

NOOKSACK VALLEY DISPOSAL & RECYCLING, INC.

www.nvd-inc.com

P.O. Box 267 • 250 Birch Bay-Lynden Road • Lynden, WA 98264

360-354-3400

November 1, 2009

Dear Nooksack Valley Disposal & Recycling Inc. Commercial Customer:

Nooksack Valley Disposal & Recycling, Inc. (NVD) is pleased to provide you with garbage and recycling collection service. This notice is to inform you of a proposed increase in the garbage collection portion of your bill. This is the first general (non disposal-only) rate increase NVD has requested since 1993. Over the past 16 years, we have worked hard to keep rates stable, and as low as possible, for our customers. During this time, employee wages, health and welfare benefits, as well as costs for equipment, insurance and repairs have increased substantially, and made it necessary for us to request a rate adjustment at this time.

Our goal is to continue to provide quality collection services at the lowest and most stable rates possible. If you have any questions or would like more information, please contact us at 360-354-3400. Thank you – we appreciate your business.

Sincerely,

Calvin Den Hartog
General Manager, Nooksack Valley Disposal & Recycling, Inc.

Notice of Change in Commercial Garbage Rates

Nooksack Valley Disposal & Recycling, Inc. (NVD) has filed a request for a change in commercial garbage rates with the Washington Utilities & Transportation Commission (UTC). Proposed rates for the most common services are listed below. If your service is not listed, and you would like to know the proposed rate, please contact us at 360-354-3400. The total rate increase is approximately 13.2% depending on your service. The actual rates, if approved by the UTC, may either be higher or lower than those proposed. If this request is approved by the UTC, the new rates would become effective December 1, 2009, and would apply to all NVD commercial customers in unincorporated Whatcom County.

GARBAGE SERVICES

| SERVICE LEVEL | OLD RATE | NEW RATE |
|--------------------------------|---------------------------|---------------------------|
| Billing is monthly | | |
| 32-gal. Cans* | \$ 3.40/can/pickup | \$ 3.85/can/pickup |
| 68-gal. Carts | \$ 6.45/cart/pickup | \$ 7.30/cart/pickup |
| 1-yard Container | \$ 17.00/container/pickup | \$ 19.25/container/pickup |
| 1.5-yard Container | \$ 22.10/container/pickup | \$ 25.05/container/pickup |
| 2-yard Container | \$ 26.80/container/pickup | \$ 30.35/container/pickup |
| Container – Rent | \$ 10.00/mo. | \$ 11.50/mo. |
| Drop Box – Delivery Charge | \$ 37.00/per | \$ 42.00/per |
| 25-yard Drop Box – Rent | \$ 71.15/mo. | \$ 80.50/mo. |
| 25-yard Drop Box – Haul Charge | \$ 115.90/per | \$ 131.20/per |

* Customer supplied.

Rates above are for garbage service only and do not include applicable taxes.

If your service is not listed here, and you would like to know the proposed rate, please contact us at 360-354-3400.

COMMENTS AND QUESTIONS

To comment on this filing, be added to the UTC's mailing list or ask questions about the UTC's process, please use the contact info below. You may also comment in person at the UTC's open meeting in Olympia at 9:30 a.m. on November 25, 2009, or by using the "Public Comment" feature at www.utc.wa.gov. The UTC is scheduled to make a decision at this open meeting. If you are unable to attend the meeting in person, the UTC has a bridge line that enables you to participate or listen by phone. Call 360-664-1234 for instructions the day before the meeting.

Washington Utilities & Transportation Commission (UTC) 1300 S. Evergreen Park Dr. SW, PO Box 47250, Olympia, WA 98504-7250
comments@utc.wa.gov • Toll-Free 888-333-9882



**NOOKSACK VALLEY
DISPOSAL & RECYCLING,
INC.**

PRESORTED
FIRST-CLASS MAIL
U.S. POSTAGE PAID
LYNDEN, WA
PERMIT NO. 20

www.nvd-inc.com

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360-354-3400



Important!

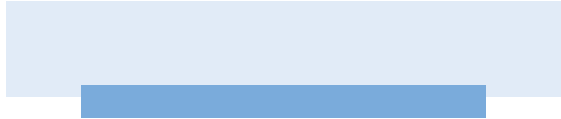
New rate information enclosed.

NVD Commercial Garbage Rate Notice – 11/09



**You Call...We Haul
Let us do the lifting!**

- Guaranteed Lowest Prices
- No Minimum Charge
- No Appointment Necessary



nvd-inc.com



TIMELY TIPS



- Please set out garbage and recycling containers the night before pick-up or no later than 6AM on your pick-up day.
- Forgot your pick-up day? Check out the collection calendar online at www.nvd-inc.com/schedule_county or call us at (360) 354-3400.
- We collect garbage and recyclables on ALL holidays – please set out garbage and recycling as usual if your pick-up day falls on a holiday. Office is closed on holidays.
- Recycling carts and containers are suitable for recycling scrap paper, cardboard and other recyclables. Containers and drop boxes must be stored on a hard, level surface.
- Please prepare recyclable materials according to instructions. Contaminated loads cannot be recycled. For details on what you can recycle and how to prepare it for recycling, visit www.nvd-inc.com/recycle or call us at (360) 354-3400.
- Save time and money – sign up for auto pay! We invite you to join many other customers who have discovered the convenience of our “Auto-Pay” program. It saves you time, no checks to write or postage to pay, payment is safe and it’s easy to enroll. Call us for an authorization form – (360) 354-3400.



Printed on 100% post-consumer waste recycled paper. 11/09

NVD TRANSFER STATION *Recycling – Garbage - Yard Waste*

250 Birch Bay-Lynden Road (1/4 mile off Guide Meridian) • Monday – Friday 8AM – 4PM • Saturday 9AM – 12PM