00001 BEFORE THE WASHINGTON UTILITIES AND 1 TRANSPORTATION COMMISSION 2 )Docket No. UT-011329 WASHINGTON UTILITIES AND 3 TRANSPORTATION COMMISSION, )Volume I Complainant, )Pages 1-18 4 ) v. ) 5 ) QWEST CORPORATION, ) б Respondent. ) ) 7 8 A prehearing in the above matter 9 was held on October 22, 2001, at 1:36 p.m., at 1300 10 Evergreen Park Drive Southwest, Olympia, Washington, 11 before Administrative Law Judge KAREN CAILLE. 12 The parties were present as follows: 13 QWEST CORPORATION, by Lisa Anderl and 14 Adam Sherr, Attorneys at Law, 1600 Seventh Avenue, Room 3206, Seattle, Washington 98191. 15 METRONET SERVICES CORPORATION, by David 16 Rice, Attorney at Law, Miller Nash, LLP, 4400 Two Union Square, 601 Union Street, Seattle, Washington 98101 (Via 17 teleconference bridge.) 18 PUBLIC COUNSEL, by Robert Cromwell, Assistant Attorney General, 900 Fourth Avenue, Suite 19 2000, Seattle, Washington 98164 (Via teleconference bridge.) 20 THE COMMISSION, by Shannon Smith, Assistant Attorney General, 1400 Evergreen 21 Park Drive, S.W., P.O. Box 40128, Olympia, 22 Washington 98504-0128. 23 24 Barbara L. Nelson, CSR 25 Court Reporter

00002 1 JUDGE CAILLE: Let's go on the record. We 2 are here today for the first prehearing conference in 3 the proceeding in Docket Number UT-011329, 4 encaptioned Washington Utilities and Transportation 5 Commission versus Qwest Corporation. This is a 6 complaint brought by the Commission concerning 7 Qwest's Centrex customer loyalty program. 8 My name is Karen Caille, and I'm the 9 presiding Administrative Law Judge in this 10 proceeding. It's my understanding that the 11 Commissioners will be sitting on this case. Today is 12 Monday, October the 22nd, and we are convened in the 13 hearing room at the Commission's offices in Olympia, 14 Washington. 15 I'd like to begin this morning with 16 appearances. If you will please state your name, 17 whom you represent, your street address and mailing 18 address, telephone number, fax number, and e-mail 19 address. And let's begin with Ms. Smith. 20 MS. SMITH: Thank you. Shannon Smith, 21 Assistant Attorney General, Counsel for Commission Staff. My address is P.O. Box 40128, Olympia, 22 Washington, 98504-0128. My telephone number is area 23 24 code 360-664-1192. I believe my fax number is 25 360-586-5522. E-mail is ssmith@wutc.wa.gov. And the

00003 street address for parcel delivery is 1400 South 1 2 Evergreen Park Drive, S.W. 3 JUDGE CAILLE: Thank you. And for Qwest. 4 MS. ANDERL: Thank you, Your Honor. Lisa 5 Anderl, representing Qwest Corporation. My business 6 address is 1600 Seventh Avenue, Room 3206, Seattle, 7 Washington, 98191. Telephone 206-345-1574; fax, 8 206-343-4040; and e-mail is landerl@qwest.com. 9 MR. SHERR: And Adam Sherr, for Qwest, as 10 well. Last name is spelled S-h-e-r-r. Same address 11 and fax number as Ms. Anderl. Phone number 12 206-398-2507. E-mail, asherr@qwest.com. 13 JUDGE CAILLE: I'm sorry. Would you give 14 me that e-mail again? 15 MR. SHERR: You bet. It's 16 asherr@qwest.com. 17 JUDGE CAILLE: Thank you. And on the 18 bridge line? 19 MR. RICE: Yes, this is David Rice, here on 20 behalf of Metronet Services Corporation. My address 21 is Miller Nash, LLP. We're at 4400 Two Union Square, 601 Union Street, Seattle, Washington, 98101. My 22 23 phone number is 206-777-7424. My e-mail address is 24 rice@millernash.com. The fax number is 206-622-7485. 25 JUDGE CAILLE: All right. And Mr.

00004 1 Cromwell. 2 MR. CROMWELL: Thank you. Robert Cromwell, 3 on behalf of Public Counsel, 900 Fourth Avenue, Suite 4 2000, Seattle, Washington, 98164-1012. My direct 5 line 206-464-6595. My fax number is 206-389 б (inaudible) --7 JUDGE CAILLE: I'm sorry, Mr. Cromwell. 8 Would you please repeat the first three numbers? 9 MR. CROMWELL: The fax number? 10 JUDGE CAILLE: Yes, not the area code, but 11 the --12 MR. CROMWELL: 389-2058. 13 JUDGE CAILLE: 2058. You're fading just a 14 little bit. 15 MR. CROMWELL: Okay. My e-mail address is 16 robertcl@atg.wa.gov. 17 JUDGE CAILLE: Thank you. Is there anyone 18 else on the bridge line? Okay. Next, are there any 19 petitions to intervene? 20 MR. RICE: This is David Rice. I would 21 like to intervene on behalf of Metronet Services 22 Corporation. MS. ANDERL: Judge Caille, this is Lisa 23 24 Anderl, on behalf of Qwest. I'd like to interrupt Mr. Rice right here to ask if we might have a break 25

00005 wherein I could speak with him offline about this 1 2 intervention. We did not have any notice about this, 3 and I have some concerns that I'd rather not air 4 publicly at this time, but would like an opportunity 5 to speak with Mr. Rice about some things that perhaps 6 his partner, Mr. Harlow, did not communicate to him. 7 JUDGE CAILLE: Do you have a suggestion on 8 how to handle that? Do you want to break now and --9 or shall we proceed and -- how about if we proceed 10 and take a break when we would normally look at schedules? 11 12 MS. ANDERL: That would be fine. 13 JUDGE CAILLE: All right. Are there any 14 preliminary or dispositive motions? 15 MS. SMITH: Your Honor, I don't know if 16 this is a motion, per se, but the Commission Staff 17 would like to have an exhibit from the 271 case, the 18 exhibit that precipitated the finding that caused the 19 Commission to direct this complaint be filed. It is 20 a confidential exhibit. It's Exhibit C-511, I 21 believe, our response to Washington Record Request Number Four. It is somewhat of a jurisdictional 22 23 document in this case. It's confidential, so I 24 hesitate to give any more identifying information 25 about it at this time.

00006 1 And along with asking that this exhibit be 2 made an exhibit in this case, the Commission Staff 3 would like to ask that the confidential designation 4 of this exhibit be lifted, because we see no reason 5 why this entire exhibit needs to remain designated as 6 confidential. 7 JUDGE CAILLE: All right. Ms. Anderl. 8 MS. ANDERL: I think that the request is a 9 little unusual. Ordinarily, an exhibit has a 10 sponsoring witness, either through direct or cross. 11 I understand what Ms. Smith's concern is in terms of 12 the jurisdictional nature of the document, in that I 13 believe that Staff will contend that -- or that's 14 basically their case and they need that in the 15 record. I think we could probably come up with a way 16 to deal with that offline. 17 It does seem to me that if we are going to 18 go ahead with a contested proceeding here, it will unfold that there are witnesses on both sides and 19 that someone has to present the case in chief for the 20 21 Commission or Commission Staff, and there will be one or more witnesses who might well sponsor that 22 23 document, and likely without objection from Qwest. 24 I haven't given any thought to the confidentiality. I haven't reviewed that document in 25

00007 a while, and I think I would like to hold for another 1 2 day the discussion as to that particular issue, if we 3 may, because I'm simply not prepared to address it at 4 this time without having had some time to review the 5 document and to discuss with internal folks at Qwest 6 the nature of the confidential designation and 7 whether we would like to retain that, and if so, why. 8 MS. SMITH: If I might respond briefly. 9 Just in response to Ms. Anderl's comment that it is a 10 little bit unusual to bring a document in as an 11 exhibit in a case without having a sponsoring 12 witness, it is unusual, but this is somewhat of a 13 unique case, because the Commission did take this 14 evidence in the 271/SGAT docket, this evidence was 15 reviewed by the Commission in the context of that 16 proceeding, and while it is not a conclusive document 17 on the ultimate issue in the case, it certainly was 18 reliable enough for the Commission to decide to file 19 this complaint. So it is somewhat part and parcel to the Commission's complaint in this case. However, 20 it's a confidential document, so it couldn't be 21 discussed in detail in the complaint. So it is a bit 22 23 unusual, but that's because of the unique procedural 24 nature of how this complaint came about. 25 JUDGE CAILLE: Anything further, Ms.

00008 1 Anderl? 2 MS. ANDERL: Not at this time, no. 3 JUDGE CAILLE: Okay. I think I will let 4 the parties discuss this and see if they can come up 5 with a way to handle it, and we'll take this up along with the intervention -б 7 MS. SMITH: Thank you, Your Honor. 8 JUDGE CAILLE: -- matter. Okay. I think 9 next we should look at discovery. Is there anyone 10 who will want to have the discovery rule invoked? 11 MS. SMITH: Commission Staff, please. 12 JUDGE CAILLE: All right. Then I rule that 13 the Commission's discovery rule should be made 14 available in this proceeding, and that the discovery 15 process, as outlined in WAC 480-09-480, will be 16 available to you. If there are any discovery 17 problems, I will be available to consider those on an 18 expedited basis by telephone. We haven't got to 19 schedule yet, but maybe the parties want to consider 20 whether there should be a discovery cutoff date 21 during the scheduling. 22 The next matter I would like to bring up is 23 the protective order. I assume -- well, maybe not. 24 Is there going to be a need for a protective order? 25 MS. ANDERL: Qwest believes that there may

00009 1 be. 2 JUDGE CAILLE: All right. Does anyone 3 object to Qwest's request for a protective order? 4 All right. Then, hearing none, I will see that a 5 protective order is issued in this proceeding. 6 I think that the -- going on to issues, I think the issues are fairly well -- well, they're 7 8 very well set forth in the complaint. Is there 9 anything that needs to be added to that? Okay. Then 10 that brings us to our procedural schedule. Have the 11 parties had an opportunity to discuss the schedule? 12 MS. ANDERL: Not yet. 13 MS. SMITH: We haven't yet, Your Honor. JUDGE CAILLE: Well, then I'm going to go 14 15 off the record and let you discuss scheduling. If 16 you could give me -- well, I just need to check in 17 with when the Commissioners will be available. If 18 you can just, like, give me a month that we would be 19 -- I don't mean that we'd be in hearing for a month, 20 but I'm hoping we're far enough out that they won't 21 be scheduled like they are now. So let's go --22 MR. CROMWELL: Your Honor. JUDGE CAILLE: Yes. 23 MR. CROMWELL: Robert Cromwell. I just 24 25 want to bring to your attention now on the energy

00010 1 side --2 JUDGE CAILLE: Yes. 3 MR. CROMWELL: -- we are expecting probably 4 the first week of November a general rate case filed 5 by Puget Sound Energy, as well as sometime in later 6 November a general rate case filed by Avista. In 7 addition, I believe last week our office filed a 8 complaint against Puget Sound Energy for 9 approximately a hundred million dollar BPA credit at 10 issue from their merger case. 11 So you may want to, when looking at the 12 Commissioners' calendars, keep in mind that there 13 are, while not yet set, likely to end up being fairly 14 significant -- in looking for that time. 15 JUDGE CAILLE: All right. Thank you, Mr. 16 Cromwell. The first one was PSE, did you say? MR. CROMWELL: Yeah. 17 18 JUDGE CAILLE: It's a PSE rate case, Avista 19 rate case, and your complaint by PSE? I mean --20 MR. CROMWELL: Right. Those are the ones 21 that I know that are significant that will be 22 pending. I know that there's also some 271 dates 23 that are unset, but likely to be early in the year. JUDGE CAILLE: Ms. Smith probably knows. 24 25 MS. SMITH: I don't really know a lot. I

00011 do know that I will be counsel for Commission Staff 1 2 on the PSE rate case, so I would imagine that a lot 3 of that scheduling will sort of fall into place, as 4 it always does, with everybody's calendars. While 5 that is forthcoming, I don't believe it is on the 6 Commission's calendar as of this point. 7 JUDGE CAILLE: Okay. Then let's go off the 8 record. 9 (Recess taken.) JUDGE CAILLE: We're back on the record 10 11 after a brief recess for the parties to discuss 12 scheduling in this matter and to take up two issues, 13 one regarding intervention by Metronet and the other 14 issue was -- had to do with an exhibit from the 271 15 proceeding. Why don't we take up the intervention 16 first. 17 MS. ANDERL: Okay. I think Mr. Rice is 18 back on the line. 19 MR. RICE: Yes, I'm here. I can speak now. 20 Metronet must withdraw its motion to intervene at 21 this time without prejudice as to renewing, and also we reserve the right to file a late intervention 22 23 request in the future. 24 JUDGE CAILLE: Okay. Is that agreeable to 25 Qwest?

00012 MS. ANDERL: Well, Qwest is not waiving any 1 2 -- Qwest does not object to Metronet withdrawing its 3 petition. Qwest is not withdrawing any rights it may 4 have to assert untimeliness at a later date when and 5 if Metronet chooses to refile. 6 JUDGE CAILLE: All right. And Mr. Rice, 7 you do understand that, depending on when you do --8 if you should intervene, you would have to take the 9 record as it stands at that point? MR. RICE: Yes, I understand that. 10 11 JUDGE CAILLE: All right, then. Metronet's 12 motion to intervene has been withdrawn. And let's 13 move on to the next issue. 14 MS. ANDERL: On the Exhibit C-511 from the 15 SGAT/271 proceeding, I have proposed to Staff that 16 Qwest be given an opportunity to discuss internally 17 both the admission of that document and the 18 confidentiality of it, and we would propose to get 19 back to Staff sometime within the next day or two and 20 perhaps either then present that to you for 21 resolution or present an agreed-upon resolution. 22 JUDGE CAILLE: All right. Is that 23 agreeable? 24 MS. SMITH: That's correct. 25 JUDGE CAILLE: Okay.

00013 1 MR. CROMWELL: Your Honor. JUDGE CAILLE: Yes, Mr. Cromwell. MR. CROMWELL: I would simply ask that if 2 3 4 some agreement is reached, that it be memorialized on 5 the record in some fashion, either by a communication from you or some filing. 6 7 MS. SMITH: In some way, I think we'll 8 facilitate getting that on the record. 9 JUDGE CAILLE: Yes. 10 MS. SMITH: Exactly how that would shape up 11 right now, I guess we don't know, but certainly it's 12 Staff's desire to get this document on the record, so 13 we would do what needed to be done. 14 MS. ANDERL: And we wouldn't communicate to 15 Your Honor about that without notifying all the other 16 parties. 17 JUDGE CAILLE: Okay. So then I assume the 18 confidentiality of that document is also something 19 that you're going to put over? 20 MS. SMITH: Yes, it is. We'll be --21 hopefully, we'll have an opportunity to discuss both 22 issues and come to some resolution on both of them 23 within the next couple of days. JUDGE CAILLE: Should we set a date for 24 25 that?

1 MS. SMITH: I don't know if we need to set 2 a date. Perhaps we could commit to getting back with 3 you by Friday on what we decide. Certainly, we'll 4 talk before then, but if it would require any 5 documents that we might want to draft, I think we 6 might want to give ourselves a couple of days after 7 we discuss this to decide what the best way is to 8 bring that to your attention. So if we could commit 9 to getting back to you on Friday or by Friday, that 10 would work for Staff. 11 MS. ANDERL: And Qwest, as well. 12 JUDGE CAILLE: Just as a status, that 13 sounds reasonable. 14 MS. SMITH: Yeah, and we might be able to 15 get back with you before then. 16 JUDGE CAILLE: Okay. I believe that takes 17 care of the outstanding issues. And now scheduling. 18 MS. SMITH: Your Honor, offline the parties 19 have discussed sort of a general schedule. We would 20 propose that the Commission Staff would file its 21 direct case by January 11th, 2002; Qwest would file its responsive case by February 11th, 2002; and Staff 22 23 would file rebuttal by March 11th. And that would 24 give us time to do whatever we need to do after all 25 of the testimony is filed and still get this matter

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00015 1 before the Commissioners on any of those dates in 2 April that you've said are available. 3 JUDGE CAILLE: Okay. Are any of those 4 dates more preferable than others? 5 MS. SMITH: For the hearing? JUDGE CAILLE: Yes. Oh, you said you were 6 gone the 4th through the 18th, or unavailable the 4th 7 8 through the 18th. 9 MS. SMITH: Yeah, I'm gone, actually, so 10 either the 1st or the 2nd would work for me, and then 11 any day that the Commissioners would have after the 12 22nd of April. 13 JUDGE CAILLE: Why don't we set the 2nd. 14 The 2nd is a Tuesday. Why don't we set it for the 15 2nd, because I don't believe they're available on the 16 lst. 17 MS. ANDERL: That's never a good day for a 18 hearing, anyway. And Your Honor, I believe that 19 hearing date works for Qwest, as well. If we could 20 just clarify, too, that the conversation we had 21 offline was that Staff's filing dates would also be for dates that any party who supported the 22 23 allegations in the complaint would file on those 24 dates, as well, as opposed to filing in any sort of a 25 responsive mode?

00016 JUDGE CAILLE: Okay, is that agreeable to 1 2 anyone thinking of participating? 3 MR. RICE: Yes, Your Honor. 4 JUDGE CAILLE: Okay. If there's nothing 5 further, I can just -- I'm sorry, but I did not check 6 to see how many copies you would need to file of 7 pleadings or briefs for internal distribution to the 8 Commission. Normally, I do check that with the 9 Records Center. But I do put that in the prehearing 10 conference order, so as long as you aren't doing 11 anything beforehand. I can check for you, though, if 12 you are filing anything before that comes out. 13 MS. SMITH: Your Honor, if we do file 14 something as a result of our discussions, I will 15 check with the Records Center and make sure that we 16 file the right number of copies of whatever it is. 17 JUDGE CAILLE: Thank you. Okay. I think 18 everyone here is pretty familiar with this, but I 19 will remind you anyway. Please remember that all 20 filings must be made through the Commission's 21 secretary, either by mail to the Secretary, WUTC, 22 Post Office Box 47250, 1300 South Evergreen Park Drive, S.W., Olympia, Washington, 98504-7250, or by 23 24 other means of delivery to the Commission's offices 25 at the street address I just mentioned.

00017 1 We require that filings of substance -- and 2 that means testimony, briefs, motions, answers --3 include an electronic copy on a three-by-five 4 IBM-formatted high-density disk in PDF Adobe Acrobat 5 format reflecting the pagination of your original. 6 Also, if you will please send us the text in your 7 choice of Word 97 or later or WordPerfect 6.0 or 8 later. 9 Service on all parties must be simultaneous 10 with filing, and ordinarily the Commission does not 11 accept filings by facsimile unless you have requested 12 my permission. 13 The Commission will enter a prehearing 14 conference order and protective order and the 15 prehearing conference order will include the 16 requirements for exhibit -- witness lists and exhibit 17 lists. Oh, that reminds me. We need to choose a 18 date for a prehearing conference to mark exhibits. 19 Generally, we do it about a week before the hearing. 20 MS. SMITH: My calendar is clear through 21 all of March. 22 JUDGE CAILLE: Okay. How does -- so that would be March 26th. Does that look all right for a 23 24 prehearing conference? 25 MS. ANDERL: I think so.

JUDGE CAILLE: Okay. The order will also remind the parties that the Commission encourages stipulations, both as to facts and to the issues that can be resolved via the settlement process or other means of alternative dispute resolution. б If there's nothing further, thank you for coming today, and the meeting is adjourned. MS. SMITH: Thank you. MS. ANDERL: Thank you. JUDGE CAILLE: Thank you. MR. CROMWELL: Thank you, Your Honor. (Proceedings adjourned at 2:36 p.m.)