

Amendment No. 1 to the Agreement  
 between  
 Washington Information Network 2-1-1  
 and  
 Verizon Northwest Inc.  
 for 211 Routing Service

This is Amendment No. 1 ("Amendment No. 1") to the Agreement for 211 Routing Service (the "Agreement") between the Washington Information Network 2-1-1 ("Customer") and Verizon Northwest Inc. ("Verizon").

Whereas, the Agreement was filed with the Washington Utilities and Transportation Commission (the "Commission") January 6, 2006 as Contract No. 1316ICB and currently under review by the Commission in Docket No. UT060023 with a requested effective date of February 5, 2006.

Whereas, the purpose of this Amendment No. 1 is to remove the reference to tariff charges for Remote Call Forwarding (RCF).

The Agreement is modified as follows:

1. Exhibit A, Section 4e. Other Customer Commitments or Special Terms and Conditions – Item number (iv) is deleted in its entirety.

EXCEPT AS EXPRESSLY MODIFIED HEREIN, ALL OTHER TERMS AND CONDITIONS OF THE AGREEMENT REMAIN UNCHANGED AND IN FULL FORCE AND EFFECT.

IN WITNESS WHEREOF, Customer and Verizon have caused this Amendment No. 1 to be executed by their duly authorized representatives.

**Washington Information Network 2-1-1**

Thomas R. Page  
 Authorized Signature

Executive Director  
 Title

1/18/06  
 Date

**Verizon Northwest Inc.**

William T. Gregoritch  
 Authorized Signature

William T. Gregoritch  
 Title **Regional Sales Vice-President**

1/19/06  
 Date