



Christine O. Gregoire

ATTORNEY GENERAL OF WASHINGTON

Utilities and Transportation Division

1400 S Evergreen Park Drive SW • PO Box 40128 • Olympia WA 98504-0128 • (360) 664-1183

March 1, 2004

James Marchant, President
Maxcess, Inc.
PO Box 951419
Lake Mary, Florida 32795-1419

Re: Failing to respond to Staff as directed.

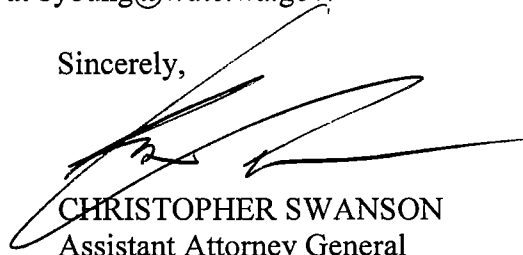
Dear Mr. Marchant:

On November 21, 2003, the Washington Utilities and Transportation Commission (Commission) issued a Notice of Penalties to Maxcess in the amount of \$100.00 for violation of Washington Administrative Code § 480-120-303 which requires public service companies to furnish annual reports to the Commission no later than May 1 each year. Maxcess did not respond to the Notice of Penalties within 15 days as required. Since that time Commission Staff has made several attempts to contact Maxcess regarding this matter with no response.

This letter serves as a final chance for you or another representative of Maxcess to respond. If Maxcess does not respond, Maxcess may incur additional penalties and the Commission may pursue its enforcement options in superior court.

If you have any questions about this letter or about the company's obligations under Commission rules, you may contact me at (360) 664-1220, or Betty Young, Compliance Specialist, Business Practices Investigations Section, by telephone at 360-664-1202, or by e-mail at byoung@wutc.wa.gov.

Sincerely,



CHRISTOPHER SWANSON
Assistant Attorney General

cc: Vicki Elliott
Betty Young

