be charged for visits by Company employees to the customer's premises where a service difficulty or trouble report results from customer-provided equipment. The charge for such a service call is set forth under Rates of this schedule.

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Schedule 19
Original Sheet No. 2

CONNECTION WITH CUSTOMER-PROVIDED
TERMINAL EQUIPMENT AND COMMUNICATIONS SYSTEMS

B. Violation of tariffs

Except as set forth in Part 68 of F.C.C. Docket No. 19528, where any customer-provided equipment is used with telephone service in violation of any provisions of the tariff, the Company will take such immediate action as necessary for the protection of the network and will promptly notify the customer of the violation. The customer shall discontinue such use of the equipment or correct the violation and shall confirm in writing to the Company within 10 days following the receipt of written notice from the Company that such use has ceased or that the violation has been corrected. Failure of the customer to discontinue such use or to correct the violation and to give the required written confirmation to the Company within the time stated above shall result in suspension of the customer's service until such time as the customer complies with the provision of this tariff.

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Schedule 20
Original Sheet No. 1

TAX ADJUSTMENTS

Local Taxes

RATES

<u>Municipality</u>	<u>Exchange</u>	<u>Rate of Tax</u>
Carnation	Carnation	6%
Cheney	Cheney	6%
Chewelah	Chewelah	5%
Elma	Elma	6%
Forks	Forks	6%
Gig Harbor	Gig Harbor	5%
Ilwaco	Long Beach	2%
Kahlotus	Kahlotus	5%
Long Beach	Long Beach	3%
McCleary	McCleary	5%
Medical Lake	Medical Lake	6%
Montesano	Montesano	6%
North Bend	North Bend	6%
Orting	Orting	1.5%
Snoqualmie	North Bend	6%
South Prairie	South Prairie	5%
Twisp	Twisp	6%
Winthrop	Winthrop	6%

CONDITIONS

1. Rate schedules of the Company do not include any portion of municipal occupation, business, excise or use of streets tax. Therefore, in order to reimburse the Company for such taxes, amounts equivalent to such taxes where now imposed may be billed by the Company to its exchange subscribers within the municipality exacting such tax.
2. The subscriber's pro rata portion will be determined by applying the percent of tax imposed by the ordinance to the amounts for exchange service on each subscriber's bill.

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Schedule 21
Original Sheet No. 1

ADJUSTMENT TO RATES AND CHARGES FOR
RECOVERY OF EXCISE TAXES

GENERAL:

1. The rates and charges applicable under other schedules of this tariff do not include any portion of business, occupation, use of streets or other excise taxes levied by any municipality or other governmental body.
2. In order for the Company to recover its costs of the above-referenced taxes without imposing the burden of that tax upon its subscribers outside the territorial limits of the taxing jurisdiction, amounts equivalent to such taxes where now imposed, or which may hereafter be imposed, shall be billed by the Company to its exchange customers within the territorial limits of the taxing jurisdiction on a pro rata basis as hereinafter set forth.

APPLICABILITY:

The adjustment set forth in this Schedule shall apply to all rates and charges for exchange services and intrastate message toll telephone services applicable under other schedules of this tariff within the territorial limits of any taxing jurisdiction which has imposed or hereafter imposes any business, occupation, use of streets or other excise tax or license fee upon the right of the Company to operate or do business within the jurisdiction of the taxing entity.

TAX ADJUSTMENT:

The rates and charges applicable under other schedules of this tariff for each subscriber within the territorial limits of each of the following taxing jurisdictions shall be increased on a pro rata basis by a sum equivalent to the amount of the following described taxes which the Company is required to pay for exchange services and intrastate message toll telephone services to that taxing jurisdiction, subject to the conditions set forth hereunder.

(a) <u>Taxing Jurisdiction</u>	(b) <u>Ordinance Number</u>	(c) <u>Kind of Tax</u>	(d) <u>Rate</u>	(e) <u>Applicable Conditions</u>
Quileute Tribal Council	80-I	Business & Occupation	5%	2,3,4,5 and 6
Quinault Indian Nation	77-55	Business	\$500/ Annum	3,4 and 6

CONDITIONS:

1. In taxing jurisdictions where the ordinance or similar edict creating one of the above-referenced taxes does not provide for a tax on the amounts collected for the applicable tax, the tax rate for billings will be applied in accordance with the ordinance to the rates and charges applicable under other schedules of this tariff for exchange services and intrastate message toll telephone services, as applicable, on each subscriber's bills.

ADJUSTMENT TO RATES AND CHARGES FOR
RECOVERY OF EXCISE TAXES

CONDITIONS: (Continued)

2. In taxing jurisdictions where the ordinance or similar edict creating one of the above-referenced taxes provides for a tax on the amounts collected for the applicable tax, an effective tax rate for billing will be determined by relating the amount of the tax imposed by the ordinance to revenues. The effective rate so determined will be applied to the rates and charges applicable under other schedules of this tariff for exchange services and intrastate message toll telephone service, as applicable, or each subscriber's bill.
3. Deductions authorized by the ordinance or similar edict creating one of the above-referenced taxes which reduce the total amount of taxes paid to the taxing jurisdiction will be made before determining the effective tax rate to be applied to each subscriber bill as set forth in these Conditions.
4. In taxing jurisdictions where the ordinance or similar edict creating one of the above-referenced taxes provides for a tax on intrastate message toll telephone services, the effective rate of tax shall apply to twenty percent (20%) of charges for sent-paid and received-collect intrastate toll messages billed to subscribers within such a taxing jurisdiction.
5. Where more than one tax is applicable in any one taxing jurisdiction, the pro rata percentage applicable to the rates and charges for exchange services and intrastate message toll services on each subscriber's bill will be the pro rata portion of the sum of the effective rates of each tax applicable.
6. In taxing jurisdictions where the ordinance or other edict creating one of the above-referenced taxes provides also for a business license fee or occupation license fee, the effective tax rate for billing will be determined by relating the amount of that fee and the tax imposed to revenues. The effective rates so determined will be applied to the rates and charges applicable under the schedules of this tariff for exchange services and intrastate message toll telephone services, as applicable, on each subscriber's bill.

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Schedule 22
Original Sheet No. 1

SPECIAL ARRANGEMENTS

1. For special arrangements requested by a customer, for which provision is not otherwise made, the appropriate monthly rates, installation charges and basic termination charges equivalent to the total cost of furnishing such equipment or arrangements apply.
2. Total cost will be based on the following items to the extent that they are applicable:
 - a. Cost of maintenance.
 - b. Cost of operation.
 - c. Depreciation on the installed cost of any facilities provided, based on the useful service life of the facilities with an appropriate allowance for net salvage.
 - d. Administration, taxes and uncollectible revenue on the basis of reasonable average charge for these items.
 - e. Any other specific items of expense associated with the particular situation.
 - f. A reasonable amount based on the installed cost of any facilities provided, for return and contingencies.
3. Installed cost in c. and f. above includes cost of materials specifically provided or used plus the cost of installing including engineering, labor, supervision, transportation, right-of-way and any other items which are chargeable to the capital account.

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Schedule 23
Original Sheet No. 1

DIRECTORY ASSISTANCE SERVICE

A. LOCAL DIRECTORY ASSISTANCE

Directory Assistance Service provides the calling numbers, or information in case the requested party has no telephone listing, from the records of the Directory Assistance operator.

- | 1. <u>RATES</u> | <u>Rate</u> |
|---|-------------|
| a. The First (2) listings requested from the Directory Assistance Operator, local and/or intraNPA, per line per billing month * | No Charge |
| b. Each additional listing requested | \$0.35 |
2. CONDITIONS:
- a. The two call allowance is applicable only to 1+ 555 or 411 calls placed to Directory Assistance.
 - b. The rate does not apply to requests originated from hospitals or hotel-motels.
 - c. The rate does not apply to requests originated from telephone services which the Company has determined are used on a continuing basis by a person or persons incapable of using a published Telephone Company directory because of a physical or functional handicap.
 - d. When a subscriber has two or more lines at the same premises and billed on the same account, the total usage of all lines is applied against the allowance for the total number of lines involved.
 - e. The allowance of two listing requests per line per month are not transferable between separate accounts of the same subscriber.
 - f. The Telephone Company shall establish practices and procedures to administer exceptions to the charge for directory assistance, verify disabilities and prevent abuse thereof.
 - g. Directory Assistance request originated from payphone coin telephones, refer to Schedule 6.

* Except intra LATA calls from area 360 to 206.

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Schedule 23
Original Sheet No. 2

DIRECTORY ASSISTANCE SERVICE

B. NATIONAL DIRECTORY ASSISTANCE SERVICE

1. DESCRIPTION

National Directory Assistance Service is provided to customers of the company for the purpose of requesting telephone numbers of individuals or businesses who are located outside the customer's local Directory Assistance service area.

2. CONDITIONS

- a. There are no call allowances or exemptions for National Directory Assistance customers.
- b. If a customer dials Directory Assistance for the purpose of obtaining a National Directory Assistance listing, and also asks for a listing within their local Directory Assistance service area, the charge for National Directory Assistance applies.
- c. A maximum of two requested telephone numbers are allowed per call.
- d. Charges apply to each call placed to National Directory Assistance from a Public Access Line.
- e. In locations, including Public Access Lines, where the customer has the capability to dial National Directory Assistance but places a call to the National Directory Assistance service attendant via an operator, the operator assistance charge may apply, in addition to the National Directory Assistance Charge.

3. RATES

CHARGE

Each call dialed directly by customer	\$ 1.25
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Schedule 23
Original Sheet No. 3

DIRECTORY ASSISTANCE SERVICE

C. DIRECTORY ASSISTANCE CALL COMPLETION

1. DESCRIPTION

Where facilities permit, a customer calling for directory assistance may request the completion of local, intraLATA calls to the telephone number that was provided to that customer on the directory assistance call.

2. CONDITIONS

- a. Directory Assistance Call Completion is available to residence, business, and Public Access Line customers.
- b. Directory Assistance Call Completion can be blocked at the originating customer's request.
- c. All Operator Service charges apply as appropriate.
- d. There are no call allowances; however, the charges and call allowances for Directory Assistance are not affected.

3. RATES

The following rate is in addition to the Directory Assistance charge and any charge for intraLATA toll or any local message charge, if applicable.

	<u>CHARGE</u>
Each call completed	\$0.35

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Schedule 24
 Original Sheet No. 1

DIRECT INWARD DIAL TRUNK LINE SERVICE

<u>RATES</u>	<u>Termination Liability</u>	<u>Monthly Rate</u>	<u>Installation ASOC</u>	<u>Charge</u>	<u>ASOC</u>
Direct Inward Dialing Service					
a. Initial DID Trunk Feature	\$ 780.00	\$ 29.00	DWIT	\$229.45	XDWIT
b. Additional DID Trunk Feature	--	29.00	DWAT	110.54	XDWDAT
c. Each individual station number used or reserved		0.75	DWSD	--	
d. First 100 station numbers used or reserved	\$3,280.00	\$105.00	DWD1	\$500.00	*XDWD1
e. Each individual station number over 100 in use	--	0.90	DWDA	10.00	*XDWDA
f. DID Trunks			LOCAL RESIDENCE AND BUSINESS ACCESS LINE RATE AND NONRECURRING CHARGES AS APPLICABLE		

Non-recurring charges from Schedule 4 apply in addition to the charges shown above.

* Discontinued Service - Available only to existing customers at their present location as of April 21, 1990.

CONDITIONS

1. Direct Inward Dialing Service provides the central office equipment necessary for in-dialing from the exchange and toll network directly to customer stations.
2. DID trunks are equipped for one-way inward service only and all trunks in a trunk group serving DID station lines must be equipped for DID service. Trunks serving non-DID station lines and trunks used for outward service from all station lines do not need to be equipped for DID service.
3. Customers must subscribe to a sufficient number of trunks which will ensure service standards as determined by the Company.
4. Service utilized in conjunction with customer-provided equipment will be provided under terms and conditions specified in Schedule 19, Connection with Customer-Provided Terminal Equipment and Communication Systems.
5. Direct Inward Dialing service is provided only from those offices equipped to provide the service.

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Schedule 24
Original Sheet No. 2

SCHEDULE 27

DIRECT INWARD DIAL TRUNK LINE SERVICE

CONDITIONS (Continued)

6. The assignment of telephone numbers and the sequence of numbers assigned to this service are made at the discretion of the Company.
7. One directory listing is provided without additional charge for each Business Access Line. Customer requests for further directory listings of numbers provided by this service will be provided subject to rates and charges for additional listings.
8. Machine intercept service for reserved numbers must be provided by the customer at specifications acceptable to the Company.
9. The rates and charges above apply only to service provided to switching systems installed on the customer's premises.
10. The minimum contract period for Direct Inward Dialing is three years. The termination liability as specified in (Rates a and d) will be reduced by 1/36 for each month in service.

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Schedule 25
Original Sheet No. 1

REMOTE CALL FORWARDING SERVICE *

RATES

	<u>Monthly Rates</u>	<u>Non-Recurring Charge</u>
1. Each Remote Call Forwarding (RCF) Service		
Without Call Screening and Blocking	\$15.94	\$29.50
With Call Screening and Blocking	25.94	29.50
2. Change of local RCF telephone number	--	18.75
3. Change of number of the terminating telephone at the call forwarding location	--	18.75

CONDITIONS

1. Remote Call Forwarding (RCF) is provided only in Electronic Switching System central offices where facilities and operating conditions permit. RCF will automatically forward incoming calls placed to the remote call forwarding number, to a pre-selected telephone number located in another exchange area.
2. Rates for Remote Call Forwarding are in addition to applicable rates and charges for other services and equipment provided.
3. Transmission quality may vary depending on the distance and routing necessary to complete the forwarded call. Remote Call Forwarding is not suitable or recommended for satisfactory transmission of data.
4. RCF does not allow calls to be forwarded to a payphone coin telephone.
5. The Company does not provide identification of the originating telephone number to the Remote Call Forwarding subscriber.
6. Call Forwarding is not permitted at an RCF terminating location.
7. Remote Call Forwarding is offered only in exchanges where suitable facilities are available.
8. One listing in the alphabetical section of the directory covering the exchange in which the call forwarding central office is located is provided with RCF service.
9. The RCF customer is responsible for all toll charges billed to the RCF number. The RCF customer is responsible for all message and/or toll charges for the portion of a forwarded call between the RCF number location and the terminating telephone.

* Grandfathered to existing customers. No new service will be offered.

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Schedule 25
Original Sheet No. 2

SCHEDULE 30

REMOTE CALL FORWARDING SERVICE *

CONDITIONS (Continued)

10. A condition of providing Remote Call Forwarding is that the subscriber orders sufficient RCF features and facilities to adequately handle calls offered by the Company. If, in the Company's opinion, additional Remote Call Forwarding features are required at the call forwarding location or if facilities are needed at the terminating station, the subscriber will be required to subscribe to additional RCF features and facilities. Should the subscriber refuse to subscribe to additional RCF features and/or facilities, the subscriber's RCF service will be subject to termination.
11. Subscribers to RCF service are subject to the same rules, regulations and credit conditions as basic exchange access line service.
12. RCF service may be denied or may be subject to immediate disconnection if use of the service would constitute fraud or avoid toll charges with or without the use of the EAS Network.
13. Optional call screening and blocking service is available to prevent third number, credit card and collect calls from being billed to a RCF service number.

* Grandfathered to existing customers. No new service will be offered.

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Schedule 26
Original Sheet No. 1

WASHINGTON TELEPHONE ASSISTANCE PROGRAM

1. Description

The Washington Telephone Assistance Program (WTAP) is designed to help low income households afford access to local exchange telephone service. The program is only available to customers who meet eligibility requirements established by statute.

Residents of Tribal Lands not qualified based on the preceding requirements, may qualify for the Federal Lifeline discounts per conditions in (3) following.

2. Terms and Conditions

a. Certain qualifying residential customers are eligible for service under WTAP. See the appropriate section of the Washington Administrative Code (WAC) 480-122. If eligible, the program includes the following:

- Single party, voice grade access to the Public Switched Network
- Access to emergency service (e.g., 911, E911)
- Access to operator services
- Access to interexchange services, unless toll blocking is chosen
- Access to directory assistance
- Toll restriction services

b. Eligible applicants will receive a discount sufficient to reduce the monthly rate for the lowest available grade of flat rate local exchange telephone service to \$8.00 inclusive of the FCC's End User Access charge.

c. Deposit requirements do not apply to WTAP customers if call restriction (toll blocking) is employed.

3. Tribal Lifeline – Federal Tier Four Reduction

a. Additional federal Lifeline support of up to \$25.00 is available for residents of Tribal Lands. Tribal Lands are defined as lands adjacent or contiguous to reservations that generally have been considered tribal lands for purposes of other federal programs targeted to federally recognized Indian tribes.

Designated counties are as follows: Whatcom, Skagit, Snohomish, King, Kitsap, Pierce, Mason, Thurston, Grays Harbor, Jefferson, Lewis, Cowlitz, Pacific, Klickitat, Grant, Yakima, Skamania, Pend, Oreille, Stevens, Spokane, Lincoln, Ferry, Okanogan, Douglas, and Clallam. The cities are: Wenatchee, Ellensburg, Hoquiam, Asotin and Clarkston.

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Schedule 26
Original Sheet No. 2

WASHINGTON TELEPHONE ASSISTANCE PROGRAM

4. Tribal Lifeline – Federal Tier Four Reduction (Cont'd)
- b. Residents of Tribal lands who qualify for Lifeline based on the requirements listed in (2a.) preceding are eligible for the additional Tier Four Reduction. Residents of Tribal Lands who do not meet those requirements are eligible for the Federal Tier One baseline lifeline credit (which waives the Federal Subscriber Line Charge (SLC)), the Federal Tier Two credit of \$1.75, and the Federal Tier Four credit if they participate in one of the following programs:
- Bureau of Indian Affairs (BIA) general assistance program
Tribally administered Temporary Assistance for Needy Families (TANF) block grant program
Head Start programs (under income qualifying eligibility provision only)
National School Lunch Program's free lunch program
- c. The following applies for those eligible residents of Tribal Lands who qualify only for Tier One, Two, and Four reductions. The Company must obtain the customer's signature on a document in which the eligible customer certifies, under penalty of perjury, that such customer receives benefits from at least one of the programs mentioned above, and lives on or near a reservation. In addition to identifying the program or programs from which that customer receives benefits, the customer must also agree to notify the Company if that customer ceases to participate in the qualifying program or programs.
- d. The Tier Four reduction applies to the one-party local residential rate, including any mileage, zonal, or other nondiscretionary charges associated with basic residential service. However the reduction may not bring the basic local residential rate below \$1.00 per month.
5. LINK UP
- a. Applicants who qualify for Washington Telephone Assistance Program (WTAP) may also qualify for an additional 50% discount on nonrecurring service installation charges under the Link Up service program (Section 5.E.).
- b. Residents of Tribal Lands who qualify for Tribal Tier Four Lifeline, as previously defined in this tariff, are eligible for an additional reduction of up to \$70.00, in addition to the previously defined Link Up reduction. This additional amount will apply towards 100% of the connection charges between \$60.00 - \$130.00 which are assessed to commence service at the principal residence of the eligible resident. Eligible charges include any charges customarily assessed to connect the subscriber to the network, including facilities based line extension or construction charges.

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Schedule 27
Original Sheet No. 1

NUMBER SEARCH SERVICE

RATES

	<u>S&E</u>	<u>Rate Per Month</u>	<u>NRC</u>
1. Number Search Charge (3 numbers)	NS	-0-	\$10.00

CONDITIONS

1. The Number Search Charge applies whenever the customer requests a specific number or a new number after the initial number assignment has been made.
2. Number Search - When the number offered by the Company is not acceptable to the customer and the customer requests alternative numbers to choose from, a Number Search Charge will apply. The Number Search Charge will apply for each additional group of numbers searched for by the Company.
3. The Company reserves and retains the right:
 - a. To discontinue, change or reassign the telephone numbers in any exchange area whenever the Company deems it necessary in the conduct of its business, or in accordance with the rules and regulations of the Company. If this should occur within a one-year period following assignment, the nonrecurring charge will be refunded to the customer.
 - b. To reject any request for telephone numbers.
 - c. Of ownership of all telephone numbers and prohibits the assignment or the use of a telephone number by or from any customer to another.
4. Telephone number requests for a specific telephone number are granted providing the requested telephone number is available, i.e., unassigned, ready to be assigned and no equipment limitations exist. Requests for a specific telephone number will be honored on a first-come, first-served basis.

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Schedule 28
 Original Sheet No. 1

SELECTIVE BLOCKING SERVICE

<u>RATES</u>		<u>Rate Per Month</u>	<u>S&E</u>	<u>Nonrecurring Charge</u>
1. Selective Blocking Service, each line equipped				
Initial blocking	976\960\900	-0-	TRSS	No Charge
	960\900	-0-	TRS1	No Charge
Subsequent blocking on same line	976\960\900	-0-	TRSS	\$ 9.50
	960\900	-0-	TRS1	9.50

CONDITIONS

1. Selective Blocking Service is offered only where central office facilities permit.
2. Selective Blocking Service is only available on direct dialed calls. When clients dial a restricted number from a restricted line, the call will be diverted to a Company provided intercept announcement.
3. Selective Blocking Service is available only on flat rate one-party lines or Foreign Exchange service where applicable. Blocking is available on other classes of service on a case-by-case basis. Charges and rates for this service are in addition to the charges and rates for the class, type and grade of service furnished in Schedule 1.
4. The Company will provide the subscriber the opportunity to block access to all information delivery services offered through the local exchange company. The first such request shall be fulfilled at no charge to the subscriber. Subsequent requests for blocking will carry the charge listed above. No charge applies for removal of any blocking of 976/960/900.
5. 976/960/900 Selective Blocking Service prevents access to the 976, 960 and 900 numbers.
6. 960/900 Selective Blocking Service prevents access to the 960, and 900 numbers.

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Schedule 30
Original Sheet No. 1

TOLL RESTRICTION SERVICE

RATES

		<u>Rate per Month</u>	<u>S&E Code</u>	<u>Non-Recurring Charge</u>	<u>S&E Code</u>
1.	Toll Restriction, each individual line equipped	\$2.00	TRS	\$31.00	XTRS

CONDITIONS

1. Toll Restriction prevents completion of a call by causing dial pulsing to stop immediately when a restricted digit is dialed.
2. Toll Restriction is offered only in Central Offices capable of providing the service.
3. Toll Restriction Service prevents (0+, 0-) originating long distance and (1+) calls but will permit "800" (1+800) accessibility where Company facilities permit.
4. This service is available only on Local Exchange one-party line service and where facilities and operating conditions permit.
5. Provision of Toll Restriction Service does not alleviate customer's responsibility for payment of authorized collect and third number billed calls.
6. Toll Restriction Service prevents access to 900 type toll service.
7. Directory Assistance calls are not allowed.
8. All rates in this schedule apply in addition to the rates for the class, type and grade of service provided. All installation charges in this Schedule apply in addition to the charges for basic service, moves or charges for the class, type and grade of service provided.
9. When Toll Restriction Service is furnished, the customer will be cautioned about its limitations and be required to execute an agreement which holds the Company harmless from any damages which may arise and which absolves the Company from any responsibility for the failure of the customer to place calls because of the Toll Restriction Service.
10. The Monthly and Non-Recurring rates in this Schedule do not apply if the Company initiates Toll Restriction as a result of non-payment from the customer.

In cases where the Company uses Toll Restriction to discontinue service, the Central Office Reconnect charge from Schedule 2 will be applied for restoral of service. The Company may require payment of restoral charge prior to reestablishment of Toll Services.

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Schedule 30
Original Sheet No. 1

SPECIAL CENTRAL OFFICE SERVICES

A. DIGITREX SERVICE

1. GENERAL

a. Description

- (1) DIGITREX is a flat-rate business service that has a fully modular digital voice and data system integrated into a total business communications system associated with the Company's electronic digital switching equipment and is connected to communication lines on the customer's premises.

DIGITREX consists of lines equipped with basic features, plus a number of optional enhanced features. The basic features are included with the basic DIGITREX SERVICE. The optional enhanced features are offered subject to availability and are offered on a contract basis.

- (2) DIGITREX is designed to accommodate simple to complex multi-office systems and can be customized to meet individual customer telecommunications requirements.

- (3) Three classes of DIGITREX are offered:

(a) DIGITREX I - Those communication lines that serve the requirements of business and institutional customers not requiring Digitrex Attendant Console applications or Business Set features.

(b) DIGITREX II - Is a local exchange business telecommunication service, which provides an integrated voice/data communications capability offered from digital switching equipment located in telephone company central offices. This service is priced using lines and equivalent trunks. The service provides for the transmission and switching of digital and analog signals on an incoming, outgoing and intercommunicating basis. This service also includes Digitrex console features. This service will be offered to existing customers only at their present location and there will be no supersedure of service.

(c) DIGITREX III - Is a local exchange business telecommunication service, which provides an integrated voice/data communications capability offered from digital switching equipment located in telephone company central offices. This service does not have a trunk or trunk equivalency charge associated with it. The service provides for the transmission and switching of digital and analog signals on an incoming, outgoing and intercommunicating basis. This service also includes Digitrex console features.

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Schedule 30
Original Sheet No. 2

SPECIAL CENTRAL OFFICE SERVICES

A. DIGITREX SERVICE

1. GENERAL

a. Description (Continued)

- (4) DIGITREX enables stations to dial each other within their customer group efficiently. Direct inward calls may be dialed directly to any station. Incoming calls to the main listed number for the service can be connected to a designated station and then may be transferred to the party by operation of the call transfer feature. This service will only be offered where facilities and capability exist.
- (5) Features associated with the service are specified under 3, Digitrex Features, following.
- (6) Features will only be offered where facilities and software capabilities exist.

2. REGULATIONS

- a. DIGITREX is available only where the customer's location is served by digital central office switching equipment and is subject to the availability of the equipment and the capacity to provide the service.
- b. DIGITREX is offered for a minimum period of three months. The customer is required to order a minimum of three digitrex lines which can be a combination of DIGITREX I, II, and III.
- c. Terminal equipment associated with DIGITREX will be provided by the customer. Terminal equipment provided by the customer must be compatible with the operating characteristics of facilities used for the provision of DIGITREX service.
- d. DIGITREX access line charges consist of exchange access and intercommunication within the system group. Exchange access is not provided without intercommunication.
- e. The Base Rate Area of the serving Exchange determines the local service area for all communication lines. Station access lines terminating outside of the Base Rate Area may be provided if operational conditions permit.
- f. For Directory Service refer to Schedule 7.
- g. Incoming and Intragroup calls to unassigned numbers are intercepted by a standard CO recorded announcement which states that the call cannot be completed as dialed. Referral to an attendant or the directory is not provided.

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SPECIAL CENTRAL OFFICE SERVICES

A. DIGITREX SERVICE

2. REGULATIONS (Continued)

- h. Intraexchange Loop Service charges apply for the initial or additional channel termination located in a different central office area than the one in which the dial switching equipment is located.
- i. Temporary suspension of service is not offered for DIGITREX.
- j. Special contracts are available for non-standard applications not provided in this tariff Schedule.
- k. This service can be used with Foreign Exchange Service. When it is, Foreign Exchange line charges from other sections of this tariff will apply.
- l. Digitrex Service station lines may be terminated in a customer-provided Key System and/or PBX system. Such lines may be either ground start or loop start and may have any standard treatment. Transmission quality over Digitrex Service lines of this type is not guaranteed. Additional transmission improvements requested by the customer will be provided by the Telephone Company at charges based on cost.

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SPECIAL CENTRAL OFFICE SERVICES

A. DIGITREX SERVICE

3. DIGITREX FEATURES

a. Basic System Features available

DIGITREX I

Direct Inward Dialing
Direct Outward Dialing
Off Premise Extensions
Station Hunting
Station-to-Station Calling
Call Hold
Directed Call Pickup
Foreign Exchange Access

DIGITREX II and DIGITREX III

(Includes Digitrex I Features plus those listed below)
Class of Service Restrictions Console-less Attendant
Service

Code Call Access
Code Restrictions
Conference Circuit Use Control
Data Call Protection
Dial Pulse Conversion
Dial Tone Upon Trunk Seizure
Dictation Access and Control
End-to-End Signaling
Flexible Intercept
Foreign Exchange Access
Outpulsing Ordinary Telephone
Service Trunks
Quantity Control
Individual Line Service Application
- PBX Application
Loudspeaker and Radio Paging
Access Night Service
Operational Measurements
Simplified Dialing
Conference Circuit Use Control
Special Intercept through
Service Order
Storing of 24 Dialed Digits
Tandem Switching of Special
Service Circuits
Uniform Numbering Plan Capability

b. Basic Station Features

DIGITREX I

Call Forwarding
Call Pickup
Call Transfer
Call Waiting
Speed Calling
Three-Way Conference
Ring Again

DIGITREX II and DIGITREX III

(Includes Digitrex I Features)
Automatic Line
Camp-On
Consultation Hold
Meet-Me Conference
Ring Again and Ring Again on
Hunt Groups
Station Call Park
Station Controlled Conference
(Six Ports Max)

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SPECIAL CENTRAL OFFICE SERVICES

A. DIGITREX SERVICE (Continued)

3. DIGITREX FEATURES (Continued)

c. Attendant Console Features

Access to Paging
Attendant Call Park Reminder Timer
Attendant Call Selection
Attendant Camp-On
Attendant Conference
Attendant Console Display
Attendant Control of Trunk Group Access
Attendant Locked Loop Operation
Attendant Release upon Completion of Dialing Automatic Recall
Busy Verification of Stations and Trunks Call Hold
Call Park
Code Calling Line Termination
Console Test
Delayed Operation
Flexible Console Alerting
Interposition Calls and Transfers Lockout
Multiple Listed Directory Numbers Position Busy
Priority Console Alerting
Secrecy
Serial Call
Straightforward Outward Completion
Supervisory Console (Basic)
Switched Loop Operation Through Dialing
Timed Recall Set to Zero
Trunk Group Busy/Trunk Group Access Control through Special Keys
Trunk Group Busy Indication
Two-Way Splitting
Wild Card Key

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SPECIAL CENTRAL OFFICE SERVICES

A. DIGITREX SERVICE (Continued)

3. DIGITREX FEATURES (Continued)

d. Business Set Features

Business Set Auto Answer Back
Business Set Automatic Dial
Business Set Automatic Line
Business Set Busy Override
Business Set Call-Back Queuing
Business Set Call Forwarding
Business Set Call Park
Business Set Call Pickup
Business Set Call Waiting
Business Set End to End Signaling
Business Set Feature Code Access
Business Set Group Intercom
Business Set Held Calls
Business Set Individual Business Line
Business Set Intercom
Business Set Listen on Hold
Business Set Make Set Busy
Business Set Malicious Call Hold
Business Set Multiple Appearance Directory Number
Business Set On Hook Dialing
Business Set Ring Again
Business Set Six-Port Conference Business Set Speed Calling
Business Set Three-Way Calling/Call Transfer

e. Business Set Display Features

Business Set Display Called Number (Customer's System Only)
Business Set Display Calling Number (Customer's System Only)
Business Set Feature Display
Business Set Query Time Key

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SPECIAL CENTRAL OFFICE SERVICES

A. DIGITREX SERVICE (Continued)

3. DIGITREX FEATURES (Continued)

f. DIGITREX Enhanced Business Services #

(1) Attendant Features

Flexible Console Alerting

(2) System Features

Audio Input on Incoming Calls in Queue Distinctive Ringing Dual Tone Multi-Frequency Outpulsing Variable Types of Outpulsing on Same Call Executive Busy Override Intergroup Calling Music On Hold Uniform Call Distribution

(3) Station Features

Last Number Redial

g. Station Message Detail Recording #

SMDR for Number Identification on Lines * Answer Supervision Generation Station Message Detail Recording Trunk Identifier in AMA/SMDR Record

h. Data Services #

(1) DataPath Service - Datapath Service is a central office based communications service for the transmission of digital signals, using only digital transmission facilities.

Datapath Service provides digital asynchronous data access at speeds from 300 bps through 19.2 kbps and synchronous data access at speeds from 1200 bps through 64 kbps transmission over standard twisted pair wiring and is available through the public switched network.

Datapath Service permits direct dialing between lines connected to the service and the direct dialing of outgoing calls. Incoming calls are received through direct dialing into the Datapath Service access lines.

Datapath features include all data features and data compatible voice features equipped and implemented in the serving Central Office. Datapath rates apply in addition to the Standard Digitrex line rate.

Datapath Service is not provided for the transmission of voice communications. Use of the service is limited to the transmission of data through digital signals.

Features listed on this page may require contract rates.

* Capability is dependent upon customer's output device.

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Original Sheet No. 8

SPECIAL CENTRAL OFFICE SERVICES

A. DIGITREX SERVICE (Continued)

3. DIGITREX FEATURES (Continued)

h. Data Services # (Continued)

Conditions

- Datapath Service is provided subject to the availability of properly equipped digital central offices and facilities. The Company is under no obligation to provide Datapath Service at a distance from the central office that exceeds the technical limitations of the service. Customers who are served by central offices other than one from which Datapath is offered may receive service through the Datapath Remote Access option.

- The Company shall not be responsible if changes in any of its equipment, operations, or procedures utilized in the provision of Datapath Service render any facilities provided by a customer obsolete or require modification or alteration of such equipment or system or otherwise affect its use or performance. In such instance and when known in advance, the Company will notify customers of such changes.

- Charges for Datapath do not include equipment or other facilities which may be required at the customer premise. Such equipment or facilities must be compatible with company facilities.

- Datapath Service is provided only on Digitrex lines. Charges for Datapath service are in addition to charges for Digitrex service and lines.

- Service is provided on a month to month basis. Temporary suspension of service is not allowed.

- Datapath lines utilizing the long distance network will be billed the applicable toll charges.

- The Company is not responsible for integrating the end user's customer premise equipment and software with Datapath service.

- Datapath Service is offered on a touch-calling signaling basis only.

- Regulations for allowance for Interruption apply only as specified elsewhere in this tariff.

- Datapath Service will not be offered as a Foreign Exchange Service outside of the originating exchange and may not be used in any manner which would evade the payment of toll charges.

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 Original Sheet No. 9

SPECIAL CENTRAL OFFICE SERVICES

A. DIGITREX SERVICE (Continued)

4. RATES AND CHARGES *

	<u>Per Month</u>	<u>ASOC</u>	<u>Non-Recurring Charge</u>	<u>ASOC</u>
Digitrex I, in service before August 20, 1992, per 3 to 50 line			\$ 16.00	XDTX1
Rate Group I	\$ 11.60	DTX1		
Rate Group II	14.60	DTX1		
Rate Group III	16.60	DTX1		
Rate Group IV	18.60	DTX1		
Digitrex I, in service on or after August 20, 1992, per 3 to 50 lines			\$ 23.50	XDTG1
Rate Group I	\$ 14.55	DTGX1		
Rate Group II	17.55	DTGX1		
Rate Group III	19.55	DTGX1		
Rate Group IV	21.55	DTGX1		
## Digitrex II, per line ** 3 to 50 lines	19.05	DTX2	\$ 20.00	XDTX2
				Plus a Central Office Trunk Access charge from Schedule 1 for each Trunk
Digitrex I, II & III, over 50 lines				Special Contract

Note: The rates specified above are for various features, excluding all enhanced type features.
 The rates do not include telephone sets or attendant consoles.

* See Schedule 3 for applicable EAS charges.

** C.O. Trunk Access quantities may require a Company Traffic Study.

No new service after August 20, 1992.

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SPECIAL CENTRAL OFFICE SERVICES

A. DIGITREX SERVICE (Continued)

4. RATES AND CHARGES * (Continued)

	<u>Per Month</u>	<u>ASOC</u>	<u>Non-Recurring Charge</u>	<u>ASOC</u>
Digitrex III, per line 3 to 50 lines			\$ 20.00	XDTG3
Rate Group I	\$ 15.55	DTGX3		
Rate Group II	18.55	DTGX3		
Rate Group III	20.55	DTGX3		
Rate Group IV	22.55	DTGX3		
Digitrex I, II & III, over 50 lines	Special Contract			
Attendant Console Features Note: In multiple Attendant Console arrangements a \$ 70.00 charge per each console applies.	70.00	DTXC	\$ 60.00	XDTXC
Business Set Feature(S) per set	0.50	DTXE	\$ 8.00	XDTXE
Features (per set)				
Programming change charge				
1 to 10 features		--	\$ 12.00	XDTXS
Each additional feature		--	1.00	XDTXT
Datapath 19.2	7.00	DTXDP	\$ 24.00	XDTXDP
Datapath 56	7.00	DTXDPH	\$ 24.00	XDTXDPH

Note: The rates specified above are for various features, excluding all enhanced type features. The rates do not include telephone sets or attendant consoles.

* See Schedule 3 for applicable EAS charges.

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CUSTOM CALLING II

B. CONDITIONS:

1. Rates for Custom Calling II services are in addition to all other rates and charges for business and residential telephone service. Schedule 2, Nonrecurring Service Charges do not apply to Customer Calling II services.
2. Custom Calling II services are furnished with one party line service only, excluding Foreign Exchange Services. They are provided subject to the availability of suitable facilities.
3. This service is available only where facilities permit.

Except for willful misconduct or gross negligence of the Company, each customer releases, indemnifies and holds harmless the Company, its employees and agents, from any and all loss, claims, demands, suits or other action, or any liability whatsoever, whether suffered, made, instituted, or asserted by the customer, or by any other party or person, for any business loss, damage, or destruction of any property whether owned by the customer or others, arising out of the use of Anonymous Call Rejection *77, Caller ID, Caller ID Blocking, Call Forward Remote Access, Call Return *69, Call Trace *57, Call Waiting ID, Call Waiting Deluxe (DSCWID), VIP Alert, Long Distance Alert, Busy Redial *66, Selective Call Accept *64, Selective Call Forward *63, and Selective Call Rejection *60.

5. Customers of Caller ID may not, without permission of the calling party, publicize or disclose to third parties telephone number information obtained through use of these services. Failure to comply with this condition may subject the customer to termination of these services.
6. Custom Calling II (CC II) Features:

A. Anonymous Call Reject *77

Permits the customer with or without Caller ID to automatically reject calls from "anonymous" callers who have blocked their name or telephone number through per-call blocking or per line blocking. When the customer activates this feature, the rejected call is routed to an announcement and disconnected. The customer must provide and connect their own compatible premise equipment (CPE) in order to reject calls.

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Original Sheet No. 2

CUSTOM CALLING II

B. CONDITIONS: (Continued)

6. Custom Calling II (CC II) Features: (Continued)

B. Caller ID

Allows transmission of calling party's name and number to the customer's compatible premises equipment. When a line equipped with the Caller ID feature is on-hook, calling name and number are transmitted across the line during the silent interval between the first and second ring.

Rates for Caller ID Service do not include a telephone instrument or other customer premises equipment.

The Company shall not be liable for any and all claims for damages caused or claimed to have been caused, directly or indirectly, by the transmission to a Caller ID customer of a telephone number that the calling party:

- (1) has requested to be omitted from the telephone directory, or by the disclosure of such telephone number to any person;
- (2) or the Caller ID customer finds erroneous, offensive embarrassing or misleading for any reason;

The Company shall not be liable for any and all claims for damages caused by a telecommunications utility failure to transmit the privacy indicator to the calling party when such indicator has been passed on to the telecommunications utility by the Company.

Caller ID may not be used to compile and sell specific local call information without the affirmative consent or approval of the originating telephone customer. This doesn't restrict the Caller ID customer from:

- (1) verifying network performance or testing the provision of caller identification service;
- (2) compiling, using and disclosing aggregate Caller ID information;
- (3) complying with applicable laws or legal processes.

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Original Sheet No. 3

CUSTOM CALLING II

B. CONDITIONS: (Continued)

6. Custom Calling II (CC II) Features: (Continued)

B. Caller ID (Continued)

Caller ID will not display if:

- (1) the called party is off-hook;
- (2) the called party answers during the first ring interval;
- (3) the service with Caller ID also has distinctive ring;
- (4) the calls are made from a central office that does not have appropriate facilities;
- (5) the call is operator assisted
- (6) the call is marked private by the originator;
- (7) the call originates from coin or party-line stations;
- (8) the call originates from a line that is blocked;
- (9) the call originates from a specific station or extension served by a PBX, or a multi-line hunt group. The name and number transmitted is that of the main directory number for the PBX or multi-line hunt group.

C. Caller ID Blocking

Caller ID Blocking is available at no charge.

PER CALL - Enables a customer to control the disclosure of his/her name and/or telephone number to a subscriber of Caller ID (where technically feasible) by temporarily changing the public/private status indicator of the telephone number. A customer must dial a code (*67) before each call to change the indicator from public to private. "Public Status" allows delivery of the name and/or telephone number. "Private Status" prevents delivery of the name and/or telephone number.

PER LINE - Provides a permanent private indicator on a customer's line. Once blocking is established on the customer's line, the private status can be deactivated by the customer by dialing a code, *82 or 1182 on rotary phones, before each call, to change the indicator from private to public. This one call unblock allows the name and number to be sent for that one call only. If a line is equipped with Caller ID Blocking – Per Line, the name and number of that line will not otherwise be delivered to any subscriber of Caller ID. Poison control centers, hospitals, medical centers and others who might use Caller ID will not be able to identify callers with Caller ID Blocking - Per Line who need assistance unless manually deactivated prior to such calls. E911 is not affected.

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Original Sheet No. 4

CUSTOM CALLING II

B. CONDITIONS: (Continued)

6. Custom Calling II (CC II) Features: (Continued)

D. Call Forward Remote Access

Allows a customer at a remote location to use a touchtone telephone to activate or deactivate Call Forwarding at the residence or business through use of a Personal Identification Number (PIN). Call Forwarding Remote Access uses an interactive announcement system to provide step-by-step instructions for the customer to follow when entering the PIN and verifying the directory number to which the calls are to be forwarded. The charge for Call Forwarding Remote Access is in addition to Call Forwarding.

E. Call Return *69

Permits the Customer to automatically redial the telephone number of the most recently completed incoming local call or call attempt by dialing an activation code. If the redialed number is busy, the Company's equipment monitors the redialed number every thirty (30) seconds for a maximum of thirty (30) seconds for a maximum of thirty (30) minutes in an attempt to complete the call. When both lines are not busy, the customer is notified by distinctive ring. When the customer picks up the receiver, the call is placed automatically.

Call Return *69 cannot operate when:

- a. the call originates from a central office that is not equipped for Advanced Custom Calling functions;
- b. the calling party's (redialed) number has been Call Forwarded;
- c. the call was blocked or was from a blocked line.

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Original Sheet No. 5

CUSTOM CALLING II

B. CONDITIONS: (Continued)

6. Custom Calling II (CC II) Features: (Continued)

F. Call Trace *

Permits the customer to initiate an automatic trace of the last call received by lifting the receiver, getting dial tone and dialing an activation code. Call Trace is billed per successful trace invoked by the customer.

- (1) If the call originates from a station served by a PBX or multi-line hunt group, only the main number will be identified by the trace.
- (2) If a trace is successful, the Company's equipment records incoming call detail. Call detail does not include recording of telephone conversation. The Company will not provide call detail to the customer subscribing to Call Trace. The Company will provide call detail from a successful trace appropriate law enforcement authorities only when the Company receives a proper request.
- (3) If the customer wishes further action taken regarding a successful trace, the customer is responsible to initiate contact with the appropriate law enforcement agencies, who, in turn, should contact the Company's business office during usual business hours to obtain the specific records for that customer.

* At its option, or upon receipt of a proper request from a law enforcement agency, the Company will set up a temporary manual Call Trace arrangement when, in the judgement of the Company or law enforcement agency, the unwanted call(s) present a serious threat of bodily harm or destruction of property. Also, manual Call Trace may be invoked when the customer is located in an exchange where Call Trace is not available or the unwanted calls originate from a central office that is not equipped for ECC functions or linked to appropriate facilities.

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Schedule 31
Original Sheet No. 6

CUSTOM CALLING II

B. CONDITIONS: (Continued)

6. Custom Calling II (CC II) Features: (Continued)

G. Call Waiting ID

Call Waiting ID, also called Spontaneous Call Waiting Identification, when added to an access line that also has Call Waiting and Caller ID, allows the customer to view the name and directory number of a waiting call. The display appears between the first and second tones alerting the customer that another call is coming in. The charge for Call Waiting ID is in addition to those for Call Waiting and Caller ID.

H. Call Waiting Deluxe (DSCWID)

Call Waiting Deluxe, also called Deluxe Spontaneous Call Waiting Identification (DSCWID), when added to an access line that also has Call Waiting and Caller ID, provides the customer with disposition options for incoming calls:

- (1) If the line is available, the call rings through as usual;
- (2) If the customer's telephone is on-hook, the incoming caller's name and directory number are displayed;
- (3) If the customer is on a call, a second incoming call will not display name and directory number; the calling party hears an audible ring and the called party hears a call waiting tone signal.

Also, the calling party's name and number will not display if:

- (1) the called party answers the telephone during the first ring;
- (2) the calling party has blocked the call or has a blocked line.

The charge for Call Waiting Deluxe is in addition to those for Call Waiting and Caller ID.

I. VIP Alert

Allows a customer to program up to thirty-one (31) directory numbers with distinctive tone or ring to alert the customer of an incoming call from these numbers. The customer can modify the list by activating or deactivating numbers. VIP Alert functions if the telephone receiver is on-hook or off.

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Schedule 31
Original Sheet No. 7

CUSTOM CALLING II

B. CONDITIONS: (Continued)

6. Custom Calling II (CC II) Features: (Continued)

J. Long Distance Alert

Provides a distinctive ring if the receiver is on-hook to identify that the incoming call is long distance. Long Distance Alert delivers a distinctive tone if the receiver is off-hook and the customer also subscribes to Call Waiting.

K. Busy Redial *66

Permits the customer to automatically redial the last outgoing telephone number dialed. If the redialed number is busy, the customer may dial an activation code and the Company's equipment will monitor the redialed number every thirty (30) seconds for a maximum of thirty minutes in an attempt to establish the call. When both lines are not busy, the customer is notified by distinctive ring. When the customer picks up the receiver, the call is placed automatically.

Busy Redial *66 cannot operate when:

- a. the call to be placed or monitored is to a telephone number from a central office that is not equipped for Advanced Custom Calling Features functions;
- b. the calling number is Call Forwarded ;
- c. the call is made from a line or trunk in a multi-line hunt group that has no associated telephone number.

L. Selective Call Accept *64

Permits the customer to screen incoming calls by creating a list of up to twelve (12) directory numbers from which the customer will accept calls. Calls from all directory Numbers not on the list route to rejection announcement. Selective Call Accept is activated and deactivated by dialing the appropriate codes.

M. Selective Call Forward *63

Permits the customers to call forward up to twelve (12) directory numbers to another telephone number. Only calls from numbers on the Selective Call Forward list will forward. Selective Call Forward is activated or deactivated by dialing the appropriate codes.

If the customer forwards to a long distance number, applicable toll charges apply for each completed call.

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Original Sheet No. 8

CUSTOM CALLING II

B. CONDITIONS: (Continued)

6. Custom Calling II (CC II) Features: (Continued)

N. Selective Call Rejection *60

Permits the customer to select a list of up to (12) twelve directory numbers from which calls are to be rejected. Calls from all directory numbers on the list route to a rejection announcement. Selective Call Rejection is activated or deactivated by dialing the appropriate codes.

O. Privacy Protector

Privacy Protector works to intercept unidentified callers. Calls that can be identified by Caller ID are connected as normal calls. Calls that cannot be identified are intercepted and routed to an announcement, which states that the caller does not accept calls from telemarketers. Callers pressing 1 will have the call completed to the called number. The Privacy Protector feature can be activated and deactivated by the subscriber. This feature requires that the subscriber must be also subscribe to Caller ID.

7. Custom Calling II features are available on a monthly basis. Certain features can be activated on a "Casual Calling" basis at a per use rate. Customers who elect to use Custom Calling II features on a casual calling basis will be billed a non-recurring charge for each incident of use, not to exceed two times the monthly rate for the feature. See Section C. RATES, following.

8. Rate Discounts are available under the following conditions: [1]

A. Multiple Line Discount

Multiple Line Discount applies only to Caller ID. Customers with three or more lines at the same service location are eligible for discounted rates on Caller ID, as set forth in C. RATES, following.

B. Multiple Feature Discount

Multiple Feature Discount applies to any single customer access line which has more than one Customer Calling II feature as set forth in C. RATES, following.

[1] Grandfathered to existing customers. No new service will be offered.

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Schedule 31
Original Sheet No. 9

CUSTOM CALLING II

C. RATES

	<u>Monthly Rate</u>	
PREMIUM FEATURES		
1. Caller ID	\$6.00	
2. Caller ID Blocking, per call	No Charge	
3. Caller ID Blocking, per line	No Charge	
ENHANCED FEATURES:		
1. Call Return *69	3.00	
2. Call Waiting ID	0.50	
3. Call Waiting Display Deluxe (DSCWID)	3.00	
4. VIP Alert	3.00	
5. Long Distance Alert	3.00	
6. Busy Redial *66	3.00	
7. Selective Call Accept *64	3.00	
8. Selective Call Forward *63	3.00	
9. Selective Call Rejection *60	3.00	
10. Privacy Protector [1]	2.95	(Residence)
(requires Caller ID)	3.95	(Business)
BASIC FEATURES:		
1. Anonymous Call Rejection *77	3.00	
2. Call Forward Remote Access	3.00	

[1] A \$15.00 nonrecurring charge applies in addition to all other charges.

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Original Sheet No. 10

CUSTOM CALLING II

C. RATES (Continued)

Nonrecurring Rates:	<u>Nonrecurring Charge</u>
1. Call Trace *57, per trace	\$1.50
2. Subsequent Blocking, on same line	\$9.50
3. Casual Feature Activation *	\$0.60
Call Return *69	
Distinctive Ring	
Repeat Dial	
3-Way Calling	
Selective Call Accept *64	
Selective Call Forward *63	
Selective Call Rejection *60	
Rate Discounts: ^[1]	<u>Monthly Rate</u>
1. Multiple Line Caller ID, per Line**	
3 - 20 Lines	\$5.00
21 - 50 Lines	\$4.75
51 + Lines	\$4.50

* Casual Features do not carry a monthly rate. The customer is charged each time the feature is activated. The total Casual Feature Activation charges to any customer in a single month will not exceed two (2) times the monthly rate for the feature. All features may not be available in all exchanges.

** Applies to Caller ID only.

^[1] Grandfathered to existing customers. No new service will be offered.

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Schedule 32
Original Sheet No. 1

9-1-1 EMERGENCY SERVICE

I. DESCRIPTION

9-1-1 is the three-digit telephone number designated throughout the U.S. as the emergency telephone number to be used by the public to obtain law enforcement, medical, fire, rescue, and other emergency services. The Company offers three types of 9-1-1 Services: Basic 9-1-1, Basic 9-1-1 with ANI provisioning, and Enhanced 9-1-1. Each of these services is further defined in this schedule.

II. DEFINITIONS

A. 9-1-1

A three digit telephone number to facilitate the reporting of an incident or situation requiring response by a public safety agency.

B. 9-1-1 ANI-ONLY SERVICE

9-1-1 ANI-ONLY Service includes Automatic Number Identification (ANI) which is the provision of the caller's telephone number to the Public Safety Answering Point (PSAP). ANI may not be provided from multiparty end users. For calls placed to a PSAP from off-premises stations and stations behind business systems, where ANI is provided, it may provide the identity of the primary telephone service billing or lead number.

C. 9-1-1 BASIC SERVICE

9-1-1 Basic Service provides for routing all 9-1-1 calls originated by stations with given central office prefix codes to a single PSAP which is prepared to receive those calls via a 9-1-1 Service Line.

D. 9-1-1 ENHANCED SERVICE

9-1-1 Enhanced Service is enhanced to include ANI, Automatic Line Identification (ALI), Selective Routing (optional), to facilitate appropriate public safety response.

E. 9-1-1 SERVICE AREA

The geographic area in which the 9-1-1 customer will respond to all 9-1-1 calls and dispatch appropriate emergency assistance.

F. 9-1-1 SERVICE LINE

A facility connecting a PSAP to its serving Central Office.

G. 9-1-1 TRANSPORT

A dedicated circuit between central offices for the provision of 9-1-1 service.

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Schedule 32
Original Sheet No. 2

9-1-1 EMERGENCY SERVICE

II. DEFINITIONS (Continued)

H. 9-1-1 TRANSPORT TERMINATION

A connection at each end of the 9-1-1 transport circuit.

I. ALTERNATE ROUTING

The capability of automatically rerouting 9-1-1 calls to a designated alternate location(s) if all 9-1-1 trunks from a central office or to a primary PSAP are busy or out of service. May also be activated upon request, or automatically if detectable, when 9-1-1 equipment fails or the PSAP itself is disabled.

J. AUTOMATIC LOCATION IDENTIFICATION (ALI)

The automatic display at the PSAP of the caller's telephone number, the service address for the telephone line and supplementary information.

K. AUTOMATIC LOCATION IDENTIFICATION RECORDS

The telephone number, the service address for the telephone line, and Emergency Service Number (ESN), and supplementary information for display at a PSAP.

L. AUTOMATIC LOCATION IDENTIFICATION STORAGE/RETRIEVAL

Equipment and software used to store and retrieve ALI Records.

M. AUTOMATIC NUMBER IDENTIFICATION (ANI)

The feature by which the calling party's telephone number is forwarded to the 9-1-1 customer's premises equipment for display.

N. CALLED PARTY HOLD

The capability to maintain control of an incoming 9-1-1 call by a PSAP attendant for tracing or confirmation of an emergency even if the caller hangs up.

O. CALLED TRANSFER

The extending of a 9-1-1 call by a PSAP attendant to connect the caller with the action agency.

P. CALLER

An individual who places a 9-1-1 call in an effort to request assistance of a public safety nature. May also be referred to as an end user.

9-1-1 EMERGENCY SERVICE

II. DEFINITIONS (Continued)

Q. CENTRAL OFFICE (CO)

A telephone company facility that houses the switching and trunking equipment serving telephones in a defined area.

R. CODE RECOGNITION

Enables a Central Office to accept 9-1-1 calls and direct them to a 9-1-1 transport facility.

S. CUSTOMER

Governmental unit or other entity authorized to receive and process 9-1-1 calls.

T. CUSTOMER PREMISES EQUIPMENT (CPE)

Terminal equipment at the PSAP.

U. DATA BASE

A collection of information organized in a computer to facilitate rapid search and retrieval. Data Bases include ALI, Master Street Address Guide (MSAG), telephone number/Emergency Service Number (ESN), and subscriber line data.

V. DATA MANAGEMENT SYSTEM (DMS)

The combination of manual procedures and computer programs used to create, store, manipulate, and update data required to provide selective routing and ALI.

W. DEDICATED CIRCUIT

A telephone circuit used for one purpose only; e.g. transmission of 9-1-1 calls.

X. DEFAULT ROUTING (DR)

The capability to route a 9-1-1 call to a designated (default) PSAP when the incoming 9-1-1 call cannot be selectively routed due to an ANI failure, unreadable digits or other cause.

Y. DIAL TONE FIRST

The provision of dial tone to enable a caller to originate and complete 9-1-1 calls from public telephones without inserting a coin or any other device. Also known as coin free dialing.

9-1-1 EMERGENCY SERVICE

II. DEFINITIONS (Continued)

Z. DIVERSE ROUTING

The practice of routing calls through different circuit paths in an effort to prevent total loss of the 9-1-1 system in the event an individual circuit is disabled.

aa. EMERGENCY SERVICE NUMBER (ESN)

A number used in the DMS to designate the public safety agencies responsible for service to the location of each telephone in a 9-1-1 service area, for the purpose of determining call routing. Also see ESZ.

bb. EMERGENCY SERVICE ZONE (ESZ)

A defined geographical territory consisting of a specific combination of law enforcement, fire, and emergency medical coverage areas. Also see ESN.

cc. END OFFICE

A central office which receives originating 9-1-1 calls.

dd. ENHANCED 9-1-1

A telephone system which includes ANI, ALI, and (optionally) Selective Routing, to facilitate appropriate public safety response.

ee. EXCHANGE

A defined area, served by one or more telephone central offices, within which a telephone company furnishes service.

ff. FIXED TRANSFER

The capability of a PSAP attendant to transfer a 9-1-1 call to a specific agency associated with a single button.

gg. FORCED DISCONNECT

The capability of a PSAP attendant to disconnect a 9-1-1 call to prevent jamming of the incoming lines.

hh. INTERCONNECT

The connection of the serving telephone company's equipment with the equipment of another vendor. Also a generic term used to refer to a non-telephone company vendor.

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9-1-1 EMERGENCY SERVICE

II. DEFINITIONS (Continued)

ii. MASTER STREET ADDRESS GUIDE (MSAG)

A data base of street names and address ranges within their associated postal communities defining emergency service zones for 9-1-1 purposes.

jj. NON-ALTERNATE ROUTING

The capability of routing 9-1-1 calls by the use of the NXX or trunk group.

kk. NXX

The first three digits of a local telephone number that identifies the central office switching location within its area code.

ll. P.01 GRADE OF SERVICE

A measure of emergency telephone service in which no more than one call in 100 attempts will receive a busy signal during the average busiest hour.

mm. PSAP ATTENDANT

A person responsible for answering incoming 9-1-1 calls at a PSAP, determining the action to be taken, and executing the PSAP's procedures in the disposition of such calls.

nn. PUBLIC SAFETY ANSWERING POINT (PSAP)

A facility equipped and staffed to receive 9-1-1 calls. A primary PSAP receives the calls directly. A secondary PSAP receives the 9-1-1 calls that are relayed or transferred from the Primary PSAP.

oo. PUBLIC SWITCHED TELEPHONE NETWORK (PSTN)

The totality of equipment, lines, and controls assembled to establish communication paths between calling and called parties.

pp. REVERSE SEARCH

A query of the ALI database initiated at the PSAP to electronically obtain the ALI data associated with a known telephone number for purposes of handling an emergency call when that telephone number is not directly connected to the PSAP. It can also be used for an ANI failure on a telephone line that is connected to the PSAP.

qq. RING BACK

The capability permitting a PSAP attendant to cause the telephone on a held circuit to ring. Also known as Re-Ring.

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9-1-1 EMERGENCY SERVICE

II. DEFINITIONS (Continued)

rr. SELECTIVE TRANSFER

The capability of transferring a 9-1-1 call to the pre-programmed number typically designated as Police, Fire or Emergency Medical, based on the origin of the incoming call and the nature of the response required.

ss. SERVING CENTRAL OFFICE

The central office (CO) from which a PSAP is served. Also see Central Office.

tt. SUBSCRIBER

A person or business that orders access line service from a telephone company.

uu. SUBSCRIBER LINE DATA

The telephone number, service address for telephone line, and supplementary information for development and maintenance of ALI and MSAG.

vv. SUBSCRIBER LINE DATA RECEIPT

The acceptance and processing of Subscriber Line Data from other entities and creation of ALI Records.

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9-1-1 EMERGENCY SERVICE

III. CONDITIONS

- A. The Company shall not be required to provide 9-1-1 service to less than an entire Central Office serving area.
- B. The Company does not answer and/or forward 9-1-1 calls, but furnishes the use of its facilities to enable the 9-1-1 customer's personnel to receive such calls.
- C. There will be NO CHARGE for originating a 9-1-1 call.
- D. The calling party forfeits any privacy rights afforded by a non-published or non-listed service when calling 9-1-1.
- E. If a 9-1-1 call comes via Inter-exchange Carrier or a non local Exchange Company (LEC) such as a Company Radio Based IMTS cellular provider, alternative operator provider or shared service provider, the completeness and accuracy of the ANI and ALI information forwarded cannot be assured.
- F. Services offered under this tariff are not subject to voluntary suspension by either party.
- G. A Companies 9-1-1 network related service is limited to the transport of a 9-1-1 call from a caller (end user) to a public safety answering point (PSAP).
- H. The Company will provide one type of 9-1-1 service per Central Office at the same time, either Basic or Enhanced, but not both.
- I. 9-1-1 Service furnished to the PSAPs' is restricted to one-way incoming service. Outgoing calls are allowed on a transfer basis using alternate routing.
- J. When ANI is not available, a 9-1-1 call will be default routed to a customer designated PSAP.
- K. Rates charged for 9-1-1 Service include normal public switch dedicated network monitoring of facilities to discover errors, defects and malfunctions in the network, but do not include any additional monitoring. If available, the LEC may provide additional inspection and monitoring of facilities for an additional charge upon customer request.
- L. Options for diversity will be reviewed at the time of system design, and also at the annual anniversary of system turn up. The actual level of diversity will be a joint decision between the LEC and the customer. Additional charges may apply under Special Construction or Individual Case Basis (ICB).

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9-1-1 EMERGENCY SERVICE

III. CONDITIONS (Continued)

- M. The company may begin MSAG preparation upon application from the customer with assurance that: 1) 90% of the access lines associated with the proposed Enhanced 9-1-1 system have standard service addressing (i.e., house numbers, street names, and postal communities), 2) a plan to resolve the remaining 10% has been determined.
- N. The LEC will build and maintain Master Street Address Guide file in concert with customer utilizing standard service addresses (i.e. house numbers, street names, and postal communities).
- O. The rates and charges for 9-1-1 Service elements are based upon utilizing standard service addresses (i.e. house numbers, street names, and postal communities) in populating the DMS (Data Management System). Addressing not in this format will be negotiated with the LECs.
- P. Routine MSAG changes will be made within two business days of receipt. Special large changes and annexations may require more than two business days. Charges for customer-initiated changes and rearrangements affecting the subscriber's service address and ALI database records (e.g., street name and number changes, emergency services zone and name change, jurisdictional boundary changes and rearrangements, etc.) other than those processed in normal daily updates, will be based upon the actual cost for such changes and rearrangements. In such cases a valid comparative listing of changes must be supplied by the customer providing direct and individual references to existing designations.
- Q. The LEC will provide a range of Emergency Service Numbers (ESN) that would be available for assignment by the customer.
- R. The LEC that maintains the MSAG file will provide an updated file to the customer and other LECs quarterly.
- S. The maintenance of the ALI database, as well as the 9-1-1 call routing, for those telephone accounts that work in location outside of their normal central office serving territory will require special procedures. Telephone lines terminated in locations outside of their central office territory may not provide normal 9-1-1 routing or ALI records. The Company will determine how this will be handled and advise the customer.
- T. The 9-1-1 customer will process all calls 24 hours per day, 7 days per week, 52 weeks per year, that come in from the Central Office whether or not it is outside the answering 9-1-1 customer's (9-1-1 providers) jurisdiction.

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9-1-1 EMERGENCY SERVICE

III. CONDITIONS (Continued)

- U. The 9-1-1 service is not a replacement for a telephone number of the PSAP. The PSAP will have at least one 7-digit unlisted, and one listed number available 24 hours a day for a total of two 7-digit numbers.
- V. Customer will make application for 9-1-1 service in writing. The customer or agent for the customer must provide satisfactory proof of appointment. 9-1-1 jurisdictional disputes and resolutions are between the parties and not the Company.
- W. A public safety answering point shall be allowed to reverse search the automatic location identification (ALI) database when a 9-1-1 emergency call has been placed and connection is lost.

Reverse search shall not be used for criminal or legal investigations or other non-emergent purposes.
- X. All 9-1-1 customers must purchase 9-1-1 service elements contained within the tariff sufficient to maintain P.01 grade of service. A minimum of two circuits is required between each central office and the serving central office and/or the end office and the 9-1-1 control office. This requirement may be waived when an end office is a remotely controlled switch.
- Y. Prior to dispatch the 9-1-1 PSAP attendant dispatcher will attempt to obtain the location of the incident from the caller. The address information maintained by the LEC may not be the actual location of the caller's need.
- Z. CPE must be compatible with the service and interface standards of the Company. Upon request the Company will make available standards for interface with CPE.
 - aa. The CPE must be compatible with the service furnished by the LEC.
 - bb. The Company or customer shall notify the other in the event the system is not functioning properly.
 - cc. Company obligations for 9-1-1 service may be further defined with each customer. Provisioning of 9-1-1 service will conform to state and federal rules & regulations.

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9-1-1 EMERGENCY SERVICE

III. CONDITIONS (Continued)

dd. The following features are examples of 911 Features the Company offers:

- Called Party Hold
- Forced Disconnect
- Ring Back
- Switch Hook Status
- Ideal Tone

ee. 9-1-1 Service Line charge applies only when the customer (PSAP Center) is located within the Companies serving area. A Service Line must be ordered per Central Office within an exchange. The Transport and Transport Termination charge will only apply when the PSAP is not in the serving exchange.

IV. LIABILITY

A. The Company and its employees, directors, officers or agents in providing emergency communications systems or services including data base information to emergency communication system personnel shall not be liable for civil damages caused by an act or omission of the company, its employees, directors, officers or agents in the:

1. Good-faith release of information not in the public record, including unpublished or unlisted subscriber information to emergency service providers responding to calls placed to a 911 or enhanced 911 emergency service, or
2. Design, development, installation, maintenance, or provision of consolidated 9-1-1 or enhanced 9-1-1 emergency communication systems or services other than an act or omission constituting gross negligence or wanton or willful misconduct.

B. The Company's liability for civil damages to the customer or any person for interruption or failure of 9-1-1 service shall be limited by the terms set forth in this section and in any sections of other tariffs which apply to the provision of 9-1-1 service by the Company. This 9-1-1 service is offered solely to assist the customer in providing 9-1-1 emergency service in conjunction with applicable fire, police, and other public safety agencies. By providing this service to the customer, the Company does not create any relationship or obligation, direct or indirect, to any third party other than the customer, except as caused by the Company's gross negligence or willful or wanton misconduct.

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9-1-1 EMERGENCY SERVICE

IV. LIABILITY (Continued)

- C. The Company shall not be liable for civil damages, whether in contract, tort or otherwise, to any person, corporation, or other entity for any loss or damage caused by any Company act or omission in the design, development, installation, maintenance or provision of 9-1-1 service other than an act or omission constituting gross negligence or wanton or willful misconduct. However, except for gross negligence and/or wanton or willful misconduct, the Company's liability to any person, corporation, or other entity for any loss or damage shall not exceed an amount equal to the prorated allowance of the tariff rate for the service or facilities provided to the customer for the time such interruption to service or facilities continues, after notice by the customer to the Company. No allowance shall be made if the interruption is due to the negligence or willful act of the customer.
- D. The Company shall not be liable or responsible for any indirect, incidental, or consequential damages associated with the provision of 9-1-1 service when there is a failure of or interruption in 9-1-1 service due to the attachment of any equipment by a customer to Company facilities. The customer may with the prior written consent of the Company, which consent shall not be unreasonably withheld, attach features, devices, or equipment of other vendors to the equipment or network facilities provided by the Company. Said attachments, devices, or equipment must meet all applicable federal and state registration or certification standards. The Company reserves the right to refuse attachments if the Company determines that said attachments will degrade the 9-1-1 system ordered by the customer, Company facilities, or otherwise affect its telephone operations.
- E. The Company shall have no liability whatsoever to any person arising from its provision of, or failure to provide, 9-1-1 Service to any subscriber to a non-regulated telephone service (e.g., shared tenant service). It is the obligation of the customer to answer, respond to, transfer, terminate, dispatch, or arrange to dispatch emergency services, or otherwise handle all 9-1-1 telephone calls that originate from telephones within the customer's service area. The Company shall have no responsibility for the accuracy of the ANI or ALI information for 9-1-1 calls that carry foreign dial tone, whether they originate within or outside of the customer's service area, or for calls originating from mobile/cellular telephones.
- F. The Company shall not be liable for any mistakes, omissions, interruptions, delays, errors or defects in transmission or service caused by the negligence or willful act of any person other than the Company, or arising from the use of customer provided facilities or equipment.
- G. 9-1-1 service is provided solely for the benefit of the 9-1-1 customer operating the Public Safety Answering Point (PSAP). The provision of 9-1-1 service by the Company shall not be interpreted, construed, or regarded, either expressly or implied, as being for the benefit of or creating any Company obligation toward any person or legal entity other than the 9-1-1 customer. The Company's tort liabilities, if any, to third parties should be limited to instances in which the Company's conduct constitutes gross negligence or willful or wanton misconduct.

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9-1-1 EMERGENCY SERVICE

I. RATE REGULATIONS

B. MATRIX

<u>RATE ELEMENT</u>	<u>Rate Per Month</u>	<u>911 Basic S&E Code</u>	<u>Nonrecurring Charge</u>	
1. CODE RECOGNITION (Per C.O.)	\$ 8.57	CODEREC3	ICB	
2. FEATURES	ICB		ICB	
3. ANI (Per Trunk)	N/A		N/A	
4. 9-1-1 SERVICE LINE	17.65	911BUS3	29.50	X911B
5. 9-1-1 TRANSPORT (Per Trunk Mile)	N/A		N/A	
6. 9-1-1 TRANSPORT TERMINATION (Per Trunk)	N/A		N/A	
7. ALI (Per System)	N/A		N/A	
8. SUBSCRIBER LINE DATA (Per 1,000 Lines)	N/A		N/A	
9. SUBSCRIBER LINE DATA RECEIPT (Per 1,000 Lines)	N/A		N/A	
10. ALI STORAGE/RETRIEVAL (Per 1,000 Lines)	N/A		N/A	
11. ALTERNATE ROUTING	N/A		N/A	
A. Per Trunk	N/A		N/A	
B. Per Trunk Mile	N/A		N/A	

ICB = Individual Case Basis
 N/A = Not Applicable

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SWITCHED DATA SERVICES #

RATES

		<u>Per Month</u>	<u>ASOC</u>	<u>Nonrecurring Charge</u>	<u>ASOC</u>
1.	Switched 56 * Per line, including one hour of usage	\$ 15.00**	SWTCH56	\$ 94.00	SWI56
2.	Mileage Intraxchange Interexchange Mileage Bands	\$ 1.00 per mile			
	Over 0 to 8				
	- Fixed	30.95			
	- Per mile	2.05			
	Over 8 to 25				
	- Fixed	34.95			
	- Per mile	1.55			
	Over 25 to 50				
	- Fixed	38.70			
	- Per mile	1.40			
	Over 50				
	- Fixed	51.20			
	- Per mile	1.15			
				<u>Rate Per Minute</u>	
3.	Additional usage in excess of the one hour allowance included in the basic rate.			\$.05	

This measured service is not available in Rate Groups I and II.

** Plus applicable One-Party Rate from Schedule 1.

* Capability is dependent upon customer's output device.

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SWITCHED DATA SERVICES #

CONDITIONS

A. Switched 56

- (1) Switched 56 Service is a single party switched service capable of carrying continuous stream digital asynchronous data access at speeds from 300 bps through 19.2 kbps and synchronous data access at speeds from 1200 bps through 56 kbps transmission over standard twisted two-pair wiring and is available through the public switched network.
- (2) Switched 56 Service is furnished only in central offices where adequate facilities are available. Central offices will be equipped for this service at the discretion of the Company.
- (3) Switched 56 Service permits direct dialing between lines connected to the service and the direct dialing of outgoing calls. Incoming calls are received through direct dialing into the Switched 56 Service access lines. Features include all data features and data compatible voice features equipped and implemented in the serving Central Office.
- (4) Switched 56 Service is not provided for the transmission of voice communications. Use of the service is limited to the transmission of data through digital signals.
- (5) Private Line (Intraexchange Loop Service) rates will apply for the transport facilities between a remote central office outside the free calling area of Switched 56 Service area and the central office in which the Switched 56 equipment is located.
- (6) This service requires the use of an on premises channel service unit to encode data and provide circuit testing capabilities. This equipment must conform with AT&T Publication 41458 performance requirements. The customer may elect to purchase or lease this equipment from a variety of terminal equipment vendors.
- (7) Switched 56 Service is provided subject to the availability of properly equipped digital central offices and facilities. The Company is under no obligation to provide Switched 56 Service at a distance from the central office that exceeds the technical limitations of the service.
- (8) The Company shall not be responsible if changes in any of its equipment, operations, or procedures utilized in the provision of Switched 56 Service render any facilities provided by a customer obsolete or require modification or alteration of such equipment or system or otherwise affect its use or performance. In such instance and when known in advance, the Company will notify customers of such changes.
- (9) Charges for Switched 56 do not include equipment or other facilities which may be required at the customer premise. Such equipment or facilities must be compatible with company facilities.
- (10) Service is provided on a month to month basis. Temporary suspension of service is not allowed.

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SWITCHED DATA SERVICES #

CONDITIONS (Continued)

A. Switched 56 (Continued)

- (11) Switched 56 lines utilizing the long distance network will be billed the applicable toll charges.
- (12) The Company is not responsible for integrating the end user's customer premise equipment and software with Switched 56 service.
- (13) Switched 56 Service is offered on a touch-calling signaling basis only.
- (14) Regulations for allowance for Interruption apply only as specified elsewhere in this tariff.
- (15) Remote Access option must be ordered for those customers that require loop lengths in excess of 18 KFT from the nearest exchange provisioned with Switched 56 Service. The rate will developed separate from this tariff.

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DIGITAL TRUNK SERVICE - CHANNEL SERVICE (DTS-CS)

A. General Description

Digital Trunk Service - Channel Service (DTS-CS) provides digital local exchange service, and is an alternative to analog trunks. The service provides a digital facility (1.544 Mbps) between the customer's customer premise equipment and the central office where it is multiplexed to interface and provide 24 voice grade channels. DTS-CS includes a DS1 Facility, common equipment, local exchange switching and flat usage trunks for access to the local exchange and toll networks.

B. Definitions

1. DTS-CS Facility and Common Equipment - This element includes the digital DS1 facility, transmitting at a rate of 1.544 Mbps, and the common equipment necessary to interface 24 channels into the central office switch.
2. In-only Trunk - One-way trunk which only allows traffic from the central office to be transmitted to the customer's CPE.
3. In-only Trunk with Direct-Inward Dialing (DID) - In-only trunk with DID feature. Requires a DID trunk circuit termination.
4. Out-only Trunk - One-way trunk which allows only traffic originating in the customer's CPE to be transmitted to the central office switch.
5. Two-Way Trunk - Trunk which allows for traffic to be transmitted from either the central office of the customer's CPE.
6. Two-Way Trunk with DID and Answer Supervision - Two-Way trunk with DID and answer supervision features. Requires a DID trunk circuit termination.

C. Terms and Conditions

1. Provisioning of Service
 - a. DTS-CS is provided at the option of the Company and can only be provided from digital Central Offices equipped and programmed to provide such service. The availability, functionality and capabilities of DTS-CS features may vary by serving Central Office.
 - b. Each DTS-CS facility includes 24 channels for the transport of trunks connecting customer provided equipment. The customer is billed a monthly rate for all 24 channels regardless of the number that may be utilized at a point in time. Each trunk may be configured as either: in-only trunk, out-only trunk, two-way trunk, in-only trunk with DID, two-way trunk with DID and Answer Supervision. If DID and/or Answer Supervision are required, additional charges from the DID Service will apply.
 - c. When Outward WATS or 800 Service terminates on a DTS-CS facility, the Outward WATS and 800 Service access lines are classified as basic trunks for the application of DS1 facility and common equipment rates and charges and are in addition to Outward WATS and 800 Service rates and charges that normally apply.

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Original Sheet No. 2

DIGITAL TRUNK SERVICE - CHANNEL SERVICE (DTS-CS)

C Terms and Conditions

1. Provisioning of Service

- d. Each DTS-CS trunk group is provided with one telephone number. Additional numbers may be purchased at the rates for DID service specified elsewhere in this Tariff.
- e. Any services in addition to DTS-CS services must be subscribed to under separate sections of this Tariff. Regulations, rates and charges, as described elsewhere in this Tariff apply as appropriate.
- f. DTS-CS supports trunk side features. The following services will not be provided within the DTS-CS facility:
 - Access Lines
 - Feature Groups A, B, C, or D
 - Other private line/access services
 - Datapath, DiaLAN Service, Switched 56 Service
 - Joint User service
 - Foreign Exchange Service
 - Identified Outward Dialing
- g. Customers are required to provide muxing/demuxing, at the customer premises, for analog trunks riding the DS1 facility.
- h. Line Power option is not available with DTS-CS.
- i. Customers who wish to have incoming calls to a busy line overflow to other of the customer's lines which are not busy must subscribe to Call Forward Busy for each line that is to have the overflow capability. Rates and Conditions for Call Forward Busy are found elsewhere in this tariff.
- j. For DTS-CS facilities requiring loops greater than three miles in length, a DTS-CS loop transport rate applies per facility.

2. Reselling & Government Entities

- a. Except as specified for Government Entity, DTS-CS shall not be used for any purpose for which any consideration is rendered to pay any party other than the Company.
- b. Any Government Entity may authorize any other government entity to use its DTS-CS. In such cases, the initial primary user will be considered the customer and will be responsible for the payment of all the incurred nonrecurring charges and monthly rates.

3. Equipment Interface Specifications

All customer-provided equipment (CPE) used to interface with DTS-CS is required to conform with Technical Reference Specifications as used by the Company.

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DIGITAL TRUNK SERVICE - CHANNEL SERVICE (DTS-CS)

C Terms and Conditions (Cont'd)

4. Contract Periods

- a. The minimum contract period is one month from the date service or additions to service are established and the minimum charge is the authorized rate for one month under a monthly plan or on a contractual basis. For purposes of rate administration each month is considered to have 30 days.
- b. The Company may require a contract period longer than one month at the same location in connection with special types or arrangements of equipment or for unusual construction necessary to meet specific demands for service.
- c. DTS-CS is offered on a month-to-month basis. The provision of DTS-CS service on a month-to-month basis is dependent on the availability and capacity of Central Office facilities. Month-to-month prices will be subject to Company-initiated price adjustments.
- d. During the length of the selected term contract, monthly rates for service elements ordered under the plan are subject to change (increase or decrease) as Company-initiated price changes become effective. However, any price change will not cause the monthly rate for respective service elements to exceed the price that was in effect at the beginning of the selected contract term.
- e. During the term commitment period, the customer may add or change DTS-CS channels and/or additional DTS-CS services at the same monthly rate specified in the customer's original term commitment. All trunks on the same DTS-CS facility are considered to be under the same term contract period.

5. Cancellation, Moves, & Early Termination Charges

- a. In the event a customer cancels their order for DTS-CS service prior to the service being established, the loss on equipment and facilities in process of building or being installed, cost of installation labor, cost of removal and other expenses, not to exceed the installation charge(s), will apply.
- b. Termination charges are not applicable to changes in the physical location of the DTS-CS service so long as the service originates in the same serving central office area and the customer retains the current term contract or converts to a new term contract having an expiration date beyond that of the current term contract. Non-recurring charges for the re-design of the DTS-CS service will apply. The customer will experience some down-time on the DTS-CS service during the physical move of the transport element.
- c. Termination charges do apply to changes in the physical location of DTS-CS when the new DTS-CS service originates in a different serving central office area. The current DTS-CS contract will be terminated and the DTS-CS service provided at the new location will be treated as a new installation.

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DIGITAL TRUNK SERVICE - CHANNEL SERVICE (DTS-CS)

C Terms and Conditions (Cont'd)

6. Temporary Suspension of Service

The Company may, following five (5) days written notice, refuse to furnish, or may terminate the service and remove its equipment under the following circumstances, provided suitable notice has been given to the customer:

- a. Upon the continuance of any unpaid regulated amount due for a period of five (5) days following temporary suspension;
- b. Upon objection to the furnishing of a service made in writing by or on behalf of any governmental law enforcement agency acting within its jurisdiction, on the grounds that such service is, or will be, used for an illegal purpose;
- c. Upon the use of a service in such a manner that, in the opinion of the Company, constitutes abuse or fraud or may tend to injuriously affect the efficiency of the Company's plant, property, or service; or
- d. Upon a violation of any of the regulations governing the furnishing of this service.

D. Standard Features

The following features, where from a specific central office, are offered to the customer as part of the DTS-CS service at no additional charge.

1. Digital Voice Transmission

All voice calls are terminated using digital signaling.

2. Unlimited Local Usage

Allows DTS-CS customers to pay a flat rated monthly charge for usage on circuit-switched voice and circuit-switched data traffic rather than Local Usage Charges. This applies only to Local Service Areas as defined in this Tariff.

3. Clear Channel Capability

Allows DTS-CS customers to transport 1.536 Mbps on a 1.544 Mbps line with no constraint on quantity or bit sequence.

E. Application of Charges and Rates

1. The rates and charges shown herein apply in addition to all other applicable rates and charges shown elsewhere in the Company's tariff.
2. This service is only provided where the software has been installed in the switch where the service has been requested.

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DIGITAL TRUNK SERVICE - CHANNEL SERVICE (DTS-CS)

F. Charges and Rates

	<u>All Rate Groups Monthly Rate</u>	<u>Nonrecurring Charge</u>
DTS-CS facility and common equipment, per 24 channel facility (DS1)	\$85.00	\$500.00
DTS-CS loop transport, per facility Each mile over 3 miles	\$85.00	
Trunks (Minimum of 8 Trunks Required, per Trunk group)		
	<u>Rate Group 1 Monthly Rate</u>	<u>Rate Group 2 Monthly Rate</u>
- In-only trunk	\$18.00	21.00
- Out-only trunk	18.00	21.00
- Two-way trunk	18.00	21.00
- In-only trunk with DID [1]	18.00	21.00
- Two-way trunk with DID and Answer Supervision [1]	18.00	21.00
	<u>Rate Group 4 Monthly Rate</u>	<u>Nonrecurring Charge</u>
- In-only trunk	\$25.00	\$31.20
- In-only trunk	25.00	31.20
- Out-only trunk	25.00	31.20
- Two-way trunk	25.00	31.20
- In-only trunk with DID [1]	25.00	31.20
- Two-way trunk with DID and Answer Supervision [1]	25.00	31.20

[1] Requires a DID trunk circuit termination. See Schedule 24, Direct-Inward Dialing (DID) Service, for terms and conditions, rates and charges applicable to DID Service.

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INTEGRATED SERVICES DIGITAL NETWORK

Basic Rate Interface Offering (BRI)

A. Description

Integrated Services Digital Network (ISDN), version NT1, is a digital architecture that provides an integrated voice/data capability to the customer premises facility, utilizing the public switched network. It is a central office based service arrangement which consists of host central office interface equipment and software located on the Company premises. ISDN distributes voice, data, video and facsimile by using two standard methods of access: a Basic Rate Interface (BRI) and/or a Primary Rate Interface (PRI). These are serving arrangements which conform to internationally developed, published, and recognized standards generated by the International Telecommunications Union (formerly CCITT). Enhancements to future ISDN versions will be included in this tariff as they become available.

B. Definitions

Basic Rate Interface (BRI)

BRI consists of up to three distinct channels on one pair of wires: one or two B (Bearer) Channels and one D (Delta) Channel. The D channel is not presently available for customer use. BRI Service is offered on either an individual case basis or as part of the BRI offering. BRI Service is available in non-measured (unlimited) or measured rated options

B (Bearer) Channel

The B-channel carries circuit-switched voice and/or data communications and packet switched data communications at speeds up to 64 Kbps, from the customers premises, over the loop facility, to the central office.

B-Channel Circuit-Switched Data

Circuit-switched Data provides the capability of making data calls over the public switched network. Information is transmitted the same way as digitized voice. Like a voice call, a circuit-switched data call ties up network/system resources for the duration of the call. Similar to voice, Calling Line Identification functionality is provided.

Clear Channel Capability

The capability to transport 64 kbps over a channel with no constraint on the quantity or on the sequence of bits.

D (Delta) Channel

The D-channel carries signaling and/or packet data information, at speeds up to 16 kbps on BRI, and signaling only information up to 64 kbps for PRI, from the customer's premises to the central office. The D-channel has both data and signaling functionality; it does not have voice capability.

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INTEGRATED SERVICES DIGITAL NETWORK

Basic Rate Interface Offering (BRI) (Continued)

B. Definitions (Continued)

Digital Subscriber Loop (DSL)

The ISDN basic rate interface loop from the CO to the customer's premises.

Kbps.

Kilobits Per Second.

Loop Extension Charge

The charge in those cases where the distance from the Central Office exceeds 18 kilo feet or the signaling is weak.

Mbps

Megabits Per Second.

Primary Rate Interface (PRI)

PRI has a capacity of 1.544 megabits per second (Mbps) and has multiple channels: 23 B-channels, and on D-channel, and is also known as 23 B+D access. The B-channels carry user information such as voice calls, circuit-switched data, or video, while the D-channel handles signaling information.

C. Terms And Conditions

1. General

- a. The customer or the customer's authorized agent will be responsible for the procurement of associated customer premises equipment (CPE) and will ensure compatibility with the ISDN digital switch serving the customer
- b. It is the responsibility of the customer to provide a suitable supply of commercial power, including outlets, when and where the telephone company requires it for the operation of any equipment on the customer's premises. Such outlets shall be dedicated to the telephone company use and be separately fused.
- c. Initial installation of ISDN service includes two hours of labor to the demarcation point, installations exceeding the two hour limit will incur Time and Material charges. Also, Time and Material charges (if applicable) will be applied for all work performed beyond the demarcation point.
- d. A minimum service period of three (3) months is required for each ISDN System installed.

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INTEGRATED SERVICES DIGITAL NETWORK

Basic Rate Interface Offering (BRI)

C. Terms And Conditions (Cont'd)

1. General (Cont'd)

- e. Call Detail is not available with ISDN service.
- f. One directory listing will be provided with each BRI or PRI service. Additional directory Listings will be furnished subject to the rates and conditions specified in the Directory Service section of this tariff.
- g. Suspension of ISDN (Vacation Service or Facility Reservation Service) is not permitted.
- h. The Company shall terminate ISDN Service at the Company demarcation point, at which point the customer accepts responsibility for the Service.
- i. The customer shall reimburse the Company for all costs incurred to redesign ISDN service due to changes caused by CPE and wiring (including riser cable) not owned by the Company. Should ISDN service fail due to CPE and inside wiring (including riser cable) not owned by the Company or power failure, the responsibility for failure shall be solely that of the customer and the Company shall have no liability of any kind.
- j. The customer is responsible for placement, installation, operation, maintenance, repair and replacement of all inside wire (including riser cable) and CPE not owned by the Company, used in connection with this service. Premises wiring and CPE must be compatible with the Company's provision of ISDN Service.
- k. If an ISDN Service interruption, disconnection, error, performance failure, or some other out-of-service condition occurs and lasts for more than 24 consecutive hours after the customer gives the Company notice of such out-of-service condition, except for problems caused by the customer's actions, inside wiring, interface, and/or CPE, an out-of-service credit will be applied to the customer's bill. This service shall be based on a 30 day month and shall be calculated by dividing the monthly rate for the service affected by 30 days and multiplying that daily rate by the number of days, or major fraction thereof, that the service was interrupted. This will be the customer's sole remedy.
- l. The two "B" channels for BRI service may be bonded together to allow a larger bandwidth connection. When the bonding occurs, usage will be measured and charged as if each of the "B" channels were being used separately.
- m. ISDN lines are powered locally from the customers premise. In the event of a power outage at the customers premise, emergency "911" service will not function on the ISDN lines. The customer will need to subscribe to a "Basic Access Line" from the Company to receive "911" service when there is a power outage originating on the customers CPE power source, which provides power to the ISDN system.

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INTEGRATED SERVICES DIGITAL NETWORK

Basic Rate Interface Offering (BRI)

C. Terms And Conditions (Cont'd)

2. Availability

- a. The rates and charges specified for BRI are applicable only to customers whose serving central office has been identified by the Company as having ISDN available. Customers whose serving central office has not been identified will have rates and charges determined on an individual case-by-case basis.
- b. Service is offered where facilities and equipment are available. BRI loop lengths may not be more than 18 kilofeet in length from the nearest ISDN capable switching center. A loop extension charge will apply in those cases where the 18 kilofeet limit is exceeded. The loop charge may also apply in circumstances where the signal is below acceptable transmission standards as determined by the Company. A customer may combine local and ISDN service at the same premise. The B-Voice/Circuit Switched Data Channel (B-V/CSD) assigns voice and circuit switched data traffic to two B-Channels of a digital local line. The CSD mode operates at a maximum speed of 64 kbps or 56 kbps. (Some interexchange carriers do not offer transmission at 64 kbps). Some services are not available and/or compatible with ISDN.

3. Indemnification

- a. It is the customer's responsibility to indemnify and hold harmless the Company against any and all claims, losses, liabilities, damages and lawsuits brought by any nonparty and arising, in whole or in part, out of customer's material breach of this Tariff. Indemnification shall include, but is not limited to, costs and attorney's fees.
- b. The customer is responsible for the content of communications. Where the customer's negligence or wrongful actions in using inside wire (including riser cable) not owned by the Company, CPE or customer's communications result in any claim or legal action brought by any nonparty, customer shall indemnify and hold the Company harmless.

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INTEGRATED SERVICES DIGITAL NETWORK

Basic Rate Interface Offering (BRI)

D. Protection Of The Network

1. The Company has the right and option to check the output of any equipment used in the transmission of signals, to or from the customer premises, for this service. This includes Company provided facilities or other companies' facilities used in connection with provision of ISDN capabilities, such as customer-provided equipment.
2. The Company will notify the customer of any deviation from the authorized transmissions or specifications established in provision of the service.
3. Upon notification by the Company that unauthorized transmissions are present due to customer equipment or facilities, the customer or customer's authorized agent will correct the situation on an expeditious basis or service will be disconnected by the Company to protect the network.

The Company shall not be liable for and disclaims liability for losses which might be incurred as a result of disconnecting the service and disclaims any and all implied warranties, including, without limitation, warranties of merchantability and fitness for a particular purpose. With respect to such equipment or service, the Company shall not be liable for any incidental or consequential damages including, but not limited to loss, damage, or expense directly or indirectly arising from the customer's use of or inability to use this service or equipment, either separately or in combination with other services or equipment.

INTEGRATED SERVICES DIGITAL NETWORK

Basic Rate Interface Offering (BRI)

E. Rates And Charges

- Following are the monthly rates and nonrecurring charges for BRI Service as can be measured. These rates and charges apply in addition to applicable rates and charges for other services as provided in this and other Company tariffs. BRI is offered in three allowance configurations (Unlimited Usage, 160 Hours Usage Allowance and No Usage Allowance). The usage charge applies as specified in this Schedule to all originating and terminating calls. Additional usage in excess of the 160 hours for the "160 Hour usage Allowance" option will incur usage charges on originating and terminating calls. The usage charge will be applied to all originating and terminating calls made using the "No Usage Allowance" option.

Following are the monthly rates and nonrecurring charges for BRI ISDN Access. The usage rate should be applied separately for each B channel. The usage charge of \$.01 per minute, per channel will apply as referenced in the preceding paragraph.

	<u>Residence Monthly Rate</u>	<u>Business Monthly Rate</u>	<u>Nonrecurring Charge</u>
2. BASIC ACCESS RATE			
Unlimited Usage Allowance	\$130.90	\$146.80	\$125.00
160 Hours Usage Allowance	\$ 70.90	\$ 86.80	\$125.00
No Usage Allowance	\$ 40.90	\$ 56.80	\$125.00
USAGE CHARGES Per Minute on Originating and Terminating Calls (in excess of usage provided above)	<u>Per Minute</u>	<u>Per Minute</u>	
	\$0.01	\$0.01	
	<u>Residence Monthly Rate</u>	<u>Business Monthly Rate</u>	
3. LOOP EXTENSION CHARGE, weak signal or beyond - Per loop	\$ 32.00	\$ 32.00	

NOTE: Rates do not include access to the "D" Channel or ability to transport "Data" over the "D" channel.

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INTEGRATED SERVICES DIGITAL NETWORK

Basic Rate Interface Offering (BRI)

F. Customer Premise Equipment And Facilities

1. The customer is responsible for providing compatible premise equipment in order to utilize the ISDN offering. All customer provided equipment used to interface with ISDN Service is required to conform with the Technical Reference Specification as used by the Company and is found in the following Technical References:

Document Number	Description
SR-NWT-00266	National ISDN Generic Guidelines for ISDN Terminal Equipment on Basic Rate Interface.
SR-NWT-001953	Generic Guidelines for ISDN Terminal equipment on Basic Access Interfaces.

2. The Company shall not be responsible if changes in any of the equipment, operations, or procedures of the Company utilized of ISDN Service render any facilities provided by the customer obsolete or require modification or alteration of such equipment or system, or otherwise affect its use or performance.

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INTEGRATED SERVICES DIGITAL NETWORK

PRIMARY RATE INTERFACE (PRI)

1. General Description

Integrated Services Digital Network (ISDN) - Primary Rate Interface (PRI) is a digital business service that provides access from a customer premises to the Company's circuit switched voice and circuit switched data, via a 1.522 Mbps central office termination and a 1.544 Mbps channel to the customer's premises. ISDN PRI service includes the transport, common equipment, local exchange switching and trunks for access to the local exchange and toll networks. ISDN-PRI and other local services are offered on an end user basis only. Use of such services for transmitting interexchange traffic that does not either originate or terminate at the customer premises is prohibited. Nothing herein precludes resale of ISDN PRI, including to customers who are deemed to be "end users" under the rules of the Federal Communications Commission, so long as provision of the service at the resold level is consistent with the limitations slated in this paragraph.

Local service, including PRI and local private lines is to be used for the origination and termination of local traffic and appropriate switched interexchange traffic. The use of any local facility for the purpose of originating or terminating non-switched interexchange voice traffic is prohibited. This applies to any voice traffic including that which is converted to or from packet data for interexchange transmission.

2. Definitions

- a. ISDN PRI Facility and Common Equipment - This element includes the digital DS1 facility, transmitting at a rate of 1.544 Mbps, and the common equipment necessary to interface each of the 24 channels into the central office switch.
- b. "B" Channel - (Bearer Channel) is a 64 Kbps digital channel capable of transporting circuit switched data and circuit switched voice. "B" channels can be dedicated to either circuit switched data (CSD) or circuit switched voice (CSV) services, or they may alternate these service types by using the Call-by-Call feature.
- c. "D" Channel - (Delta Channel) is a 64 Kbps digital channel used to transport signaling and control information, including out of band signaling. Where technology permits, "D" channels can be shared by additional PRIs for the same customer.
- d. Out of Band Signaling - is a signaling that is separated from the channel carrying the circuit switched data and voice services.
- e. Unlimited Local Usage – is an optional plan that provides a flat monthly rate for unlimited local usage on circuit-switched voice and circuit-switched data traffic.

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INTEGRATED SERVICES DIGITAL NETWORK

PRIMARY RATE INTERFACE (PRI)

3. Terms and Conditions

This section addresses provisioning of service, central office availability with associated charges, reselling & government entities, equipment interface specifications, contract periods, cancellation & early termination charges, service substitution, subsequent activity charges, and temporary suspension of service.

a. Provisioning of Service

1. ISDN PRI is provisioned on a clear channel 1.544 megabit per second (Mbps) facility. The channel may be a DS1 or other suitable facility using the ISDN architecture of 23 "B" channels and one "D" channel (23 B+D) or 24 "B" channels to provide the customer with the capabilities of simultaneous access, transmission and switching of voice, data and imaging services via channelized transport. The ISDN PRI facility for all channels may be provisioned on an existing DS-3 facility at the discretion of the Company.
2. ISDN PRI provides the capability to transport customer information in the form of circuit-switched voice or data up to 64 Kbps over any "B" channel. One "D" channel can control up to 20 PRI arrangements. In these cases, a single "D" channel in one ISDN PRI trunk handles all signaling and control functions of the other trunks in the arrangement, which allows supplemental trunks to consist of 24 "B" channels.
3. When Outward WATS or 800 Service terminates on a ISDN PRI facility, the Outward WATS and 800 Service access lines are classified as basic trunks for the application of DS1 facility and common equipment rates and charges and are in addition to Outward WATS and 800 Service rates and charges that normally apply.
4. For ISDN PRI facilities requiring loops greater than three miles in length, an ISDN PRI loop transport rate applies per facility per mile over three miles.

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INTEGRATED SERVICES DIGITAL NETWORK

PRIMARY RATE INTERFACE (PRI)

3. Terms and Conditions

b. Central Office Availability

1. ISDN PRI is provided at the option of the Company and can only be provided from digital Central Offices equipped and programmed to provide such service and the customer's serving wire center is ISDN PRI capable. The availability, functionality and capabilities of ISDN PRI features may vary by serving Central Office.
2. If ISDN is available from a customer's normal serving central office, the customer must accept service from that office and ISDN Foreign Central Office/Foreign Exchange is not available to the customer.
3. If ISDN is not available from a customer's normal serving central office, the Company may choose, at the Company's discretion, to provide service from an alternate (or foreign) ISDN-capable central office (determined by the Company).
4. If this office is within the calling scope/EAS of the exchange where the customer is served, no additional charges will apply for the transport between those two exchanges in order to provide the service. However, if they are not in the same EAS area, then additional FX and/or transport charges will apply.
5. When ISDN PRI service is provided from another central office, the customer will utilize the feature availability and dialing plan associated with that central office.
6. When ISDN service becomes available from the customer's normal serving central office, the customer will accept a number change to a number associated with the ISDN serving central office. The customer will be subject to calling areas associated with the normal serving central office, as specified in Company's tariffs. No charge will apply to transfer the customer back to their normal serving central office as set forth above.
7. If the customer does not wish to take ISDN service from the normal serving central office after the service is available from their office, but continues to utilize service from an alternate serving central office, then additional FX and/or transport charges will apply.
8. Each ISDN PRI trunk group is provided with one telephone number. Additional numbers may be purchased at the rates for DID service specified elsewhere in this tariff.
9. Any services in addition to ISDN PRI services must be subscribed to under separate sections of this Tariff. Private Line arrangements or Special Access Services used to transport ISDN PRI from a foreign central office are subject to rates, rules, and conditions as set forth in the appropriate tariffs.

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INTEGRATED SERVICES DIGITAL NETWORK

PRIMARY RATE INTERFACE (PRI)

3. Terms and Conditions

c. Reselling & Government Entities

1. Except as specified for Government Entity, ISDN PRI shall not be used for any purpose for which any consideration is rendered to pay any party other than the Company.
2. Any Government Entity (as defined elsewhere in this Tariff) may authorize any other government entity to use its ISDN PRI. In such cases, the initial primary user will be considered the customer and will be responsible for the payment of all the incurred nonrecurring charges and monthly rates.

d. Equipment Interface Specifications

All customer-provided equipment (CPE) used to interface with ISDN PRI is required to conform with Technical Reference Specifications as used by the Company.

e. Contract Periods

1. The minimum contract period is one month from the date service or additions to service are established and the minimum charge is the authorized rate for one month under a monthly plan or on a contractual basis. For purposes of rate administration each month is considered to have 30 days.
2. The Company may require a contract period longer than one month at the same location in connection with special types or arrangements of equipment or for unusual construction necessary to meet specific demands for service.
3. ISDN PRI is offered on a month-to-month basis. The provision if ISDN PRI service on a month-to-month basis is dependent on the availability and capacity of Central Office facilities. Month-to-month prices will be subject to Company-initiated price adjustments.
4. ISDN PRI is offered under a term contract. Customers may subscribe to ISDN PRI service for an extended period under a term contract which allows a customer to select a 12, 36, or 60 month contract.
5. During the length of the selected term contract, monthly rates for service elements ordered under the plan are subject to change (increase or decrease) as Company-initiated price changes become effective. However, any price change will not cause the monthly rate for respective service elements to exceed the price that was in effect at the beginning of the selected contract term.

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INTEGRATED SERVICES DIGITAL NETWORK

PRIMARY RATE INTERFACE (PRI)

3. Terms and Conditions

e. Contract Periods (Continued)

6. During the term commitment period, the customer may add ISDN PRI services at the same monthly rate specified in the customer's original term commitment.
7. Upon fulfilling the term contract period, if a customer does not elect a new Term contract and does not request discontinuance of service, service will be continued at the month-to-month rates then currently in effect. If the customer elects a new contract term, the rates and options in effect at that time would apply. No installation charges, however, will apply for service continuance whether under a month-to-month or term contract basis.
8. With the written permission of the Company, the obligation to pay the term contract charges for ISDN PRI service may be assumed by another customer if the service has not been terminated and if the other customer intends to continue using the service at the present location and actually continues such use. Such assumption of service does not relieve or discharge the original customer from remaining jointly or severally liable with the transferee for any and all obligations existing at the time of the transfer until the term contract is fulfilled. Service installation charges for ISDN PRI will not apply for this transference, however, other charges outlined in this Tariff may apply. A subsequent activity charge for ISDN PRI will apply if any changes are made to the configuration of the current ISDN PRI service.
9. During a term contract period, a customer may convert to a new term contract of the same or different length if the expiration date for the new contract is beyond the expiration date or the current contract. The new term contract becomes effective upon execution. Customers may also change from a month-to-month arrangement to a term contract. No credit for months under the previous term contract or under the month-to-month plan may be transferred to the new term contract. The customer incurs no liability for the remaining months of the prior term contract since the change is not considered a termination of service. The prices applicable for the new term contract are those currently in effect at the time of transfer. No installation charges will apply for a contract change.

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INTEGRATED SERVICES DIGITAL NETWORK

PRIMARY RATE INTERFACE (PRI)

3. Terms and Conditions

f. Cancellation, Moves, & Early Termination Charges

1. In the event a customer cancels their order for ISDN PRI service prior to the service being established, the loss on equipment and facilities in process of building or being installed, cost of installation labor, cost of removal and other expenses, not to exceed the installation charge(s), will apply.
2. In the event ISDN PRI service is terminated by the customer prior to completion of the contract period, the customer shall be liable for early termination charges equal to all (100%) charges of the first year and one-half (50%) of any remaining term after year one. In addition to the termination charge, the customer shall also be liable for any unpaid and deferred system and line installation charges.
3. Termination charges are not applicable to changes in the physical location of the ISDN PRI service so long as the service originates in the same serving central office area and the customer retains the current term contract or converts to a new term contract having an expiration date beyond that of the current term contract. Non-recurring charges for the re-design of the ISDN PRI service will apply. The customer will experience some down-time on the ISDN PRI service during the physical move of the transport element.
4. Termination charges do apply to changes in the physical location of ISDN PRI when the new ISDN PRI service originates in a different serving central office area. The current ISDN PRI contract will be terminated and the ISDN PRI service provided at the new location will be treated as a new installation.
5. At the option of the Company, and where technology, regulations, and availability permit, customers may elect to change the physical location of their ISDN PRI service to a different serving central office location, yet retain the ISDN PRI service out of the existing location by converting to Foreign Exchange service. Termination charges are not applicable when the customer retains the current term contract or converts to a new term contract with an expiration date beyond that of the current term contract. Non-recurring charges for the re-design of the ISDN PRI service will apply and the customer will experience some down-time during the physical move of the transport element.

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INTEGRATED SERVICES DIGITAL NETWORK

PRIMARY RATE INTERFACE (PRI)

3. Terms and Conditions

g. Service Substitution

1. A customer may establish ISDN PRI services as a replacement to similar services whether or not those services are under a term contract at the time of substitution. In either case, specific non-recurring charges associated with service substitution will apply.
2. If the services being replaced are under a term contract at the time of substitution, early termination charges will not be applied if the customer contracts for ISDN PRI service under an equal or longer term that commences upon the delivery of the ISDN PRI service.
3. The following services qualify as substitute services for which the aforementioned conditions will apply. Each of these services is described elsewhere in this or other applicable Tariffs.
 - a) DTS (Digital Trunk Service) – including the DS-1 facility and the corresponding channel components.

h. Subsequent Activity Charge

The ISDN PRI Subsequent Activity Charge (SAC) is applicable for any changes to customer configurations after the initial installation. The SAC is applicable per occurrence and not based on the number of trunks.

i. Temporary Suspension of Service

The Company may, following five (5) days written notice, refuse to furnish, or may terminate the service and remove its equipment under the following circumstances, provided suitable notice has been given to the customer:

1. Upon the continuance of any unpaid regulated amount due for a period of five (5) days following temporary suspension;
2. Upon objection to the furnishing of a service made in writing by or on behalf of any governmental law enforcement agency acting within its jurisdiction, on the grounds that such service is, or will be, used for an illegal purpose;
3. Upon the use of a service in such a manner that, in the opinion of the Company, constitutes abuse or fraud or may tend to injuriously affect the efficiency of the Company's plant, property, or service; or
4. Upon a violation of any of the regulations governing the furnishing of this service.

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INTEGRATED SERVICES DIGITAL NETWORK

PRIMARY RATE INTERFACE (PRI)

4. Standard Features

The following features, where from a specific central office, are offered to the customer as part of the ISDN PRI service at no additional charge.

a. Caller Number Identification

Allows the caller's number, if not blocked, to be displayed on compatible CPE when an incoming call is received, including calls made to Direct Inward Dialing (DID) Service telephone numbers.

b. Caller Name Delivery

Allows ISDN Calling Name Identification with call control to send calling party information to ISDN Class II equipment.

c. Call-By-Call Service Selection

Provides an option to the dedicated channel configuration by allowing channels to be configured to access multiple services on a per call basis. With this feature, separate facilities are not required for individual services, such as DID, DOD, WATS, 800/877/888 services, and local switched access lines; nor do services require a dedicated "B" channel.

d. Clear Channel Capability

Is a characteristic of the transmission paths on the "B" channels for ISDN PRI service that allows the full bandwidth on each "B" channel, 64 Kbps, to be available to the customer. However, depending on the telecommunications network configuration, customer information may be transmitted at either 56 Kbps or 64 Kbps.

e. "D" Channel Backup

Provides a backup "D" channel for a failed "D" channel. This arrangement can be used where multiple ISDN PRI's share a single "D" channel. A predetermined channel on another ISDN PRI automatically takes over the signaling and control functions for circuit switched data and voice calls.

f. "D" Channel Control of Multiple ISDN PRI lines / NFAS

Provides the capability for a single "D" channel to provide the signaling and control information for up to 20 ISDN PRI's. This arrangement allows the twenty-fourth channel on one or more ISDN PRI's to be available for incoming or outgoing voice and circuit switched data. This feature is also known as Non-Facility Associated Signaling (NFAS).

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INTEGRATED SERVICES DIGITAL NETWORK

PRIMARY RATE INTERFACE (PRI)

4. Standard Features (Cont'd)

g. Dedicated Trunk Groups

Allow all 23 "B" channels (24 for subsequent trunk groups where technology permits) to be used as stand alone trunk groups. Each "B" channel is capable of handling incoming or outgoing voice and circuit switched data.

h. Digital Voice Transmission

All voice calls are terminated using digital signaling.

i. Direct Inward Dialing (DID)

Permits incoming dialed calls from the exchange network to reach a specific number served by the customer premises equipment without the assistance of an attendant or otherwise provides for unique identification of the call based on digits sent to the customer premises equipment by the Central Office. ISDN PRI will out-pulse digits to the CPE which can further process the calls as desired. Additional charges found elsewhere in this Tariff will apply for the DID blocks of numbers.

j. Equal Access

Allows the customer to pre-select an inter-exchange carrier for each trunk group enabled for circuit switched data and voice services.

k. PBX Station ID Capability

Allows the station user's number (calling party) to be transmitted over the ISDN PRI "D" channel from DID equipped CPE PBXs that use the ISDN PRI service. This number is provided by the originating station and must have an associated DID telephone number working in the central office.

l. Unlimited Local Usage

Allows ISDN PRI customers to pay a flat rated monthly charge for usage. This applies only to Local Service Areas as defined in this Tariff. It does not apply to calls outside the local area which require additional charges nor can it be combined with other service packages.

5. This Section is Reserved for Future Use

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INTEGRATED SERVICES DIGITAL NETWORK

PRIMARY RATE INTERFACE (PRI)

6. Application of Charges and Rates

- a. The rates and charges shown herein apply in addition to all other applicable rates and charges shown elsewhere in the Company's tariff.
- b. Circuit Switched Voice calls will be subject to Long Distance Message Telecommunications Service charges, if applicable.
- c. Circuit Switched Data calls will be subject to Local Usage sensitive rates based on minutes of use for local and Extended Community Calling Service or Long Distance Telecommunications Service charges.
- d. This service is only provided where the software has been installed in the switch where the service has been requested.

7. Charges and Rates

a. Non-recurring Charges

	<u>Install Charge</u>
1. ISDN PRI Arrangement, each ⁽¹⁾	\$1,200.00
2. Substitutional Service Installation ⁽¹⁾	\$600.00
3. Subsequent Activity Charge (SAC)	\$200.00

b. Monthly Charges

	<u>ISDN PRI Arrangement ⁽²⁾ each</u>	<u>Transport, each mile over 3 miles</u>
1. Month to Month	\$1,070.00	\$85.00
2. 12 Month Contract	\$1,025.00	\$85.00
3. 36 Month Contract	\$975.00	\$85.00
4. 60 Month Contract	\$950.00	\$85.00

⁽¹⁾ A customer establishing ISDN PRI as a replacement for Digital Trunk Service (DTS), may pay the Substitutional Service Installation Charge rather than the standard installation charge for ISDN PRI Service.

⁽²⁾ If DID is required, additional charges in the DID Service Section for numbers will apply.

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UNATTENDED GROUP TELECONFERENCE SERVICE

DESCRIPTION:

1. Unattended Group Teleconference Service allows a customer to subscribe to Telephone Company conferencing ports for use in teleconferencing services. The customer sells the teleconferencing services to participants who dial a predetermined telephone number and are automatically joined in a "Meet Me" group teleconference call with other participants dialing the same telephone number.

CONDITIONS:

1. This service does not require a pass-code or intervention by an operator.
2. The maximum number of ports is determined by the number of ports subscribed to by the customer, on a one for one basis.
3. The Company will provide a Central Office telephone number assignment and a specified number of "Meet me" group conference ports to the customer.
4. The service is only offered in DMS 100 equipped exchanges and where facilities and conditions permit. The capacity of the Telephone Company's teleconference facilities is limited and the demand for use of such facilities may from time to time exceed the quantity available for use.

RATES:

The Nonrecurring charge set forth below applies for the initial service establishment and for each subsequent charge to the customer's initial service request.

	Monthly <u>Rate</u>	Non-Recurring <u>Charge</u>
Per Conference Port	\$50.00	\$50.00

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N11 ABBREVIATED DIALING CODES

A. Description

1. Abbreviated dialing codes enable callers to connect to a location in the phone network that otherwise would be accessible only via a seven or ten-digit telephone number. The network must be pre-programmed to translate the three-digit code into the appropriate seven or ten-digit telephone number and route the call accordingly. For N11 codes, the first digit can be any digit other than 1 or 0 and the last two digits are both 1.
2. The following N11 abbreviated dialing codes were assigned for specific uses by FCC Decision Nos. 97-51 and 00-256, issued in CC Docket 92-105:

211 – Community Information and Referral Services

311 – Non-Emergency Governmental Services

511 - Traffic and Transportation Information

711 – Telecommunications Relay Service

811 – One-Call Notification Systems

B. Terms and Conditions

1. The offering of these abbreviated dialing codes can be delivered via regular exchange access lines (by individual business line, residential line, PBX trunks, etc.)
2. Access to these abbreviated dialing codes is not available through the following dialing arrangements:

1+
0+, 0- (credit card, third-party billing, collect calls)
101XXXX

Operator assisted calls will not be completed.
3. The company will provide only the delivery of the calls. The entity that has been granted authorization to use the N11 abbreviated dialing code will be responsible for providing any announcements and services to the callers.
4. Directory listings may be provided for N11 services under the terms, conditions, and rates specified in Schedule 7 of this tariff.
5. The N11 subscriber is restricted from selling or transferring the N11 code to an unaffiliated entity, either directly or indirectly.
6. Calls to the N11 code that translate to a disconnected number will be routed to intercept for a maximum of 60 days when the N11 provider is a Company subscriber.

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Schedule 37
Original Sheet No. 2

SCHEDULE 43

N11 ABBREVIATED DIALING CODES

B. Terms and Conditions (Continued)

7. Disputes regarding geographic coverage by two or more N11 subscribers will be referred to the Washington Utilities and Transportation Commission.
8. Only a single seven or ten-digit local number or a single ten-digit toll free number may be used as the point-to-point number.
9. The N11 subscriber should work separately with cellular or wireless companies to ascertain whether cellular or wireless customers will be able to reach referral services provided by dialing N11.
10. N11 will be provided under the following conditions:
 - a. The N11 subscriber will subscribe to adequate telephone facilities initially and subsequently as may be required to adequately handle calls to N11 without impairing the Company's general telephone service or telephone plant.
 - b. The N11 subscriber is responsible for obtaining all necessary permission, licenses, written consents, waivers and releases and all other rights from all persons whose work, statements or performances are used in connection with the service, and from all holders of copyrights, trademarks, and patents used in connection with said service.
 - c. The N11 subscriber will be liable for, and will indemnify, protect, defend and save harmless the Company against all suits, actions, claims, demands and judgements, and all costs, expenses and counsel fees incurred on account thereof, arising out of and resulting directly or indirectly from the service or in connection therewith, including but not limited to, any loss, damage, expense or liability resulting from any infringement or claim of infringement, or any patent, trademark, copyright, or resulting from any claim of liable and slander.
 - d. Suspension of N11 Service is not allowed.
 - e. The N11 subscriber will respond promptly to any and all complaints lodged with any regulatory authority against any service provided via N11. If requested by the Company, the N11 subscriber will assist the Company in responding to complaints made to the Company concerning the subscriber's N11 service.
 - f. The Company will provide both oral and written notification when a N11 subscriber's service unreasonably interferes with or impairs other services rendered to the public by the Company or by other subscribers of N11. The Company reserves the right once notification is made to institute protective measures up to and including termination at any time and without further notice. The Company may take protective measures when the N11 subscriber makes no modification or is unwilling to accept modification in method of operation, or continues to cause service impairments.

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Schedule 37
Original Sheet No. 3

N11 ABBREVIATED DIALING CODES

B. Terms and Conditions (Continued)

11. The following conditions apply if the N11 subscriber provides a pre-recorded announcement:
 - a. The N11 subscriber will provide the announcements. The Company will provide only delivery of the call.
 - b. The provision of access to the N11 network by the Company for the transmission of announcements or recorded program services is subject to the availability of such facilities and the requirements of the local exchange network.
 - c. The N11 subscriber assumes all financial responsibility for all costs involved in providing announcements or recorded program services including, but not limited to, the recorder-announcement equipment producing the recording, advertising and promotional expenses.
 - d. The N11 subscriber assumes all financial responsibility, according to other specific rates and charges under tariff, for all facilities required to connect the recorder-announcement equipment located on the subscriber's premises.
12. The Company may take all legal and practical steps to disassociate itself from N11 subscribers whose business and/or public conduct (whether demonstrated or proposed) is of a type that in the Company's discretion generates unacceptable levels of complaints by end users.
13. The Company will not be responsible for calls that cannot be completed as a result of repair or maintenance difficulties in Company facilities and equipment or on equipment owned or leased by the subscriber.
14. The Company, its employees, or its agents are not liable to any person for civil damages resulting from or caused by any act or omission in development, design, installation, operation, maintenance, performance or provision of N11 service, except for willful or wanton misconduct.

C. Rates

	<u>Nonrecurring Charge</u>
Initial Setup, Central Office Charge (Per Host Central Office)	\$120.00
Subsequent Changes (Per Host Central Office)	\$30.00

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Exchange and Network Services

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EXCHANGE MAPS - INDEX

All references herein to "Telephone Utilities of Washington"; "Pacific Telecom Inc. and subsidiaries"; "Telephone Utilities of WA PTI Communications"; and "PTI Communications",

<u>Exchange</u>	<u>Map Number</u>
Arletta	M 3
Ames Lake	M33
Basin City	M 8
Beaver	M34
Carnation	M32
Cheney	M23
Chewelah	M30
Chinook	M 2
Clallam Bay	M35
Clearwater	M36
Connell	M 6
Creston	M28
Davenport	M27
Elma	M17
Eltopia	M 9
Fall City	M32
Forks	M37
Fox Island	M 3
Glenoma	M 4
Gig Harbor	M 3
Hansville	M19
Hunters	M29
Kahlotus	M11
Kettle Falls .	M31
Kingston	M19
Lakebay	M15
Long Beach	M 2
Mathews Corner	M10
McCleary	M16
Medical Lake	M26
Mesa	M 7
Mineral	M 4
Montesano	M18
Morton	M4
Neah Bay	M38
North Bend	M32
Ocean Park	M 2
Orting	M 5
Packwood	M 4
Puget Island	M14

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Original Sheet No. M2

EXCHANGE MAPS - INDEX

<u>Exchange</u>	<u>Map Number</u>
Randle	M 4
Reardan	M25
Snoqualmie Pass	M32
South Prairie	M 5
Spangle	M24
Twisp	M20
Vashon	M22
Washtucna	M12
Winthrop	M21
Blakely	M39
East Sound	M40
Friday Harbor	M41
Lopez	M42